

AGENDA

Navigator, Agent/Broker Work Group

Wednesday, September 19, 2012

9:00 am – 12:00 pm

Golden Rule Building – RM LL35

Call-In Information: 1-888-742-5095 / Conference Code: 464-462-3532

- I. Welcome
- II. Exchange Move to MMB and New Deliverable Timeline
- III. Finalize Levels of Service Report to Task Force
- IV. Federal Guidance on “In-Person Assistance Program”

Break
- V. HIX update
 - a. Multi-State Scan
 - b. IT Contract
 - c. CMS Guidance Still Pending
 - i. Model of conflict of interest standards
 - ii. Training model standards
- VI. Identify sub-group to work on Training, Licensure and Certification Report
- VII. Future presentations
 - a. Senior Linkage Line?
- VIII. Next Steps