

MINNESOTA HEALTH INSURANCE EXCHANGE WORK GROUP REPORT

Measurement and Reporting Workgroup

May 18, 2012

Work Group Focus

The purpose of the workgroup is to provide technical assistance and information on options for the reporting of cost, quality and satisfaction for health insurers, benefit plans, and providers through a Minnesota Health Insurance Exchange. The Exchange Task Force will use this information to inform their recommendations to the Commissioner of Commerce.

Work Group Members

Dannette Coleman, Medica (co-lead)	Glenn Gruenhagen, Minnesota House of Representatives
Katie Burns, Department of Commerce (co-lead)	Stefan Gildemeister, Department of Health
Robin Roatch, Tribal Representative, Mille Lacs Band Corporate Commission	Kurt Hoppe, MD, Mayo Clinic
Chandra Breen, Department of Human Services	Alfred Babington Johnson, Stair Step Foundation
Jamie Carsello, UCare	Sue Knudson, HealthPartners
Susan Castellano, Department of Human Services	Jim Naessens, Sc.D
Dann Chapman, University of Minnesota	Peter Nelson, Center for the American Experiment
Jim Chase, MN Community Measurement	Robert Otos, The ALARIS Group, Inc
Allie Coronis, Allina Health system	Cheryl Powers, The Research Edge
Phillip Cryan, SEIU Healthcare Minnesota	Mark Skubic, Park Nicollet Health Services

Issues for Discussion

The Measurement and Reporting Work Group will minimally address the following questions:

- What dimensions of quality should be considered in designing a quality rating system for carriers and qualified health plans (QHPs)? How should cost be factored in to the quality rating system?
- What measures are available and where are there measurement gaps?
- Should measures be combined to form a composite rating for carriers and QHPs? If so, how?
- What measurement tool should be used to measure enrollee satisfaction with carriers and QHPs?
- How should information on carrier and QHP quality ratings be effectively publicly reported on the Exchange website?
- How should provider value-related metrics (quality and provider peer grouping) results be effectively publicly reported?

In addition to these issues, the Task Force may refer additional issues to this Work Group for additional assistance and input.

Meeting Update

The Work Group met for the third time on May 14, 2012 and had the following agenda items:

- Presentation from Ms. Lynn Quincy at Consumers Union on how consumers interpret information about health plan coverage options and strategies for effective consumer reporting
- Final changes to foundational principles to guide Work Group deliberations

Upcoming Meeting Topics

June and July 2012

- Further learning about national work on how consumers interpret and use information about insurance cost and quality to understand insurance benefits and choose a specific plan
- Information about extent to which existing health plan quality measures have been tested with consumer audiences and/or evaluation of potential consumer interest in existing measures