

# MINNESOTA HEALTH INSURANCE EXCHANGE WORK GROUP REPORT

---

## Measurement and Reporting Workgroup

March 30, 2012

### Work Group Focus

The purpose of the workgroup is to provide technical assistance and information on options for the reporting of cost, quality and satisfaction for health insurers, benefit plans, and providers through a Minnesota Health Insurance Exchange. The Exchange Task Force will use this information to inform their recommendations to the Commissioner of Commerce.

### Work Group Members

Dannette Coleman, Medica (co-lead)	Stefan Gildemeister, Department of Health
Katie Burns, Department of Commerce (co-lead)	Kurt Hoppe, MD, Mayo Clinic
Chandra Breen, Department of Human Services	Alfred Babington Johnson, Stair Step Foundation
Jamie Carsello, UCare	Sue Knudson, HealthPartners
Susan Castellano, Department of Human Services	Jim Naessens, Sc.D
Dann Chapman, University of Minnesota	Peter Nelson, Center for the American Experiment
Jim Chase, MN Community Measurement	Robert Otos, The ALARIS Group, Inc
Allie Coronis, Allina Health system	Cheryl Powers, The Research Edge
Phillip Cryan, SEIU Healthcare Minnesota	Mark Skubic, Park Nicollet Health Services
Glenn Gruenhagen, Minnesota House of Representatives	

### Issues for Discussion

The Measurement and Reporting Work Group will minimally address the following questions:

- What dimensions of quality should be considered in designing a quality rating system for carriers and qualified health plans (QHPs)? How should cost be factored in to the quality rating system?
- What measures are available and where are there measurement gaps?
- Should measures be combined to form a composite rating for carriers and QHPs? If so, how?
- What measurement tool should be used to measure enrollee satisfaction with carriers and QHPs?
- How should information on carrier and QHP quality ratings be effectively publicly reported on the Exchange website?
- How should provider value-related metrics (quality and provider peer grouping) results be effectively publicly reported?

In addition to these issues, the Task Force may refer additional issues to this Work Group for additional assistance and input.

## **Meeting Update**

The Work Group met for the first time on March 8, 2012 and discussed the following:

- Member introductions
- Overview of Work Group
  - Role
  - Scope
- Exchange requirements and challenges related to measurement and reporting
- Discussion of principles to guide the Work Group's deliverables

## **Upcoming Meeting Topics**

April 2012

- Background information on existing health insurer quality measures
- Solicitation of input on scope of work for Request for Proposals related to health insurer and qualified health plan quality rating system methodology development

May 2012

- Discussion on desired components of health insurer quality rating system
- Opportunities and challenges associated with a composite quality measure

June 2012

- Potential tools for assessing enrollee satisfaction