

Date: Monday, June 20

Time: 9:30 - 10:45 a.m.

Hospice Billing & Policy: Dispelling Myths & Getting Paid!

Lead Speaker: Cheryl Newgren, MHCP Long-Term Care Provider Trainer

Organization: Minnesota Department of Human Service, HCO Provider Relations

Additional Speakers: Suzanne Wilson, Hospice Policy, Minnesota Department of Human Services

Description: In this workshop you will learn how to successfully implement hospice policies and submit hospice bills when serving Minnesota Health Care Program Fee-For-Service (MHCP-FFS) recipients. Whether you are providing and/or coordinating hospice, waiver, home care or medical services with a recipient seeking or receiving hospice services in a group living setting or private home, you have a role in successfully implementing a recipient's hospice benefit. You will learn the proper use of the hospice transaction form, coordination and documentation standards and requirements, how to avoid common billing errors and how implementation of 5010 in January 2012 will affect hospice billing. Note this session will only address the hospice benefit offer to MHCP-FFs recipients.

Objective:

- Learn how to avoid common billing errors for hospice services.
- Understand roles and responsibilities of persons involved in care and coordination of a hospice recipient.
- Receive clarification on hospice policies.

Audience Level: Basic

Room: Commons - Doubletree

Date: Monday, June 20

Time: 9:30 - 10:45 a.m.

Accessible Communication: The Great Equalizer

Lead Speaker: Marie Koehler, Regional Manager

Organization: Minnesota Department of Human Services, Deaf and Hard of Hearing Services

Additional Speakers:

Description: Learn about communication inequities faced by individuals who are deaf, deaf blind and hard of hearing in long term care facilities and effective communication strategies that can be used by care providers and family members to decrease these inequities and support and enhance the quality of life for these individuals.

Objective:

- Learn to recognize inequities experienced by deaf and hard of hearing people in long term care facilities.
- Identify no-cost or low cost steps to remove some of the inequities and communication barriers faced by individuals in long term care facilities who are hard of hearing.
- Learn about effective adaptive technology available for individuals with hearing loss.
- Identify resources in your local community to tap into for sign language interpreter services.
- Understand steps being taken by Deaf and Hard of Hearing Services and the Aging Division to address these inequities.

Audience Level: Basic

Room: Elliott - A

Date: Monday, June 20

Time: 9:30 - 10:45 a.m.

Adult Protection 101

Lead Speaker: Jennifer Kirchen, Program Administrator

Organization: Minnesota Department of Human Services, Adult Protection

Additional Speakers: Deb Siebenaler, Adult Protection Lead, Minnesota Department of Human Services

Description: This session will present an overview of Minnesota's Vulnerable Adult Act, the reporting process, emergency protective services, investigations and client referrals to service. Specific information on assessing the self-neglecting adult, risk vs. safety and current best practices will be included.

Objective:

- Describe the vulnerable adult reporting process in Minnesota Goal.
- Describe the process for assessing self-neglect in vulnerable adults.
- Explain adult protection roles and how individuals within different organizations work together in the adult protection process.

Audience Level: Basic

Room: Elliott - B

Date: Monday, June 20

Time: 9:30 - 10:45 a.m.

How Arts Immersion Programs Spike Health and Happiness in Older Adults

Lead Speaker: Pat Samples, Coordinator

Organization: Minnesota Creative Arts and Aging Network

Additional Speakers: Beverly Heise, Life Long Learning and Volunteer Coordinator, Ebenezer; Jodi Wellner, Redeemer Health and Rehab Center

Description: Research confirms that when older adults engage their artistic creativity, they need fewer medications, have fewer falls, and improve their overall health. Learn how arts immersion “camps” can jumpstart or enhance arts programming and contribute to culture change. The Minnesota Creative Arts and Aging Network (MnCAAN) has conducted 24 artist residencies or “camps” in the past year. Learn how MnCAAN’s model of using teaching artists skilled in older adult pedagogy, joint training for staff and artists, and creative community partnerships can be carried out and supported in your community.

Objective:

- Learn the benefits of arts programming.
- Learn how an arts immersion program works in senior housing.
- Review community resources offered by MnCAAN and others to support arts program.

Audience Level: Basic

Room: Legion - A

Date: Monday, June 20

Time: 9:30 - 10:45 a.m.

A New Vision: Supporting Seniors with Age Related Vision Loss

Lead Speaker: Malia Powell, Community Specialist

Organization: Vision Loss Resources

Description: By the year 2020, it is projected that 1 in 5 seniors over the age of 65 will experience vision loss due to age-related eye diseases (AREDS) such as macular degeneration. Please join us to review common AREDS, learn strategies for identifying those with low vision and understand related issues such as grief and loss. We will also discuss how to support seniors with low vision through basic adaptations, best practices, and available resources.

Objective:

- Identify the causes, manifestations, implications and treatment of the most common types of vision loss and hearing loss in elderly clients.
- Learn skills and techniques for identifying clients with low vision.
- Understand the emotional responses to vision loss.
- Learn best practices for supporting seniors with vision loss.

Audience Level: Basic

Room: Legion - B

Date: Monday, June 20

Time: 9:30 - 10:45

The Importance of Person Centered Thinking

Lead Speaker: Mary Lou Bourne, Private Consultant

Organization: Support Development Associates

Description: How do you create a positive balance between issues of health and those of quality of life within the resources available? How do you learn what the balance is and implement it across settings and disability issues - from the person's home, to group homes to nursing homes? It requires that you change how people think and have the change in thinking reflected in everyday behavior. This type of thinking activates the values of the organization. In this 75 minute session a set of person centered thinking skills are described that are used to determine the balance between what is important to each person (happy, content, comforted) and what is important for each person (healthy, safe, and having valued social roles) . How the skills become habit and have changed behavior and outcomes across settings is presented.

Audience Level: Basic

Room: Mayo - A

Date: Monday, June 20

Time: 9:30 - 10:45 a.m.

Screening for Nursing Home Admission of People with Developmental Disabilities to Meet Federal Requirements under the Omnibus Budget Reconciliation Act of 1997 (OBRA)

Lead Speaker: John Fillbrandt, Program Administrator

Organization: Minnesota Department of Human Services, Disability Services

Description: Information will be presented to participants on meeting the federal requirement for screening of people with developmental disability for nursing home admission. Documentation and data entry procedures will be explained as well as ongoing monitoring requirements. Screening exemptions, and special considerations for people who receive waiver services, Rule 185 case management, or for people who are not enrolled in other programs will also be covered.

Objective:

- Learn the process for screening people for nursing home admission who have been identified as having a developmental disability.
- Identify exemptions to the screening requirement.
- Identify the different data entry requirements for people enrolled in other MA programs.
- Review the ongoing monitoring responsibility for people with developmental disabilities living in NFs.

Audience Level: Intermediate - Participants should have a basic understanding of screening processes and responsibilities for people with DD, as well as familiarity with MMIS data entry processes.

Room: Mayo - B

Date: Monday, June 20

Time: 9:30 - 10:45 a.m.

There are Audits and Then There Is PERM!

Lead Speaker: Christina Baltes, RN, BSN, PHN, MA, Federal Health Care Audits Manager, Program Compliance and Audits

Organization: Minnesota Department of Human Services, Internal Audits, Office of Compliance

Additional Speakers:

Description: This session will explore the different types of audits conducted by the Centers of Medicare and Medicaid (CMS) with a focus on the Payment Error Rate Measurement and have a discussion of how to prepare for these audits with an emphasis on how to avoid errors with fiscal penalties. The PERM 2009 results will also be discussed with emphasis on opportunities for improvement.

Objectives:

- Understand the current types of audits conducted by the Centers of Medicare and Medicaid (CMS)
- Have an understanding on how to prepare for these audits
- Gain an understanding on how to avoid errors with fiscal penalties

Audience Level:

Room: McDonnell A

Date: Monday, June 20

Time: 9:30 - 10:45 a.m.

Serving the Unbefriended Elder Population: Trends, Challenges, and Successes

Lead Speaker: Doug Silverman, State Program Administrator Principal

Organization: Minnesota Department of Human Services, Aging & Adult Services

Description: The term "unbefriended elder" was virtually unknown until this decade, and only now are professionals acknowledging the unique challenges posed by the Unbefriended Elder population – those who have no identified decision makers in the event of incapacity. In this presentation, we will look at the demographic trends that will influence our future approaches to meeting the needs of this heretofore underserved population. We will also discuss some innovative programs that have worked to address the needs of Unbefriended Elders, both on the local and national levels, and identify some strategies that the legal, social services, and medical communities have engaged in to better serve this challenging population.

Objective:

- What is meant by the term “unbefriended elders” and why this population needs attention.
- Identify the demographic trends that will shape the issues and policy decisions surrounding the Unbefriended Elder population in the future.
- Learn of innovative and proactive programs here in Minnesota and nationally that address the needs of this underserved population, what challenges these programs have faced, and how successful they have been in achieving their goals.

Audience Level: Basic to Intermediate

Room: McDonnell - B

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Long-Term Care Policy Review and Legislative Updates

Lead Speaker: Greg Leahy, Program Administrator, Minnesota Department of Human Services, Nursing Facility Rates & Policy

Organization: Rob Rode', Voigt, Klegon & Rode', LLC

Additional Speakers: Rob Rode', Voigt, Klegon & Rode', LLC

Description: We will take this opportunity to review any current legislative changes that pertain to the long-term care community. It is extremely important that all information given at the time of admission into the nursing facility is accurate and complete. We will review that process. We will give tips on dealing with delinquent accounts and what your options are regarding collections.

Objective:

Long-term care providers will learn how to resolve medium to complex claims issues. Providers will come away from the presentation with knowledge of any new legislative language and understand how it will affect their day-to-day operations within the facility.

Audience Level: Basic

Room: Riverview - A

Date: Monday, June 20

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Is CLASS Act the Answer? Reforming Long-Term Care Financing

Lead Speaker: LaRhae Knatterud, Director, Aging Transformation

Organization: Minnesota Department of Human Services

Additional Speakers: Kim Carolan, LTC Eligibility Policy Manager, Minnesota Department of Human Services; Tom Devine, Vice President, David Insurance

Description: Finding a sustainable way to finance long-term care for the boomers is considered one of this century's greatest challenges. Many experts believe the CLASS (Community Living Assistance Services and Support) Act, part of the 2010 federal Health Care Reform bill, will be a "game changer." But how is yet unknown. The long-term care price is huge. Both private and public sectors will need to sign the checks. But what are their respective roles? How do we encourage personal responsibility? What is the level of public funds we can afford to spend on this issue as a society? These issues will be discussed by a panel of resource people and experts.

Audience Level: Basic

Room: Ballroom A