



Cost Data Access Resource

Real-time Captioning for Video Conferences and Live Broadcasts or Webcasts	
Description of service and costs	Price
Remote English Real-time Captioning (classroom, meetings, events)	
>> Monday through Friday between the hours of 8am-5pm CT	\$125/hour
>> Monday through Friday including hours outside of 8am-5pm CT or on Saturday or Sunday	\$135/hour
* Hourly rate includes up to one hour of prep time per class or event - no extra charge	\$0
* Lightly-Edited Realtime File can be sent upon completion of class/event - no extra charge	\$0
* One-hour minimum required, then billing in 15-minute intervals after the first hour	
* If additional prep time is required, appropriate notice will be given and billed at scheduled rate	
* Stadium Captioning: Varying between sports/events, scheduling in a block of hours expected per game and billed in 15-minute intervals if event goes longer than blocked time	
Onsite English Real-time Captioning (classroom, meetings, events)	
>> Monday through Friday between the hours of 8am-5pm CT	\$155/hour
>> Monday through Friday including hours outside of 8am-5pm CT or on Saturday or Sunday	\$165/hour
* Hourly rate includes up to one hour of prep time per class or event - no extra charge	\$0
* Lightly-Edited Realtime File can be sent upon completion of class/event - no extra charge	\$0
* Two-hour minimum required, then billing in 30-minute intervals after the first hour	
* If additional prep time is required, appropriate notice will be given and billed at scheduled rate	
* Stadium Captioning: Varying between sports/events, scheduling in a block of hours expected per game and billed in 30-minute intervals if event goes longer than blocked time	
Remote Spanish Real-time Captioning (classroom, meetings, events)	
* Remote Spanish Real-time Captioning can be provided, but because of the varying requests, (Spanish-to-Spanish, English-to-Spanish, etc.) a quote can be provided after more information regarding the specifics of each request are clarified.	
Special Projects or Events	
* A detailed quote will be provided in situations that fall under special projects or events as rates may vary and unique services may be required. (i.e. seminars or multi-captioner events)	
CANCELLATION POLICY:	
For individual classes, meetings or events missed: 24-hour notice or less – full rate is charged	
For cancellation of part or entire quarter or semester/recurring events: If we schedule coverage for	

a complete quarter or semester and the class is removed from our schedule for any reason, or a recurring scheduled event is cancelled for any reason, billing will still occur for whatever classes or events were scheduled for the two-week period following the cancellation, but the remainder of the quarter or semester/scheduled events will not be billed.

Additional Charges:

Remote Streaming Services Fee

\$10/hour

** Only billed when a streaming service is used that has a charge connected with it*

Highly Technical Classes or Events (such as graduate-level classes, for example)

\$10/hour

** Access Resource, LLC will notify client when charge is necessary*

Emergency or Short-Notice Requests (24-hours or less in advance)

\$15/hour

NOTE: If an encoder or other equipment is required, outside of the necessary captioning software and equipment used by the captioner for real-time captioning, any associated costs will be the responsibility of the ordering party.