

MINNESOTA HEALTH INSURANCE EXCHANGE WORK GROUP REPORT

Measurement and Reporting

April 20, 2012

Work Group Focus

The purpose of the work group is to provide technical assistance and information on options for the reporting of cost, quality and satisfaction for health insurers, benefit plans, and providers through a Minnesota Health Insurance Exchange. The Exchange Task Force will use this information to inform their recommendations to the Commissioner of Commerce.

Work Group Members

Dannette Coleman, Medica (co-lead)
Katie Burns, Department of Commerce (co-lead)
Robin Roatch, Tribal Representative, Mille Lacs
Band Corporate Commission
Chandra Breen, Department of Human Services
Jamie Carsello, UCare
Susan Castellano, Department of Human
Services
Dann Chapman, University of Minnesota
Jim Chase, MN Community Measurement
Allie Coronis, Allina Health system
Phillip Cryan, SEIU Healthcare Minnesota

Glenn Gruenhagen, Minnesota House of
Representatives
Stefan Gildemeister, Department of Health
Kurt Hoppe, MD, Mayo Clinic
Alfred Babington Johnson, Stair Step
Foundation
Sue Knudson, HealthPartners
Jim Naessens, Sc.D
Peter Nelson, Center for the American
Experiment
Robert Otos, The ALARIS Group, Inc
Cheryl Powers, The Research Edge
Mark Skubic, Park Nicollet Health Services

Issues for Discussion

The Measurement and Reporting Work Group will minimally address the following questions:

- What dimensions of quality should be considered in designing a quality rating system for carriers and qualified health plans (QHPs)? How should cost be factored in to the quality rating system?
- What measures are available and where are there measurement gaps?
- Should measures be combined to form a composite rating for carriers and QHPs? If so, how?
- What measurement tool should be used to measure enrollee satisfaction with carriers and QHPs?
- How should information on carrier and QHP quality ratings be effectively publicly reported on the Exchange website?
- How should provider value-related metrics (quality and provider peer grouping) results be effectively publicly reported?

In addition to these issues, the Task Force may refer additional issues to this Work Group for additional assistance and input.

Meeting Update

The work group has a new member and welcomed Robin Roatch, Tribal Representative, Mille Lacs Band Corporate Commission.

The work group met for the second time on April 16, 2012 and discussed the following:

- Review and updating of principles proposed during initial meeting to guide Work Group deliberations
- Background information on Exchange activities to date, federal Exchange quality reporting requirements, data sources for existing insurer quality measures and dimensions of insurer quality
- Potential scope of work for a vendor to develop methodological options for an insurer and qualified health plan (QHP) quality rating system and enrollee satisfaction survey system

Upcoming Meeting Topics

May, June and July 2012

- Discussion on desired components of health insurer quality rating system
- Learning about national work on how consumers interpret and use information about insurance cost and quality to understand insurance benefits and choose a specific plan