



STATE OF MINNESOTA PUBLIC UTILITIES COMMISSION

June 8, 2015

The Honorable Barbara L. Neilson
Administrative Law Judge
Office of Administrative Hearings
600 North Robert Street
P.O. Box 64620
Saint Paul, Minnesota 55164-0620

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ADMINISTRATIVE
HEARINGS

Re: In the Matter of the Proposed Rules of the Public Utilities Commission Concerning White Pages Directory Publication and Distribution; Revisor's ID Number R-04218; OAH Docket No. 11-2500-32109

Dear Judge Neilson:

The Minnesota Public Utilities Commission requests that the Office of Administrative Hearings review and approve its rules governing White Pages Directory Publication and Distribution for legality and form according to Minnesota Statutes, section 14.26. Upon receipt of OAH approval, the Commission will adopt the rules. Enclosed for your review are the documents required by Office of Administrative Hearings Rules, part 1400.2310, items A to P. Paragraphs A to P of this letter are keyed to items A to P of part 1400.2310. Each paragraph states whether the document is enclosed and, if the document is not enclosed, the reason that the document is not applicable.

- A. Enclosed: the Request for Comments as published in the State Register on October 14, 2013.
- B. Not enclosed: a petition for rulemaking. This is not enclosed because no petition was filed regarding these rules.
- C. Enclosed: the proposed rules dated November 21, 2014, with the Revisor's certificate of approval.
- D. Enclosed: the Statement of Need and Reasonableness.
- E. Enclosed: the Notice of Intent to Adopt Rules, as mailed, and the Notice of Intent to Adopt Rules, as published in the State Register on January 20, 2015.
- F. Not enclosed: a letter from the Chief Administrative Law Judge authorizing the Commission to omit the text of the proposed rules from the Notice Of Intent To Adopt Rules published in the State Register. This is not enclosed because the Commission

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included the text of the proposed rules with the Notice of Intent to Adopt Rules published in the State Register.

- G. Enclosed: the Certificate of Mailing the Notice of Intent to Adopt Rules and the Certificate of Accuracy of the Mailing List.
- H. Enclosed: Certificates of Additional Notice.
- I. Enclosed: the Certificate of Mailing the Statement of Need and Reasonableness to the Legislative Reference Library.
- J. Enclosed: all written comments and submissions on the proposed rules that the Commission received during the comment period, requests for hearing and withdrawals of requests for hearing, except those that only requested copies of documents. The Commission received no requests for hearing.
- K. Not enclosed: a notice of withdrawal of hearing request, evidence that the Commission sent its notice of withdrawal to all persons who requested a hearing, and any responsive comments received. These are not enclosed because Minnesota Statutes, section 14.25, subdivision 2, did not require the Commission to send a notice of withdrawal of hearing request.
- L. Enclosed: a copy of the adopted rules dated May 4, 2015. The modifications to the proposed rules are reflected in the rules as adopted and are approved by the Revisor of Statutes.
- M. Not enclosed: a notice of adopting substantially different rules that was sent to persons or groups who commented during the comment period and evidence that the notice was sent to those persons or groups. This is not enclosed because the Commission did not adopt substantially different rules.
- N. Enclosed: the Order Adopting Rules that complies with the requirements in part 1400.2090.
- O. Not enclosed: a notice of submission of rules to the Office of Administrative Hearings and a copy of a transmittal letter or certificate of mailing the notice of submission of rules to the Office of Administrative Hearings. No persons requested notification of the submission of the rules to the Office of Administrative Hearings.
- P. Enclosed: any other document or evidence to show compliance with any other law or rule that the Commission is required to follow in adopting these rules. These are:
 - P.1. The Certificate of Sending Notice to Legislators per Minnesota Statutes, section 14.116.
 - P.2. The Certificate of Consulting with the MMB per Minnesota Statutes, section 14.131. And, MMB's memo dated January 5, 2015, in response.

If you have questions or wish to discuss anything with me, please contact me at 651-201-2223. After you complete your review, please send any correspondence to me at the following address:

Chris Moseng
Minnesota Public Utilities Commission
121 7th Place E., Suite 350
St. Paul, MN 55101

Sincerely,

Chris Moseng
Staff Attorney



Request for Comments as published in the State Register on October 14, 2013

Official Notices

Minnesota Department of Human Services (DHS)

Transition to Economic Stability

MFIP Transitional Standard with Supplemental Nutrition Assistance Program (SNAP) Cost of Living (COLA) Adjustment for November 1, 2013

Minnesota Statute 256J.24, Subd. 5a requires the Commissioner of Human Services to adjust the food portion of the Minnesota Family Investment Program (MFIP) transitional standards on October 1 of each year to reflect the COLA to the Supplemental Nutrition Assistance Program (SNAP). Due to the American Recovery and Reinvest Act of 2009 (ARRA) sunset, states must adjust all household allotments twice in 2013. The first adjustment took effect October 1, 2013. The second adjustment of the sunset becomes effective November 1, 2013. The statute also requires the Commissioner to publish the adjusted transitional standards for assistance unit sizes one to ten. The transitional standard consists of a cash and food portion. The MFIP transitional standards and cash and food portions effective November 1, 2013 are listed below.

Family Size	1	2	3	4	5	6	7	8	9	10	Over 10
Transitional Standard	\$417	\$745	\$978	\$1,190	\$1,367	\$1568	\$1709	\$1888	\$2065	\$2,237	\$170
Cash Portion	\$250	\$437	\$532	\$621	\$697	\$773	\$850	\$916	\$980	\$1,035	\$53
Food Portion	\$167	\$308	\$446	\$569	\$670	\$795	\$859	\$972	\$1,085	\$1,202	\$117

Ombudsman for Mental Health and Developmental Disabilities Advisory Committee

Notice of Advisory Committee Meeting 17 October 2013

The Ombudsman for MHDD Advisory Committee will hold a meeting from 9:00 a.m. to 12:00 p.m. on October 17, 2013. The meeting will be held in Suite 420 Metro Square Bldg., 121 - 7th Place East, St. Paul. Please RSVP to Courtney at (651) 757-1800.

Minnesota Public Utilities Commission (PUC)

REQUEST FOR COMMENTS on Possible Amendment to Rules Concerning White Pages Directory Publication and Distribution

Subject of Rule. The Minnesota Public Utilities Commission requests comments on possible amendments to its rules governing the publication and distribution of white pages directories (*Minnesota Rules* 7810.2900, 7811.0600, and 7812.0600). The Commission is considering modifying its rule requiring mandatory distribution of white pages directories to better balance the interests of those affected by the requirement.

The Commission wishes to identify and analyze, on a statewide basis, all issues implicated by the white pages distribution requirement, and, if appropriate, to modify the relevant rules.

The current rule requires delivery of a printed directory to each customer of a local service provider, except where an offer for a directory is made and explicitly refused by the customer. Recently, parties have requested that the Commission vary this rule, in part because the economic and environmental burden of requiring printed directories may outweigh the directories' usefulness.

Official Notices

The Commission is likely to consider modifying or eliminating the requirement that local service providers deliver printed directories, and also consider allowing or requiring electronic publication of directories. The Commission may consider these options independent of one another, but the availability of electronic directories may inform how the Commission evaluates the need for printed directory delivery.

The current working draft would allow local service providers to continue providing printed directories, and would require each local service provider who wishes to provide electronically published directories to (1) solicit a customer's format preference, (2) provide a directory in the customer's preferred format, and (3) exercise its business judgment concerning the format to provide to customers that do not indicate a preference.

Possible alternatives to the working draft approach include:

- Maintaining the status quo: requiring printed directories be provided unless customers "opt-out," with no requirement for electronically published directories.
- Requiring printed directories be provided unless customers "opt-out," with a requirement that electronically published directories be made available.
- Requiring electronic directories be made available unless customers "opt-in" to receive a printed directory.
- Requiring local service providers to presume, unless a customer specifies otherwise, that customers who receive paper bills wish to receive printed directories, and customers who receive electronic bills do not wish to receive printed directories.
- Requiring electronic directories be made available, with no printed directory requirement.
- Another requirement or combination of requirements not yet identified.

The Commission seeks comment on issues raised by its working draft. In particular, the Commission asks for comments that address the following questions:

1. Should the Commission establish by rule whether electronically published directories should be accessible to the public or to a limited class of persons such as customers? If so, what should the Commission require? The working draft leaves this determination to each local service provider.
2. Should the Commission establish by rule the "default" format of directories (that is, the format of directories provided to customers who do not notify their local service provider of their preference)? If so, what should the Commission require? The working draft leaves the format determination to each local service provider for customers that do not specify a preferred format.
3. Should the Commission's rule distinguish between Business and Residential customers, either by requiring different default directory formats or by permitting local service providers to provide Business and Residential listings in different formats? The working draft leaves the default format determinations to each local service provider, and allows local service providers to publish some listings electronically, and others in print, if a customer does not specify a preferred format.

When commenting on the draft of possible amendments and the above questions, the Commission would find it helpful for comments to address the following considerations in conjunction with any recommendation:

- the expense, materials, effort, and environmental consequences of distributing printed directories;
- the effect on customers who may prefer to receive printed directories, and on customers who may prefer to receive electronic directories;
- the privacy issues that may arise from electronic publication of directory information;
- the economic effects, including identifying any other federal or state regulations that may have a cumulative effect;
- any other issue the Commission should consider.

Persons Affected. Amendments to the rules would affect all Minnesota Local Service Providers governed by *Minnesota Rules* 7811.0600 and 7812.0600, customers of those providers, and any non-customers that receive white pages directories. A Local Service Provider is a telephone company or telecommunications carrier providing local service in Minnesota pursuant to a certificate of authority granted by the Commission. Local service provider includes both local exchange carriers and competitive local exchange carriers. Other entities involved in the printing and distribution of telephone directories could be indirectly affected.

Statutory Authority. *Minnesota Statutes*, section 237.16, subdivision 8, authorizes the Commission to adopt rules applicable to all telephone companies and telecommunications carriers that prescribe standards for quality of service, including any additional standards or requirements necessary to ensure the provision of high-quality telephone services throughout the state.

Official Notices

Public Comment. Interested persons or groups may submit comments or information on this possible rule in writing or orally until 4:30 p.m. on December 6, 2013. Please refer to PUC Docket No. P-999/R-13-459 in your comments. You may also electronically file your comments using the Commission's electronic filing system located at: <https://www.edockets.state.mn.us/EFiling>.

Advisory Committee. The Commission has not determined whether to appoint an advisory committee to comment on the possible amendments. The Commission welcomes comments that address whether to appoint an advisory committee. If you are willing to serve on an advisory committee, please indicate that as well.

Agency Contact Person. Written or oral comments, questions, requests to receive a draft of the possible amendments, and requests for more information on the possible amendments should be addressed to: Christopher Moseng, Staff Attorney, Public Utilities Commission, 121 Seventh Place East, Suite 350, Saint Paul, Minnesota, 55101-2147; telephone: (651) 201-2223, Fax: (651) 297-7073; E-mail christopher.moseng@state.mn.us.

This document can be made available in alternative formats (e.g., large print or audio) by calling (651) 296-0406 (voice). Persons with hearing loss or speech disabilities may call us through their preferred Telecommunications Relay Service.

Comments received in response to this notice will not necessarily be included in the formal rulemaking record submitted to the Administrative Law Judge if a proceeding to adopt rules is started. The agency is required to submit to the judge only those written comments received in response to the rules after they are proposed. If you submit comments during the development of the rules and you want to ensure that the Administrative Law Judge reviews the comments, you should resubmit the comments after the rules are formally proposed.

Working Draft. The Commission's current working draft of the possible amendments is set forth below. The draft can also be viewed on the Commission's Public Rulemaking Docket, located at: <http://www.puc.state.mn.us/PUC/consumers/consumers-rulemaking-projects> or at <http://www.puc.state.mn.us>, select "Search eDockets," enter the year (13) and the docket number (459), select "Search."

7810.0100 DEFINITIONS.

Subp. 11a. Complete Directory.

"Complete directory" means a directory that includes the information compiled under Rule 7810.2900, subpart 1, whether printed, electronically published, or some combination thereof. A complete directory includes, but is not limited to:

A. printed or electronically published business and residential listings; or

B. a printed subset of exchanges in a local calling area relevant to customers in a particular geographic area or community of interest, and publication of the remainder of the local calling area either electronically or in separate printed volumes.

Subp. 26a. Local Service Provider.

"Local Service Provider" or "LSP" means a telephone company or telecommunications carrier providing local service in Minnesota pursuant to a certificate of authority granted by the commission. Local service provider includes both local exchange carriers and competitive local exchange carriers.

7810.2900 FORM AND CONTENT OF DIRECTORIES.

Subpart 1. Basic Requirements.

Telephone directories shall be regularly compiled and shall contain each customer's name, telephone number, and, if practica, address, except they shall not contain public telephone numbers or telephone numbers that are unlisted at the customer's request. Upon issuance, a local service provider shall distribute to all customers served by that directory a complete directory consistent with the customer option provisions of Rule 7810.2950. Upon commission request, a local service provider shall furnish to the commission a copy of each directory issued, whether printed or electronic.

Subp. 2. Printed Directories.

Telephone directories shall be regularly published, listing the name, address when practical, and telephone number of all customers, except public telephones and numbers unlisted at customer's request. The name of the telephone utility, the area included in the directory, the year and month of issue, shall appear on the front cover. Information pertaining to emergency calls such as for the police and fire departments shall appear conspicuously in the front part of the directory pages. The directory shall contain such instructions concerning placing local and long distance calls, calls to repair and directory assistance services, and location of telephone company business offices

Official Notices

as may be appropriate to the area served by the directory. Upon issuance, a copy of each directory shall be distributed to all customers served by that directory and a copy of each directory shall be furnished to the commission, upon request.

Printed directories shall:

A. display on the front cover the name of the local service provider, the area included in the directory, and the year and month of issue;

B. display in the front portion of the directory information pertaining to emergency calls, including information for police and fire departments; and

C. contain instructions, appropriate to the area served by the directory, concerning placing local and long distance calls, calls to repair and directory assistance services, calls to local, state, and federal government offices, and the location of telephone company business offices;

Subp. 3. Electronically Published Directories.

Electronically published directories shall:

A. display the name of the local service provider, the area included in the directory, and the date the directory information was last updated;

B. display information pertaining to emergency calls, including information for police and fire departments, prior to each directory search;

C. contain instructions, appropriate to the area served by the directory, concerning placing local and long distance calls, calls to repair and directory assistance services, calls to local, state, and federal government offices, and the location of telephone company business offices;

D. be prominently displayed on, and accessible to customers from, the company's website; and,

E. prohibit automated remote access, including but not limited to automated remote access made by a search engine indexer or data aggregator.

7810.2950 DIRECTORIES: CUSTOMER OPTION.

Subpart 1. Customer Option.

A Local Service Provider may publish printed or electronic directories, or some combination thereof. Local service providers that do not intend to electronically publish directories shall distribute a printed directory to each customer, except where an offer is made and explicitly refused by the customer. A Local Service Provider that publishes an electronic directory must deliver a printed directory if that is the customer's format preference. Local service providers shall make available a complete directory to each customer, and shall:

A. conduct an initial survey of existing customers' directory format preference prior to any directory format change;

B. present each new customer an opportunity to establish a directory format preference;

C. permit a customer to establish or change their directory format preference at any time;

D. annually notify customers of the directory format preference on record and how to change it;

Subp. 2. When No Customer Option is Specified.

Local service providers shall determine whether customers who do not state a directory format preference will receive a printed directory, have access to an electronically published directory, or a combination thereof. Local service providers shall notify customers how the complete directory will be provided, including how to access any electronically published portion.

7811.0600 BASIC LOCALSERVICE REQUIREMENTS.

Subpart 1. Required services.

F. one white pages complete directory per year for each local calling area, which may include more than one local calling area, consistent with the customer option provisions of part 7810.2950 and, upon a customer request and in the customer's preferred format, one copy of any other directory within the local calling area or except where an offer is made and explicitly refused by the customer;

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Statutory Authority: *Minnesota Statutes*, s. 216A.05; 237.10; 237.16

7812.0600 BASIC SERVICE REQUIREMENTS.

Subpart 1. Required services.

F. ~~one white pages complete directory per year for each local calling area, which may include more than one local calling area, consistent with the customer option provisions of part 7810.2950 and, upon a customer request and in the customer's preferred format, one copy of any other directory within the local calling area or except where an offer is made and explicitly refused by the customer;~~

Statutory Authority: *Minnesota Statutes*, s. 216A.05; 237.10; 237.16

Minnesota Department of Transportation (MnDOT) Engineering Services Division, Office of Construction and Innovative Contracting Notices of Suspension and Debarment

NOTICE OF DEBARMENT

NOTICE IS HEREBY GIVEN that the Department of Transportation ("MnDOT") has ordered that the following vendors be debarred for a period of thirty (30) months, effective August 22, 2011 until February 22, 2014:

- Marlon Louis Danner and his affiliates, South St. Paul, MN
- Danner, Inc. and its affiliates, South St. Paul, MN
- Bull Dog Leasing, Inc. and its affiliates, Inver Grove Heights, MN
- Danner Family Limited Partnership and its affiliates, South St. Paul, MN
- Ell-Z Trucking, Inc. and its affiliates, South St. Paul, MN
- Danner Environmental, Inc. and its affiliates, South St. Paul, MN

NOTICE IS HEREBY GIVEN that MnDOT has ordered that the following vendors be debarred for a period of three (3) years, effective March 25, 2011 until March 25, 2014:

- Philip Joseph Franklin, Leesburg, VA
- Franklin Drywall, Inc. and its affiliates, Little Canada, MN
- Master Drywall, Inc. and its affiliates, Little Canada, MN

NOTICE IS HEREBY GIVEN that MnDOT has ordered that the following vendors be debarred for a period of three (3) years, effective May 6, 2013 until May 6, 2016:

- Gary Francis Bauerly and his affiliates, Rice, MN
- Gary Bauerly, LLC and its affiliates, Rice, MN
- Watab Hauling Co. and its affiliates, Rice, MN

Minnesota Statute section 161.315 prohibits the Commissioner, counties, towns, or home rule or statutory cities from awarding or approving the award of a contract for goods or services to a person who is suspended or debarred, including:

- 1) any contract under which a debarred or suspended person will serve as a subcontractor or material supplier,
- 2) any business or affiliate which the debarred or suspended person exercises substantial influence or control, and
- 3) any business or entity, which is sold or transferred by a debarred person to a relative or any other party over whose actions the debarred person exercises substantial influence or control, remains ineligible during the duration of the seller's or transfer's debarment.

B

Not enclosed: a petition for rulemaking

C

Proposed rules dated November 21, 2014, with the Revisor's certificate of approval

1.1 **Public Utilities Commission**

1.2 **Proposed Permanent Rules Relating to Residential White Pages Directory**
1.3 **Publication and Distribution**

1.4 **7810.0100 DEFINITIONS.**

1.5 [For text of subps 1 to 11, see M.R.]

1.6 Subp. 11a. **Complete directory.** "Complete directory" means a directory that
1.7 includes the information compiled under part 7810.2900, subpart 1, whether printed,
1.8 electronically published, or some combination thereof. For example, a complete directory
1.9 may comprise of a printed subset of exchanges in a local calling area relevant to customers
1.10 in a particular geographic area or community of interest and publication of the remainder
1.11 of the local calling area either electronically or in separate printed volumes.

1.12 [For text of subps 12 to 26, see M.R.]

1.13 Subp. 26a. **Local service provider or LSP.** "Local service provider" or "LSP"
1.14 means a telephone company or telecommunications carrier providing local service in
1.15 Minnesota pursuant to a certificate of authority granted by the commission. Local service
1.16 provider includes both local exchange carriers and competitive local exchange carriers.

1.17 [For text of subps 27 to 40, see M.R.]

1.18 **7810.2900 FORMAT, CONTENT, AND DISTRIBUTION OF DIRECTORIES.**

1.19 Subpart 1. **Basic requirements.** Telephone directories shall be regularly published,
1.20 listing the name, address when practical, and telephone number of all customers, except
1.21 public telephones and numbers unlisted at customer's request. The name of the telephone
1.22 utility, the area included in the directory, the year and month of issue, shall appear on the
1.23 front cover. Information pertaining to emergency calls such as for the police and fire
1.24 departments shall appear conspicuously in the front part of the directory pages. The
1.25 directory shall contain such instructions concerning placing local and long distance calls,

2.1 ~~calls to repair and directory assistance services, and location of telephone company~~
 2.2 ~~business offices as may be appropriate to the area served by the directory. Upon issuance,~~
 2.3 ~~a copy of each directory shall be distributed to all customers served by that directory and a~~
 2.4 ~~copy of each directory shall be furnished to the commission, upon request. Telephone~~
 2.5 ~~directories shall be regularly compiled, and shall contain each customer's name, telephone~~
 2.6 ~~number, and, if practical, address, except public telephones and numbers unlisted at the~~
 2.7 ~~customer's request. Upon issuance, a local service provider shall provide to all customers~~
 2.8 ~~served by that directory a complete directory consistent with the customer option~~
 2.9 ~~provisions of part 7810.2950. Upon commission request, a local service provider shall~~
 2.10 ~~furnish to the commission a copy of each directory issued, whether printed or electronic.~~

2.11 Subp. 2. **Printed directories.** Printed directories shall:

2.12 A. display on the front cover the name of the local service provider, the area
 2.13 included in the directory, and the year and month of issue;

2.14 B. display in the front portion of the directory information pertaining to
 2.15 emergency calls, including information for police and fire departments; and

2.16 C. contain instructions, appropriate to the area served by the directory,
 2.17 concerning placing local and long distance calls, calls to repair and directory assistance
 2.18 services, calls to local, state, and federal government offices, and the location of local
 2.19 service provider business offices.

2.20 Subp. 3. **Electronically published directories.** Any electronic directory a local
 2.21 service provider directs its customers to shall comply with subpart 1 and part 7810.2950.

2.22 Electronically published directories shall:

2.23 A. display the name of the local service provider;

2.24 B. display information pertaining to emergency calls, including information
 2.25 for police and fire departments;

3.1 C. display instructions concerning placing local and long distance calls, calls
3.2 to repair and directory assistance services, calls to local, state, and federal government
3.3 offices, and the location of local service provider business offices; and

3.4 D. be prominently displayed on and accessible from the company's Web site.

3.5 **7810.2950 DIRECTORIES; CUSTOMER OPTION.**

3.6 A local service provider may publish printed or electronic directories, or some
3.7 combination thereof. A local service provider that does not make an electronic directory
3.8 available shall distribute a printed directory to each customer, except where an offer is
3.9 made and explicitly refused by the customer. A local service provider that publishes an
3.10 electronic directory shall provide, at least as often as print directories are issued, notice
3.11 to customers of the availability of an electronic directory, instructions explaining how
3.12 the electronic directory may be accessed, notice that a printed directory is available on
3.13 request, and instructions explaining how to make a request for a printed directory. A local
3.14 service provider that publishes an electronic directory must deliver a printed directory if
3.15 requested by the customer. A local service provider shall not:

3.16 A. require customers to divulge any personally identifiable information, except
3.17 name and delivery address, in order to request a complete directory that is printed or
3.18 contained on a portable physical electronic medium;

3.19 B. require users to create an account or log in, or otherwise provide any
3.20 personally identifiable information in order to access an electronic directory;

3.21 C. obtain, use, or retain any personally identifiable information from customer
3.22 use of or request for a directory, except for the limited purpose of providing a directory in
3.23 the requested format; or

3.24 D. market services, including through its affiliate or publisher, other than
3.25 directories to requesting customers.

4.1 **7811.0600 BASIC LOCAL SERVICE REQUIREMENTS.**

4.2 Subpart 1. **Required services.** A local service provider (LSP) shall provide, as part
4.3 of its local service offering, the following to all customers within its service area:

4.4 [For text of items A to E, see M.R.]

4.5 F. one ~~white pages~~ complete directory per year for each local calling area,
4.6 which may include more than one local calling area, ~~except where an offer is made and~~
4.7 ~~explicitly refused by the customer~~ consistent with the customer option provisions of part
4.8 7810.2950 and, upon a customer's request and in the customer's preferred format among
4.9 the formats offered by the local service provider, one copy of any other directory within
4.10 the local calling area;

4.11 [For text of items G to K, see M.R.]

4.12 **7812.0600 BASIC SERVICE REQUIREMENTS.**

4.13 Subpart 1. **Required services.** A local service provider (LSP) shall provide, as part
4.14 of its local service offering, the following to all customers within its service area:

4.15 A. single party voice-grade service and touch-tone capability;

4.16 B. 911 or enhanced 911 access;

4.17 C. 1 + intraLATA and interLATA presubscription and code-specific equal access
4.18 to interexchange carriers subscribing to its switched access service;

4.19 D. access to directory assistance, directory listings, and operator services;

4.20 E. toll and information service-blocking capability without recurring
4.21 monthly charges as provided in the commission's ORDER REGARDING LOCAL
4.22 DISCONNECTION AND TOLL BLOCKING CHARGES, Docket No. P-999/CI-96-38
4.23 (June 4, 1996), and its ORDER GRANTING TIME EXTENSIONS AND CLARIFYING
4.24 ONE PORTION OF PREVIOUS ORDER, Docket No. P-999/CI-96-38 (September 16,

5.1 1996), which are incorporated by reference, are not subject to frequent change, and are
5.2 available through the statewide interlibrary loan system;

5.3 F. one ~~white pages~~ complete directory per year for each local calling area,
5.4 which may include more than one local calling area, ~~except where an offer is made and~~
5.5 ~~explicitly refused by the customer~~ consistent with the customer option provisions of part
5.6 7810.2950 and, upon a customer's request and in the customer's preferred format among
5.7 the formats offered by the local service provider, one copy of any other directory within
5.8 the local calling area;

5.9 G. a white pages and directory assistance listing, or, upon customer request,
5.10 a private listing that allows the customer to have an unlisted or unpublished telephone
5.11 number;

5.12 H. call-tracing capability according to chapter 7813;

5.13 I. blocking capability according to the commission's ORDER ESTABLISHING
5.14 CONDITIONS FOR THE PROVISION OF CUSTOMER LOCAL AREA SIGNALING
5.15 SERVICES, Docket No. P-999/CI-92-992 (June 17, 1993) and its ORDER AFTER
5.16 RECONSIDERATION, Docket No. P-999/CI-92-992 (December 3, 1993), which are
5.17 incorporated by reference, are not subject to frequent change, and are available through
5.18 the statewide interlibrary loan system; and

5.19 J. telecommunications relay service capability or access necessary to comply
5.20 with state and federal regulations.

5.21 [For text of subps 2 to 7, see M.R.]

Office of the Revisor of Statutes

Administrative Rules



TITLE: Proposed Permanent Rules Relating to Residential White Pages Directory Publication and Distribution

AGENCY: Public Utilities Commission

MINNESOTA RULES: Chapters 7810, 7811, and 7812

The attached rules are approved for
publication in the State Register

A handwritten signature in blue ink, appearing to read "Ryan S. Inman", written over a horizontal line.

Ryan S. Inman
Assistant Deputy Revisor

D

Statement of Need and Reasonableness

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Beverly Jones Heydinger
David C. Boyd
Nancy Lange
Dan Lipschultz
Betsy Wergin

Chair
Commissioner
Commissioner
Commissioner
Commissioner

In the Matter of Possible Amendments to Rules
Concerning White Pages Directory Publication
and Distribution

ISSUE DATE: January 16, 2015

DOCKET NO. P-999/R-13-459

STATEMENT OF NEED AND
REASONABLENESS

**I.
INTRODUCTION**

The Minnesota Public Utilities Commission proposes to amend its rules concerning white pages directory publication and distribution, which are located in Minnesota Rules parts 7810.2900, 7811.0600, and 7812.0600. In 2012, 2013, and 2014, parties have requested that the Commission vary these rules, in part because the economic and environmental burden of requiring printed directories may outweigh the directories' usefulness.

The proposed amendments update the rules to allow Local Service Providers to determine whether they will offer electronic directories to satisfy the rules' directory requirement, while ensuring that individual customers may continue to receive printed directories if that is their preference.

**II.
THIS MATERIAL IS AVAILABLE IN ALTERNATIVE FORMATS**

This document can be made available in alternative formats (e.g., large print or audio) by calling 651-296-0406 (voice). Persons with hearing loss or speech disabilities may call the Public Utilities Commission through their preferred Telecommunications Relay Service.

**III.
STATUTORY AUTHORITY**

Minnesota Statutes, sections 237.10 and 237.16 authorize the Commission to adopt rules pertaining to the conduct of intrastate telephone business.

**IV.
STATEMENT OF NEED**

The Administrative Procedure Act, Minn. Stat. Ch. 14, requires the Commission to establish the need for the proposed rules by an affirmative presentation of facts. Minn. Stat. §§ 14.14, subd. 2, and 14.23.

The proposed rules are necessary to update the Commission's existing rules related to telephone directories. Commission rules currently require delivery of a printed white pages directory to each customer of a local service provider, except where an offer for a directory is made and explicitly refused by the customer.¹ Recently, parties have requested that the Commission vary this rule, in part because the economic and environmental burden of requiring printed directories may outweigh the directories' usefulness.

**V.
STATEMENT OF REASONABLENESS**

The Minnesota Administrative Procedure Act also requires the Commission to establish that the proposed rules are a reasonable solution to the problems they are intended to address, that the Commission relied on evidence in choosing the approach adopted in the rules, and that the evidence relied on is rationally related to the approach the Commission chose to adopt. Minn. Stat. §§ 14.14., subd. 2, and 14.23. Minn. R. 1400.2070, subp. 1.

A. The process used to develop the rules facilitated informed decision-making and was the most efficient method for establishing reasonable rules.

The Commission notified all persons who could be identified as potentially interested in or affected by the rules. After issuing a Request for Comments that resulted in recommendations made by stakeholders, the Commission reviewed the recommendations, revised the draft, and sought additional comments. The Commission incorporated several changes that were reasonable, were responsive to the needs of diverse stakeholders, and that carried out the policy objectives that the Commission set forth at the outset of the rulemaking.

B. The rules' approach to implementing policy goals is reasonable.

The Commission has determined that the proposed rules are the most reasonable way to update the rules to accommodate electronic publication of directories. The reasonableness of each specific provision is addressed below.

¹ Minn. R. 7810.2900, 7811.0600, and 7812.0600.

VI.
ANALYSIS OF INDIVIDUAL RULES

7810.0100 DEFINITIONS.

Subp. 11a. Complete Directory.

“Complete directory” means a directory that includes the information compiled under part 7810.2900, subpart 1, whether printed, electronically published, or some combination thereof. For example, a complete directory may comprise a printed subset of exchanges in a local calling area relevant to customers in a particular geographic area or community of interest and publication of the remainder of the local calling area either electronically or in separate printed volumes.

This definition is necessary and reasonable to clarify the use of the term “complete directory” in this rule chapter. The term is used to specify the directory content requirements while permitting the requirements to be satisfied with printed directories, electronic directories, or both in combination.

Subp. 26a. Local Service Provider.

“Local Service Provider” or “LSP” means a telephone company or telecommunications carrier providing local service in Minnesota pursuant to a certificate of authority granted by the commission. Local service provider includes both local exchange carriers and competitive local exchange carriers.

This definition is necessary and reasonable to clarify the use of the term “Local Service Provider” in part 7810. The term is defined in parts 7811.0100 and 7812.0100, and used in parts 7811.0600 and 7812.0600 to identify the regulated parties to whom the directory requirement applies. Because other proposed amendments use “Local Service Provider” in part 7810, the definition is proposed to be repeated in 7810.0100 for clarity.

7810.2900 FORMAT, CONTENT AND DISTRIBUTION OF DIRECTORIES.

~~Telephone directories shall be regularly published, listing the name, address when practical, and telephone number of all customers, except public telephones and numbers unlisted at customer's request. The name of the telephone utility, the area included in the directory, the year and month of issue, shall appear on the front cover. Information pertaining to emergency calls such as for the police and fire departments shall appear conspicuously in the front part of the directory pages. The directory shall contain such instructions concerning placing local and long distance calls, calls to repair and directory assistance services, and location of telephone company business offices as may be appropriate to the area served by the directory. Upon issuance, a copy of each directory shall be~~

~~distributed to all customers served by that directory and a copy of each directory shall be furnished to the commission, upon request.~~

It is necessary and reasonable to subdivide this existing rule part into subparts that govern the format, content, and distribution of electronic and printed directories. Because the format and distribution of electronic directories is different from the format and distribution of printed directories, the proposed requirements governing the two formats reasonably and necessarily reflect those differences. The substance of the portion proposed to be struck is largely restated in the proposed new subparts immediately below, as is appropriate for electronic or printed directories.

Subpart 1. Basic Requirements.

Telephone directories shall be regularly compiled and shall contain each customer's name, telephone number, and, if practical, address, except public telephones and numbers unlisted at the customer's request. Upon issuance, a local service provider shall provide to all customers served by that directory a complete directory consistent with the customer option provisions of Rule 7810.2950. Upon commission request, a local service provider shall furnish to the commission a copy of each directory issued, whether printed or electronic.

This subpart is necessary and reasonable to state the basic requirements for compilation of directory content, whether distributed in printed or electronic form. Distribution of a complete directory can be accomplished with printed directories, electronic directories, or both in combination, as is consistent with the other proposed rule provisions.

Subp. 2. Printed Directories.

Printed directories shall:

- A. display on the front cover the name of the local service provider, the area included in the directory, and the year and month of issue;
- B. display in the front portion of the directory information pertaining to emergency calls, including information for police and fire departments; and
- C. contain instructions, appropriate to the area served by the directory, concerning placing local and long distance calls, calls to repair and directory assistance services, calls to local, state, and federal government offices, and the location of local service provider business offices.

This subpart is necessary and reasonable to state the basic requirements for printed directories. The requirements state the requirements that currently exist under part 7810.2900, with slight modification to include the requirement that directories contain instructions for calling local, state, and federal government offices.

Subp. 3. Electronically Published Directories.

Any electronic directory to which a Local Service Provider directs its customers shall comply with the provisions of parts 7810.2900, subpart 1 and 7810.2950. Electronically published directories shall:

- A. display the name of the local service provider;
- B. display information pertaining to emergency calls, including information for police and fire departments;
- C. display instructions concerning placing local and long distance calls, calls to repair and directory assistance services, calls to local, state, and federal government offices, and the location of local service provider business offices; and
- D. be prominently displayed on, and accessible from, the company's website.

This subpart is necessary and reasonable to state the basic requirements for electronically published directories. The requirements state the requirements that currently exist under part 7810.2900, with slight modification to accommodate the differences between printed and electronic directories, and to include the requirement that directories contain instructions for calling local, state, and federal government offices.

7810.2950 DIRECTORIES: CUSTOMER OPTION.

A local service provider may publish printed or electronic directories, or some combination thereof. A local service provider that does not make an electronic directory available shall distribute a printed directory to each customer, except where an offer is made and explicitly refused by the customer. A local service provider that publishes an electronic directory shall, at least as often as print directories are issued, provide notice to customers of the availability of an electronic directory, instructions on how the electronic directory may be accessed, notice that a printed directory is available upon request, and instructions on how to make the request for a printed directory. A local service provider that publishes an electronic directory must deliver a printed directory if requested by the customer. A local service provider shall not:

- A. require customers to divulge any personally identifiable information other than their name and delivery address in order to request a complete directory that is printed or contained on a portable physical electronic medium;
- B. require users to create an account, log in, or otherwise provide any personally identifiable information in order to access an electronic directory; and

- C. obtain, use, or retain any personally identifiable information from customer use of or request for a directory, except for the limited purpose of providing a directory in the format requested; and
- D. market services, including through its affiliate or publisher, other than directories to such requesting customers.

This provision is necessary and reasonable to ensure that customer choice is reasonably reflected in how local service providers fulfill the directory requirement. The proposed rule part allows Local Service Providers to determine whether they will offer electronic directories in lieu of printed directories, but ensures that individual customers may elect to receive printed directories if that is their preference. The proposed rule part also allows Local Service Providers *not* to publish electronic directories and to continue to deliver printed directories consistent with the status quo. Finally, in cases where an electronic directory is the Local Service Provider's default option, the proposed rule part requires notice to customers to ensure they know how to access or receive their preferred directory format.

The four prohibited activities in subparts A through D are necessary and reasonable to prevent Local Service Providers from using information or opportunities obtained in the course of fulfilling the directory requirement for purposes other than satisfying their obligation.

7811.0600 BASIC LOCAL SERVICE REQUIREMENTS.

Subpart 1. Required services.

- F. ~~one white pages complete directory per year for each local calling area, which may include more than one local calling area, consistent with the customer option provisions of part 7810.2950 and, upon a customer request and in the customer's preferred format among the formats offered by the local service provider, one copy of any other directory within the local calling area or except where an offer is made and explicitly refused by the customer;~~

The amendments to this subpart are necessary and reasonable to use the term "complete directory," for consistency with the other proposed amendments, and to strike the offer-refusal language because the language is relocated to rule part 7810.2950. The revised language recognizes existing industry practice to provide directories that may contain a subset of a local calling area but does not change the basic obligation to provide directories for the local calling area.

7812.0600 BASIC SERVICE REQUIREMENTS.

Subpart 1. Required services.

- F. ~~one white pages complete directory per year for each local calling area, which may include more than one local calling area, consistent with the customer option provisions of part 7810.2950 and, upon a customer request and in the customer's preferred format among the formats offered by the local service provider, one copy of any other directory within the local calling area or except where an offer is made and explicitly refused by the customer;~~

The amendments to this subpart are necessary and reasonable to use the term "complete directory," for consistency with the other proposed amendments, and to strike the offer-refusal language because the language is relocated to rule part 7810.2950. The revised language recognizes existing industry practice to provide directories that may contain a subset of a local calling area but does not change the basic obligation to provide a directory for the local calling area.

VII. REGULATORY ANALYSIS

Minnesota Statutes, section 14.131, sets out eight factors for a regulatory analysis that must be included in the Statement of Need and Reasonableness. Paragraphs (1) through (8) below quote these factors and then give the agency's response.

- A. A description of the classes of persons who probably will be affected by the proposed rule, including classes that will bear the costs of the proposed rule and classes that will benefit from the proposed rule. Minn. Stat. § 14.131 (1).**

The following persons will probably be affected by the proposed rules:

- All Minnesota telephone companies or telecommunications carriers providing local service in Minnesota under a certificate of authority granted by the Commission.
- The customers of Minnesota telephone companies or telecommunications carriers providing local service in Minnesota under a certificate of authority granted by the Commission.

The following persons will probably bear the costs of the proposed rules:

- All Minnesota telephone companies or telecommunications carriers providing local service in Minnesota under a certificate of authority granted by the Commission.
- The customers of Minnesota telephone companies or telecommunications carriers providing local service in Minnesota under a certificate of authority granted by the Commission.

The following persons will probably benefit from the proposed rules:

- Minnesota telephone companies or telecommunications carriers providing local service in Minnesota under a certificate of authority granted by the Commission, and their customers, will benefit from greater flexibility in the permissible methods of providing telephone directories.
- B. The probable costs to the agency and to any other agency of the implementation and enforcement of the proposed rule and any anticipated effect on state revenues. Minn. Stat. § 14.131 (2).**

In relation to the existing rules, the probable costs to the agency to implement and enforce the proposed amendments are negligible.

In relation to the existing rules, the probable costs to any other agency to implement and enforce the proposed amendments are negligible.

The Commission anticipates no effect on state revenues.

- C. A determination of whether there are less costly methods or less intrusive methods for achieving the purpose of the proposed rule. Minn. Stat. § 14.131 (3).**

The purpose of the proposed rules is to update the requirement that local service providers deliver telephone directories by reasonably allowing publication of electronic directories to satisfy the directory requirement.

The Commission has identified no less costly or less intrusive methods to achieve the purpose of the proposed amendments. The Commission reaches this conclusion after thorough consideration of the comments received in the course of this rulemaking, in light of the Commission's need to adopt rules pertaining to the conduct of intrastate telephone business. Only by amending the Commission's rules can the Commission update the telephone directory requirement to recognize electronic telephone directories.

- D. A description of any alternative methods for achieving the purpose of the proposed rule that were seriously considered by the agency and the reasons why they were rejected in favor of the proposed rule. Minn. Stat. § 14.131 (4).**

The purpose of the proposed rules is to update the requirement that local service providers deliver telephone directories by reasonably allowing publication of electronic directories to satisfy the directory requirement.

The Commission considered and rejected keeping the existing directory rules without amendment. The existing rules were last revised before the internet was a viable and often preferred means of distributing directory information. Since that time, experience and comments in response to this rulemaking have informed the Commission's understanding of the costs and benefits of printed and electronic directories. The existing rules therefore no longer serve the needs of the public. In order to best balance the diverse interests of local service providers, customers, and the public in the telephone directory requirement, rule amendments are necessary.

The Commission considered and rejected eliminating the directory requirement. The Commission still believes that the provision of telephone directories is a reasonable and necessary basic service requirement for local telephone service. Eliminating the requirement to distribute directories could deprive customers of something the Commission has determined to be a basic aspect of telephone service.

The Commission considered and rejected requiring electronic telephone directories. Not all local service providers wish to provide electronic directories, and not all customers prefer to use electronic directories. The Commission concluded that making electronic directories optional but not mandatory was the most reasonable way to balance the diverse interests of local service providers, customers, and the public.

The Commission considered and rejected prohibiting the publication of printed directories and allowing only electronic directories. The Commission concluded that circumstances are not appropriate for such a dramatic shift. Some local service providers still wish to distribute printed directories, and many customers would be unable to access an electronic directory. The Commission concluded that making electronic directories optional but not mandatory was the most reasonable way to balance the diverse interests of local service providers, customers, and the public.

E. The probable costs of complying with the proposed rule, including the portion of the total costs that will be borne by identifiable categories of affected parties, such as separate classes of governmental units, businesses, or individuals. Minn. Stat. § 14.131 (5).

In relation to the existing rules, the probable costs to comply with the proposed amendments are negligible to significantly lower than complying with the existing rule. The rule effectively maintains the status quo for local service providers, but provides them an additional option for satisfying the requirement that is likely to be less costly than the existing option.

F. The probable costs or consequences of not adopting the proposed rule, including those costs or consequences borne by identifiable categories of affected parties, such as separate classes of government units, businesses, or individuals. Minn. Stat. § 14.131 (6).

In the absence of the proposed amendments, the Commission's rules would continue to require printed directories and would not address format or content requirements for electronic directories. The costs of these consequences would be borne by Minnesota local service providers, their customers, and the greater public. They would include the economic and environmental costs of unnecessary printed directory publication, which include substantial CO₂ emissions and natural resource consumption in both the production and disposal of unwanted printed material.

G. An assessment of any differences between the proposed rule and existing federal regulations and a specific analysis of the need for and reasonableness of each difference. Minn. Stat. § 14.131 (7).

No existing federal regulations concern the requirement to provide telephone directories as a basic aspect of telephone service. Accordingly, there are no differences to assess.

H. An assessment of the cumulative effect of the rule with other federal and state regulations related to the specific purpose of the rule. . . . '[C]umulative effect' means the impact that results from incremental impact of the proposed rule in addition to other rules, regardless of what state or federal agency has adopted the other rules. Cumulative effects can result from individually minor but collectively significant rules adopted over a period of time. Minn. Stat. § 14.131 (8).

No other federal or state regulations are related to the specific purpose to require distribution of directories as a basic aspect of telephone service. Therefore, this consideration is not applicable for this rule.

VIII.

CONSIDERATION OF PERFORMANCE BASED REGULATORY SYSTEMS

Minn. Stat. §§ 14.002 and 14.131 require the Commission to describe how, in developing the rules, it considered and implemented performance-based standards that emphasize superior achievement in meeting the agency's regulatory objectives and maximum flexibility for the regulated party and the agency in meeting those goals.

The Commission was guided by performance-based regulatory principles as it developed these proposed amendments. The proposed amendments extend duties and burdens no further than is necessary to fulfill the intended policy objective of ensuring the quality of basic local telephone service. The proposed amendments maximize flexibility for regulated entities to provide directories in a format of their choosing in balance with customers' interest in receiving directories they will find useful and the public's interest in reducing unnecessary waste.

IX.

COST OF RULE COMPLIANCE

As required by Minnesota Statutes, section 14.131, the Commission will consult with Minnesota Management and Budget (MMB). The Commission will do this by sending MMB copies of the documents that the Commission sends to the Governor's Office for review and approval on the same day they are sent to the Governor's office. The Commission will do this before publishing the Notice of Intent to Adopt. The documents will include: the Governor's Office Proposed Rule and SONAR Form; the proposed rules; and the SONAR. The Commission will submit a copy of the cover correspondence and any response received from Minnesota Management and Budget to the Office of Administrative Hearings (OAH).

For some proposed rules, Minnesota Statutes, section 14.127, requires the agency to determine if the cost of complying with proposed rules in the first year after the rules take effect will exceed \$25,000 for any small business or small city. The proposed rules are exempt from this requirement, however, because the requirement does not apply to rules proposed by the Public Utilities Commission. Minnesota Statutes, section 14.127, subdivision 4(d).

X. EFFECTS ON LOCAL GOVERNMENTS

Minnesota Statutes, section 14.128 requires the agency to determine whether a local government will have to adopt or amend an ordinance or other regulation to comply with a proposed agency rule and submit this determination for ALJ approval.

As required by Minnesota Statutes, section 14.128, subdivision 1, the agency has considered whether these proposed rules will require a local government to adopt or amend any ordinance or other regulation in order to comply with these rules. The agency has determined that they do not based on this Statement of Need and Reasonableness, the review conducted by the Commissioner of Management and Budget, and comments received on possible proposed rule drafts.

The proposed rules do not impose specific requirements, administrative burdens, or costs on local governments. Therefore the Commission has determined that local governments will not be required to adopt or amend ordinances or other regulations to comply with the proposed rules. Furthermore, the Commission consulted with the Commissioner of Management and Budget, as required by Minnesota Statutes, section 14.131. The Commissioner of Management and Budget determined that the proposed changes will not affect or impose significant costs on local units of government.

Additionally, no comments from stakeholders indicated that local governments would be affected by, or be required to adopt or amend local regulations, to comply with the proposed rules.

XI. LIST OF WITNESSES

If these rules go to a public hearing, the Commission does not plan to rely on any non-agency witnesses at any rule hearing.

XII. LIST OF EXHIBITS

In support of the need for and reasonableness of the proposed rules, the Commission anticipates that it will enter the following exhibits into the hearing record:

1. Request for Comments (38 S.R. 502, October 14, 2013).
2. Comments in response to Request for Comments submitted by: Minnesota Pollution Control Agency, Product Stewardship Institute, Pinnacle Publishing, LLC, CenturyLink, Dex Media East, Inc. (Dex), Citizens Telecommunications Company of

Minnesota, LLC, and Frontier Communications of Minnesota, Inc., Minnesota Department of Commerce, The Minnesota Cable Communications Association, and the Minnesota Telecom Alliance.

3. Comments in response to Notice of Comment Period submitted by: CenturyLink, Dex Media East, Inc. (Dex), Citizens Telecommunications Company of Minnesota, LLC, and Frontier Communications of Minnesota, Inc., Minnesota Department of Commerce, The Minnesota Cable Communications Association, and the Minnesota Telecom Alliance.

XII. ADDITIONAL NOTICE PLAN

To ensure that the public has sufficient notice to participate in a proposed rulemaking, the Administrative Procedure Act requires agencies to take certain steps to publicize their rulemakings. In addition, Minn. Stat. § 14.14, subd. 1a, requires agencies to make unspecified additional efforts to notify persons who might be affected by proposed rules, and § 14.131 requires agencies to describe these efforts in their Statement of Need and Reasonableness.

The Commission plans to publicize its proposed rule changes by:

- Publishing the Notice of Intent to Adopt Rules, and the text of proposed rule changes, in the State Register.
- Mailing a copy of the Notice of Intent to Adopt Rules to everyone who has requested to receive it under Minn. Stat. § 14.14, subd. 1a.
- Giving notice to the Legislature as required by Minn. Stat. § 14.116.
- Publishing the Notice of Intent to Adopt Rules and this Statement of Need and Reasonableness, including the text of the proposed rules, on the Commission's website at <http://www.mn.gov/puc/aboutus/rulemaking-project/>.
- Mailing the Notice of Intent to Adopt Rules to the Commission's existing general and telecom rulemaking lists, the Department of Commerce's lists for Large Local Exchange Carriers, Small Local Exchange Carriers, Competitive Local Exchange Carriers, and to the service lists for Commission docket numbers 12-140, 12-1236, 14-775, and 13-459.
- Issuing a press release to all newspapers of general circulation throughout the state.

The Commission's Notice Plan includes giving the notice required by statute. The Commission will mail the rules and Notice of Intent to Adopt to everyone who has registered to be on the Commission's rulemaking mailing list under Minnesota Statutes, section 14.14, subdivision 1a. The Commission will also give notice to the Legislature as required under Minnesota Statutes, section 14.116.

The Commission's Notice Plan did not include notifying the Commissioner of Agriculture under Minnesota Statutes, section 14.111 because the rules do not affect farming operations.

**XIII.
CONCLUSION**

Based on the foregoing, the proposed rules are both needed and reasonable.

Jan 16, 2015
Date

Daniel P. Wolf
Daniel P. Wolf
Executive Secretary

E

**Notice of Intent to Adopt Rules, as mailed, and the Notice of Intent to Adopt Rules,
as published in the State Register on January 20, 2015**

Minnesota Public Utilities Commission

DUAL NOTICE: Notice of Intent to Adopt Rules Without a Public Hearing Unless 25 or More Persons Request a Hearing, and Notice of Hearing if 25 or More Requests for Hearing Are Received; Revisor's ID Number RD4218

Proposed Amendment to Rules Concerning White Pages Directory Publication and Distribution

Introduction. The Public Utilities Commission intends to adopt rules without a public hearing following the procedures in the rules of the Office of Administrative Hearings, *Minnesota Rules*, parts 1400.2300 to 1400.2310, and the Administrative Procedure Act, *Minnesota Statutes*, sections 14.22 to 14.28. If, however, 25 or more persons submit a written request for a hearing on the rules by 4:30 p.m. on February 19, 2015, a public hearing will be held in the Public Utilities Commission's Large Hearing Room, 121 7th Place East, St. Paul, Minnesota 55101, starting at 10:00 a.m. on Monday, March 2, 2015. To find out whether the rules will be adopted without a hearing or if a hearing will be held, you should contact the agency contact person after February 19, 2015 and before Monday, March 2, 2015.

Agency Contact Person. Submit any comments or questions on the rules or written requests for a public hearing to the agency contact person. The agency contact person is: Christopher Moseng at Minnesota Public Utilities Commission, 121 7th Place East, Suite 350, St. Paul, MN 55101-2147, (651) 201-2223, and christopher.moseng@state.mn.us. Please refer to Commission Docket No. E-999/R-13-459 in your comments. You may also electronically file your comments using the Commission's electronic filing system located at: <https://www.edockets.state.mn.us/EFiling>.

Subject of Rules and Statutory Authority. Commission rules currently require delivery of a printed white pages directory to each customer of a local service provider, except where an offer for a directory is made and explicitly refused by the customer.

The proposed rules would allow Local Service Providers to determine whether they will offer electronic directories in lieu of printed directories, except when individual customers elect to receive printed directories. The proposed rules also allow Local Service Providers *not* to publish electronic directories and to continue to deliver printed directories consistent with the status quo. Finally, in cases where an electronic directory is the Local Service Provider's default option, the proposed rules require notice to customers to ensure they know how to access or receive their preferred directory format.

The statutory authority to adopt the rules is Minnesota Statutes, sections 237.10 and 237.16. A copy of the proposed rules is published in the *State Register* and attached to this notice as mailed.

Comments. You have until 4:30 p.m. on Thursday, February 19, 2015, to submit written comment in support of or in opposition to the proposed rules or any part or subpart of the rules. Your comment must be in writing and received by the agency contact person or the Commission's electronic filing system by the due date. Comment is encouraged. Your comments should identify the portion of the proposed rules addressed, the reason for the comment, and any change proposed. You are encouraged to propose any change that you desire. Any comments that you have about the legality of the proposed rules must also be made during this comment period. Please refer to

Commission Docket No. E-999/R-13-459 in your comments. You may also electronically file your comments using the Commission's electronic filing system located at: <https://www.edockets.state.mn.us/EFiling>.

Request for a Hearing. In addition to submitting comments, you may also request that a hearing be held on the rules. You must make your request for a public hearing in writing, which must be e-filed, or the agency contact person must receive, by 4:30 p.m. on Thursday, February 19, 2015. You must include your name and address in your written request. In addition, you must identify the portion of the proposed rules that you object to or state that you oppose the entire set of rules. Any request that does not comply with these requirements is not valid and the agency cannot count it when determining whether it must hold a public hearing. You are also encouraged to state the reason for the request and any changes you want made to the proposed rules.

Withdrawal of Requests. If 25 or more persons submit a valid written request for a hearing, a public hearing will be held unless a sufficient number of persons withdraw their requests in writing. If enough requests for hearing are withdrawn to reduce the number below 25, the agency must give written notice of this to all persons who requested a hearing, explain the actions the agency took to effect the withdrawal, and ask for written comments on this action. If a public hearing is required, the agency will follow the procedures in *Minnesota Statutes*, sections 14.131 to 14.20.

Alternative Format/Accommodation. Upon request, this information can be made available in an alternative format, such as large print, braille, or audio. To make such a request or if you need an accommodation to make this hearing accessible, please contact the agency contact person at the address or telephone number listed above.

Modifications. The proposed rules may be modified, either as a result of public comment or as a result of the rule hearing process. Modifications must be supported by data and views submitted to the agency or presented at the hearing. The adopted rules may not be substantially different than these proposed rules unless the Commission follows the procedure under *Minnesota Rules*, part 1400.2110. If the proposed rules affect you in any way, you are encouraged to participate in the rulemaking process.

Cancellation of Hearing. The hearing scheduled for March 2, 2015, will be canceled if the agency does not receive requests for a hearing from 25 or more persons. If you requested a public hearing, the agency will notify you before the scheduled hearing whether the hearing will be held. You may also call the agency contact person at (651) 201-2223 after February 19, 2015, to find out whether the hearing will be held.

Notice of Hearing. If 25 or more persons submit valid written requests for a public hearing on the rules, a hearing will be held following the procedures in *Minnesota Statutes*, sections 14.131 to 14.20. The hearing will be held on the date and at the time and place listed above. The hearing will continue until all interested persons have been heard. Administrative Law Judge Barbara L. Neilson is assigned to conduct the hearing. Judge Neilson's legal assistant Kendra McCausland can be reached at the Office of Administrative Hearings, 600 North Robert Street, P.O. Box 64620, Saint Paul, Minnesota 55164-0620, telephone 651-361-7870, and FAX 651-539-0300.

Hearing Procedure. If a hearing is held, you and all interested or affected persons, including representatives of associations or other interested groups, will have an opportunity to participate. You may present your views either orally at the hearing or in writing at any time before the hearing record closes. All evidence presented should relate to the proposed rules. You may also submit written material to the Administrative Law Judge to be recorded in the hearing record for five working days after the public hearing ends. At the hearing the Administrative Law Judge may order that this five-day comment period be extended for a longer period but not more than 20 calendar days. Following the comment period, there is a five-working-day rebuttal period when the agency and any interested person may respond in writing to any new information submitted. No one may submit additional evidence during the five-day rebuttal period.

All comments and responses must be received at the Office of Administrative Hearings by fax, delivery, or U.S. Mail, or e-filed in Commission Docket No. E-999/R-13-459 using the Commission's electronic filing system located at: <https://www.edockets.state.mn.us/EFiling>, by 4:30 p.m. on the due date. Please refer to OAH docket No. 11-2500-32109 in your comments. All comments or responses received will be available for review at the Office of Administrative Hearings. This rule hearing procedure is governed by *Minnesota Rules*, parts 1400.2000 to 1400.2240, and *Minnesota Statutes*, sections 14.131 to 14.20. You may direct questions about the procedure to the Administrative Law Judge.

The Commission requests that any person submitting written views or data to the Administrative Law Judge before the hearing or during the comment or rebuttal period also submit a copy of the written views or data to the agency contact person at the address stated above.

Statement of Need and Reasonableness. The statement of need and reasonableness summarizes the justification for the proposed rules, including a description of who will be affected by the proposed rules and an estimate of the probable cost of the proposed rules. It is now available from the agency contact person. You may review or obtain copies for the cost of reproduction by contacting the agency contact person, or for free at the Commission's Website: <http://www.mn.gov/puc/aboutus/rulemaking-project/> under Docket No. 13-459.

Lobbyist Registration. *Minnesota Statutes*, chapter 10A, requires each lobbyist to register with the State Campaign Finance and Public Disclosure Board. Ask any questions about this requirement of the Campaign Finance and Public Disclosure Board at: Suite #190, Centennial Building, 658 Cedar Street, St. Paul, Minnesota 55155, telephone 651-539-1180 or 1-800-657-3889.

Adoption Procedure if No Hearing. If no hearing is required, the Commission may adopt the rules after the end of the comment period. The Commission will submit the rules and supporting documents to the Office of Administrative Hearings for a legal review. You may ask to be notified of the date the rules are submitted to the office. If you want either to receive notice of this, to receive a copy of the adopted rules, or to register with the agency to receive notice of future rule proceedings, submit your request to the agency contact person listed above.

Adoption Procedure After a Hearing. If a hearing is held, after the close of the hearing record, the Administrative Law Judge will issue a report on the proposed rules. You may ask to be notified of the date that the Administrative Law Judge's report will become available, and can make this request at the hearing or in writing to the Administrative Law Judge. You may also ask

to be notified of the date that the agency adopts the rules and the rules are filed with the Secretary of State by requesting this at the hearing or by writing to the agency contact person stated above.

Order. I order that the rulemaking hearing be held at the date, time, and location listed above.

Date Jan 8, 2015

Daniel P. Wolf
Daniel P. Wolf
Executive Secretary

Proposed Rules

Comments on Planned Rules or Rule Amendments. An agency must first solicit Comments on Planned Rules or Comments on Planned Rule Amendments from the public on the subject matter of a possible rulemaking proposal under active consideration within the agency (*Minnesota Statutes* §§ 14.101). It does this by publishing a notice in the *State Register* at least 60 days before publication of a notice to adopt or a notice of hearing, and within 60 days of the effective date of any new statutory grant of required rulemaking.

Rules to be Adopted After a Hearing. After receiving comments and deciding to hold a public hearing on the rule, an agency drafts its rule. It then publishes its rules with a notice of hearing. All persons wishing to make a statement must register at the hearing. Anyone who wishes to submit written comments may do so at the hearing, or within five working days of the close of the hearing. Administrative law judges may, during the hearing, extend the period for receiving comments up to 20 calendar days. For five business days after the submission period the agency and interested persons may respond to any new information submitted during the written submission period and the record then is closed. The administrative law judge prepares a report within 30 days, stating findings of fact, conclusions and recommendations. After receiving the report, the agency decides whether to adopt, withdraw or modify the proposed rule based on consideration of the comments made during the rule hearing procedure and the report of the administrative law judge. The agency must wait five days after receiving the report before taking any action.

Rules to be Adopted Without a Hearing. Pursuant to *Minnesota Statutes* § 14.22, an agency may propose to adopt, amend, suspend or repeal rules without first holding a public hearing. An agency must first solicit **Comments on Planned Rules** or **Comments on Planned Rule Amendments** from the public. The agency then publishes a notice of intent to adopt rules without a public hearing, together with the proposed rules, in the *State Register*. If, during the 30-day comment period, 25 or more persons submit to the agency a written request for a hearing of the proposed rules, the agency must proceed under the provisions of §§ 14.14-14.20, which state that if an agency decides to hold a public hearing, it must publish a notice of intent in the *State Register*.

KEY: Proposed Rules - Underlining indicates additions to existing rule language. ~~Strikeouts~~ indicate deletions from existing rule language. If a proposed rule is totally new, it is designated "all new material." **Adopted Rules** - Underlining indicates additions to proposed rule language. ~~Strikeout~~ indicates deletions from proposed rule language.

Minnesota Public Utilities Commission (PUC)

Proposed Permanent Rules Relating to Residential White Pages Directory Publication and Distribution

DUAL NOTICE: Notice of Intent to Adopt Rules Without a Public Hearing Unless 25 or More Persons Request a Hearing, and Notice of Hearing if 25 or More Requests for Hearing Are Received; Revisor's ID Number RD4218

Proposed Amendment to Rules Concerning White Pages Directory Publication and Distribution

Introduction. The Public Utilities Commission intends to adopt rules without a public hearing following the procedures in the rules of the Office of Administrative Hearings, *Minnesota Rules*, parts 1400.2300 to 1400.2310, and the Administrative Procedure Act, *Minnesota Statutes*, sections 14.22 to 14.28. If, however, 25 or more persons submit a written request for a hearing on the rules by 4:30 p.m. on February 19, 2015, a public hearing will be held in the Public Utilities Commission's Large Hearing Room, 121 - 7th Place East, St. Paul, Minnesota 55101, starting at 10:00 a.m. on Monday, March 2, 2015. To find out whether the rules will be adopted without a hearing or if a hearing will be held, you should contact the agency contact person after February 19, 2015 and before Monday, March 2, 2015.

Agency Contact Person. Submit any comments or questions on the rules or written requests for a public hearing to the agency contact person. The agency contact person is: Christopher Moseng at Minnesota Public Utilities Commission, 121 7th Place East, Suite 350, St. Paul, MN 55101-2147, **phone:** (651) 201-2223, and **e-mail:** christopher.moseng@state.mn.us. Please refer to Commission Docket No. E-999/R-13-459 in your comments. You may also electronically file your comments using the Commission's electronic filing system located at: <https://www.edockets.state.mn.us/EFiling>.

Subject of Rules and Statutory Authority. Commission rules currently require delivery of a printed white pages directory to each customer of a local service provider, except where an offer for a directory is made and explicitly refused by the customer.

The proposed rules would allow Local Service Providers to determine whether they will offer electronic directories in lieu of printed directories, except when individual customers elect to receive printed directories. The proposed rules also allow Local Service Providers *not* to publish electronic directories and to continue to deliver printed directories consistent with the status quo. Finally, in cases where an electronic directory is the Local Service Provider's default option, the proposed rules require notice to customers to ensure they know how to access or receive their preferred directory format.

Proposed Rules

The statutory authority to adopt the rules is *Minnesota Statutes*, sections 237.10 and 237.16. A copy of the proposed rules is published in the *State Register* and attached to this notice as mailed.

Comments. You have until 4:30 p.m. on Thursday, February 19, 2015, to submit written comment in support of or in opposition to the proposed rules or any part or subpart of the rules. Your comment must be in writing and received by the agency contact person or the Commission's electronic filing system by the due date. Comment is encouraged. Your comments should identify the portion of the proposed rules addressed, the reason for the comment, and any change proposed. You are encouraged to propose any change that you desire. Any comments that you have about the legality of the proposed rules must also be made during this comment period. Please refer to Commission Docket No. E-999/R-13-459 in your comments. You may also electronically file your comments using the Commission's electronic filing system located at: <https://www.edockets.state.mn.us/EFiling>.

Request for a Hearing. In addition to submitting comments, you may also request that a hearing be held on the rules. You must make your request for a public hearing in writing, which must be e-filed, or the agency contact person must receive, by 4:30 p.m. on Thursday, February 19, 2015. You must include your name and address in your written request. In addition, you must identify the portion of the proposed rules that you object to or state that you oppose the entire set of rules. Any request that does not comply with these requirements is not valid and the agency cannot count it when determining whether it must hold a public hearing. You are also encouraged to state the reason for the request and any changes you want made to the proposed rules.

Withdrawal of Requests. If 25 or more persons submit a valid written request for a hearing, a public hearing will be held unless a sufficient number of persons withdraw their requests in writing. If enough requests for hearing are withdrawn to reduce the number below 25, the agency must give written notice of this to all persons who requested a hearing, explain the actions the agency took to effect the withdrawal, and ask for written comments on this action. If a public hearing is required, the agency will follow the procedures in *Minnesota Statutes*, sections 14.131 to 14.20.

Alternative Format/Accommodation. Upon request, this information can be made available in an alternative format, such as large print, braille, or audio. To make such a request or if you need an accommodation to make this hearing accessible, please contact the agency contact person at the address or telephone number listed above.

Modifications. The proposed rules may be modified, either as a result of public comment or as a result of the rule hearing process. Modifications must be supported by data and views submitted to the agency or presented at the hearing. The adopted rules may not be substantially different than these proposed rules unless the Commission follows the procedure under *Minnesota Rules*, part 1400.2110. If the proposed rules affect you in any way, you are encouraged to participate in the rulemaking process.

Cancellation of Hearing. The hearing scheduled for March 2, 2015, will be canceled if the agency does not receive requests for a hearing from 25 or more persons. If you requested a public hearing, the agency will notify you before the scheduled hearing whether the hearing will be held. You may also call the agency contact person at (651) 201-2223 after February 19, 2015, to find out whether the hearing will be held.

Notice of Hearing. If 25 or more persons submit valid written requests for a public hearing on the rules, a hearing will be held following the procedures in *Minnesota Statutes*, sections 14.131 to 14.20. The hearing will be held on the date and at the time and place listed above. The hearing will continue until all interested persons have been heard. Administrative Law Judge Barbara L. Neilson is assigned to conduct the hearing. Judge Neilson's legal assistant Kendra McCausland can be reached at the Office of Administrative Hearings, 600 North Robert Street, P.O. Box 64620, Saint Paul, Minnesota 55164-0620, **telephone:** (651) 361-7870, and **fax:** (651) 539-0300.

Hearing Procedure. If a hearing is held, you and all interested or affected persons, including representatives of associations or other interested groups, will have an opportunity to participate. You may present your views either orally at the hearing or in writing at any time before the hearing record closes. All evidence presented should relate to the proposed rules. You may also submit written material to the Administrative Law Judge to be recorded in the hearing record for five working days after the public hearing ends. At the hearing the Administrative Law Judge may order that this five-day comment period be extended for a longer period but not more than 20 calendar days. Following the comment period, there is a five-working-day rebuttal period when the agency and any interested person may respond in writing to any new information submitted. No one may submit additional evidence during the five-day rebuttal period.

All comments and responses must be received at the Office of Administrative Hearings by fax, delivery, or U.S. Mail, or e-filed in Commission Docket No. E-999/R-13-459 using the Commission's electronic filing system located at:

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<https://www.edockets.state.mn.us/EFiling>

by 4:30 p.m. on the due date. Please refer to OAH docket No. 11-2500-32109 in your comments. All comments or responses received will be available for review at the Office of Administrative Hearings. This rule hearing procedure is governed by *Minnesota Rules*, parts 1400.2000 to 1400.2240, and *Minnesota Statutes*, sections 14.131 to 14.20. You may direct questions about the procedure to the Administrative Law Judge.

The Commission requests that any person submitting written views or data to the Administrative Law Judge before the hearing or during the comment or rebuttal period also submit a copy of the written views or data to the agency contact person at the address stated above.

Statement of Need and Reasonableness. The statement of need and reasonableness summarizes the justification for the proposed rules, including a description of who will be affected by the proposed rules and an estimate of the probable cost of the proposed rules. It is now available from the agency contact person. You may review or obtain copies for the cost of reproduction by contacting the agency contact person, or for free at the Commission's Website: <http://www.mn.gov/puc/aboutus/rulemaking-project/> under Docket No. 13-459.

Lobbyist Registration. *Minnesota Statutes*, chapter 10A, requires each lobbyist to register with the State Campaign Finance and Public Disclosure Board. Ask any questions about this requirement of the Campaign Finance and Public Disclosure Board at: Suite #190, Centennial Building, 658 Cedar Street, St. Paul, Minnesota 55155, **telephone:** (651) 539-1180 or 1-800-657-3889.

Adoption Procedure if No Hearing. If no hearing is required, the Commission may adopt the rules after the end of the comment period. The Commission will submit the rules and supporting documents to the Office of Administrative Hearings for a legal review. You may ask to be notified of the date the rules are submitted to the office. If you want either to receive notice of this, to receive a copy of the adopted rules, or to register with the agency to receive notice of future rule proceedings, submit your request to the agency contact person listed above.

Adoption Procedure After a Hearing. If a hearing is held, after the close of the hearing record, the Administrative Law Judge will issue a report on the proposed rules. You may ask to be notified of the date that the Administrative Law Judge's report will become available, and can make this request at the hearing or in writing to the Administrative Law Judge. You may also ask to be notified of the date that the agency adopts the rules and the rules are filed with the Secretary of State by requesting this at the hearing or by writing to the agency contact person stated above.

Order. I order that the rulemaking hearing be held at the date, time, and location listed above.

Dated: 8 January 2015

Daniel P. Wolf, Executive Secretary
Public Utilities Commission

7810.0100 DEFINITIONS.

[For text of subps 1 to 11, see M.R.]

Subp. 11a. Complete directory. "Complete directory" means a directory that includes the information compiled under part 7810.2900, subpart 1, whether printed, electronically published, or some combination thereof. For example, a complete directory may comprise of a printed subset of exchanges in a local calling area relevant to customers in a particular geographic area or community of interest and publication of the remainder of the local calling area either electronically or in separate printed volumes.

[For text of subps 12 to 26, see M.R.]

Subp. 26a. Local service provider or LSP. "Local service provider" or "LSP" means a telephone company or telecommunications carrier providing local service in Minnesota pursuant to a certificate of authority granted by the commission. Local service provider includes both local exchange carriers and competitive local exchange carriers.

[For text of subps 27 to 40, see M.R.]

7810.2900 FORMAT, CONTENT, AND DISTRIBUTION OF DIRECTORIES.

Subpart 1. Basic requirements. Telephone directories shall be regularly published, listing the name, address when practical, and

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telephone number of all customers, except public telephones and numbers unlisted at customer's request. The name of the telephone utility, the area included in the directory, the year and month of issue, shall appear on the front cover. Information pertaining to emergency calls such as for the police and fire departments shall appear conspicuously in the front part of the directory pages. The directory shall contain such instructions concerning placing local and long distance calls, calls to repair and directory assistance services, and location of telephone company business offices as may be appropriate to the area served by the directory. Upon issuance, a copy of each directory shall be distributed to all customers served by that directory and a copy of each directory shall be furnished to the commission, upon request. Telephone directories shall be regularly compiled, and shall contain each customer's name, telephone number, and, if practical, address, except public telephones and numbers unlisted at the customer's request. Upon issuance, a local service provider shall provide to all customers served by that directory a complete directory consistent with the customer option provisions of part 7810.2950. Upon commission request, a local service provider shall furnish to the commission a copy of each directory issued, whether printed or electronic.

Subp. 2. Printed directories. Printed directories shall:

A. display on the front cover the name of the local service provider, the area included in the directory, and the year and month of issue;

B. display in the front portion of the directory information pertaining to emergency calls, including information for police and fire departments; and

C. contain instructions, appropriate to the area served by the directory, concerning placing local and long distance calls, calls to repair and directory assistance services, calls to local, state, and federal government offices, and the location of local service provider business offices.

Subp. 3. Electronically published directories. Any electronic directory a local service provider directs its customers to shall comply with subpart 1 and part 7810.2950. Electronically published directories shall:

A. display the name of the local service provider;

B. display information pertaining to emergency calls, including information for police and fire departments;

C. display instructions concerning placing local and long distance calls, calls to repair and directory assistance services, calls to local, state, and federal government offices, and the location of local service provider business offices; and

D. be prominently displayed on and accessible from the company's Web site.

7810.2950 DIRECTORIES; CUSTOMER OPTION.

A local service provider may publish printed or electronic directories, or some combination thereof. A local service provider that does not make an electronic directory available shall distribute a printed directory to each customer, except where an offer is made and explicitly refused by the customer. A local service provider that publishes an electronic directory shall provide, at least as often as print directories are issued, notice to customers of the availability of an electronic directory, instructions explaining how the electronic directory may be accessed, notice that a printed directory is available on request, and instructions explaining how to make a request for a printed directory. A local service provider that publishes an electronic directory must deliver a printed directory if requested by the customer. A local service provider shall not:

A. require customers to divulge any personally identifiable information, except name and delivery address, in order to request a complete directory that is printed or contained on a portable physical electronic medium;

B. require users to create an account or log in, or otherwise provide any personally identifiable information in order to access an electronic directory;

C. obtain, use, or retain any personally identifiable information from customer use of or request for a directory, except for the limited purpose of providing a directory in the requested format; or

D. market services, including through its affiliate or publisher, other than directories to requesting customers.

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7811.0600 BASIC LOCAL SERVICE REQUIREMENTS.

Subpart 1. **Required services.** A local service provider (LSP) shall provide, as part of its local service offering, the following to all customers within its service area:

[For text of items A to E, see M.R.]

F. one ~~white pages complete~~ directory per year for each local calling area, which may include more than one local calling area, ~~except where an offer is made and explicitly refused by the customer consistent with the customer option provisions of part 7810.2950 and, upon a customer's request and in the customer's preferred format among the formats offered by the local service provider, one copy of any other directory within the local calling area.~~

[For text of items G to K, see M.R.]

7812.0600 BASIC SERVICE REQUIREMENTS.

Subpart 1. **Required services.** A local service provider (LSP) shall provide, as part of its local service offering, the following to all customers within its service area:

A. single party voice-grade service and touch-tone capability;

B. 911 or enhanced 911 access;

C. 1 + intraLATA and interLATA presubscription and code-specific equal access to interexchange carriers subscribing to its switched access service;

D. access to directory assistance, directory listings, and operator services;

E. toll and information service-blocking capability without recurring monthly charges as provided in the commission's ORDER REGARDING LOCAL DISCONNECTION AND TOLL BLOCKING CHARGES, Docket No. P-999/CI-96-38 (June 4, 1996), and its ORDER GRANTING TIME EXTENSIONS AND CLARIFYING ONE PORTION OF PREVIOUS ORDER, Docket No. P-999/CI-96-38 (September 16, 1996), which are incorporated by reference, are not subject to frequent change, and are available through the statewide interlibrary loan system;

F. one ~~white pages complete~~ directory per year for each local calling area, which may include more than one local calling area, ~~except where an offer is made and explicitly refused by the customer consistent with the customer option provisions of part 7810.2950 and, upon a customer's request and in the customer's preferred format among the formats offered by the local service provider, one copy of any other directory within the local calling area.~~

G. a white pages and directory assistance listing, or, upon customer request, a private listing that allows the customer to have an unlisted or unpublished telephone number;

H. call-tracing capability according to chapter 7813;

I. blocking capability according to the commission's ORDER ESTABLISHING CONDITIONS FOR THE PROVISION OF CUSTOMER LOCAL AREA SIGNALING SERVICES, Docket No. P-999/CI-92-992 (June 17, 1993) and its ORDER AFTER RECONSIDERATION, Docket No. P-999/CI-92-992 (December 3, 1993), which are incorporated by reference, are not subject to frequent change, and are available through the statewide interlibrary loan system; and

J. telecommunications relay service capability or access necessary to comply with state and federal regulations.

[For text of subps 2 to 7, see M.R.]

F

Not enclosed: a letter from the Chief Administrative Law Judge authorizing the Commission to omit the text of the proposed rules from the Notice Of Intent To Adopt Rules published in the State Register. This is not enclosed because the Commission included the text of the proposed rules with the Notice of Intent to Adopt Rules published in the State Register.

G

**Certificate of Mailing the Notice of Intent to Adopt Rules and the
Certificate of Accuracy of the Mailing List**

Minnesota Public Utilities Commission

CERTIFICATE OF MAILING THE DUAL NOTICE TO THE RULEMAKING MAILING LIST

**Proposed Rules Governing White Pages Directory Publication and Distribution, Minnesota Rules, 7810.2900, 7811.0600, and 7812.0600
Revisor's ID Number R-4218**

I certify that on January 16, 2015, at least 33 days before the end of the comment period, at St. Paul, Ramsey County, Minnesota, I mailed the Dual Notice and the proposed rules by depositing a copy in the United States mail with postage prepaid, or sending an electronic copy via email, to all persons and associations on the rulemaking mailing list established by Minnesota Statutes, section 14.14, subdivision 1a.



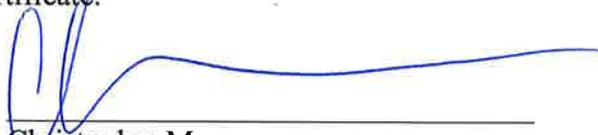
Christopher Moseng
Staff Attorney

Minnesota Public Utilities Commission

CERTIFICATE OF ACCURACY OF THE MAILING LIST

**Proposed Rules Governing White Pages Directory Publication and Distribution, Minnesota Rules, 7810.2900, 7811.0600, and 7812.0600
Revisor's ID Number R-4218**

I certify that the list of persons and associations who have requested that their names be placed on the Public Utilities Commission rulemaking mailing list under Minnesota Statutes, section 14.14, subdivision 1a, is accurate, complete, and current as of January 16, 2015. A copy of the mailing list is attached to this Certificate.



Christopher Moseng
Staff Attorney

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Julia	Anderson	Julia.Anderson@ag.state.mn.us	Office of the Attorney General-DOC	1800 BRM Tower 445 Minnesota St St. Paul, MN 551012134	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Kristine	Anderson	kanderson@jagcom.net	Jaguar Communications, Inc.	213 S Oak Ave Ste 2000 Owatonna, MN 55060	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Mark J.	Angell		Angell And Associates	1075 Rosewood Drive Grapevine, TX 76051	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Deborah S.	Arnott		IG2, Inc.	5018 196th Street Fresh Meadows, NY 113651319	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
James	Beattie	jbeattie@bevcomm.com	Rural Communications Holding Corp.	123 W 7th Street Blue Earth, MN 56013	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
David J.	Benke	david.j.benke@state.mn.us	MN Pollution Control Agency	520 Lafayette Road North St. Paul, MN 55155	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Dirk	Berger	dberger@bevcomm.com	BEVCOMM Eckles Telephone Company	115 Main Street W. New Prague, MN 56071	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Kevin	Beyer	mnpucnotices@fedtel.net	Federated Telephone Cooperative	405 2nd Street East PO Box 156 Chokio, MN 56221	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
David	Bickett		Valley Telephone Co.	PO Box 277 100 Main Street Underwood, MN 56586	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
David	Bickett		Park Region Mutual Telephone Co.	PO Box 277 100 Main Street Underwood, MN 56586	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Mark	Birkholz	N/A	Home Telephone Company	150 2nd St. SW Perham, MN 56573	Paper Service	No	OFF_SL_13-459_R-13-459 Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Mark	Birkholz	N/A	Melrose Telephone Company	150 Second St. SW Perham, MN 56573	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Mark	Birkholz	mark.birkholz@arvig.com	Redwood County Telephone Company	150 2nd Ave SW Perham, MN 56573	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Mark	Birkholz	N/A	Clements Telephone Company	150 2nd St. SW Perham, MN 56573	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Mark	Birkholz	N/A	Osakis Telephone	150 2nd St. SW Perham, MN 56573	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Mark	Birkholz	N/A	Mainstreet Communications, LLC	150 Second St. SW Perham, MN 56573	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Nancy	Blankenhagen	nancyblankenhagen@nu-telcom.net	New Ulm Telecom Inc.	P.O. Box 697 27 N. Minnesota Street New Ulm, MN 560730697	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Scott	Bohler	scott.bohler@ftr.com	Frontier Communications Corporation	2378 Wilshire Blvd Mound, MN 55364-1652	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Kathy	Boutwell	kathyb@chriscomco.net	Christensen Communications Co	104 Main Street West Madelia, MN 56062	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Mark B.	Bring	mbring@otpc.com	Otter Tail Power Company	215 South Cascade Street PO Box 496 Fergus Falls, MN 565380496	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Tim	Brinkman	tim.brinkman@parkregion.com	Park Region Mutual Telephone Co.	100 Main Street PO Box 277 Underwood, MN 56586	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Diane	Browning	diane.c.browning@sprint.com	Sprint Corporation	KSOPHN0314-3A459 6450 Sprint Pkwy Overland Park, KS 66251	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Danny	Busche	dannyb@means.net	Minnesota Valley Telephone Company	318 Second Ave East P O Box 310 Franklin, MN 55333-0310	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Lance	Casey	lance.casey@consolidated.com	Consolidated Communications	N/A	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Scott	Cassel	N/A	Product Stewardship Institute, Inc.	29 Stanhope Street, Third Floor Boston, MA 02116	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Linda	Chavez	linda.chavez@state.mn.us	Department of Commerce	85 7th Place E Ste 500 Saint Paul, MN 55101-2198	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Olson	Chris	wcphone@wcta.net	West Central Telephone Assoc.	P.O. Box 304 308 Frontage Road Sebeka, MN 56477	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Cathy	Clucas	BADEMAILcathy.clucas@centurylink.com	CenturyLink	200 South 5th St Room 2300 Minneapolis, MN 55402	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Regulatory	Contact	wci.regulatory@windstream.com	Windstream Communications, Inc.	600 Willowbrook Office Park Fairport, NY 14450	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Rod	Cox	rod.cox@tdsmetro.com	TDS Metrocom	Suite 6000 525 Junction Road Madison, WI 53717	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Haleh	Davary	haleh.davary@verizon.com	Verizon	c/o VERIZON 201 Spear St FL 7 San Francisco, CA 94105	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Daryl	Ecker	daryl.ecker@parkregion.com	Park Region Mutual Telephone Co.	P.O. Box 277 Underwood, MN 56586	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Mark	Erickson		City Of Lakefield	301 Main Street PO Box 1023 Lakefield, MN 561500900	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Christianson	Farms			RR 2 Miltona, MN 56354	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Jeffrey	Feldman	jfeldman@everestv.com	FTTH Communications L.L.C.	c/o EverestV Two Executive Drive, 635 Fort Lee, NJ 07024	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
George	Fish	gfish@gvtel.com	Garden Valley Telephone Company	PO Box 259 201 Ross Ave Erskine, MN 56535-0259	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Charles	Forst	charles.forst@zayo.com	Zayo Group, LLC	400 Centennial Pkwy Ste 200 Louisville, CO 80027	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Susan	Freeman		Network Operator Services, Inc.	P.O. Box 3529 Longview, TX 75606	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Paul	Fuglie		Verizon Select Services	HQE01H21 600 Hidden Ridge Irving, TX 75038	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Wayne	Gandy		Encompass Communications, LLC	Suite 286 119 West Tyler Street Longview, TX 75601	Paper Service	No	OFF_SL_13-459_R-13-459 Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Bill	Garcia	bill.garcia@windstream.com	Windstream	1800 Old Pecos Trail, Suite J Santa Fe, NM 87505	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Shelly	Geerdes	sgeerdes@pinnaclepub.com	Pinnacle Publishing, LLC	4030 Technology Drive NW Bemidji, MN 56601	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Edward H.	Griffin		US LEC Communications, Inc.	6801 Morrison Blvd. Charlotte, NC 28211	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Donna	Gunderson		Johnson Telephone Company	205 1st Avenue NE PO Box 39 Remer, MN 56672	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Mary	Haberek	mhaberek@ami.net	AMI Communications, Inc.	300 Cardinal Drive, Suite 280 St. Charles, IL 60175	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Robert L.	Hammond, Jr.	N/A	BEVCOMM, Inc.	123 W 7th St Blue Earth, MN 56013-1309	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
JoAnn	Hanson	joann.hanson@centurylink.com	CenturyLink	200 S 5th St Ste 2200 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Bruce	Hanson	N/A	Zumbrota Telephone Company	1700 Technology Dr Ste 100 Willmar, MN 56201	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
William	Heaston	bill.heaston@sdcncommunications.com	PrairieWave Telecommunications, Inc.	2900 W. 10th Street Sioux Falls, SD 57104	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Ted	Heckmann	ted.Heckmann@cinbell.com	Cincinnati Bell Any Distance, Inc.	P.O. Box 2301 221 E. Fourth Street, 1280 Cincinnati, OH 45201-2301	Electronic Service 03-	No	OFF_SL_13-459_R-13-459 Service List
Jerry	Heiberger	jerry.heiberger@itctel.com	Interstate Telecommunications Coop.	P.O. Box 920 Clear Lake, SD 57226	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Andy	Hennis	andyh@chriscomco.net	Christensen Communications Company	104 West Main Street Madelia, MN 56062	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Scott	Hoffmann	hoffmann@wins.net	Wisconsin Independent Network, LLC	Box 107 800 Wisconsin Street Eau Claire, WI 547033612	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Paul	Hoge	phoge@crosslake.net	Crosslake Communications	35910 County Road 66 PO Box 70 Crosslake, MN 56442	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Kevin	Hopkins	khopkins@telephoneassociates.com	Telephone Associates, Inc.	329 Grand Ave Superior, WI 54880	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Rich	Homer		Guaranteed Phone Service	#1 2201 West Broadway Council Bluffs, IA 51501	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Karen	Hyde	bademailkaren.hyde@level3.com	Level 3 Communications	200 Technology Drive Pittsburgh, PA 15219	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Gary	Johnson	gjohnson@paulbunyan.net	Paul Bunyan Rural Telephone Coop.	P.O. Box 1596 1831 Anne Street NW Bemidji, MN 56601	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Marja	Johnson	lisa@cicom.net	Coast International Inc.	14303 West 95TH Street Lenexa, KS 66215	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Richard	Johnson	Rick.Johnson@lawmoss.com	Moss & Barnett	150 S. 5th Street Suite 1200 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Steve	Katka	skatka@albanytel.com	Albany Mutual Telephone Association	131 6th St Albany, MN 56307-8322	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
John	Kroger	johnkroger@wctatel.com	Winnebago Cooperative Telecom Assn.	704 E. Main Street Lake Mills, IA 50450	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Kevin	Larson	klarson@ctctelcom.com	Consolidated Telephone Company	PO Box 972 1102 Madison St Brainerd, MN 56401	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Larry	Laskowski		Network Billing Systems	155 Willowbrook Blvd Wayne, NJ 7470	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
John	Lindell	agorud.ecf@ag.state.mn.us	Office of the Attorney General-RUD	1400 BRM Tower 445 Minnesota St St. Paul, MN 551012130	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Mary	Lohnes	mary_lohnes@mimi.net	Midcontinent Communications	3901 N Louise Ave Sioux Falls, SD 57107	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Bill	Loonan		Lismore Coop. Telephone Co.	PO Box 127 Lismore, MN 56155	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Gregory	Ludvigsen	gregoryludvigsen@live.com	Ludvigsen's Law Offices	1360 University Ave. W., Suite 104 PMB 120 St. Paul, MN 55104-4092	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Kathy	Lund	kathylund@nu-telecom.net	New Ulm Telecom, Inc. d/b/a NU-Telecom	27 North Minnesota P.O. Box 697 New Ulm, MN 56073	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Lee	Maier	lee@runestone.net	Runestone Telephone Association	PO Box 336 100 Runestone Dr Hoffman, MN 56339-0336	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
James	Mancuso	jmancuso@clearworld.net	Clear World Communications	3501 South Harbor Blvd. Suite 200 Santa Ana, CA 92704	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Thomas	Margavio	tm5886@att.com	BellSouth Long Distance, Inc.	AT&T Midtown Center 675 W Peachtree Ste 17E21 Atlanta, GA 30375	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Francie	McComb		Talk America, Inc.	2134 W. Laburnum Ave. Richmond, VA 232274342	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Anthony	Mendoza	tony@mendozalawoffice.com	Mendoza Law Office, LLC	790 S. Cleveland Ave. Suite 206 St. Paul, MN 55116	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Shelby	Michlin		Network Billing Systems, LLC	155 Willowbrook Blvd. Wayne, NJ 7470	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Monty	Morrow	montymorrow@nu-telecom.net	NU Telecom	235 Franklin St PO Box 279 Hutchinson, MN 55350	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Michael	Nelson	Michael_Nelson@cable.comcast.com	Comcast Corp.	183 Inverness Drive West Englewood, CO 80112	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
David	Nelson	davidnelson@kpcoop.com	Kandyohi Power Cooperative	P.O. Box 40 8605 47th Street NE Spicer, MN 562880040	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Daniel C.	Nelson	dcndtc@bevcomm.net	Dunnell Telephone Company, Inc.	PO Box 42 110 N Seeley Ave Dunnell, MN 56127	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Financial	Officer		Emily Cooperative Telephone Company	P.O. Box 100 Emily, MN 564470100	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Jeffrey J.	Olson	jeffolson@rrt.net	Red River Rural Telephone Association	506 Broadway PO Box 136 Abercrombie, ND 58001-0136	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Jean	Pauk	jean.pauk@tdstelecom.com	TDS Telecom	525 Junction Road Madison, WI 53717	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Gloria	Pederson	gpederson@bevcomm.com	Cannon Valley Telephone, Inc.	123 West Seventh Street Blue Earth, MN 56013	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Rochelle	Pervisky	RPervisky@exchange.hbci.com	Hiawatha Broadband	58 Johnson Street Winona, MN 55987	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Diane	Peters	diane.peters@level3.com	Level 3 Communications, LLC	225 Kenneth Dr. Rochester, NY 14623-4277	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Jack D.	Phillips	jack.phillips@ftr.com	Frontier Communications Of MN, Inc.	14450 Burnhaven Drive Burnsville, MN 55306	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Jessica	Renneker	jrenneker@nos.com	NOS Communications, Inc.	250 Pilot Rd Ste 300 Las Vegas, NV 89119-3514	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Robert	Riddell	telenutz@mlecwb.net	Northern Telephone Company	13448 Co. Rd. 25 Wawina, MN 557369721	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Judith A	Riley	jriley@telecompliance.net	Mosaic Networx LLC dba MX NETWORK	PO Box 720128 Oklahoma City, OK 73172-0128	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Carey	Roesel	croesel@tminc.com	Technologies Management, Inc.	PO Drawer 200 Winter Park, FL 327900200	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Steve	Roussos	N/A	Convergia, Inc.	237 Hymns Blvd Pointe Claire, Quebec H9R 5C7 CANADA	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Marc	Rozar		Custom Network Solutions, Inc.	Suite 102 210 E Route 4 Paramus, NJ 76525103	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Jill	Sandford	jill.sandford@zayo.com	Zayo Group, LLC	360 Hamilton Avenue White Plains, NY 10601	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Cheryl	Scapanski	cscapanski@bctelco.net	Benton Cooperative Telephone Company	2220 125th St NW Rice, MN 56367	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Jeff	Schill	jeff.schill@netins.com	Iowa Network Services Inc	4201 Corporate Drive West Des Moines, Iowa 50266	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
David	Schornack	N/A	Felton Telephone Company	150 Second Street SW Perham, MN 56573	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
David	Schornack	N/A	Loretel Systems, Inc.	150 Second Street SW Perham, MN 56573	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
David	Schornack	N/A	East Otter Tail Telephone Company	150 2nd Street SW Perham, MN 56573	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
David	Schornack	N/A	The Peoples Telephone Company of Bigfork	150 2nd St. SW Perham, MN 56573	Paper Service	No	OFF_SL_13-459_R-13-459 Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
David	Schornack	N/A	Arrowhead Communications Corporation	150 Second Street SW Perham, MN 56573	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
James	Seliga	N/A	FTTH Communications L.L.C.	2930 146th St Ste 105 Rosemount, MN 55068	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Don	Snyders	don@alliancecom.net	Alliance Communications Cooperative, Inc.	PO Box 349 612 Third St Garretson, SD 57030	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Lance J.M.	Steinhart	info@telecomcounsel.com	Attorney at Law	1725 Windward Concourse Ste 150 Alpharetta, GA 30005	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Kate	Stem	BADEMAILkate.stem@accesspointinc.com	Access Point, Inc.	1100 Crescent Green, Ste. 109 Cary, NC 27518	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Paul	Stowman	paul@rothsay.us	Rothsay Telephone Company	PO Box 158 137 1st St NW Rothsay, MN 56579-0158	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Cynthia	Sweet	csweet@acecomgroup.com	Ace Telephone Association	207 East Cedar P.O. Box 360 Houston, MN 559430360	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Mike	Theisen		Northern Minnesota Utilities	910 Cloquet Ave. Cloquet, MN 55720	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Mark	Thoma	markthoma@wctatel.com	Winnebago Coop. Telecom Assoc.	704 E Main St Lake Mills, IA 50450	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Carl	Thompson		PromiseVision Technology, Inc.	#212 1050 E 2nd Edmond, OK 73034	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Jason	Topp	jason.topp@centurylink.com	CenturyLink	200 S 5th St Ste 2200 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Patricia	Voorhees	regulatory@matrixbt.com	Touch 1 Communications, Inc.	7171 Forest Lane suite 700 Dallas, TX 75230	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Dana	Wahlberg	dana.wahlberg@state.mn.us	Department of Public Safety	Town Square Ste 137 444 Cedar St St. Paul, MN 551015126	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Jerry	Watts	jerry.watts@elink.com	EarthLink	3000 Columbia House Blvd Ste 106 Vancouver, WA 98661	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Avi	Weisman		Gold Line Telemanagement Inc.	180 West Beaver Creek Rd Richmond Hill, ON L4B 1B4 CANADA	Paper Service	No	OFF_SL_13-459_R-13-459 Service List
Sandra	Williams	sandrawilliams@netoneint.com	Net One International, Inc.	6933 University Blvd. Winter Park, FL 32792-6707	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
Lyle R.	Williamson	Lyle.Williamson@Verizon.com	Verizon Wireless	8350 E Crescent Pkwy Ste 200 Greenwood Village, CO 80111	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List
David	Wolf	dwolf@gctel.net	Gardonville Cooperative Telephone Association	800 Central Ave N Brandon, MN 56315	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Daniel	Wolf	dan.wolf@state.mn.us	Public Utilities Commission	Suite 350 121 7th Place East St. Paul, MN 551022147	Electronic Service	No	OFF_SL_13-459_R-13-459 Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Michael	Ahern	ahern.michael@dorsey.com	Dorsey & Whitney, LLP	50 S 6th St Ste 1500 Minneapolis, MN 554021498	Electronic Service	No	SPL_SL__Rulemaking - Master
Christopher	Anderson	canderson@allete.com	Minnesota Power	30 W Superior St Duluth, MN 558022191	Electronic Service	No	SPL_SL__Rulemaking - Master
Julia	Anderson	Julia.Anderson@ag.state.mn.us	Office of the Attorney General-DOC	1800 BRM Tower 445 Minnesota St St. Paul, MN 551012134	Electronic Service	Yes	SPL_SL__Rulemaking - Master
Roger	Avelsgard	ravelsgard@breckenridgemn.net	City of Breckenridge Utilities	420 Nebraska Avel Breckenridge, MN 56520	Electronic Service	No	SPL_SL__Rulemaking - Master
Jim	Benning	jbenning@duluthmn.gov	City of Duluth	Room 202 411 West First Street Duluth, MN 55802	Paper Service	No	SPL_SL__Rulemaking - Master
Mark	Birkholz	N/A	Clements Telephone Company	150 2nd St. SW Perham, MN 56573	Paper Service	No	SPL_SL__Rulemaking - Master
Mark	Birkholz	mark.birkholz@arvig.com	Redwood County Telephone Company	150 2nd Ave SW Perham, MN 56573	Electronic Service	No	SPL_SL__Rulemaking - Master
Bruce	Bjerke	bbjerke@minnkota.com	Clearwater-Polk Electric	315 Main Avenue North PO Box O Bagley, MN 566211001	Electronic Service	No	SPL_SL__Rulemaking - Master
Jim	Bowers	N/A	North St. Paul Public Works	2400 Margaret St. N. St. Paul, MN 55109-3020	Paper Service	No	SPL_SL__Rulemaking - Master
Michael	Bradley	mike.bradley@lawmoss.com	Moss & Barnett	150 S. 5th Street, #1200 Minneapolis, MN 55402	Electronic Service	No	SPL_SL__Rulemaking - Master
Richard G.	Burud	burud@federatedrea.coop	Federated Rural Electric Assoc.	PO Box 69 77100 US Highway 71 Jackson, MN 56143	Electronic Service	No	SPL_SL__Rulemaking - Master

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Patrick D.	Crocker	contact@nationwideregulatorycompliance.com	CROCKER & CROCKER	The Kalamazoo Building 107 West Michigan, 4th Floor Kalamazoo, MI 490074752	Electronic Service	No	SPL_SL__Rulemaking - Master
Jie	Cui	jcui@onecommunications.com	CTC Communications Corp. d/b/a EarthLink Business	225 Cedar Hill St Ste 111 Marlborough, MA 01752	Electronic Service	No	SPL_SL__Rulemaking - Master
Jean	Dawson		MN Government Report	B-12 Press Room State Capitol St. Paul, MN 55155	Paper Service	No	SPL_SL__Rulemaking - Master
Liza	Donabauer	ldonabauer@arlingtonmn.com	City of Arlington	204 Shamrock Drive Arlington, MN 55307	Electronic Service	No	SPL_SL__Rulemaking - Master
Mark	Erickson		City Of Lakefield	301 Main Street PO Box 1023 Lakefield, MN 561500900	Paper Service	No	SPL_SL__Rulemaking - Master
Sharon	Ferguson	sharon.ferguson@state.mn.us	Department of Commerce	85 7th Place E Ste 500 Saint Paul, MN 551012198	Electronic Service	Yes	SPL_SL__Rulemaking - Master
William	Flynn, Esq.		LINDQUIST & VENNUM P.L.L.P.	4200 IDS Center 80 South 8th Street Minneapolis, MN 55402	Paper Service	No	SPL_SL__Rulemaking - Master
Tony	Gebhard	tony@sytekcom.com	Upsala Cooperative Telephone Association	PO Box 366 117 Main St Upsala, MN 56384	Electronic Service	No	SPL_SL__Rulemaking - Master
Marv	Grunig	winutt@windom-mn.com	Windom Municipal Utilities	444 9th Street Windom, MN 56101	Electronic Service	No	SPL_SL__Rulemaking - Master
Steven J.	Haaven	shaaven@minnkota.com	Wild Rice Electric Cooperative, Inc.	PO Box 438 502 North Main Mahnomen, MN 56557	Electronic Service	No	SPL_SL__Rulemaking - Master

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Diane	Hanson	dhanson@bvillemn.net	Barnesville Munc. Phone & Electric	PO Box 550 102 Front Street North Barnesville, MN 56514	Electronic Service	No	SPL_SL__Rulemaking - Master
Bruce	Hanson	N/A	Clara City Telephone Company	1700 Technology Dr Ste 100 Willmar, MN 56201	Paper Service	No	SPL_SL__Rulemaking - Master
Robert J.	Hauge	lccity@hickorytech.net	Lake Crystal Municipal Utilities	100 E. Robinson Street P.O. Box 86 Lake Crystal, MN 560550086	Electronic Service	No	SPL_SL__Rulemaking - Master
Dan	Hayes		Southern Minnesota Municipal Power	500 1st Avenue SW Rochester, MN 559023303	Paper Service	No	SPL_SL__Rulemaking - Master
William	Heaston	bill.heaston@sdcncommunications.com	PrairieWave Telecommunications, Inc.	2900 W. 10th Street Sioux Falls, SD 57104	Electronic Service	No	SPL_SL__Rulemaking - Master
Charles	Heins	cheins@ci.redwood-falls.mn.us	Redwood Falls Public Utilities	PO Box 526 Redwood Falls, MN 562830526	Electronic Service	No	SPL_SL__Rulemaking - Master
John	Herron	N/A	City Of Melrose / Melrose Public Util.	225 East First Street N. Melrose, MN 56352	Paper Service	No	SPL_SL__Rulemaking - Master
Dan	Hoskins	danh@wiktel.com	North Star Electric	P.O. Box 719 Baudette, MN 56623	Electronic Service	No	SPL_SL__Rulemaking - Master
Timothy	Ibisch	cityadmin@heartlandpower.org	City of Tyler	230 N. Tyler Street Tyler, MN 56178	Electronic Service	No	SPL_SL__Rulemaking - Master
Jane	Johnson		City Of Grove City	P.O. Box 98 Groove City, MN 56243	Paper Service	No	SPL_SL__Rulemaking - Master

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Korwin	Johnson	kjohnson@agralite.com	Agralite Electric Cooperative	PO Box 228 320 East Highway 12 Benson, MN 56215	Electronic Service	No	SPL_SL__Rulemaking - Master
Richard	Johnson	Rick.Johnson@lawmoss.com	Moss & Barnett	150 S. 5th Street Suite 1200 Minneapolis, MN 55402	Electronic Service	No	SPL_SL__Rulemaking - Master
Linda	Klinkner	lindak@nu-telcom.net	New Ulm Telecom, Inc.	400 Second North PO Box 697 New Ulm, MN 560730697	Electronic Service	No	SPL_SL__Rulemaking - Master
Thomas G.	Koehler	TGK@IBEW160.org	Local Union #160, IBEW	2909 Anthony Ln St Anthony Village, MN 55418-3238	Electronic Service	No	SPL_SL__Rulemaking - Master
Brian	Krambeer	bkrambeer@tec.coop	Tri-County Electric Cooperative	PO Box 626 31110 Cooperative Way Rushford, MN 55971	Electronic Service	No	SPL_SL__Rulemaking - Master
Pamela	LaBine	nashwaukcityhall@mchsi.com	Nashwauk Public Utilities	301 Central Avenue Nashwauk, MN 55769	Electronic Service	No	SPL_SL__Rulemaking - Master
David	Larson	dave.larson@fosston.com	Fosston Municipal Utilities	220 E 1st St. PO Box 239 Fosston, MN 56542	Electronic Service	No	SPL_SL__Rulemaking - Master
John	Lindell	agorud.ecf@ag.state.mn.us	Office of the Attorney General-RUD	1400 BRM Tower 445 Minnesota St St. Paul, MN 551012130	Electronic Service	Yes	SPL_SL__Rulemaking - Master
Michael	Loeffler	mike.loeffler@nngco.com	Northern Natural Gas Co.	CORP HQ, 714 1111 So. 103rd Street Omaha, NE 681241000	Electronic Service	No	SPL_SL__Rulemaking - Master
General	Manager		Lake Country Power	Grand Rapids Service Center 2810 Elida Drive Grand Rapids, MN 55744	Paper Service	No	SPL_SL__Rulemaking - Master

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
David	Meyer	dave@glencoeightandpower.com	Glencoe Light and Power Commission	305 11th Street East Glencoe, MN 55336	Electronic Service	No	SPL_SL__Rulemaking - Master
Deb	Mohelski	debmohelski@mlwl.us	Moose Lake Water And Light Commission	P.O. Box 418 401 Douglas Ave Moose Lake, MN 55767	Electronic Service	No	SPL_SL__Rulemaking - Master
Michael	Monsrud	N/A	Bagley Public Utilities	18 Main Ave. S. PO Box M Bagley, MN 56621	Paper Service	No	SPL_SL__Rulemaking - Master
Katherine	Mudge	katherine.mudge@megapath.com	MegaPath Corporation	1835-B Kramer Ln Ste 100 Austin, TX 78758	Electronic Service	No	SPL_SL__Rulemaking - Master
Ralph D.	Mykkanen	BADEMAIL-ralphm@mlecmn.com	Mille Lacs Electric Cooperative	P.O. Box 230 Aitkin, MN 56431	Paper Service	No	SPL_SL__Rulemaking - Master
Dale	Narlock	dnarlock@citytrf.net	City of Thief River Falls	Power & Light Dept. Box 528 Thief River Falls, MN 56701	Electronic Service	No	SPL_SL__Rulemaking - Master
DeeAnne	Newville	dnewville@renville-sibley.coop	Renville-Sibley Cooperative Power Assn	103 Oak Street Box 68 Danube, MN 56230	Electronic Service	No	SPL_SL__Rulemaking - Master
Mark	Nibaur	markn@austinutilities.com	Austin Utilities	400 Fourth Street NE Austin, MN 55912	Electronic Service	No	SPL_SL__Rulemaking - Master
Wayne	Paplow		City Of Dundee	111 N. Main Street Dundee, MN 56131	Paper Service	No	SPL_SL__Rulemaking - Master
Mark E.	Petsche		Wells Public Utilities	P.O. Box 96 101 1st Street S.E. Wells, MN 56097	Paper Service	No	SPL_SL__Rulemaking - Master

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Jennifer	Podolske		Wright Hennepin Co-Op Electric Assoc.	P.O. Box 330 6800 Electric Drive Rockford, MN 55373	Paper Service	No	SPL_SL__Rulemaking - Master
Tolaver	Rapp	Tolaver.Rapp@cliffsnr.com	Cliffs Natural Resources	200 Public Square Suite 3400 Cleveland, OH 441142318	Electronic Service	No	SPL_SL__Rulemaking - Master
Vernell	Roberts		Wadena Light And Water	104 Jefferson Street North Wadena, MN 56402	Paper Service	No	SPL_SL__Rulemaking - Master
Clinton M.	Rogers	clintonmrogers@hotmail.com	Janesville Utilities	101 N. Mott, Box 0 Janesville, MN 560480617	Electronic Service	No	SPL_SL__Rulemaking - Master
Brad	Roos	bradr@marshallutilities.com	Marshall Municipal Utilities	113 4th Street South Marshall, MN 56258	Electronic Service	No	SPL_SL__Rulemaking - Master
Christopher	Sandberg	cksandberg@locklaw.com	LOCKRIDGE GRINDAL NAUEN PLLP	100 Washington Ave S Ste 2200 Minneapolis, MN 55401	Electronic Service	No	SPL_SL__Rulemaking - Master
Marcia	Seibert Volz	N/A	City of Fairfax	18 1st St. SE PO Box K Fairfax, MN 55332	Paper Service	No	SPL_SL__Rulemaking - Master
William J.	Spitzer	mayor@stcharlesmn.org	City of St. Charles	830 Whitewater Avenue St. Charles, MN 55972	Paper Service	No	SPL_SL__Rulemaking - Master
Joseph	Steffel	joseph.steffel@ci.buffalo.mn.us	City of Buffalo Municipal Electric	212 Central Avenue Buffalo, MN 55313	Electronic Service	No	SPL_SL__Rulemaking - Master
Tim	Stoner	timothy.stoner@belw.org	Blue Earth Light & Water Dept.	125 East Seventh Street Blue Earth, MN 56013	Electronic Service	No	SPL_SL__Rulemaking - Master

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
James M.	Strommen	jstrommen@kennedy-graven.com	Kennedy & Graven, Chartered	470 U.S. Bank Plaza 200 South Sixth Street Minneapolis, MN 55402	Electronic Service	No	SPL_SL__Rulemaking - Master
Daniel	Tonder	d.tonder@mnpower.com	Minnesota Power	PO Box 60 Little Falls, MN 56345	Electronic Service	No	SPL_SL__Rulemaking - Master
Anthony T.	Ward	atward@grpuc.org	Public Utilities Commission	P O Box 658 500 SE 4th Street Grand Rapids, MN 55744	Electronic Service	No	SPL_SL__Rulemaking - Master
Ray H.	Wigern		Wells Public Utilities	101 First Street SE PO Box 96 Wells, MN 56097	Paper Service	No	SPL_SL__Rulemaking - Master
Sandra	Williams	sandrawilliams@netoneint.com	Net One International, Inc.	6933 University Blvd. Winter Park, FL 32792-6707	Electronic Service	No	SPL_SL__Rulemaking - Master
Daniel	Wolf	dan.wolf@state.mn.us	Public Utilities Commission	Suite 350 121 7th Place East St. Paul, MN 551022147	Electronic Service	Yes	SPL_SL__Rulemaking - Master
Kathy	Zacher	citykaz@acegroup.cc	City Of Rushford	101 N. Mill St. PO Box 430 Rushford, MN 55971	Electronic Service	No	SPL_SL__Rulemaking - Master

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Kristine	Anderson	kanderson@jagcom.net	Jaguar Communications, Inc.	213 S Oak Ave Ste 2000 Owatonna, MN 55060	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Julia	Anderson	Julia.Anderson@ag.state.mn.us	Office of the Attorney General-DOC	1800 BRM Tower 445 Minnesota St St. Paul, MN 551012134	Electronic Service	Yes	SPL_SL__Rulemaking - Telecom
Mark J.	Angell		Angell And Associates	1075 Rosewood Drive Grapevine, TX 76051	Paper Service	No	SPL_SL__Rulemaking - Telecom
Deborah S.	Arnott		IG2, Inc.	5018 196th Street Fresh Meadows, NY 113651319	Paper Service	No	SPL_SL__Rulemaking - Telecom
James	Beattie	jbeattie@bevcomm.com	Rural Communications Holding Corp.	123 W 7th Street Blue Earth, MN 56013	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Dirk	Berger	dberger@bevcomm.com	BEVCOMM Eckles Telephone Company	115 Main Street W. New Prague, MN 56071	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Kevin	Beyer	mnpucnotices@fedtel.net	Federated Telephone Cooperative	405 2nd Street East PO Box 156 Chokio, MN 56221	Electronic Service	No	SPL_SL__Rulemaking - Telecom
David	Bickett		Park Region Mutual Telephone Co.	PO Box 277 100 Main Street Underwood, MN 56586	Paper Service	No	SPL_SL__Rulemaking - Telecom
David	Bickett		Valley Telephone Co.	PO Box 277 100 Main Street Underwood, MN 56586	Paper Service	No	SPL_SL__Rulemaking - Telecom
Mark	Birkholz	N/A	Mainstreet Communications, LLC	150 Second St. SW Perham, MN 56573	Paper Service	No	SPL_SL__Rulemaking - Telecom
Mark	Birkholz	N/A	Home Telephone Company	150 2nd St. SW Perham, MN 56573	Paper Service	No	SPL_SL__Rulemaking - Telecom

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Mark	Birkholz	N/A	Osakis Telephone	150 2nd St. SW Perham, MN 56573	Paper Service	No	SPL_SL_Rulemaking - Telecom
Mark	Birkholz	mark.birkholz@arvig.com	Redwood County Telephone Company	150 2nd Ave SW Perham, MN 56573	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Mark	Birkholz	N/A	Clements Telephone Company	150 2nd St. SW Perham, MN 56573	Paper Service	No	SPL_SL_Rulemaking - Telecom
Mark	Birkholz	N/A	Melrose Telephone Company	150 Second St. SW Perham, MN 56573	Paper Service	No	SPL_SL_Rulemaking - Telecom
Nancy	Blankenhagen	nancyblankenhagen@nu- telcom.net	New Ulm Telecom Inc.	P.O. Box 697 27 N. Minnesota Street New Ulm, MN 560730697	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Scott	Bohler	scott.bohler@ftr.com	Frontier Communications Corporation	2378 Wilshire Blvd Mound, MN 55364-1652	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Kathy	Boutwell	kathyb@chriscomco.net	Christensen Communications Co	104 Main Street West Madelia, MN 56062	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Mark B.	Bring	mbring@otpc.com	Otter Tail Power Company	215 South Cascade Street PO Box 496 Fergus Falls, MN 565380496	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Tim	Brinkman	tim.brinkman@parkregion.c om	Park Region Mutual Telephone Co.	100 Main Street PO Box 277 Underwood, MN 56586	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Diane	Browning	diane.c.browning@sprint.c om	Sprint Corporation	KSOPHN0314-3A459 6450 Sprint Pkwy Overland Park, KS 66251	Electronic Service	No	SPL_SL_Rulemaking - Telecom

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Danny	Busche	dannyb@means.net	Minnesota Valley Telephone Company	318 Second Ave East P O Box 310 Franklin, MN 55333-0310	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Lance	Casey	lance.casey@consolidated.com	Consolidated Communications	N/A	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Linda	Chavez	linda.chavez@state.mn.us	Department of Commerce	85 7th Place E Ste 500 Saint Paul, MN 55101-2198	Electronic Service	Yes	SPL_SL__Rulemaking - Telecom
Olson	Chris	wcphone@wcta.net	West Central Telephone Assoc.	P.O. Box 304 308 Frontage Road Sebeka, MN 56477	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Cathy	Clucas	BADEMAILcathy.clucas@centurylink.com	CenturyLink	200 South 5th St Room 2300 Minneapolis, MN 55402	Paper Service	No	SPL_SL__Rulemaking - Telecom
Regulatory	Contact	wci.regulatory@windstream.com	Windstream Communications, Inc.	600 Willowbrook Office Park Fairport, NY 14450	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Rod	Cox	rod.cox@tdsmetro.com	TDS Metrocom	Suite 6000 525 Junction Road Madison, WI 53717	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Jie	Cui	jcui@onecommunications.com	CTC Communications Corp. d/b/a EarthLink Business	225 Cedar Hill St Ste 111 Marlborough, MA 01752	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Haleh	Davary	haleh.davary@verizon.com	Verizon	c/o VERIZON 201 Spear St FL 7 San Francisco, CA 94105	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Daryl	Ecker	daryl.ecker@parkregion.com	Park Region Mutual Telephone Co.	P.O. Box 277 Underwood, MN 56586	Paper Service	No	SPL_SL__Rulemaking - Telecom

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Mark	Erickson		City Of Lakefield	301 Main Street PO Box 1023 Lakefield, MN 561500900	Paper Service	No	SPL_SL__Rulemaking - Telecom
Christianson	Farms			RR 2 Miltona, MN 56354	Paper Service	No	SPL_SL__Rulemaking - Telecom
Jeffrey	Feldman	jfeldman@everestv.com	FTTH Communications L.L.C.	c/o EverestTV Two Executive Drive, Ste 635 Fort Lee, NJ 07024	Electronic Service	No	SPL_SL__Rulemaking - Telecom
George	Fish	gfish@gvtel.com	Garden Valley Telephone Company	PO Box 259 201 Ross Ave Erskine, MN 56535-0259	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Charles	Forst	charles.forst@zayo.com	Zayo Group, LLC	400 Centennial Pkwy Ste 200 Louisville, CO 80027	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Susan	Freeman		Network Operator Services, Inc.	P.O. Box 3529 Longview, TX 75606	Paper Service	No	SPL_SL__Rulemaking - Telecom
Paul	Fuglie		Verizon Select Services	HQE01H21 600 Hidden Ridge Irving, TX 75038	Paper Service	No	SPL_SL__Rulemaking - Telecom
Wayne	Gandy		Encompass Communications, LLC	Suite 286 119 West Tyler Street Longview, TX 75601	Paper Service	No	SPL_SL__Rulemaking - Telecom
Bill	Garcia	bill.garcia@windstream.com	Windstream	1800 Old Pecos Trail, Suite J Santa Fe, NM 87505	Electronic Service	No	SPL_SL__Rulemaking - Telecom

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Edward H.	Griffin		US LEC Communications, Inc.	6801 Morrison Blvd. Charlotte, NC 28211	Paper Service	No	SPL_SL_Rulemaking - Telecom
Donna	Gunderson		Johnson Telephone Company	205 1st Avenue NE PO Box 39 Remer, MN 56672	Paper Service	No	SPL_SL_Rulemaking - Telecom
Mary	Haberek	mhaberek@ami.net	AMI Communications, Inc.	300 Cardinal Drive, Suite 280 St. Charles, IL 60175	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Robert L.	Hammond, Jr.	N/A	BEVCOMM, Inc.	123 W 7th St Blue Earth, MN 56013-1309	Paper Service	No	SPL_SL_Rulemaking - Telecom
Bruce	Hanson	N/A	Zumbrota Telephone Company	1700 Technology Dr Ste 100 Willmar, MN 56201	Paper Service	No	SPL_SL_Rulemaking - Telecom
JoAnn	Hanson	joann.hanson@centurylink.com	CenturyLink	200 S 5th St Ste 2200 Minneapolis, MN 55402	Electronic Service	No	SPL_SL_Rulemaking - Telecom
William	Heaston	bill.heaston@sdcncommunications.com	PrairieWave Telecommunications, Inc.	2900 W. 10th Street Sioux Falls, SD 57104	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Ted	Heckmann	ted.Heckmann@cinbell.com	Cincinnati Bell Any Distance, Inc.	P.O. Box 2301 221 E. Fourth Street, 1280 Cincinnati, OH 45201-2301	Electronic Service 03-	No	SPL_SL_Rulemaking - Telecom
Jerry	Heiberger	jerry.heiberger@itctel.com	Interstate Telecommunications Coop.	P.O. Box 920 Clear Lake, SD 57226	Electronic Service	No	SPL_SL_Rulemaking - Telecom

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Andy	Hennis	andyh@chriscomco.net	Christensen Communications Company	104 West Main Street Madelia, MN 56062	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Scott	Hoffmann	hoffmann@wins.net	Wisconsin Independent Network, LLC	Box 107 800 Wisconsin Street Eau Claire, WI 547033612	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Paul	Hoge	phoge@crosslake.net	Crosslake Communications	35910 County Road 66 PO Box 70 Crosslake, MN 56442	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Kevin	Hopkins	khopkins@telephoneassociates.com	Telephone Associates, Inc.	329 Grand Ave Superior, WI 54880	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Rich	Homer		Guaranteed Phone Service	#1 2201 West Broadway Council Bluffs, IA 51501	Paper Service	No	SPL_SL__Rulemaking - Telecom
Karen	Hyde	bademailkaren.hyde@level3.com	Level 3 Communications	200 Technology Drive Pittsburgh, PA 15219	Paper Service	No	SPL_SL__Rulemaking - Telecom
Marja	Johnson	lisa@cicom.net	Coast International Inc.	14303 West 95TH Street Lenexa, KS 66215	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Gary	Johnson	gjohnson@paulbunyan.net	Paul Bunyan Rural Telephone Coop.	P.O. Box 1596 1831 Anne Street NW Bemidji, MN 56601	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Steve	Katka	skatka@albanytel.com	Albany Mutual Telephone Association	131 6th St Albany, MN 56307-8322	Electronic Service	No	SPL_SL__Rulemaking - Telecom
John	Kroger	johnkroger@wctatel.com	Winnebago Cooperative Telecom Assn.	704 E. Main Street Lake Mills, IA 50450	Electronic Service	No	SPL_SL__Rulemaking - Telecom

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Kevin	Larson	klarson@ctctelcom.com	Consolidated Telephone Company	PO Box 972 1102 Madison St Brainerd, MN 56401	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Larry	Laskowski		Network Billing Systems	155 Willowbrook Blvd Wayne, NJ 7470	Paper Service	No	SPL_SL__Rulemaking - Telecom
John	Lindell	agorud.ecf@ag.state.mn.us	Office of the Attorney General-RUD	1400 BRM Tower 445 Minnesota St St. Paul, MN 551012130	Electronic Service	Yes	SPL_SL__Rulemaking - Telecom
Mary	Lohnes	mary_lohnes@mimi.net	Midcontinent Communications	3901 N Louise Ave Sioux Falls, SD 57107	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Bill	Loonan		Lismore Coop. Telephone Co.	PO Box 127 Lismore, MN 56155	Paper Service	No	SPL_SL__Rulemaking - Telecom
Kathy	Lund	kathylund@nu-telecom.net	New Ulm Telecom, Inc. d/b/a NU-Telecom	27 North Minnesota P.O. Box 697 New Ulm, MN 56073	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Lee	Maier	lee@runestone.net	Runestone Telephone Association	PO Box 336 100 Runestone Dr Hoffman, MN 56339-0336	Electronic Service	No	SPL_SL__Rulemaking - Telecom
James	Mancuso	jmancuso@clearworld.net	Clear World Communications	3501 South Harbor Blvd. Suite 200 Santa Ana, CA 92704	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Thomas	Margavio	tm5886@att.com	BellSouth Long Distance, Inc.	AT&T Midtown Center 675 W Peachtree Ste 17E21 Atlanta, GA 30375	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Francie	McComb		Talk America, Inc.	2134 W. Laburnum Ave. Richmond, VA 232274342	Paper Service	No	SPL_SL__Rulemaking - Telecom

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Shelby	Michlin		Network Billing Systems, LLC	155 Willowbrook Blvd. Wayne, NJ 7470	Paper Service	No	SPL_SL_Rulemaking - Telecom
Monty	Morrow	montymorrow@nu-telecom.net	NU Telecom	235 Franklin St PO Box 279 Hutchinson, MN 55350	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Daniel C.	Nelson	dcndtc@bevcomm.net	Dunnell Telephone Company, Inc.	PO Box 42 110 N Seeley Ave Dunnell, MN 56127	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Michael	Nelson	Michael_Nelson@cable.comcast.com	Comcast Corp.	183 Inverness Drive West Englewood, CO 80112	Electronic Service	No	SPL_SL_Rulemaking - Telecom
David	Nelson	davidnelson@kpcoop.com	Kandiyohi Power Cooperative	P.O. Box 40 8605 47th Street NE Spicer, MN 562880040	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Financial	Officer		Emily Cooperative Telephone Company	P.O. Box 100 Emily, MN 564470100	Paper Service	No	SPL_SL_Rulemaking - Telecom
Jeffrey J.	Olson	jeffolson@rrt.net	Red River Rural Telephone Association	506 Broadway PO Box 136 Abercrombie, ND 58001-0136	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Jean	Pauk	jean.pauk@tdstelecom.com	TDS Telecom	525 Junction Road Madison, WI 53717	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Gloria	Pederson	gpederson@bevcomm.com	Cannon Valley Telephone, Inc.	123 West Seventh Street Blue Earth, MN 56013	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Rochelle	Pervisky	RPervisky@exchange.hbci.com	Hiawatha Broadband	58 Johnson Street Winona, MN 55987	Electronic Service	No	SPL_SL_Rulemaking - Telecom

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Diane	Peters	diane.peters@level3.com	Level 3 Communications, LLC	225 Kenneth Dr. Rochester, NY 14623-4277	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Jack D.	Phillips	jack.phillips@ftr.com	Frontier Communications Of MN, Inc.	14450 Burnhaven Drive Burnsville, MN 55306	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Jessica	Renneker	jrenneker@nos.com	NOS Communications, Inc.	250 Pilot Rd Ste 300 Las Vegas, NV 89119-3514	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Robert	Riddell	telenutz@mlecwb.net	Northern Telephone Company	13448 Co. Rd. 25 Wawina, MN 557369721	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Judith A	Riley	jriley@telecompliance.net	Mosaic Networx LLC dba MX NETWORK	PO Box 720128 Oklahoma City, OK 73172-0128	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Carey	Roesel	croesel@tminc.com	Technologies Management, Inc.	PO Drawer 200 Winter Park, FL 327900200	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Steve	Roussos	N/A	Convergia, Inc.	237 Hymns Blvd Pointe Claire, Quebec H9R 5C7 CANADA	Paper Service	No	SPL_SL__Rulemaking - Telecom
Marc	Rozar		Custom Network Solutions, Inc.	Suite 102 210 E Route 4 Paramus, NJ 76525103	Paper Service	No	SPL_SL__Rulemaking - Telecom
Jill	Sandford	jill.sandford@zayo.com	Zayo Group, LLC	360 Hamilton Avenue White Plains, NY 10601	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Cheryl	Scapanski	cscapanski@bctelco.net	Benton Cooperative Telephone Company	2220 125th St NW Rice, MN 56367	Electronic Service	No	SPL_SL__Rulemaking - Telecom

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Jeff	Schill	jeff.schill@netins.com	Iowa Network Services Inc	4201 Corporate Drive West Des Moines, Iowa 50266	Electronic Service	No	SPL_SL_Rulemaking - Telecom
David	Schornack	N/A	Arrowhead Communications Corporation	150 Second Street SW Perham, MN 56573	Paper Service	No	SPL_SL_Rulemaking - Telecom
David	Schornack	N/A	East Otter Tail Telephone Company	150 2nd Street SW Perham, MN 56573	Paper Service	No	SPL_SL_Rulemaking - Telecom
David	Schornack	N/A	Loretel Systems, Inc.	150 Second Street SW Perham, MN 56573	Paper Service	No	SPL_SL_Rulemaking - Telecom
David	Schornack	N/A	The Peoples Telephone Company of Bigfork	150 2nd St. SW Perham, MN 56573	Paper Service	No	SPL_SL_Rulemaking - Telecom
David	Schornack	N/A	Felton Telephone Company	150 Second Street SW Perham, MN 56573	Paper Service	No	SPL_SL_Rulemaking - Telecom
James	Seliga	N/A	FTTH Communications L.L.C.	2930 146th St Ste 105 Rosemount, MN 55068	Paper Service	No	SPL_SL_Rulemaking - Telecom
Don	Snyders	don@alliancecom.net	Alliance Communications Cooperative, Inc.	PO Box 349 612 Third St Garretson, SD 57030	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Lance J.M.	Steinhart	info@telecomcounsel.com	Attorney at Law	1725 Windward Concourse Ste 150 Alpharetta, GA 30005	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Kate	Stem	BADEMAILkate.stem@acc esspointinc.com	Access Point, Inc.	1100 Crescent Green, Ste. 109 Cary, NC 27518	Paper Service	No	SPL_SL_Rulemaking - Telecom

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Paul	Stowman	paul@rothsay.us	Rothsay Telephone Company	PO Box 158 137 1st St NW Rothsay, MN 56579-0158	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Ronald	Streyle	ronstreyle@juno.com	Rochester Telecom Systems, Inc.	PO Box 235 Rochester, MN 559030235	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Cynthia	Sweet	csweet@acecomgroup.com	Ace Telephone Association	207 East Cedar P.O. Box 360 Houston, MN 559430360	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Mike	Theisen		Northern Minnesota Utilities	910 Cloquet Ave. Cloquet, MN 55720	Paper Service	No	SPL_SL_Rulemaking - Telecom
Mark	Thoma	markthoma@wctatel.com	Winnebago Coop. Telecom Assoc.	704 E Main St Lake Mills, IA 50450	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Carl	Thompson		PromiseVision Technology, Inc.	#212 1050 E 2nd Edmond, OK 73034	Paper Service	No	SPL_SL_Rulemaking - Telecom
Jason	Topp	jason.topp@centurylink.com	CenturyLink	200 S 5th St Ste 2200 Minneapolis, MN 55402	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Patricia	Voorhees	regulatory@matrixbt.com	Touch 1 Communications, Inc.	7171 Forest Lane suite 700 Dallas, TX 75230	Electronic Service	No	SPL_SL_Rulemaking - Telecom
Dana	Wahlberg	dana.wahlberg@state.mn.us	Department of Public Safety	Town Square Ste 137 444 Cedar St St. Paul, MN 551015126	Electronic Service	No	SPL_SL_Rulemaking - Telecom

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Jerry	Watts	jerry.watts@elnk.com	EarthLink	3000 Columbia House Blvd Ste 106 Vancouver, WA 98661	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Avi	Weisman		Gold Line Telemanagement Inc.	180 West Beaver Creek Rd Richmond Hill, ON L4B 1B4 CANADA	Paper Service	No	SPL_SL__Rulemaking - Telecom
Sandra	Williams	sandrawilliams@netoneint.com	Net One International, Inc.	6933 University Blvd. Winter Park, FL 32792-6707	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Lyle R.	Williamson	Lyle.Williamson@Verizon.com	Verizon Wireless	8350 E Crescent Pkwy Ste 200 Greenwood Village, CO 80111	Electronic Service	No	SPL_SL__Rulemaking - Telecom
David	Wolf	dwolf@gctel.net	Gardonville Cooperative Telephone Association	800 Central Ave N Brandon, MN 56315	Electronic Service	No	SPL_SL__Rulemaking - Telecom
Daniel	Wolf	dan.wolf@state.mn.us	Public Utilities Commission	Suite 350 121 7th Place East St. Paul, MN 551022147	Electronic Service	Yes	SPL_SL__Rulemaking - Telecom

U13518 CLEC 5866
ACN Communication Services, Inc.
Legal Department
1000 Progress Pl
Concord NC 28025

U13797 CLEC 6231
ARNAN Services, Inc.
Renee Ladd
5125 Mill Rd
Red Wing MN 55066

U13796 CLEC 6228
Access Communications, Inc.
Charles Forst
5005 Cheshire Pkwy N Ste 1
Plymouth MN 55446

U13193 CLEC 5537
Access Point, Inc.
Abigail Tucker Regulatory Compliance An
1100 Crescent Green Ste 109
Cary NC 27518-8105

U13819 CLEC 6261
Advanced Integrated Technologies Inc.
Greg Lohrenz Pres
9855 W 78th St Ste 300
Eden Prairie MN 55344

U10047 SLEC 500
Albany Mutual Telephone Association
Steve Katka General Manager/COO
131 6th St
Albany MN 56307-0570

U10073 SLEC 501
Arrowhead Communications Corp.
David Schornack
150 2nd Street SW
Perham MN 56573

U13687 CLEC 6080
BCN Telecom, Inc.
Richard M Boudria President
1200 Mount Kemble Ave FL 3
Harding Township NJ 07960

U14053 CLEC 6659
Bandwidth.com CLEC, LLC
Lisa Jill Freeman VP & Reg Compliance
900 Main Campus Dr
Venture Center III - 5th Floor
Raleigh NC 27606-5214

U14047 CLEC 6652
Big River Telephone Company, LLC
Gerald J Howe
24 S Minnesota Ave
Cape Girardeau MO 63702

U14101 CLEC 6738
AEX Communications, Inc.
Thomas M Fletcher
4445 W 77th St Ste 102
Edina MN 55435

U10031 CLEC 442
AT&T Corp.
Karl Wardin Regional VP, Reg
225 W Randolph St, 27C350
Chicago IL 60606

U14078 CLEC 6696
Access Media 3, Inc.
Natasha Parrilli
900 Commerce Dr. Ste 200
Oak Brook IL 60523-8828

U13313 CLEC 5639
Ace Link Telecommunications, Inc. dba Ac
David Schroeder
207 E Cedar Street
Houston MN 55943-8713

U13843 CLEC 6286
Airespring, Inc.
Cynthia Firstman Dir Fin
6060 Sepulveda Blvd ste 220
Van Nuys CA 91411-2512

U13463 CLEC 5801
Alexandria Light and Power(P)
Allen Crowser General Manager
PO Box 609
316 Fillmore Street
Alexandria MN 56308-0609

U10077 SLEC 402
Arvig Telephone Company
Jean M Pauk State Govern Affairs Mngr-N
TDS Telecom
525 Junction Rd
Madison WI 53717

U13555 CLEC 5903
BEVCOMM, Inc. dba BEVCOMM
Jim Beattie regulatory
123 West 7th Street
Blue Earth MN 56013

U10131 SLEC 502
Barnesville Municipal Telephone Company
Guy Swenson Tech Coordinator
PO Box 550
101 Front St N
Barnesville MN 56514

U10149 SLEC 403
Blue Earth Valley Telephone Company dba
Jim Beattie Regulatory
123 W 7th St
Blue Earth MN 56013-1309

U13585 CLEC 5939
ANPI Business, LLC
Joseph O'Hara CFO & Treasurer
7460 Warren Parkway, ste 218
Frisco TX 75034

U14070 CLEC 6685
ATC Outdoor DAS, LLC
Janae Walker Bronson
116 Huntington Ave FL 11
Boston MA 02116

U13417 CLEC 5747
Access One, Inc.
Alberta Lee
820 W Jackson Blvd FL 6
Chicago IL 60607

U10036 SLEC 401
Ace Telephone Association
Cynthia Sweet
207 E CEDAR ST
Houston MN 55943-0360

U6832 CLEC 6832
Airus, Inc.
Julie Musselman Oost VP, Reg Affairs
840 S Canal FL 7
Chicago IL 60607

U10403 SLEC 528
Alliance Communications Cooperative, Inc
Kari Flanagan Manager
PO Box 349
612 E 3RD ST
Garretson SD 57030

U13689 CLEC 6082
BBY Networks, Inc.
Kevin Seamans
Best Buy Networks
7601 Penn Ave S
Richfield MN 55423-3645

U13432 CLEC 5762
BT Communications Sales LLC
Linda Cicco Regulatory Compliance Mana
11440 Commerce Park Drive
Reston VA 20191

U10140 SLEC 504
Benton Cooperative Telephone Company
Cheryl L Scapanski General Manager
2220 125th St NW
Rice MN 56367-9701

U10156 SLEC 404
Bridge Water Telephone Company
Jean M Pauk Manager External Relations-I
TDS Telecom
525 Junction Rd
Madison WI 53717

U13872 CLEC 6336
Broadband Dynamics, L.L.C.
Robert S Rife Manager
8757 East Via De Commercio
First Floor
Scottsdale AZ 85258

U13800 CLEC 6236
Broadwing Communications, LLC
Pamela Hollick Assoc General Counsel
C/O Level 3 Communications
1025 Eldorado Blvd
Broomfield CO 80021

U13586 CLEC 5940
COMTECH 21, LLC
Laura Matosian
One Barnes Park S
Wallingford CT 06492

U13879 CLEC 6347
Cbeyond Communications, LLC dba Birch
Greg Darnell Director, LEC Relations
320 Interstate North Pkwy SE
Ste 300
Atlanta GA 30339-2205

U10738 SLEC 551
CenturyTel of Minnesota, Inc. dba Century
JoAnn Hanson
200 S 5th St Ste 2200
Minneapolis MN 55402

U13286 CLEC 5615
Charter Fiberlink CC VIII, LLC
Michael Moore Dir & Sr Counsel
12405 Powerscourt Dr
St Louis MO 63131-3674

U10640 SLEC 545
Christensen Communications Company
Kathy Boutwell regulatory
104 W Main St
Madelia MN 56062-1440

U13242 CLEC 5575
City of Buffalo
Merton Auger City Admin
212 Central Avenue
Buffalo MN 55313

U10231 SLEC 511
Clara City Telephone Exchange Company
Bruce Hanson Office Mgr
1700 Technology Dr Ste 100
Willmar MN 56201

U14092 CLEC 6720
Common Point LLC
Ron Bailey
3130 Pleasant Run
Springfield IL 62711-6347

U14052 CLEC 6658
Broadview Networks, Inc.
Jarrod Harper
1018 West 9th Ave
King of Prussia PA 19406

U13745 CLEC 6168
BullsEye Telecom, Inc.
David Bailey VP- Business Developmt
25925 Telegraph Rd Ste 210
Southfield MI 48033

U10213 SLEC 507
Callaway Telephone Company
David Schornack
150 2nd St SW
Perham MN 56573-1409

U13251 CLEC 5583
Central Transport Group, LLC
Mark Roach Regulatory
PO Box 972
1102 Madison Street
Brainerd MN 56401

U10935 SLEC 563
CenturyTel of Northwest Wisconsin, LLC d
JoAnn Hanson
200 S 5th St Ste 2200
Minneapolis MN 55402

U14090 CLEC 6716
Charter Fiberlink CCO, LLC
Michael Moore Dir & Sr Counsel
12405 Powerscourt Dr
Saint Louis MO 63131-3673

U12559 CLEC 3165
Cincinnati Bell Any Distance Inc.
Ted Heckmann Director-Regulatory Affair
221 E 4th St, 103-1280
Cincinnati OH 45201

U13119 CLEC 5473
City of Detroit Lakes Public Utilities Dept.
Vernell Roberts General Manager
PO Box 647
1025 Roosevelt Ave
Detroit Lakes MN 56502-0647

U10233 SLEC 512
Clements Telephone Company, Inc.
Mark Birkholz
150 2nd St. SW
Perham MN 56573

U6917 CLEC 6917
Compudyne, Inc.
John Marinac Pres & CTO
1524 E 37th St
Hibbing MN 55746-3643

U14091 CLEC 6719
Broadvox-CLEC, LLC
Susan Cramer
75 Erieview Plaza Ste 400
Cleveland OH 44114

U13262 CLEC 5593
C-I Communications, Inc.
Gregory Springer Accounting Supervisor
1102 Madison Street
PO Box 972
Brainerd MN 56401

U10215 SLEC 508
Cannon Valley Telecom, Inc.
Jim Beattie Regulatory
123 W 7th St
Blue Earth MN 56013

U10227 SLEC 509
CenturyTel of Chester, Inc. dba CenturyLir
JoAnn Hanson
200 S 5th St Ste 2200
Minneapolis MN 55402

U12718 CLEC 5096
Centurylink Communications, LLC
JoAnn Hanson
200 S 5th St Ste 2200
Minneapolis MN 55402

U10640 CLEC 545
Christensen Communications Company
Kathy Boutwell regulatory
104 W Main St
Madelia MN 56062-1440

U10251 LEC 407
Citizens Telecommunications Company of
Scott Bohler
2378 Wilshire Blvd
Mound MN 55364-1652

U13914 CLEC 6412
City of Windom
Steve Nasby Regulatory
444 9th St
PO Box 38
Windom MN 56101-0038

U12251 CLEC 3123
Comcast Phone of Minnesota, Inc.
Karly Werner Govt Affairs Sr Mngr
10 River Park Plaza
Saint Paul MN 55107

U10248 CLEC 406
Consolidated Telephone Company
Mark Roach regulatory
PO Box 972
1102 Madison Street
Brainerd MN 56401

U10248 SLEC 406
Consolidated Telephone Company
Mark Roach regulatory
PO Box 972
1102 Madison Street
Brainerd MN 56401

U11084 SLEC 569
Crosslake Communications
Paul Hoge
PO Box 70
35910 County Road 66
Crosslake MN 56442-0070

U10303 SLEC 517
Dunnell Telephone Company, Inc.
Charles Mattingly Gen. Manager
PO Box 728
Judson TX 75660

U10320 SLEC 408
East Otter Tail Telephone Company
Lorretta Tastad
150 2nd St SW
Perham MN 56573

U13067 CLEC 5423
Electric Lightwave, LLC
Donna Heaston Manager, Regulatory Affa
Integra Telecom
6160 Golden Hills Dr
Golden Valley MN 55416-1020

U10335 SLEC 521
Emily Cooperative Telephone Company
Robert Olson
PO Box 100
Emily MN 56447-0100

U12980 CLEC 5340
Eschelon Telecom of Minnesota, Inc.
Donna Heaston Manager, Regulatory Affa
Integra Telecom
6160 Golden Hills Dr
Golden Valley MN 55416-1020

U10363 CLEC 522
Farmers Mutual Telephone Company
Kevin Beyer
301 2nd St S
Bellingham MN 56212

U10366 CLEC 523
Federated Telephone Cooperative
Kevin Beyer Marketing/Customer Service
PO Box 156
405 2nd St E
Chokio MN 56221

U14009 CLEC 6589
First Communications, LLC
Shannon Dieringer Paralegal
3340 West Market St
Akron OH 44333

U6841 CLEC 6841
Crexendo Business Solutions, Inc.
Jeff Korn Chief Legal Officer
1615 S 52nd St
Tempe AZ 85281

U13160 CLEC 5508
Crystal Communications, Inc. dba Enventi
Carrie Rice
221 E Hickory St
Mankato MN 56001

U10315 SLEC 518
Eagle Valley Telephone Company
David Schornack
150 2nd St. SW
Perham MN 56573

U10323 SLEC 519
Easton Telephone Company dba BEVCOMM
Jim Beattie
123 W. 7th St.
Blue Earth MN 56013

U11037 CLEC 430
Embarq Minnesota, Inc. dba CenturyLink
JoAnn Hanson
200 S 5th St Ste 2200
Minneapolis MN 55402

U14098 CLEC 6731
Entelegent Solutions, Inc.
Mark Hoffman VP of Operations
3800 Arco Corp Dr Ste 310
Charlotte NC 28273

U14042 CLEC 6642
ExteNet Systems, Inc.
Terry Ray CEO
3030 Warrenville Rd #340
Lisle IL 60532

U10363 SLEC 522
Farmers Mutual Telephone Company
Kevin Beyer
301 2nd St S
Bellingham MN 56212

U10367 SLEC 524
Felton Telephone Company, Inc.
David Schornack
150 2nd St. SW
Perham MN 56573

U13798 CLEC 6232
France Telecom Corporate Solutions L.L.C
Jean-Sebastien Falisse Treasure
13775 McLearn
Mailstop 1100
Oak Hill VA 20171

U11084 CLEC 569
Crosslake Communications
Paul Hoge
PO Box 70
35910 County Road 66
Crosslake MN 56442-0070

U13714 CLEC 6120
Cypress Communications Operating Comp
Dana Hoyle
1950 N Stemmons Frwy Ste 3031
Dallas TX 75207

U13486 CLEC 5827
EarthLink Business, LLC
Mary Whiting Dir Reg Affairs
2851 Charlevoix Dr SE Ste 209
Grand Rapids MI 49546

U10325 SLEC 520
Eckles Telephone Company dba BEVCOMM
Jim Beattie Regulatory
123 W 7th St
Blue Earth MN 56013

U11037 CLEC 430
Embarq Minnesota, Inc. dba CenturyLink
JoAnn Hanson
200 S 5th St Ste 2200
Minneapolis MN 55402

U13265 CLEC 5596
Enventis Telecom, Inc.
Carrie Rice
Hickory Tech
221 E Hickory St
Mankato MN 56001

U13644 CLEC 6014
FTTH Communications L.L.C.
Jeffrey Feldman CEO
c/o EveresTV
Two Executive Dr, Ste 635
Fort Lee NJ 07024

U10366 SLEC 523
Federated Telephone Cooperative
Kevin Beyer Marketing/Customer Service
PO Box 156
405 2nd St E
Chokio MN 56221

U14096 CLEC 6726
FiberNet Monticello
Terri Firestein
505 Walnut St Ste 1
Monticello MN 55362

U12954 CLEC 5316
Frontier Communications of America, Inc.
Scott Bohler
2378 Wilshire Blvd
Mound MN 55364

U10223 LEC 405
Frontier Communications of Minnesota, In
Scott Bohler
2378 Wilshire Blvd
Mound MN 55364-1652

U10401 SLEC 409
Garden Valley Telephone Company - Coop
George Fish Gen. Mgr.
201 Ross Ave.
PO Box 259
Erskine MN 56535-0259

U13086 CLEC 5442
Global Crossing Local Services, Inc.
Pamela Hollick Assoc General Counsel
c/o Level 3 Communications
225 Kenneth Dr
Rochester NY 14623

U6840 CLEC 6840
Greenfly Networks, Inc. dba Clearly Comr
Omesh Sharma CFO
PO Box 77706
San Francisco CA 94107

U10445 SLEC 532
Harmony Telephone Company
Jim Fishbaugher
35 1st Ave. NE
PO Box 308
Harmony MN 55939-0308

U10459 SLEC 535
Home Telephone Company
Mark Birkholz
150 2nd St. SW
Perham MN 56573

U13659 CLEC 6039
Hypercube Telecom, LLC
Robert W McCausland Sr. VP
3200 W Pleasant Run Rd Ste 300
Lancaster TX 75146

U13440 CLEC 5772
IdeaOne Telecom, Inc. dba Enventis
Carrie Rice
221 E Hickory St
Mankato MN 56001

U10295 SLEC 515
Interstate Telecommunications Cooperativ
Jerry Heiberger Gen Mgr
312 4th St. West
PO Box 920
Clear Lake SD 57226

U13543 CLEC 5891
Jaguar Communications, Inc.
Kristine Anderson
213 S Oak Ave Ste 2000
Owatonna MN 55060

U6857 CLEC 6857
GC Pivotal, LLC
Jeremy Kissel General Counsel
180 N. LaSalle, Ste 2430
Chicago IL 60601

U10402 SLEC 527
Gardenville Cooperative Telephone Associ
Dave Wolf Manager
800 Central Ave N
Brandon MN 56315

U10411 SLEC 529
Granada Telephone Company dba BEVCOM
Jim Beattie
123 W 7th St
Blue Earth MN 56013

U10440 SLEC 530
Halstad Telephone Company
Tom Maroney Gen Mgr
PO Box 55
345 2nd Ave W
Halstad MN 56548

U13089 SLEC 5444
Heartland Telecommunications Company
Carrie Rice
221 East Hickory St
Mankato MN 56001

U13221 CLEC 5561
Hutchinson Telecommunications, Inc. dba
Monty S Morrow
235 Franklin St SW
PO Box 639
Hutchinson MN 55350-2469

U12750 CLEC 5124
IDT America, Corp.
Carl Billek, Esq.
550 Broad Street-17th floor
Newark NJ 07102

U12906 CLEC 5270
Independent Emergency Services LLC
Monty Morrow Project Manager
PO Box 279
235 Franklin Street SW
Hutchinson MN 55350-0272

U13668 CLEC 6049
Intrado Communications Inc.
Mgr, Reg Compliance
Reg. Dept.
PO Box 999
Longmont CO 80502

U10511 SLEC 537
Johnson Telephone Co.
Dwayne Johnson Sec/Treas
205 1st Ave NE
PO BOX 39
Remer MN 56672-0039

U10401 CLEC 409
Garden Valley Telephone Company - Coop
George Fish Gen. Mgr.
201 Ross Ave.
PO Box 259
Erskine MN 56535-0259

U14006 CLEC 6586
Global Connection Inc. of America
Angela Briggs Paralegal
5555 Oakbrook Pkwy Ste 620
Norcross GA 30093

U13844 CLEC 6287
Granite Telecommunications, LLC
Geoff Cookman
100 Newport Avenue Ext
Quincy MA 02171-1759

U10440 CLEC 530
Halstad Telephone Company
Tom Maroney Gen Mgr
PO Box 55
345 2nd Ave W
Halstad MN 56548

U13825 CLEC 6267
Hiawatha Broadband Communications, Inc
Rochelle Pervisky VP/Pres/CEO
58 Johnson St
Winona MN 55987

U10465 SLEC 412
Hutchinson Telephone Company dba NU-
Monty S Morrow
PO Box 279
235 Franklin St
Hutchinson MN 55350-0279

U14007 CLEC 6587
IPC Network Services, Inc.
Donna Palumbo tax mgr
3 second St, 15th floor
The Crosby Bldg
Jersey City NJ 07311

U13318 CLEC 5643
Integra Telecom of Minnesota, Inc.
Donna Heaston Manager, Regulatory Affa
6160 Golden Hills Dr
Golden Valley MN 55416-1020

U12262 CLEC 3144
Ionex Communications North, Inc.
Chris Bunce Chief Executive Office & Gen
c/o Birch Telecom of the South
2323 Grand Blvd Ste 925
Kansas City MO 64108

U13859 CLEC 6312
KTF Telcom, Inc.
William F King Vice Pres. Financial Operat
PO Box 135
Mora MN 55051

U10545 SLEC 539
Kasson & Mantorville Telephone Company
Beth Tollefson
18 2nd Avenue NW
Kasson MN 55944

U10545 CLEC 539
Kasson & Mantorville Telephone Company
Beth Tollefson
18 2nd Avenue NW
Kasson MN 55944

U13306 CLEC 5634
Knology of the Plains, Inc. dba WOW! Inter
Bruce Schoonover Dir Reg Affairs
1241 OG Skinner Drive
West Point GA 31833

U13482 CLEC 5822
LH Telecom, Inc.
Steve DenHerder CFO
215 10th St Ste 1220
Des Moines IA 50309

U13946 CLEC 6450
LSSI Data Corp.
Registered Agent
1600 Stewart Ave Ste 305
Westbury NY 11590

U6869 CLEC 6869
Lake Communications
Jeffrey Roiland
1441 Cedar Rd
PO Box 517
Two Harbors MN 55616

U13814 CLEC 6255
LightNet, L.L.C.
Fazil Bhimani
2790 Quebec Court
Little Canada MN 55117

U10586 SLEC 541
Lismore Cooperative Telephone Company
Erin FEIKEMA Ass't Off Mgr
PO Box 127
230 South 3rd Avenue
Lismore MN 56155-0127

U13458 CLEC 5794
Local Access Network, LLC dba Milaca Loc
Cheryl Scapanski
2220 125th Street NW
Rice MN 56367-9701

U10590 SLEC 542
Lonsdale Telephone Company
Bonnie Simon reg
PO Box 358
126 South Main Street
Lonsdale MN 55046

U10724 SLEC 420
Loretel Systems, Inc.
David Schornack
150 2nd St SW
Perham MN 56573

U13916 CLEC 6414
MCC Telephony of Minnesota, LLC dba Me
Anne Sokolin Maimon Attny
One Mediacom Way
Mediacom Park NY 10918

U10661 CLEC 3012
MCI Communications Services, Inc.
Deborah Kuhn
205 N Michigan Ave FL 7
Chicago IL 60601

U13231 CLEC 5321
MCImetro Access Transmission Services LI
Haleh Davary Reg Analyst
c/o VERIZON
201 Spear St FL 7
San Francisco CA 94105

U10636 SLEC 544
Mabel Cooperative Telephone Company
Lorren Tingesdal
PO BOX 368
214 North Main
Mabel MN 55954

U13345 CLEC 5656
Mainstreet Communications, LLC
Mark Birkholz
150 2nd St SW
Perham MN 56573

U10642 SLEC 546
Manchester-Hartland Telephone Co.
Omer D. Emstad
204 Railroad St
Manchester MN 56007-5012

U10643 SLEC 414
Mankato Citizens Telephone Company db:
Carrie Rice
221 E Hickory Street
PO Box 3248
Mankato MN 56002-3248

U10647 CLEC 3038
Matrix Telecom, Inc.
Linda Dellaero Reg
433 E Las Colinas Blvd Ste 400
Irving TX 75039

U13869 CLEC 6329
McGraw Communications, Inc.
Francis X Ahearn CEO
521 5th Ave Fl 14
New York NY 10175-1200

U12962 CLEC 5323
McLeodUSA Telecommunications Services,
Bill Garcia VP, Gvt Affairs
c/o Windstream Communications
1800 Old Pecos Trl Ste J
Sante Fe NM 87505

U13371 CLEC 5692
MegaPath Corporation
Katherine Mudge Director, State Affairs
dba Covad Communications Co
1835-B Kramer Ln Ste 100
Austin TX 78758

U10658 SLEC 415
Melrose Telephone Company dba Arvig Lc
Mark Birkholz
150 2nd St SW
Perham MN 56573

U13932 CLEC 6436
Metropolitan Telecommunications of Minn
Ralph Dichy Director of Tax Affairs
55 Water Street, 31st Floor
New York NY 10041

U10665 SLEC 416
Mid-Communications, Inc. dba Enventis
Carrie Rice
221 E Hickory St.
PO Box 3248
Mankato MN 56002-3248

U10666 SLEC 418
Mid-State Telephone Company
Jean M Pauk Ext Rel Mgr-MN,WI
TDS Telecom
525 Junction Rd
Madison WI 53717

U13760 CLEC 6186
Midcontinent Communications
Mary Lohnes
3600 Minnesota Dr Ste 700
Edina MN 55435

U12021 CLEC 2041
Midwest Information Systems, Inc.
Mark Birkholz Reg
Attn: Accounts Payable
150 Second Street SW
Perham MN 56573

U10670 SLEC 548
Midwest Telephone Company
Mark Birkholz Reg
150 Second Street SW
Perham MN 56573

U6865 CLEC 6865
Mille Lacs Band of Ojibwe
Keith Modglin
43408 Oodena Dr.
Onamia MN 56359

U14041 CLEC 6640
Minnesota Fiber Exchange LLC
John Schultz CEO-Pres
176 Rutherford Road
Stillwater MN 55082

U12876 CLEC 5242
Mitel NetSolutions, Inc.
Allison Dunmire
1146 N Alm School Rd
Mesa AZ 85201-3000

U13224 CLEC 5564
Moorhead Public Service (P)
Travis Schmidt Gen Mgr
PO Box 779
500 Center Avenue 2nd floor
Moorhead MN 56561-0779

U14074 CLEC 6690
Nebraska Technology & Telecommunicatic
Mike Orcutt President
2308 S 156th Cir
Omaha NE 68130-2511

U13908 CLEC 6403
Neutral Tandem-Minnesota, LLC
Richard Monto
550 W Adams St Ste 900
Chicago IL 60661

U10716 CLEC 419
New Ulm Telecom, Inc. dba NU-Telecom
Kathy Lund Reg
PO Box 697
27 N Minnesota St
New Ulm MN 56073-0697

U13897 CLEC 6387
Nextera Communications, LLC
Greg Arvig
619 Maple Street
Brainerd MN 56401-3605

U13686 SLEC 6078
Northern Iowa Telephone Company
Kent Westphal
PO Box 200
339 1st Ave E
Sioux Center IA 51250

U13732 CLEC 6144
OrbitCom, Inc.
Brad VanLeur
1701 N Louise Ave
Sioux Falls SD 57107

U13016 CLEC 5374
PNG Telecommunications, Inc.
Jules Coffman Gen Counsel
8805 Governors Hill Dr Ste 250
Cincinnati OH 45249-3313

U10676 SLEC 3007
Minnesota Independent Equal Access Corp
Mary Buley
10300 6th Ave N
Plymouth MN 55441

U14037 CLEC 6636
Mobilltie, LLC
Chester Bragado
2220 University Dr
Newport Beach CA 92660

U6852 CLEC 6852
Mosaic Networkx LLC dba MX NETWORKX
Joe Buck VP Eng
454 Las Gallinas Ave Ste 145
San Rafael CA 94903

U14060 CLEC 6669
Network Innovations, Inc.
Milan Saric
1101 W Lake St Fl 6
Chicago IL 60607-1647

U14028 CLEC 6625
New Horizons Communications Corp.
Glen Nelson VP Mktg & Bus Dev
420 Bedford St Ste 250
Lexington MA 02420

U14055 CLEC 6663
NewPath Networks, LLC
Michelle Salsbury
c/o Crown Castle
2000 Corporate Drive
Canonsburg PA 15317

U13973 CLEC 6516
Nextlink Wireless, LLC
Kelly Faul Director Reg Affairs
13865 Sunrise Valley Dr Ste 400
Herndon VA 20171-6188

U10736 SLEC 638
Northern Telephone Co.
R.G. Riddell Owner
13448 County Rd 25
Wawina MN 55736-2021

U10755 SLEC 552
Osakis Telephone Company
Mark Birkholz
150 2nd St. SW
Pwerham MN 56573

U10556 CLEC 438
POPP.com, Inc.
Karrie Willis Regulatory
Ste 111
620 Mendelssohn Ave. N.
Golden Valley MN 55427

U10684 SLEC 550
Minnesota Valley Telephone Company
Danny Busche Office Mgr.
PO Box 310
318 2nd Ave E
Franklin MN 55333-0310

U14063 CLEC 6674
Momentum Telecom, Inc.
Charles E Richardson III VP/Gen Counsel
2700 Corporate Drive Suite 200
Birmingham AL 35242

U10704 CLEC 3034
NOS Communications Inc.
Jessica Renneker Director
250 Pilot Rd Ste 300
Las Vegas NV 89119-3514

U6909 CLEC 6909
Neutral Path Communications, LLC
Scott Bergs
3 Civic Center Plz Ste 204
Mankato MN 56001-7792

U10716 SLEC 419
New Ulm Telecom, Inc. dba NU-Telecom
Kathy Lund Reg
PO Box 697
27 N Minnesota St
New Ulm MN 56073-0697

U13927 CLEC 6429
NextG Networks of Illinois, Inc.
Robert A Millar Legal Department
c/o CROWN CASTLE
2000 Corporate Dr
Canonsburg PA 15317

U14050 CLEC 6656
Nexus Communications, Inc dba Nexus-T
Steven Fenker President
2631 Morse Rd
Columbus OH 43231-5931

U13400 CLEC 5728
Onvoy, LLC
Mary Buley
10300 6th Ave N
Plymouth MN 55441

U13091 CLEC 5446
Otter Tail Telcom, LLC
David Bickett GM/CEO
PO Box 277
100 Main St
Underwood MN 56586

U13415 CLEC 5745
PaeTec Communications, Inc.
Bill Garcia VP-State Govt Affairs
1800 Old Pecos Trl Ste J
Santa Fe NM 87505

U10784 SLEC 422
Park Region Mutual Telephone Co. - Coop
Dave Bickett
PO Box 277
100 Main St
Underwood MN 56586-0277

U10795 SLEC 555
Pine Island Telephone Company dba BEVC
Jim Beattie
123 W 7th St
Blue Earth MN 56013

U6825 CLEC 6825
Public Wireless, Inc.
Jennifer Haas
25 East Trimble Rd
San Jose CA 95131

U6904 CLEC 6904
RCLEC, Inc.
Anita Taff-Rice anita@icommlaw.com
1400 Fashion Island Blvd FL 7
San Mateo CA 94404

U6859 SLEC 6859
Redwood County Telephone Company
Mark Birkholz
160 2nd St SW
Perham MN 56573

U10855 SLEC 425
Runestone Telephone Association
Lee Maier
PO Box 336
Hoffman MN 56339-0336

U10921 SLEC 426
Scott-Rice Telephone Company
Donna Heaston Mgr, Reg Affairs
Integra Telecom
6160 Golden Hills Dr
Golden Valley MN 55416-1020

U10933 SLEC 428
Sleepy Eye Telephone Company dba NU-T
Kathy Lund
PO Box 697
27 N Minnesota St
New Ulm MN 56073

U6845 CLEC 6845
Southwest Minnesota Broadband Services
Keith Stubbe Chair
PO Box 1006
Lakefield MN 56150

U11032 CLEC 466
Sprint Communications Company L. P.
Diane Browning Attorney
KSOPHN0212-2A511
6200 Sprint Pkwy
Overland Pk KS 66251

U10785 SLEC 423
Paul Bunyan Rural Telephone Coop
Gary Johnson Gen Mgr
1831 Anne Street NW
Bemidji MN 56601-5660

U10796 SLEC 556
Polar Communications Mutual Aid Corpora
Shari Flanders CFO
PO Box 270
Park River ND 58270

U13655 CLEC 6034
QuantumShift Communications, Inc.
Jenna Brown
12657 Alcosta Blvd, Ste 418
San Ramon CA 94583

U10832 SLEC 558
Red River Rural Telephone Association
Jeffrey J Olson General Manager
510 Broadway
PO Box 136
Abercrombie ND 58001-0136

U13334 CLEC 5657
Reliant Communications, Inc.
Jennifer DePinto Reg Mgr
801 International Pkwy Ste 500
Lake Mary FL 32746

U10855 CLEC 425
Runestone Telephone Association
Lee Maier
PO Box 336
Hoffman MN 56339-0336

U12819 CLEC 5188
Securus Technologies, Inc.
Curtis Hopfinger Director-Reg & Govn't A
14651 Dallas Pkwy Ste 600
Dallas TX 75254-8815

U13650 CLEC 6026
Sound Choice Communications, LLC
Eric James Osterberg Officer
PO BOX 17010
Minneapolis MN 55417

U6875 CLEC 6875
Spectrotel, Inc.
Ross Artale COO
3535 State Highway 66 STE 7
Neptune NJ 07753

U13842 CLEC 6285
St. Olaf College
Craig Dunton Director of Telecommunica
1520 St. Olaf Ave
Northfield MN 55057-1098

U10785 CLEC 423
Paul Bunyan Rural Telephone Coop
Gary Johnson Gen Mgr
1831 Anne Street NW
Bemidji MN 56601-5660

U13889 CLEC 6370
Preferred Long Distance, Inc.
Keith Nussbaum President
16830 Ventura Blvd Ste 350
Encino CA 91436

U10706 CLEC 421
Qwest Corporation
JoAnn Hanson
200 S 5TH ST STE 2200
Minneapolis MN 55402

U6859 CLEC 6859
Redwood County Telephone Company
Mark Birkholz
160 2nd St SW
Perham MN 56573

U10851 SLEC 560
Rothsay Telephone Company
Wayne Stowman President
137 1st St NW
Rothsay MN 56579

U10914 SLEC 561
Sacred Heart Telephone Company
Bruce Hanson Regulatory
1700 Technology Dr Ste 100
Willmar MN 56201

U6890 CLEC 6890
SelecTel, Inc.
Matt O'Flaherty President
1825 N Bell St
Freemont NE 68025

U10937 SLEC 3076
South Dakota Network, LLC
William P Heaston
2900 W 10th St
Sioux Falls SD 57104-2543

U10942 SLEC 564
Spring Grove Communications
Craig Otterness
166 W Main St
Spring Grove MN 55974

U10952 SLEC 565
Starbuck Telephone Company
Bruce Hanson Regulatory
1700 Technology Dr Ste 100
Willmar MN 56201

U13950 CLEC 6454
SunGard NetWork Solutions Inc.
Thomas Quinn Mgr Tax & Compliance
680 E Swedesford Rd
Wayne PA 19087-1605

U13616 CLEC 5981
TW Telecom of Minnesota LLC
Pamela Hollick Vice President of Regulator
4625 W 86th St Ste 500
Indianapolis IN 46268

U14049 CLEC 6654
TeleCommunication Systems, Inc.
Kim Scovill
275 West St
Annapolis MD 21401

U14056 CLEC 6665
Telephone Associates of Minnesota, Inc.
Kathy Conner
329 Grand Ave
Superior WI 54880

U13867 CLEC 6326
Telrite Corporation
Melissa Driskell Regulatory Manager
4113 Monticello St, Ste 330
Covington GA 30014

U6873 CLEC 6873
US Signal Company, L.L.C.
Katherine Barker Marshall
201 Ionia Ave SW
Grand Rapids MI 49503

U11040 SLEC 566
Upsala Cooperative Telephone Associator
Melissa Tschida
PO Box 277
Upsala MN 56384

U13621 CLEC 5986
Velocity Telephone, Inc.
Jim Hickie
Ste 100
4050 Olson Memorial Hwy
Golden Valley MN 55422

U6918 CLEC 6918
Voxbeam Telecommunications Inc. dba M:
Ryan Rapolti
7450 Dr. Phillips Blvd Ste 314
Orlando FL 32819

U11097 SLEC 570
Western Telephone Company dba NU-Tele
Kathy Lund
c/o New Ulm Telecom Inc.
27 N Minnesota St Box 697
New Ulm MN 56073-0697

U6906 CLEC 6906
TNCI Operating Company LLC
Jeff Compton Pres & CEO
114 E Haley St Ste A
Santa Barbara CA 93101-2347

U13198 CLEC 5542
Tekstar Communications, Inc.
David Schornack General Manager
dbaArvig Communication Systems
150 2nd St. SW
Perham MN 56573

U14076 CLEC 6694
TeleQuality Communications, Inc.
Jeff Reynolds President
16601 Blanco Rd Ste 207
San Antonio TX 78232

U13002 CLEC 5361
Telephone Associates, Inc.
Joe Mattison CFO
329 Grand Avenue
Superior WI 54880

U10789 SLEC 554
The Peoples Telephone Company of Bigfor
Mark Birkholz
150 2nd St. SW
Perham MN 56573

U11025 CLEC 465
USLink, Inc. dba TDS METROCOM
Peter Healy
525 Junction Rd, Ste 6000
Madison WI 53717

U13394 CLEC 5720
VAL-ED Joint Venture, LLP
Jennifer Rise
702 Main Ave
Moorhead MN 56560

U6821 CLEC 6821
Velocity The Greatest Phone Company Eve
Chip Werner Chief Operating Officer
7130 Spring Meadows W Dr
Holland OH 43528

U11089 CLEC 431
West Central Telephone Assoc
Sheldon Sagedahl
308 Frontage Road
PO Box 304
Sebeka MN 56477

U13727 CLEC 6138
Wholesale Carrier Services, Inc.
Natalla Rodrigues
5471 N University Dr
Coral Springs FL 33067-4634

U14068 CLEC 6683
TTM Operating Corporation, Inc.
Kurt C Maass
146 N Canal St Ste 210
Seattle WA 98103-8652

U6885 CLEC 6885
Telcologix, LLC
Linda Dobinson Operations Officer
209 W 1st St. ste 200
Duluth MN 55802-1909

U13792 CLEC 6224
Telecom One, Inc.
Carrie Schmidt
13400 Bishops Lane Ste 295
Brookfield WI 53005-6231

U13146 CLEC 5496
Teleport Communications America, LLC
Karl Wardin Regional VP, Regulatory
225 W Randolph St, 27C350
Chicago IL 60606

U11022 SLEC 429
Twin Valley-Ulen Telephone Co.
Mark Birkholz
150 2nd St SW
Perham MN 56573

U11040 CLEC 566
Upsala Cooperative Telephone Associator
Melissa Tschida
PO Box 277
Upsala MN 56384

U11056 SLEC 567
Valley Telephone Company
Dave Bickett
PO Box 277
100 Main St
Underwood MN 56586

U12766 CLEC 5139
Verizon Select Services, Inc.
Joan Engler Mgr Financial
One Verizon Way
VC53S460
Basking Ridge NJ 07920

U11089 SLEC 431
West Central Telephone Assoc
Sheldon Sagedahl
308 Frontage Road
PO Box 304
Sebeka MN 56477

U6850 CLEC 6850
WiMacTel, Inc.
James MacKenzie President & CEO
13515 I Circle
Omaha NE 68137

U11101 CLEC 432
Wikstrom Telephone Company
Curtiss Wikstrom
PO Box 217
212 S Main Street
Karlstad MN 56732-0217

U13330 CLEC 5654
Windstream Direct, LLC
Bill Garcia VP, State Govt Affairs
c/o Windstream Communications
1800 Old Pecos Trl Ste J
Santa Fe NM 87505

U12858 CLEC 5225
Windstream Lakedale Link, Inc.
Bill Garcia VP, Govt Affairs
c/o Windstream Communications
1800 Old Pecos Trail Ste J
Sante Fe NM 87505

U14054 CLEC 6660
Windstream Norlight, Inc.
Bill Garcia VP, State Govt Affairs
1800 Old Pecos Trl Ste J
Santa Fe NM 87505

U11106 CLEC 571
Winnebago Coop. Telecom Assoc.
Mark Thoma General Manager
704 E Main St
Lake Mills IA 50450

U13598 CLEC 5958
Wisconsin Independent Network, LLC
Scott A Hoffmann CEO
800 Wisconsin St
Bldg D02 Ste 219 Mailbox 107
Eau Claire WI 54703

U11112 SLEC 575
Woodstock Telephone Company
Kenneth Knuth President
337 Aetna St
Ruthton MN 56170

U13997 CLEC 6555
YMax Communications Corp.
Mark Pavol Reg Mgr
PO Box 6785
West Palm Beach FL 33404-6785

U6854 CLEC 6854
Zayo Group, LLC
Charles Forst Counsel
400 Centennial Pkwy Ste 200
Louisville CO 80027-1210

U14083 CLEC 6707
iNetworks Group, Inc..
David J Smat
125 S Wacker Dr Ste 2510
Chicago IL 60606

U11101 SLEC 432
Wikstrom Telephone Company
Curtiss Wikstrom
PO Box 217
212 S Main Street
Karlstad MN 56732-0217

U13534 CLEC 5882
Windstream EN-TEL, LLC
Bill Garcia VP, State Gvt Affairs
c/o Windstream Communications
1800 Old Pecos Trl Ste J
Sante Fe NM 87505

U10579 SLEC 413
Windstream Lakedale, Inc.
Bill Garcia VP, Gvt Affairs
c/o Windstream Communications
1800 Old Pecos Trail Ste J
Sante Fe NM 87505

U14089 CLEC 6714
Windstream Northstar, LLC
Bill Garcia
c/o Windstream Communications
1440 M street
Lincoln NE 68508-2591

U11108 SLEC 573
Winsted Telephone Company
Jean M Pauk External Relations Manager,
TDS Telecom
525 Junction Rd
Madison WI 53717

U11111 SLEC 574
Wolverton Telephone Company
Dave Dunning Gen Mgr
PO Box 270
Park River ND 58270-0270

U14093 CLEC 6721
Worldview Video Relay Service, LLC dba W
Johnny Michael President
3832 Dunbar Court
Brooklyn Park MN 55443-1975

U14014 CLEC 6598
Yestel USA, Inc.
Regulatory Contact Fin Controller
4343 E Lowell St
c/o TIMES TELECOM USA
Ontario CA 91761-2222

U11125 SLEC 577
Zumbrota Telephone Company
Bruce Hanson Regulatory
1700 Technology Dr Ste 100
Willmar MN 56201

U13314 CLEC 5640
inContact, Inc. dba UCN
Kimm Partridge Corporate Secretary
7730 S Union Park Ave Ste 500
Midvale UT 84047-5572

U12806 SLEC 5176
Wilderness Valley Telephone Co. Inc.
Robert Riddell
13488 Cty Rd 25
Wawina MN 55736-2021

U14058 CLEC 6667
Windstream KDL, Inc.
Bill Garcia VP, State Govt Affairs
c/o Windstream Communications
1800 Old Pecos Trl Ste J
Sante Fe NM 87505

U12640 CLEC 5041
Windstream NTI, Inc.
Bill Garcia VP, State Govt Affairs
1800 Old Pecos Trl Ste J
Santa Fe NM 87505

U11106 SLEC 571
Winnebago Coop. Telecom Assoc.
Mark Thoma General Manager
704 E Main St
Lake Mills IA 50450

U11109 SLEC 572
Winthrop Telephone Company
Danny Busche Office Mgr,
PO Box 310
318 2nd Ave E
Franklin MN 55333-0310

U11112 CLEC 575
Woodstock Telephone Company
Kenneth Knuth President
337 Aetna St
Ruthton MN 56170

U13923 CLEC 6422
XO Communications Services, LLC
Rex Knowles Ex Dir Reg
13865 Sunrise Valley Dr
Herndon VA 20171

U6833 CLEC 6833
Zayo Enterprise Networks, LLC
Peter Chevalier General Counsel
400 Centennial Pkwy Ste 200
Louisville CO 80027-1210

U6847 CLEC 6847
dishNET Wireline L.L.C.
William Hunt Reg Dir
9601 S Meridian Blvd
Englewood CO 80112-5905

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Julia	Anderson	Julia.Anderson@ag.state.mn.us	Office of the Attorney General-DOC	1800 BRM Tower 445 Minnesota St St. Paul, MN 551012134	Electronic Service	Yes	OFF_SL_12-140_Official
Kristine	Anderson	kanderson@jagcom.net	Jaguar Communications, Inc.	213 S Oak Ave Ste 2000 Owatonna, MN 55060	Electronic Service	No	OFF_SL_12-140_Official
Scott	Bohler	scott.bohler@ftr.com	Frontier Communications Corporation	2378 Wilshire Blvd Mound, MN 55364-1652	Electronic Service	No	OFF_SL_12-140_Official
Linda	Chavez	linda.chavez@state.mn.us	Department of Commerce	85 7th Place E Ste 500 Saint Paul, MN 55101-2198	Electronic Service	No	OFF_SL_12-140_Official
John	Lindell	agorud.ecf@ag.state.mn.us	Office of the Attorney General-RUD	1400 BRM Tower 445 Minnesota St St. Paul, MN 551012130	Electronic Service	Yes	OFF_SL_12-140_Official
Anthony	Mendoza	tony@mendozalawoffice.com	Mendoza Law Office, LLC	790 S. Cleveland Ave. Suite 206 St. Paul, MN 55116	Electronic Service	No	OFF_SL_12-140_Official
Daniel	Wolf	dan.wolf@state.mn.us	Public Utilities Commission	Suite 350 121 7th Place East St. Paul, MN 551022147	Electronic Service	Yes	OFF_SL_12-140_Official

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Julia	Anderson	Julia.Anderson@ag.state.mn.us	Office of the Attorney General-DOC	1800 BRM Tower 445 Minnesota St St. Paul, MN 551012134	Electronic Service	Yes	SPL_SL_12-140_Interested Parties
Kristine	Anderson	kanderson@jagcom.net	Jaguar Communications, Inc.	213 S Oak Ave Ste 2000 Owatonna, MN 55060	Electronic Service	No	SPL_SL_12-140_Interested Parties
Greg	Arvig	GARVIG@NEXTERA.NET	Nextera Communications	Suite 100 7115 Forthum Rd Baxter, MN 56425	Electronic Service	No	SPL_SL_12-140_Interested Parties
Kevin	Beyer	kbeyer@fedtel.net	Farmers Mutual Telephone Company	301 2nd St S Bellingham, MN 56212-1000	Electronic Service	No	SPL_SL_12-140_Interested Parties
Scott	Bohler	scott.bohler@fr.com	Frontier Communications Corporation	2378 Wilshire Blvd Mound, MN 55364-1652	Electronic Service	No	SPL_SL_12-140_Interested Parties
Diane	Browning	diane.c.browning@sprint.com	Sprint Corporation	KSOPHN0314-3A459 6450 Sprint Pkwy Overland Park, KS 66251	Electronic Service	No	SPL_SL_12-140_Interested Parties
Mary	Buley	mary.buley@onvoy.com	Onvoy, LLC	10300 6th Ave N Plymouth, MN 55441	Electronic Service	No	SPL_SL_12-140_Interested Parties
Corporate Tel.	Carrier Relations	N/A	Charter Communications, Inc.	12405 Powerscourt Drive St. Louis, MO 63131	Paper Service	No	SPL_SL_12-140_Interested Parties
Richard	Chapkis	N/A	Comcast Phone of Minnesota	One Comcast Center 50th Fl Philadelphia, PA 19103	Paper Service	No	SPL_SL_12-140_Interested Parties
Linda	Chavez	linda.chavez@state.mn.us	Department of Commerce	85 7th Place E Ste 500 Saint Paul, MN 55101-2198	Electronic Service	No	SPL_SL_12-140_Interested Parties

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Beth	Choroser	beth_choroser@comcast.com	Comcast Business Communications, Inc.	One Comcast Center, 50th Floor Philadelphia, PA 19103	Electronic Service	No	SPL_SL_12-140_Interested Parties
Attn:	Controller	N/A	En-Tel Communications, LLC	9938 State Highway 55 NW Annandale, MN 55302-0340	Paper Service	No	SPL_SL_12-140_Interested Parties
Haleh	Davary	haleh.davary@verizon.com	Verizon	c/o VERIZON 201 Spear St FL 7 San Francisco, CA 94105	Electronic Service	No	SPL_SL_12-140_Interested Parties
Law	Department	N/A	PrairieWave Telecommunications, Inc.	5100 S- Broadband Ln Sioux Falls, SD 51708	Paper Service	No	SPL_SL_12-140_Interested Parties
Legal	Department	N/A	Charter Communications, Inc.	12405 Powerscourt Drive St. Louis, MO 63131	Paper Service	No	SPL_SL_12-140_Interested Parties
Brian	Douglass	bdouglass@mediacom.com	MCC Telephony of Minnesota, LLC dba Mediacom	One Mediacom Way Mediacom Park, NY 10918	Electronic Service	No	SPL_SL_12-140_Interested Parties
Bill	Garcia	bill.garcia@windstream.com	Windstream	1800 Old Pecos Trail, Suite J Santa Fe, NM 87505	Electronic Service	No	SPL_SL_12-140_Interested Parties
Rich	Homer		Guaranteed Phone Service	#1 2201 West Broadway Council Bluffs, IA 51501	Paper Service	No	SPL_SL_12-140_Interested Parties
Mark	Houlton		Houlton Enterprises, Inc.	2201 West Broadway, #1 Council Bluff, IA 515013605	Paper Service	No	SPL_SL_12-140_Interested Parties

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Gerard	Howe	jhowe@bigrivertelephone.com	Big River Telephone Company	24 South Minnesota Avenue Cape Girardeau, MO 63703	Electronic Service	No	SPL_SL_12-140_Interested Parties
Charles	Hudak	chudak@fh2.com	FRIEND, HUDAK & HARRIS, LLP	3 Ravinia Dr Ste 1450 Atlanta, GA 303462131	Electronic Service	No	SPL_SL_12-140_Interested Parties
Rex	Knowles	Rex.Knowles@xo.com	XO Communications Services, Inc.	8851 Sandy Parkway Sandy, UT 84070	Electronic Service	No	SPL_SL_12-140_Interested Parties
Gegi	Leeger	gegi.leeger@xo.com	XO Communications	13865 Sunrise Valley Drive Herndon, VA 20171	Electronic Service	No	SPL_SL_12-140_Interested Parties
John	Lindell	agorud.ecf@ag.state.mn.us	Office of the Attorney General-RUD	1400 BRM Tower 445 Minnesota St St. Paul, MN 551012130	Electronic Service	Yes	SPL_SL_12-140_Interested Parties
General	Manager	N/A	Local Access Network, LLC	2220 125th St. NW Rice, MN 56367-9701	Paper Service	No	SPL_SL_12-140_Interested Parties
Interconnection	Manager	N/A	Onvoy, Inc.	10300 6th Ave. N. Plymouth, MN 55441-6371	Paper Service	No	SPL_SL_12-140_Interested Parties
Anthony	Mendoza	tony@mendozalawoffice.com	Mendoza Law Office, LLC	790 S. Cleveland Ave. Suite 206 St. Paul, MN 55116	Electronic Service	No	SPL_SL_12-140_Interested Parties
Michael R.	Moore	michael.moore@chartercom.com	Charter Communications, Inc.	12405 Powerscourt Drive St. Louis, MO 63131	Electronic Service	No	SPL_SL_12-140_Interested Parties
Michael	Nelson	Michael_Nelson@cable.comcast.com	Comcast Corp.	183 Inverness Drive West Englewood, CO 80112	Electronic Service	No	SPL_SL_12-140_Interested Parties

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Kris	Rademacher	krisr@farmerstel.net	Farmers Mutual Telephone Co.	301 2nd St S Bellingham, MN 562120369	Electronic Service	No	SPL_SL_12-140_Interested Parties
Carrie	Rice	Carrie.Rice@enventis.com	Enventis Telecom, Inc.	221 E Hickory St Mankato, MN 56001-3610	Electronic Service	No	SPL_SL_12-140_Interested Parties
Charles E.	Richardson, III	rrichardson@momentumtelcom.com	Momentum Telecom, Inc.	Suite 200 2700 Corporate Drive Birmingham, AL 35242	Electronic Service	No	SPL_SL_12-140_Interested Parties
Cheryl	Scapanski	cscapanski@bctelco.net	Benton Cooperative Telephone Company	2220 125th St NW Rice, MN 56367	Electronic Service	No	SPL_SL_12-140_Interested Parties
Bruce	Schoonover	bademailbruce.schoonover@knology.com	Knology of the Plains, Inc.	1241 OG Skinner Dr West Point, GA 31833-1789	Paper Service	No	SPL_SL_12-140_Interested Parties
Andrew	Schwantner	as@bigrivertelephone.com	Big River Telephone Company	24 S Minnesota Ave Cape Girardeau, MO 63703-6031	Electronic Service	No	SPL_SL_12-140_Interested Parties
Anna	Sokolin Maimon	amaimon@mediacomcc.com	MCC Telephony of Minnesota, LLC dba Mediacom	One Mediacom Way Mediacom Park, NY 10918	Electronic Service	No	SPL_SL_12-140_Interested Parties
Keith	Stubbe	tunesrus@iw.net	Southwest Minnesota Broadband Services	PO BOX 1006 Lakefield, MN 56150	Electronic Service	No	SPL_SL_12-140_Interested Parties
Richard	Thayer	rick.thayer@level3.com	Level 3 Communications, LLC	1025 Eldorado Boulevard Broomfield, CO 80021	Electronic Service	No	SPL_SL_12-140_Interested Parties
Curtiss	Wikstrom	curtw@wiktel.com	Wikstrom Telephone Company	PO Box 217 212 South Main St Karlstad, MN 56732-0217	Electronic Service	No	SPL_SL_12-140_Interested Parties

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Lyle R.	Williamson	Lyle.Williamson@Verizon.com	Verizon Wireless	8350 E Crescent Pkwy Ste 200 Greenwood Village, CO 80111	Electronic Service	No	SPL_SL_12-140_Interested Parties
Daniel	Wolf	dan.wolf@state.mn.us	Public Utilities Commission	Suite 350 121 7th Place East St. Paul, MN 551022147	Electronic Service	Yes	SPL_SL_12-140_Interested Parties

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Julia	Anderson	Julia.Anderson@ag.state.mn.us	Office of the Attorney General-DOC	1800 BRM Tower 445 Minnesota St St. Paul, MN 551012134	Electronic Service	Yes	OFF_SL_12-1236_12-1236
Linda	Chavez	linda.chavez@state.mn.us	Department of Commerce	85 7th Place E Ste 500 Saint Paul, MN 55101-2198	Electronic Service	No	OFF_SL_12-1236_12-1236
Reid	Chisholm	reid.chisholm@dexone.com	Dex Media East, Inc.	1001 Winstead Drive Cary, NC 27513	Electronic Service	No	OFF_SL_12-1236_12-1236
JoAnn	Hanson	joann.hanson@centurylink.com	CenturyLink	200 S 5th St Ste 2200 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_12-1236_12-1236
Brooks	Harlow	bharlow@fcclaw.com	Lukas, Nace, Gutierrez & Sachs, LLP	8300 Greensboro Drive Suite 1200 McLean, VA 22102	Electronic Service	No	OFF_SL_12-1236_12-1236
John	Lindell	agorud.ecf@ag.state.mn.us	Office of the Attorney General-RUD	1400 BRM Tower 445 Minnesota St St. Paul, MN 551012130	Electronic Service	Yes	OFF_SL_12-1236_12-1236
Gregory	Ludvigsen	gregoryludvigsen@live.com	Ludvigsen's Law Offices	1360 University Ave. W., Suite 104 PMB 120 St. Paul, MN 55104-4092	Electronic Service	No	OFF_SL_12-1236_12-1236
Anthony	Mendoza	tony@mendozalawoffice.com	Mendoza Law Office, LLC	790 S. Cleveland Ave. Suite 206 St. Paul, MN 55116	Electronic Service	No	OFF_SL_12-1236_12-1236
Jason	Topp	jason.topp@centurylink.com	CenturyLink	200 S 5th St Ste 2200 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_12-1236_12-1236
Daniel	Wolf	dan.wolf@state.mn.us	Public Utilities Commission	Suite 350 121 7th Place East St. Paul, MN 551022147	Electronic Service	Yes	OFF_SL_12-1236_12-1236

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Julia	Anderson	Julia.Anderson@ag.state.mn.us	Office of the Attorney General-DOC	1800 BRM Tower 445 Minnesota St St. Paul, MN 551012134	Electronic Service	Yes	SPL_SL_14-775_Interested Parties
Kristine	Anderson	kanderson@jagcom.net	Jaguar Communications, Inc.	213 S Oak Ave Ste 2000 Owatonna, MN 55060	Electronic Service	No	SPL_SL_14-775_Interested Parties
Mark J.	Angell		Angell And Associates	1075 Rosewood Drive Grapevine, TX 76051	Paper Service	No	SPL_SL_14-775_Interested Parties
Deborah S.	Arnott		IG2, Inc.	5018 196th Street Fresh Meadows, NY 113651319	Paper Service	No	SPL_SL_14-775_Interested Parties
James	Beattie	jbeattie@bevcomm.com	Rural Communications Holding Corp.	123 W 7th Street Blue Earth, MN 56013	Electronic Service	No	SPL_SL_14-775_Interested Parties
David J.	Benke	david.j.benke@state.mn.us	MN Pollution Control Agency	520 Lafayette Road North St. Paul, MN 55155	Electronic Service	No	SPL_SL_14-775_Interested Parties
Dirk	Berger	dberger@bevcomm.com	BEVCOMM Eckles Telephone Company	115 Main Street W. New Prague, MN 56071	Electronic Service	No	SPL_SL_14-775_Interested Parties
Kevin	Beyer	mnpucnotices@fedtel.net	Federated Telephone Cooperative	405 2nd Street East PO Box 156 Chokio, MN 56221	Electronic Service	No	SPL_SL_14-775_Interested Parties
David	Bickett		Park Region Mutual Telephone Co.	PO Box 277 100 Main Street Underwood, MN 56586	Paper Service	No	SPL_SL_14-775_Interested Parties
David	Bickett		Valley Telephone Co.	PO Box 277 100 Main Street Underwood, MN 56586	Paper Service	No	SPL_SL_14-775_Interested Parties
Mark	Birkholz	N/A	Melrose Telephone Company	150 Second St. SW Perham, MN 56573	Paper Service	No	SPL_SL_14-775_Interested Parties

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Mark	Birkholz	N/A	Home Telephone Company	150 2nd St. SW Perham, MN 56573	Paper Service	No	SPL_SL_14- 775_Interested Parties
Mark	Birkholz	N/A	Osakis Telephone	150 2nd St. SW Perham, MN 56573	Paper Service	No	SPL_SL_14- 775_Interested Parties
Mark	Birkholz	mark.birkholz@arvig.com	Redwood County Telephone Company	150 2nd Ave SW Perham, MN 56573	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Mark	Birkholz	N/A	Clements Telephone Company	150 2nd St. SW Perham, MN 56573	Paper Service	No	SPL_SL_14- 775_Interested Parties
Mark	Birkholz	N/A	Mainstreet Communications, LLC	150 Second St. SW Perham, MN 56573	Paper Service	No	SPL_SL_14- 775_Interested Parties
Nancy	Blankenhagen	nancyblankenhagen@nu-telcom.net	New Ulm Telecom Inc.	P.O. Box 697 27 N. Minnesota Street New Ulm, MN 560730697	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Scott	Bohler	scott.bohler@ftr.com	Frontier Communications Corporation	2378 Wilshire Blvd Mound, MN 55364-1652	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Kathy	Boutwell	kathyb@chriscomco.net	Christensen Communications Co	104 Main Street West Madejia, MN 56062	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Mark B.	Bring	mbring@otpc.com	Otter Tail Power Company	215 South Cascade Street PO Box 496 Fergus Falls, MN 565380496	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Tim	Brinkman	tim.brinkman@parkregion.com	Park Region Mutual Telephone Co.	100 Main Street PO Box 277 Underwood, MN 56586	Electronic Service	No	SPL_SL_14- 775_Interested Parties

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Diane	Browning	diane.c.browning@sprint.com	Sprint Corporation	KSOPHN0314-3A459 6450 Sprint Pkwy Overland Park, KS 66251	Electronic Service	No	SPL_SL_14-775_Interested Parties
Danny	Busche	dannyb@means.net	Minnesota Valley Telephone Company	318 Second Ave East P O Box 310 Franklin, MN 55333-0310	Electronic Service	No	SPL_SL_14-775_Interested Parties
Lance	Casey	lance_casey@consolidated.com	Consolidated Communications	N/A	Electronic Service	No	SPL_SL_14-775_Interested Parties
Scott	Cassel	N/A	Product Stewardship Institute, Inc.	29 Stanhope Street, Third Floor Boston, MA 02116	Paper Service	No	SPL_SL_14-775_Interested Parties
Linda	Chavez	linda.chavez@state.mn.us	Department of Commerce	85 7th Place E Ste 500 Saint Paul, MN 55101-2198	Electronic Service	No	SPL_SL_14-775_Interested Parties
Olson	Chris	wcphone@wcta.net	West Central Telephone Assoc.	P.O. Box 304 308 Frontage Road Sebeka, MN 56477	Electronic Service	No	SPL_SL_14-775_Interested Parties
Cathy	Clucas	BADEMAILcathy.clucas@centurylink.com	CenturyLink	200 South 5th St Room 2300 Minneapolis, MN 55402	Paper Service	No	SPL_SL_14-775_Interested Parties
Regulatory	Contact	wci.regulatory@windstream.com	Windstream Communications, Inc.	600 Willowbrook Office Park Fairport, NY 14450	Electronic Service	No	SPL_SL_14-775_Interested Parties
Rod	Cox	rod.cox@tdsmetro.com	TDS Metrocom	Suite 6000 525 Junction Road Madison, WI 53717	Electronic Service	No	SPL_SL_14-775_Interested Parties
Haleh	Davary	haleh.davary@verizon.com	Verizon	c/o VERIZON 201 Spear St FL 7 San Francisco, CA 94105	Electronic Service	No	SPL_SL_14-775_Interested Parties

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Mark	Erickson		City Of Lakefield	301 Main Street PO Box 1023 Lakefield, MN 561500900	Paper Service	No	SPL_SL_14- 775_Interested Parties
Christianson	Farms			RR 2 Miltona, MN 56354	Paper Service	No	SPL_SL_14- 775_Interested Parties
Jeffrey	Feldman	jfeldman@everestv.com	FTTH Communications L.L.C.	c/o EverestTV Two Executive Drive, Ste 635 Fort Lee, NJ 07024	Electronic Service	No	SPL_SL_14- 775_Interested Parties
George	Fish	gfish@gvtel.com	Garden Valley Telephone Company	PO Box 259 201 Ross Ave Erskine, MN 56535-0259	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Charles	Forst	charles.forst@zayo.com	Zayo Group, LLC	400 Centennial Pkwy Ste 200 Louisville, CO 80027	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Susan	Freeman		Network Operator Services, Inc.	P.O. Box 3529 Longview, TX 75606	Paper Service	No	SPL_SL_14- 775_Interested Parties
Paul	Fuglie		Verizon Select Services	HQE01H21 600 Hidden Ridge Irving, TX 75038	Paper Service	No	SPL_SL_14- 775_Interested Parties
Wayne	Gandy		Encompass Communications, LLC	Suite 286 119 West Tyler Street Longview, TX 75601	Paper Service	No	SPL_SL_14- 775_Interested Parties
Bill	Garcia	bill.garcia@windstream.com	Windstream	1800 Old Pecos Trail, Suite J Santa Fe, NM 87505	Electronic Service	No	SPL_SL_14- 775_Interested Parties

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Shelly	Geerdes	sgeerdes@pinnaclepub.com	Pinnacle Publishing, LLC	4030 Technology Drive NW Bemidji, MN 56601	Electronic Service	No	SPL_SL_14-775_Interested Parties
Edward H.	Griffin		US LEC Communications, Inc.	6801 Morrison Blvd. Charlotte, NC 28211	Paper Service	No	SPL_SL_14-775_Interested Parties
Donna	Gunderson		Johnson Telephone Company	205 1st Avenue NE PO Box 39 Remer, MN 56672	Paper Service	No	SPL_SL_14-775_Interested Parties
Mary	Haberek	mhaberek@ami.net	AMI Communications, Inc.	300 Cardinal Drive, Suite 280 St. Charles, IL 60175	Electronic Service	No	SPL_SL_14-775_Interested Parties
Robert L.	Hammond, Jr.	N/A	BEVCOMM, Inc.	123 W 7th St Blue Earth, MN 56013-1309	Paper Service	No	SPL_SL_14-775_Interested Parties
Bruce	Hanson	N/A	Zumbrola Telephone Company	1700 Technology Dr Ste 100 Willmar, MN 56201	Paper Service	No	SPL_SL_14-775_Interested Parties
JoAnn	Hanson	joann.hanson@centurylink.com	CenturyLink	200 S 5th St Ste 2200 Minneapolis, MN 55402	Electronic Service	No	SPL_SL_14-775_Interested Parties
Brooks	Harlow	bharlow@fcclaw.com	Lukas, Nace, Gutierrez & Sachs, LLP	8300 Greensboro Drive Suite 1200 McLean, VA 22102	Electronic Service	No	SPL_SL_14-775_Interested Parties
William	Heaston	bill.heaston@sdncommunications.com	PrairieWave Telecommunications, Inc.	2900 W. 10th Street Sioux Falls, SD 57104	Electronic Service	No	SPL_SL_14-775_Interested Parties

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Ted	Heckmann	ted.Heckmann@cinbell.com	Cincinnati Bell Any Distance, Inc.	P.O. Box 2301 221 E. Fourth Street, 1280 Cincinnati, OH 45201-2301	Electronic Service 03-	No	SPL_SL_14- 775_Interested Parties
Jerry	Heiberger	jerry.heiberger@itctel.com	Interstate Telecommunications Coop.	P.O. Box 920 Clear Lake, SD 57226	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Andy	Hennis	andyh@chriscomco.net	Christensen Communications Company	104 West Main Street Madelia, MN 56062	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Scott	Hoffmann	hoffmann@wins.net	Wisconsin Independent Network, LLC	Box 107 800 Wisconsin Street Eau Claire, WI 547033612	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Paul	Hoge	phoge@crosslake.net	Crosslake Communications	35910 County Road 66 PO Box 70 Crosslake, MN 56442	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Kevin	Hopkins	khopkins@telephoneassociates.com	Telephone Associates, Inc.	329 Grand Ave Superior, WI 54880	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Rich	Horner		Guaranteed Phone Service	#1 2201 West Broadway Council Bluffs, IA 51501	Paper Service	No	SPL_SL_14- 775_Interested Parties
Karen	Hyde	bademailkaren.hyde@level3.com	Level 3 Communications	200 Technology Drive Pittsburgh, PA 15219	Paper Service	No	SPL_SL_14- 775_Interested Parties
Gary	Johnson	gjohnson@paulbunyan.net	Paul Bunyan Rural Telephone Coop.	P.O. Box 1596 1831 Anne Street NW Bemidji, MN 56601	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Marja	Johnson	lisa@cicom.net	Coast International Inc.	14303 West 95TH Street Lenexa, KS 66215	Electronic Service	No	SPL_SL_14- 775_Interested Parties

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Richard	Johnson	Rick.Johnson@lawmoss.com	Moss & Barnett	150 S. 5th Street Suite 1200 Minneapolis, MN 55402	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Steve	Katka	skatka@albanytel.com	Albany Mutual Telephone Association	131 6th St Albany, MN 56307-8322	Electronic Service	No	SPL_SL_14- 775_Interested Parties
John	Kroger	johnkroger@wclatel.com	Winnebago Cooperative Telecom Assn.	704 E. Main Street Lake Mills, IA 50450	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Kevin	Larson	klarson@ctctelcom.com	Consolidated Telephone Company	PO Box 972 1102 Madison St Brainerd, MN 56401	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Lary	Laskowski		Network Billing Systems	155 Willowbrook Blvd Wayne, NJ 7470	Paper Service	No	SPL_SL_14- 775_Interested Parties
John	Lindell	agorud.ecf@ag.state.mn.us	Office of the Attorney General-RUD	1400 BRM Tower 445 Minnesota St St. Paul, MN 551012130	Electronic Service	Yes	SPL_SL_14- 775_Interested Parties
Mary	Lohnes	mary_lohnes@mml.net	Midcontinent Communications	3901 N Louise Ave Sioux Falls, SD 57107	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Bill	Loonan		Lismore Coop. Telephone Co.	PO Box 127 Lismore, MN 56155	Paper Service	No	SPL_SL_14- 775_Interested Parties
Gregory	Ludvigsen	gregoryludvigsen@live.com	Ludvigsen's Law Offices	1360 University Ave. W., Suite 104 PMB 120 St. Paul, MN 55104-4092	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Kathy	Lund	kathylund@nu-telecom.net	New Ulm Telecom, Inc. d/b/a NU-Telecom	27 North Minnesota P.O. Box 697 New Ulm, MN 56073	Electronic Service	No	SPL_SL_14- 775_Interested Parties

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Lee	Maier	lee@runestone.net	Runestone Telephone Association	PO Box 336 100 Runestone Dr Hoffman, MN 56339-0336	Electronic Service	No	SPL_SL_14- 775_Interested Parties
James	Mancuso	jmancuso@clearworld.net	Clear World Communications	3501 South Harbor Blvd. Suite 200 Santa Ana, CA 92704	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Thomas	Margavio	tm5886@att.com	BellSouth Long Distance, Inc.	AT&T Midtown Center 675 W Peachtree Ste 17E21 Atlanta, GA 30375	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Francie	McComb		Talk America, Inc.	2134 W. Laburnum Ave. Richmond, VA 232274342	Paper Service	No	SPL_SL_14- 775_Interested Parties
Anthony	Mendoza	tony@mendozalawoffice.com	Mendoza Law Office, LLC	790 S. Cleveland Ave. Suite 206 St. Paul, MN 55116	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Shelby	Michlin		Network Billing Systems, LLC	155 Willowbrook Blvd. Wayne, NJ 7470	Paper Service	No	SPL_SL_14- 775_Interested Parties
Monty	Morrow	montymorrow@nu-telecom.net	NU Telecom	235 Franklin St PO Box 279 Hutchinson, MN 55350	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Michael	Nelson	Michael_Nelson@cable.comcast.com	Comcast Corp.	183 Inverness Drive West Englewood, CO 80112	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Daniel C.	Nelson	dcndtc@bevcomm.net	Dunnell Telephone Company, Inc.	PO Box 42 110 N Seeley Ave Dunnell, MN 56127	Electronic Service	No	SPL_SL_14- 775_Interested Parties
David	Nelson	davidnelson@kpcoop.com	Kandiyohi Power Cooperative	P.O. Box 40 8605 47th Street NE Spicer, MN 562880040	Electronic Service	No	SPL_SL_14- 775_Interested Parties

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Financial	Officer		Emily Cooperative Telephone Company	P.O. Box 100 Emily, MN 564470100	Paper Service	No	SPL_SL_14-775_Interested Parties
Jeffrey J.	Olson	jeffolson@rrt.net	Red River Rural Telephone Association	506 Broadway PO Box 136 Abercrombie, ND 58001-0136	Electronic Service	No	SPL_SL_14-775_Interested Parties
Jean	Pauk	jean.pauk@tdstelecom.com	TDS Telecom	525 Junction Road Madison, WI 53717	Electronic Service	No	SPL_SL_14-775_Interested Parties
Gloria	Pederson	gpederson@bevcomm.com	Cannon Valley Telephone, Inc.	123 West Seventh Street Blue Earth, MN 56013	Electronic Service	No	SPL_SL_14-775_Interested Parties
Rochelle	Pervisky	RPervisky@exchange.hbci.com	Hiawatha Broadband	58 Johnson Street Winona, MN 55987	Electronic Service	No	SPL_SL_14-775_Interested Parties
Diane	Peters	diane.peters@level3.com	Level 3 Communications, LLC	225 Kenneth Dr. Rochester, NY 14623-4277	Electronic Service	No	SPL_SL_14-775_Interested Parties
Jack D.	Phillips	jack.phillips@ftr.com	Frontier Communications Of MN, Inc.	14450 Burnhaven Drive Burnsville, MN 55306	Electronic Service	No	SPL_SL_14-775_Interested Parties
Jessica	Renneker	jrenneker@nos.com	NOS Communications, Inc.	250 Pilot Rd Ste 300 Las Vegas, NV 89119-3514	Electronic Service	No	SPL_SL_14-775_Interested Parties
Robert	Riddell	telenutz@mlecwb.net	Northern Telephone Company	13448 Co. Rd. 25 Wawina, MN 557369721	Electronic Service	No	SPL_SL_14-775_Interested Parties
Judith A	Riley	jriley@telecompliance.net	Mosaic Networx LLC dba MX NETWORKX	PO Box 720128 Oklahoma City, OK 73172-0128	Electronic Service	No	SPL_SL_14-775_Interested Parties

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Carey	Roesel	croesel@tminc.com	Technologies Management, Inc.	PO Drawer 200 Winter Park, FL 327900200	Electronic Service	No	SPL_SL_14-775_Interested Parties
Steve	Roussos	N/A	Convergia, Inc.	237 Hymns Blvd Pointe Claire, Quebec H9R 5C7 CANADA	Paper Service	No	SPL_SL_14-775_Interested Parties
Marc	Rozar		Custom Network Solutions, Inc.	Suite 102 210 E Route 4 Paramus, NJ 76525103	Paper Service	No	SPL_SL_14-775_Interested Parties
Jill	Sandford	jill.sandford@zayo.com	Zayo Group, LLC	360 Hamilton Avenue White Plains, NY 10601	Electronic Service	No	SPL_SL_14-775_Interested Parties
Cheryl	Scapanski	cscapanski@bctelco.net	Benton Cooperative Telephone Company	2220 125th St NW Rice, MN 56367	Electronic Service	No	SPL_SL_14-775_Interested Parties
Jeff	Schill	jeff.schill@netins.com	Iowa Network Services Inc	4201 Corporate Drive West Des Moines, Iowa 50266	Electronic Service	No	SPL_SL_14-775_Interested Parties
David	Schornack	N/A	The Peoples Telephone Company of Bigfork	150 2nd St. SW Perham, MN 56573	Paper Service	No	SPL_SL_14-775_Interested Parties
David	Schornack	N/A	East Otter Tail Telephone Company	150 2nd Street SW Perham, MN 56573	Paper Service	No	SPL_SL_14-775_Interested Parties
David	Schornack	N/A	Loretel Systems, Inc.	150 Second Street SW Perham, MN 56573	Paper Service	No	SPL_SL_14-775_Interested Parties
David	Schornack	N/A	Felton Telephone Company	150 Second Street SW Perham, MN 56573	Paper Service	No	SPL_SL_14-775_Interested Parties

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
David	Schornack	N/A	Arrowhead Communications Corporation	150 Second Street SW Perham, MN 56573	Paper Service	No	SPL_SL_14-775_Interested Parties
James	Seliga	N/A	FTTH Communications L.L.C.	2930 146th St Ste 105 Rosemount, MN 55068	Paper Service	No	SPL_SL_14-775_Interested Parties
Don	Snyders	don@alliancecom.net	Alliance Communications Cooperative, Inc.	PO Box 349 612 Third St Garretson, SD 57030	Electronic Service	No	SPL_SL_14-775_Interested Parties
Lance J.M.	Steinhart	info@telecomcounsel.com	Attorney at Law	1725 Windward Concourse Ste 150 Alpharetta, GA 30005	Electronic Service	No	SPL_SL_14-775_Interested Parties
Kate	Stem	BADEMAILkate.stem@accesspointinc.com	Access Point, Inc.	1100 Crescent Green, Ste. 109 Cary, NC 27518	Paper Service	No	SPL_SL_14-775_Interested Parties
Paul	Stowman	paul@rothsay.us	Rothsay Telephone Company	PO Box 158 137 1st St NW Rothsay, MN 56579-0158	Electronic Service	No	SPL_SL_14-775_Interested Parties
Cynthia	Sweet	csweet@acecomgroup.com	Ace Telephone Association	207 East Cedar P.O. Box 360 Houston, MN 559430360	Electronic Service	No	SPL_SL_14-775_Interested Parties
Mike	Theisen		Northern Minnesota Utilities	910 Cloquet Ave. Cloquet, MN 55720	Paper Service	No	SPL_SL_14-775_Interested Parties
Mark	Thoma	markthoma@wctatel.com	Winnebago Coop. Telecom Assoc.	704 E Main St Lake Mills, IA 50450	Electronic Service	No	SPL_SL_14-775_Interested Parties

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Carl	Thompson		PromiseVision Technology, Inc.	#212 1050 E 2nd Edmond, OK 73034	Paper Service	No	SPL_SL_14- 775_Interested Parties
Jason	Topp	jason.topp@centurylink.com	CenturyLink	200 S 5th St Ste 2200 Minneapolis, MN 55402	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Patricia	Voorhees	regulatory@matrixbt.com	Touch 1 Communications, Inc.	7171 Forest Lane suite 700 Dallas, TX 75230	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Dana	Wahlberg	dana.wahlberg@state.mn.us	Department of Public Safety	Town Square Ste 137 444 Cedar St St. Paul, MN 551015126	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Jerry	Watts	jerry.watts@elink.com	EarthLink	3000 Columbia House Blvd Ste 106 Vancouver, WA 98661	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Avi	Weisman		Gold Line Telemanagement Inc.	180 West Beaver Creek Rd Richmond Hill, ON L4B 1B4 CANADA	Paper Service	No	SPL_SL_14- 775_Interested Parties
Sandra	Williams	sandrawilliams@netoneint.com	Net One International, Inc.	6933 University Blvd. Winter Park, FL 32792-6707	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Lyle R.	Williamson	Lyle.Williamson@Verizon.com	Verizon Wireless	8350 E Crescent Pkwy Ste 200 Greenwood Village, CO 80111	Electronic Service	No	SPL_SL_14- 775_Interested Parties
Sarah	Wilson	N/A	Dex Media East, Inc.	2200 W. Airfield Drive DFW Airport, TX 75261	Paper Service	No	SPL_SL_14- 775_Interested Parties

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Daniel	Wolf	dan.wolf@state.mn.us	Public Utilities Commission	Suite 350 121 7th Place East St. Paul, MN 551022147	Electronic Service	Yes	SPL_SL_14- 775_Interested Parties
David	Wolf	dwolf@gctel.net	Gardonville Cooperative Telephone Association	800 Central Ave N Brandon, MN 56315	Electronic Service	No	SPL_SL_14- 775_Interested Parties

H

Certificates of Additional Notice

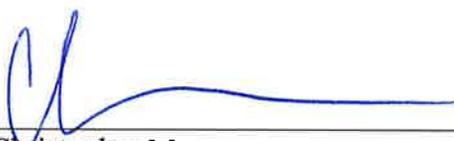
Minnesota Public Utilities Commission

CERTIFICATE OF GIVING ADDITIONAL NOTICE UNDER THE ADDITIONAL NOTICE PLAN

**Proposed Rules Governing White Pages Directory Publication and Distribution, Minnesota Rules, 7810.2900, 7811.0600, and 7812.0600
Revisor's ID Number R-4218**

I certify that on January 16, 2015, at St. Paul, Ramsey County, Minnesota, I gave notice according to the Additional Notice Plan approved by the Office of Administrative Hearings on December 22, 2014. Specifically, I:

- Published the Notice of Intent to Adopt Rules, and the text of proposed rule changes, in the State Register;
- Mailed a copy of the Notice of Intent to Adopt Rules to everyone who has requested to receive it under Minn. Stat. § 14.14, subd. 1a;
- Gave notice to the Legislature as required by Minn. Stat. § 14.116;
- Published the Notice of Intent to Adopt Rules, including the text of the proposed rules, on the Commission's website at <http://www.mn.gov/puc/aboutus/rulemaking-project/>;
- Mailed the Notice of Intent to Adopt Rules to the Commission's existing general and telecom rulemaking lists, the Department of Commerce's lists for Large Local Exchange Carriers, Small Local Exchange Carriers, Competitive Local Exchange Carriers, and to the service lists for Commission docket numbers 12-140, 12-1236, 14-775, and 13-459; and
- Issued a press release to all newspapers of general circulation throughout the state.



Christopher Moseng
Staff Attorney

Moseng, Christopher (PUC)

From: Moseng, Christopher (PUC)
Sent: Friday, January 16, 2015 2:33 PM
To: webmaster.puc@state.mn.us
Subject: Please update the rulemaking page with this info

In the Matter of Possible Amendments to Rules Concerning White Pages Directory Publication and Distribution

Docket: P-999/R-13-459

Notices: [Notice of Comment Period on Possible Rule Amendments](#); [Request for Comments and Working Draft](#); [Notice of Intent to Adopt](#)

Comment Period: January 20 – February 19, 2015

[See comments in eDockets](#)

Hearing Info: If the Commission receives 25 or more requests for a hearing, a hearing will be held on March 2, 2015, at 10:00 a.m. in the Large Hearing Room at the Commission.

Status: Notice of Intent to Adopt published in the State Register January 20, 2015.

Timetable: Adoption anticipated in Spring, 2015.

Date Adopted: Not yet available

Rule Filed with Secretary of State: Not yet filed

Date Effective: Not yet determined

Thanks!

For Immediate Release

Contact: MN Public Utilities Commission
Chris Moseng
Telephone: 651-201-2223
Fax: 651-297-7073
Email: christopher.moseng@state.mn.us
Web: <http://mn.gov/puc>.

MINNESOTA PUBLIC UTILITIES COMMISSION TO AMEND RULES GOVERNING WHITE PAGES DIRECTORY PUBLICATION AND DISTRIBUTION

Notice of Proposed Rules

St Paul, MN – January 16, 2015 - The Minnesota Public Utilities Commission announced its intent to amend Minnesota Rules Parts 7810.2900, 7811.0600, and 7812.0600 to modify its rule requiring mandatory distribution of white pages directories.

The proposed rule amendments update the rules to allow Local Service Providers to determine whether they will offer electronic directories to satisfy the rules' directory requirement, while ensuring that individual customers may continue to receive printed directories if that is their preference.

The Commission's Notice of Intent to Adopt the proposed rule amendments, along with the proposed rules, will be published in the January 20, 2015, *State Register*. All documents related to this proposed rulemaking are available on the Commission's website at <http://mn.gov/puc>.

Written comments on the proposed rules may be sent to Chris Moseng, Commission Attorney, Minnesota Public Utilities Commission, 121 7th Place E, Suite 350, St. Paul, Minnesota 55101-2147, by **4:30 p.m. February 19, 2015**. Written comments are most effective when you identify: (1) the specific proposed rule parts you are addressing; (2) your specific recommendation; and (3) the reason for your recommendation. Please refer to Docket Number **E-999/R-13-459** in your comments. If 25 or more persons submit a written request for a public hearing within the comment period, a hearing will be held at 10:00 a.m. on Monday, March 2, 2015 in the Commission's Large Hearing Room.

All documents, including the proposed rule amendments, are available on the Commission's website at <http://mn.gov/puc>. Select "Search eDockets."

###

Minnesota Public Utilities Commission

**CERTIFICATE OF GIVING ADDITIONAL NOTICE UNDER THE ADDITIONAL
NOTICE PLAN**

**Proposed Rules Governing White Pages Directory Publication and Distribution, Minnesota
Rules, 7810.2900, 7811.0600, and 7812.0600
Revisor's ID Number R-4218**

I certify that on January 21, 2015, at St. Paul, Ramsey County, Minnesota, I gave notice according to the Additional Notice Plan approved by the Office of Administrative Hearings on December 22, 2014. Specifically, I:

- Published the Statement of Need and Reasonableness on the Commission's website at <http://www.mn.gov/puc/aboutus/rulemaking-project/>.



Christopher Moseng
Staff Attorney

Moseng, Christopher (PUC)

From: Moseng, Christopher (PUC)
Sent: Wednesday, January 21, 2015 8:57 AM
To: webmaster.puc@state.mn.us
Subject: supplemental rulemaking update

Subject: **In the Matter of Possible Amendments to Rules Concerning White Pages Directory Publication and Distribution**

Docket: P-999/R-13-459

Notices: [Notice of Comment Period on Possible Rule Amendments ; Request for Comments and Working Draft](#)

[Notice of Intent to Adopt; Statement of Need and Reasonableness](#)

Comment Period: January 20 – February 19, 2015

[See comments in eDockets](#)

Hearing Info: If the Commission receives 25 or more requests for a hearing, a hearing will be held on March 2, 2015, at 10:00 a.m. in the Large Hearing Room at the Commission.

Status: Notice of Intent to Adopt published in the State Register January 20, 2015.

Timetable: Adoption anticipated in Spring, 2015.

Date Adopted: Not yet available

Rule Filed with Secretary of State: Not yet filed

Date Effective: Not yet determined

Christopher Moseng
Staff Attorney
Minnesota Public Utilities Commission
651-201-2223

The contents of this email do not represent policy of the Public Utilities Commission or the State of Minnesota.

About us[Commission Activity](#)[Commissioners](#)[Contact Us](#)[Meeting and Hearing Details](#)[Rulemaking Projects](#)[Staff Directory](#)[Utility Regulation](#)**Public Rulemaking Docket**

Minnesota Statutes, Chapter 14.366 (2012) requires each agency to maintain a current, public rulemaking docket. This section contains a list of pending rulemakings under consideration. The status of each rulemaking will be updated as we proceed through the rulemaking process. All documents, including any written requests for a public hearing, are available through the Minnesota Public Utilities Commission's electronic filing system, eDockets.

Agency Contact: [Kate Kahlert](#)
Phone: 651-201-2239

Subject: **In the Matter of Possible Amendments to Rules Concerning White Pages Directory Publication and Distribution**

Docket: P-999/R-13-459

Notices: [Notice of Comment Period on Possible Rule Amendments](#); [Request for Comments and Working Draft](#)

[Notice of Intent to Adopt](#); [Statement of Need and Reasonableness](#)

Comment Period: January 20 – February 19, 2015

[See comments in eDockets](#)

Hearing Info: If the Commission receives 25 or more requests for a hearing, a hearing will be held on March 2, 2015, at 10:00 a.m. in the Large Hearing Room at the Commission.

Status: Notice of Intent to Adopt published in the State Register January 20, 2015.

Timetable: Adoption anticipated in Spring, 2015.

Date Adopted: Not yet available

Rule Filed with Secretary of State: Not yet filed

Date Effective: Not yet determined

I

**Certificate of Mailing the Statement of Need and Reasonableness
to the Legislative Reference Library**

Minnesota Public Utilities Commission

**CERTIFICATE OF MAILING THE STATEMENT OF NEED AND REASONABLENESS
TO THE LEGISLATIVE REFERENCE LIBRARY**

**Proposed Rules Governing White Pages Directory Publication and Distribution, Minnesota
Rules, 7810.2900, 7811.0600, and 7812.0600
Revisor's ID Number R-4218**

I certify that on January 16, 2015, when the Dual Notice was mailed, I submitted an electronic copy of the Statement of Need and Reasonableness to the Legislative Reference Library via email to sonars@lrl.leg.mn. I mailed this copy to comply with Minnesota Statutes, sections 14.131 and 14.23. A copy of the cover letter is attached to this Certificate.



Christopher Moseng
Staff Attorney



OFFICE OF MINNESOTA PUBLIC UTILITIES COMMISSION

January 16, 2015

Legislative Reference Library
645 State Office Building
100 Constitution Avenue
St. Paul, Minnesota 55155

Re: In The Matter of the Proposed Rules of the Public Utilities Commission Governing White Pages Directory Publication and Distribution; Revisor's ID Number R-4218

Dear Librarian:

The Minnesota Public Utilities Commission intends to adopt rules Governing White Pages Directory Publication and Distribution. We plan to publish a Dual Notice of Intent to Adopt Rules in the January 20, 2015, *State Register*.

The Commission has prepared a Statement of Need and Reasonableness. As required by Minnesota Statutes, sections 14.131 and 14.23, the Commission is sending the Library an electronic copy of the Statement of Need and Reasonableness at the same time we are mailing our Notice of Intent to Adopt Rules.

If you have questions, please contact me at 651-201-2223.

Yours very truly,

A handwritten signature in black ink, appearing to read "Christopher Moseng", with a long, sweeping horizontal line extending to the right.

Christopher Moseng
Staff Attorney

Enclosure: Statement of Need and Reasonableness

J

All written comments and submissions on the proposed rules that the Commission received during the comment period, requests for hearing and withdrawals of requests for hearing, except those that only requested copies of documents

The Commission received no requests for hearing.

Mendoza Law Office, LLC

790 S. Cleveland Ave., Suite 206, Saint Paul, MN 55116 • t: 651-340-8884 • c: 651-247-1012 • www.mendozalawoffice.com

February 19, 2015

Mr. Daniel P. Wolf
Executive Secretary
Minnesota Public Utilities Commission
121 7th Place East, Suite 350
Saint Paul, MN 55101

Re: In the Matter of Possible Amendment to Rules Concerning White Pages
Directory Publication and Distribution (MPUC Docket No: P-999/R-13-459)

Dear Mr. Wolf:

Enclosed for filing are Comments from the Minnesota Cable Communications
Association (MCCA) in the Matter of Possible Amendment to Rules Concerning White
Pages Directory Publication and Distribution.

Please contact me if you have any questions about this filing.

Very truly yours,

MENDOZA LAW OFFICE, LLC

A handwritten signature in cursive script, reading "Anthony S. Mendoza". The signature is written in black ink and is positioned above the typed name.

Anthony S. Mendoza

Enc.

cc: Service List

**STATE OF MINNESOTA
BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION**

Beverly Jones Heydinger	Chair
Nancy Lange	Commissioner
John Tuma	Commissioner
Dan Lipschultz	Commissioner
Betsy Wergin	Commissioner

Possible Amendment to Rules Concerning
White Pages Directory Publication and Distribution MPUC Docket No.: P-999/R-13-459

COMMENTS OF MINNESOTA CABLE COMMUNICATIONS ASSOCIATION

I. Introduction.

The Minnesota Cable Communications Association (“MCCA”) has participated in this rulemaking from its inception as well as in the proceedings that led to its initiation wherein first Frontier Communications¹, and later Dex Media East, Inc.² petitioned for a variance from the Minnesota Public Utilities Commission’s (“MPUC’s”) residential white pages directory delivery rules. The MCCA strongly supports and appreciates the key elements of the MPUC’s proposed amendments, which eliminate saturation delivery of white pages directories. However, the rules as amended do not mitigate the risk that subscribers may in the future have to possess and look through multiple white page directories to find a listing. This scenario is possible because a the rule amendments should, but do not, facilitate cooperation among local service providers necessary to

¹ “Petition of Frontier Communications of Minnesota, Inc. and Citizens Telecommunications Company of Minnesota for a Waiver of Rule 7810.2900 Regarding the Distribution of Telephone Directories,” MPUC Docket No. P405/AM-12-140, May 1, 2012.

² “Petition of Dex Media East, Inc., Pursuant to Minn. Stat. § 237.081, Subd. 1, for a Waiver of Rules 7810.2900 and 7812.0600 regarding distribution of telephone directories in the territory and exchanges served by Qwest Corporation d/b/a CenturyLink in the State of Minnesota” MPUC Docket No. P421/AM-12-1236, Nov. 12, 2012.

provide subscribers with access to a single directory that includes listings for all subscribers in their local calling area or portion thereof, regardless of the subscriber's local service provider.

These Comments first identify the major achievements of the proposed rule amendments in furthering the public interest consistently with and in furtherance of the State's goals the legislature has directed the MPUC to consider. Second, the Comments discuss the amendments' failure to facilitate the cooperation among providers needed to give subscribers ready access to useful directories and suggest further rule amendments to address this issue. MCCA has attached as Appendix A its proposed revisions to the Commission's Proposed Permanent Rules attached to the Commission's January 8, 2015 Notice of Intent to Adopt Rules Without a Public Hearing.

II. The Amendments to the Rules Recognize that Saturation Delivery of Printed Directories is no longer in the Public Interest.

As clearly established in the record of this proceeding, many subscribers across the county have little, if any, use for a printed residential white pages directory, and would prefer not to receive one. If they do receive one, most immediately dispose of it. Local authorities have complained of the waste involved in collecting and recycling these unwanted directories. The MPUC is correct to recognize that saturation delivery of residential white pages is no longer in the public interest. In permitting local service providers to satisfy their directory obligations, in the absence of a customer request for a printed directory, by publishing an electronic directory, the MPUC's rule amendments recognize how widespread access to the internet has greatly diminished the need for printed directories.

In promulgating these rule amendments, the MPUC is fulfilling its statutory goals of “maintaining or improving quality of service” and “promoting customer choice.” Minn. Stat. § 237.011 (5) and (6). Delivering directories to customers who do not want them is poor customer service. Allowing customers to request a printed directory if they want one, promotes customer choice. Giving providers a choice of their primary publishing format, printed or electronic, gives every provider the ability to decide how to best serve its customers given its resources.

The MCCA also very much appreciates the MPUC’s insistence in the rule amendments that the process for requesting a printed directory not provide a marketing opportunity. As the MPUC knows, competitive local service providers in Minnesota, who operate with interconnection agreements with Frontier and CenturyLink, do not publish their own directories. Instead, according to the terms of their agreements, these competitors provide their subscriber listings to the incumbent carrier. The incumbent then arranges for publication and distribution of directories. Competitive providers would be disadvantaged by a process that requires their customers to contact the incumbent to receive a directory if the incumbent could use that opportunity to market its services and encourage callers to change providers. By prohibiting such practices, the MPUC follows its statutory mandate to “encourage fair and reasonable competition for local exchange telephone service in a competitively neutral manner.” Minn. Stat. § 237.011 (4).

III. The Rule Amendments should, but do not, ensure the publication of reasonably comprehensive residential white pages directories.

At present, local service customers in Frontier and CenturyLink service territories receive a directory that contains the listings of the incumbent carrier as well as the

incumbent's interconnected local service wireline competitors. Although there are numerous local service providers operating in these service territories, customers receive a single directory that is reasonably comprehensive. While these directories do not contain unpublished listings or wireless listings, it is much more convenient for customers than having a separate directory from each provider that contains only that provider's listings. It is difficult to imagine any customer preferring a separate directory from each provider rather than a single reasonably comprehensive directory. Subscribers have access to comprehensive directories not because of the directory rules, but because of the Telecommunications Act, 47 U.S.C. § 251(b)(3) and rules promulgated by the FCC under the Act, 47 C.F.R. § 51.217.

The Telecommunications Act of 1996 required all local exchange carriers to permit competing providers to have "nondiscriminatory access" to directory listings. The FCC defined nondiscriminatory access as access "that is at least equal to the access that the providing local exchange carrier (LEC) itself receives." 47 C.F.R. § 51.217(a)(2). The FCC further ordered that "directory listing" "be defined as a verb that refers to the act of placing a customer's listing information in a directory assistance database or in a directory compilation for external use (such as white pages)." *In re Implementation of the Telecommunications Act of 1996, Third Report and Order in CC Docket No. 96-115, Second Order on Reconsideration of the Second Report and Order in CC Docket No. 96-98, and Notice of Proposed Rulemaking*, FCC, CC Docket No. 99-273 (Sept. 9, 1999) at ¶ 160. This interpretation of directory listing led the a court to require US West Communications, Inc. (a legacy Bell Operating Company later acquired by Qwest Corporation and more recently by CenturyLink), to enter into interconnection agreements

that required it to publish directory listings for competitive providers of local service along with its own listings. *US West Communications, Inc. v. Hix*, 93 F.Supp.2d. 1115, 1132 (D. Colo. 2000). The interconnection agreement CenturyLink offers on its website to competitors contains provisions offering nondiscriminatory white page directory listings to competitive providers.³ As a result of all of this, subscribers in CenturyLink territory now have access to a single comprehensive directory.

Under the MPUC's directory rules, it is entirely possible that in the absence of the above referenced provisions in interconnection agreements, customers could receive a directory that lists only fellow subscribers of their provider. If a customer did not know the provider of a party the customer would like to call, the customer would have to guess which provider's directory contains the listing, and either request hardcopies or search online through multiple directories. Many customers would be handicapped in attempting to do this because few would be aware of all of the local service providers operating in their local calling area.

The MPUC's current rules and rule amendments require local service providers to publish their directory listings, but they do not require them to cooperate in assembling more comprehensive listings. While current interconnection agreements are in effect, this concern may be ignored without consequence. However, many interconnection agreements with Frontier and CenturyLink are in evergreen status, awaiting replacement by subsequent agreements that may have very different terms with respect to directory listings and publication than those in effect today. The FCC may revise its rules or Congress may rewrite the Telecommunications Act and change the federal framework for

³. CenturyLink's "Negotiations Template Agreement" July 7, 2014, section 10.4, found at <http://www.centurylink.com/wholesale/clecs/nta.html> [CenturyLink.com/wholesale](http://www.centurylink.com/wholesale).

directories. Without state rules in place mandating cooperation with respect to directories, the MPUC cannot be assured of avoiding the balkanization of directories. While the rule amendments as proposed do give customers more choice, the choices available to them could turn out to be of little utility. In addition, in the absence of nondiscriminatory directory listing requirements, the largest provider could have a competitive advantage over others by virtue of having a more comprehensive directory because it has more customers.

The MCCA has urged the MPUC to adopt a rule that would require local service providers to include in their directories the listings of other providers on reasonable rates, terms, and conditions and to make their own listings similarly available for inclusion in the directories of others.

The MCCA proposed that new rules be added requiring every local service provider to accept and publish the listings of other local service providers upon a nondiscriminatory basis. In addition, MCCA proposed a rule requiring all local service providers to make their listings available to others for inclusion in directories at reasonable rates and upon reasonable terms and conditions. Specifically, the MCCA proposed new rules 7811.0630 and 7812.0630:

7811.0630 CUSTOMER LISTINGS - NONDISCRIMINATION.

A. If a local service provider wishes to list its customers' telephone numbers in the same directory as another local service provider, such local service provider must permit the listings on a nondiscriminatory basis.

B. Local service providers shall provide publishers and any other person or businesses with reasonable, nondiscriminatory access to subscriber listing information for the purpose of publishing telephone directories and all such information shall be provided at reasonable rates and subject to reasonable terms and conditions.

7812.0630 CUSTOMER LISTINGS - NONDISCRIMINATION.

A. If a local service provider wishes to list its customers' telephone numbers in the same directory as another local service provider, such local service provider must permit the listings on a nondiscriminatory basis.

B. Local service providers shall provide publishers and any other person or businesses with reasonable, nondiscriminatory access to subscriber listing information for the purpose of publishing telephone directories and all such information shall be provided at reasonable rates and subject to reasonable terms and conditions.

The MPUC's Statement of Need and Reasonableness ("SONAR") includes a section VII Regulatory Analysis. Under part G of that subheading, Minn.Stat. § 14.131(7) asks the MPUC to assess "any differences between the proposed rule and existing federal regulations and a specific analysis of the need for and reasonableness of each difference." The SONAR answers that "[n]o existing federal regulations concern the requirement to provide telephone directories as a basic aspect of telephone service. Accordingly, there are no differences to assess." SONAR at 10.

While it is true that federal rules and regulations do not require a telephone service provider to publish a directory, as noted above, the FCC has required all local exchange carriers that provide nondiscriminatory access to directory listings, access that "is at least equal to the access that the providing local exchange carrier itself receives." 51.217 (a)(2) and (b). If a local exchange carrier chooses to publish a directory, it has an obligation to accept the listings of its competitors on a nondiscriminatory basis. The proposed rule amendments thus depart from federal regulations in this important aspect.

IV. Proposed Rule 7811/7812.0600, subpart F Lacks Clear Rationale and Demonstrated Public Need or Benefit.

With respect to draft subpart F of Proposed Rule 7811/7812.0600, MCCA's understanding of the phrase "and, upon a customer request and in the customer's

preferred format, one copy of any other directory within the local calling area” would mean that each local service provider would not only be required to provide a “complete directory” for customers in its own local service area, but would also be required to provide a copy of a complete directory from another local service provider’s calling area. For example, Mediacom, serving a customer in Mound, where Frontier/Citizens is the ILEC, would, upon a customer’s request, have to provide a complete directory for Rosemount, where CenturyLink is the ILEC. This could mean that Mediacom would be required to provide a complete printed directory for Rosemount. And depending on how Citizens/Frontier complies with the “complete directory” requirement in Rosemount, the Mediacom customer in Mound may or may not get the desired directory. The rationale for such a policy is unclear and has not been established in the record of this proceeding. And given the technological capabilities available today for searching and obtaining customer listings on-line as well as the shortcomings of printed directories identified by many parties commenting on this docket, it seems unnecessary and arbitrary to require local service providers to provide complete directories for geographic areas that they do not serve or which are not part of their local calling area. MCCA believes this requirement could result in customer frustration and impose unnecessary costs on local service providers while providing little if any benefit to consumers.

Conclusion

The MCCA supports the MPUC’s effort to update the directory rules and encourages it to adopt rules to facilitate the cooperation of local service providers in making available the most comprehensive and useful directories possible.

MINNESOTA CABLE
COMMUNICATIONS ASSOCIATION

Dated: February 19, 2015

A handwritten signature in black ink, reading "Anthony S. Mendoza". The signature is written in a cursive style with a large, looping initial "A".

Anthony S. Mendoza, Esq.
J. Jeffery Oxley, Esq.
Mendoza Law Office, LLC
790 S. Cleveland Ave., Ste. 206
St. Paul, MN 55116
(651) 340-8884
tony@mendozalawoffice.com

Appendix A - MCCA Proposed Permanent Rules Relating to Residential White Pages Directory

Publication and Distribution

7810.0100 DEFINITIONS.

[For text of subps 1 to 11, see M.R.]

Subp. 11a. **Complete directory.** “Complete directory” means a directory that includes the information compiled under part 78I 0.2900, subpart 1, whether printed, electronically published, or some combination thereof. For example, a complete directory may comprise of a printed subset of exchanges in a local calling area relevant to customers in a particular geographic area or community of interest and publication of the remainder of the local calling area either electronically or in separate printed volumes.

[For text of subps 12 to 26, see M.R.]

Subp. 26a. **Local service provider or LSP.** “Local service provider” or “LSP” means a telephone company or telecommunications carrier providing local service in Minnesota pursuant to a certificate of authority granted by the commission. Local service provider includes both local exchange carriers and competitive local exchange carriers.

[For text of subps 27 to 40, see M.R.]

7810.2900 FORMAT, CONTENT, AND DISTRIBUTION OF DIRECTORIES.

Subpart 1. **Basic requirements.** Telephone directories shall be regularly published, listing the name, address when practical, and telephone number of all customers, except public telephones and numbers unlisted at customer's request. The name of the telephone utility, the area included in the directory, the year and month of issue, shall appear on the front cover. Information pertaining to emergency calls such as for the police and fire departments shall appear conspicuously in the front part of the directory pages. The directory shall contain such instructions concerning placing local and long distance calls,

~~calls to repair and directory assistance services, and location of telephone company business offices as may be appropriate to the area served by the directory. Upon issuance, a copy of each directory shall be distributed to all customers served by that directory and a copy of each directory shall be furnished to the commission, upon request. Telephone directories shall be regularly compiled, and shall contain each customer's name, telephone number, and, if practical, address, except public telephones and numbers unlisted at the customer's request. Upon issuance, a local service provider shall provide to all customers served by that directory a complete directory consistent with the customer option provisions of part 7810.2950. Upon commission request, a local service provider shall furnish to the commission a copy of each directory issued, whether printed or electronic.~~

Subp. 2. **Printed directories.** Printed directories shall:

A. display on the front cover the name of the local service provider, the area included in the directory, and the year and month of issue;

B. display in the front portion of the directory information pertaining to emergency calls, including information for police and fire departments; and

C. contain instructions, appropriate to the area served by the directory, concerning placing local and long distance calls, calls to repair and directory assistance services, calls to local, state, and federal government offices, and the location of local service provider business offices.

Subp. 3. **Electronically published directories.** Any electronic directory a local service provider directs its customers to shall comply with subpart 1 and part 7810.2950.

Electronically published directories shall:

A. display the name of the local service provider;

B. display information pertaining to emergency calls, including information for police and fire departments;

C. display instructions concerning placing local and long distance calls, calls to repair and directory assistance services, calls to local, state, and federal government offices, and the location of local service provider business offices; and

D. be prominently displayed on and accessible from the company's Web site.

7810.2950 DIRECTORIES; CUSTOMER OPTION.

A local service provider may publish or arrange for publication of printed or electronic directories, or some combination thereof. A local service provider that does not make an electronic directory available shall distribute or arrange for distribution of a printed directory to each customer, except where an offer is made and explicitly refused by the customer. A local service provider that publishes an electronic directory shall provide, at least as often as print directories are issued, notice to customers of the availability of an electronic directory, instructions explaining how the electronic directory may be accessed, notice that a printed directory is available on request, and instructions explaining how to make a request for a printed directory. A local service provider that publishes an electronic directory must deliver a printed directory if requested by the customer. A local service provider shall not:

A. require customers to divulge any personally identifiable information, except name, ~~and~~ delivery address and phone number, in order to request a complete directory that is printed or contained on a portable physical electronic medium;

B. require users to create an account or log in, or otherwise provide any personally identifiable information in order to access an electronic directory;

C. obtain, use, or retain any personally identifiable information from customer use of or request for a directory, except for the limited purpose of providing a directory in the requested format; or

D. market services, including through its affiliate or publisher, other than directories to requesting customers.

7811.0630 CUSTOMER LISTINGS - NONDISCRIMINATION.

A. If a local service provider wishes to list its customers' telephone numbers in the same directory as another local service provider, such local service provider must permit the listings on a nondiscriminatory basis.

B. Local service providers shall provide publishers and any other person or businesses with reasonable, nondiscriminatory access to subscriber listing information for the purpose of publishing telephone directories and all such information shall be provided at reasonable rates and subject to reasonable terms and conditions.

7812.0630 CUSTOMER LISTINGS - NONDISCRIMINATION.

A. If a local service provider wishes to list its customers' telephone numbers in the same directory as another local service provider, such local service provider must permit the listings on a nondiscriminatory basis.

B. Local service providers shall provide publishers and any other person or businesses with reasonable, nondiscriminatory access to subscriber listing information for the purpose of publishing telephone directories and all such information shall be provided at reasonable rates and subject to reasonable terms and conditions.

7811.0600 BASIC LOCAL SERVICE REQUIREMENTS.

Subpart 1. **Required services.** A local service provider (LSP) shall provide, as part of its local service offering, the following to all customers within its service area:

[For text of items A to E, see M.R.]

F. one ~~white pages~~ complete directory per year for each local calling area, which may include more than one local calling area, ~~except where an offer is made and explicitly refused by the customer~~ consistent with the customer option provisions of part 7810.2950 and, upon a customer's request and in the customer's preferred format among the formats offered by the local service provider, one copy of any other directory within the local calling area;

[For text of items G to K, see M.R.]

7812.0600 BASIC SERVICE REQUIREMENTS.

Subpart 1. **Required services.** A local service provider (LSP) shall provide, as part of its local service offering, the following to all customers within its service area:

- A. single party voice-grade service and touch-tone capability;
- B. 911 or enhanced 911 access;
- C. 1 + intraLATA and interLATA presubscription and code-specific equal access to interexchange carriers subscribing to its switched access service;
- D. access to directory assistance, directory listings, and operator services;
- E. toll and information service-blocking capability without recurring monthly charges as provided in the commission's ORDER REGARDING LOCAL DISCONNECTION AND TOLL BLOCKING CHARGES, Docket No. P-999/CI-96-38 (June 4, 1996), and its ORDER GRANTING TIME EXTENSIONS AND CLARIFYING ONE PORTION OF PREVIOUS ORDER, Docket No. P-999/CI-96-38 (September 16, 1996), which are incorporated by reference, are not subject to frequent change, and are available through the statewide interlibrary loan system;

F. one ~~white pages complete~~ directory per year for each local calling area, which may include more than one local calling area, ~~except where an offer is made and explicitly refused by the customer~~ consistent with the customer option provisions of part

7810.2950 and, upon a customer's request and in the customer's preferred format among the formats offered by the local service provider, one copy of any other directory within the local calling area;

G. a white pages and directory assistance listing, or, upon customer request, a private listing that allows the customer to have an unlisted or unpublished telephone number;

H. call-tracing capability according to chapter 7813;

I. blocking capability according to the commission's ORDER ESTABLISHING CONDITIONS FOR THE PROVISION OF CUSTOMER LOCAL AREA SIGNALING SERVICES, Docket No. P-999/CI-92-992 (June 17, 1993) and its ORDER AFTER RECONSIDERATION, Docket No. P-999/CI-92-992 (December 3, 1993), which are incorporated by reference, are not subject to frequent change, and are available through the statewide interlibrary loan system; and

J. telecommunications relay service capability or access necessary to comply with state and federal regulations.

[For text of subps 2 to 7, see M.R.]

GREGORY A. LUDVIGSEN
Attorney at Law
LUDVIGSEN'S LAW OFFICES
1360 University Ave. W., Suite 104 PMB 120
Saint Paul, MN 55104-4092, USA
Telephone: +1-651-641-8553
Cell +1-651-587-0089
Email: gregoryludvigsen@live.com

February 19, 2015

Daniel P. Wolf
Executive Secretary
Minnesota Public Utilities Commission
121 Seventh Place East, Suite 350
St. Paul, MN 55101-2147

Via: E-file

Re: DOCKET NO. P-999/R-13-459: **COMMENTS OF DEX MEDIA PURSUANT TO DUAL NOTICE IN SUPPORT OF PROPOSED AMENDMENTS TO RULES CONCERNING WHITE PAGES DIRECTORY PUBLICATION AND DISTRIBUTION** ; OAH docket No. 11-2500-32109

Dear Mr. Wolf:

Dex Media East, Inc. files its **COMMENTS OF DEX MEDIA PURSUANT TO DUAL NOTICE IN SUPPORT OF PROPOSED AMENDMENTS TO RULES CONCERNING WHITE PAGES DIRECTORY PUBLICATION AND DISTRIBUTION** pursuant to the schedule established by the **DUAL NOTICE: Notice of Intent to Adopt Rules Without a Public Hearing** Issued: January 8, 2015.

Please direct questions regarding this filing to Gregory Ludvigsen at 651-587-0089.

Sincerely,



Gregory A. Ludvigsen

Enclosure

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Beverly Jones Heydinger
Betsy Wergin
Nancy Lange
Dan Lipschultz
John Tuma

Chair
Vice- Chair
Commissioner
Commissioner
Commissioner

In the Matter of Possible Amendments to
Rules Concerning White Pages
Directory Publication and Distribution

DOCKET NO. P-999/R-13-459
OAH Docket No. 11-2500-32109

HEARING NOT REQUESTED

**COMMENTS OF DEX MEDIA PURSUANT TO DUAL NOTICE IN
SUPPORT OF PROPOSED AMENDMENTS TO RULES CONCERNING
WHITE PAGES DIRECTORY PUBLICATION AND DISTRIBUTION**

Dex Media East, Inc. (hereinafter “Dex Media”), appreciates this opportunity to comment pursuant to the Commission’s Dual Notice¹ issued in this docket on January 8, 2015 (“Notice”). Further, Dex Media applauds the Commission for proposing and pursuing to conclusion its forward-thinking rule amendments related to the distribution of alphabetical listings of telephone subscribers’ numbers, commonly call the “white pages directories.” And, specifically, Dex Media enthusiastically supports the rule amendments in the form as attached to the Notice and published in the State Register. The amendments are essential to modernize the Commission’s rules and to take into account the massive changes in competition and technology both in telecommunications and directories since the rules that will be amended were originally adopted.

¹ “DUAL NOTICE: Notice of Intent to Adopt Rules Without a Public Hearing Unless 25 or More Persons Request a Hearing, and Notice of Hearing if 25 or More Requests for Hearing Are Received; Revisor’s ID Number RD4218.”

The proposed rule amendments will enable Dex Media and other publishers of official LEC directories to better tailor their distribution of residential white pages to meet consumers' needs and demand. The proposed rules acknowledge and adopt the reality that today most telephone users obtain phone numbers electronically. The new rules will allow LECs and their publishers to offer electronic directories to subscribers in lieu of printed directories. Since extensive experience has shown that roughly 99% of consumers are satisfied with electronic-only white pages, the new rules will save environmental resources and reduce inefficient and wasteful costs that were imposed under the old rules.

To protect the interests of the roughly one percent of consumers who may still prefer printed directories, the new proposed rules retain print as an option for this small and diminishing minority of subscribers. LEC subscribers will be able to easily request printed white pages upon issuance of new directories. Accordingly, the proposed amendments will be equally beneficial to consumers, industry, and the environment.

Dex Media has filed comments in this docket on December 6, 2013; July 31, 2014; and August 12, 2014 ("Prior Comments"). To avoid needless duplication, the Prior Comments are incorporated by reference. Suffice it to say, there is extensive and largely un rebutted evidence in the record supporting the proposed changes. Indeed, all the prior commenters agree that change is needed. The Commission's Statement of Need and Reasonableness, issued January 16, 2015, sets forth an excellent summary of the justifications for updating the Commission's directory rules. In light of minimal current customer usage or demand for printed white pages, the Commission's elimination of the current requirement of saturation delivery will reduce consumer frustration, cut needless

paper in waste streams, and minimize diversion of publisher resources and dollars from updating digital products.

The proposed rules are the product of careful consideration over the course of over a year, several drafts and revisions, and extensive input from the industry and other stakeholders. While no stakeholder achieved all of their goals, the text attached to the Notice strikes a reasonable balance among competing interests. Accordingly, Dex Media encourages the Commission to adopt the rules in their present proposed form, and without further changes. Such last minute changes could upset the current balance and can sometimes lead to unintended and untoward consequences. Further, because of the extensive prior proceedings, Dex Media does not believe a hearing is required, unless 25 persons file timely requests.

CONCLUSION

For the foregoing reasons and the reasons set forth in Dex Media's Prior Comments, the Commission should adopt the proposed rule amendments as set forth in the Notice, without changes and without a hearing.

Respectfully submitted this 19th day of February, 2015.

/s/ Brooks E. Harlow

Brooks E. Harlow
Lukas, Nace, Gutierrez & Sachs, LLP
8300 Greensboro Drive
Suite 1200
McLean, VA 22102
Tel: (703) 584-8680
Fax (703) 584-8696
Counsel for Dex Media East, Inc.

/s/ Gregory A. Ludvigsen

Gregory A. Ludvigsen (MN #64890)
Ludvigsen Law Offices
1360 University Ave. W.
Suite 104 PMB 120
St. Paul, MN 55104-4092
Tel: (651) 641-8553
Fax: (612) 454-5765
Counsel for Dex Media East, Inc.

**STATE OF MINNESOTA
BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION**

Beverly Jones Heydinger
Nancy Lange
Dan Lipschultz
John Tuma
Betsy Wergin

Chair
Commissioner
Commissioner
Commissioner
Commissioner

**In the Matter of Possible Amendments to
Rules Concerning White Pages Directory
Publication and Distribution**

MPUC Docket No. P-999/R-13-459

OAH Docket No. 11-2500-32109

HEARING NOT REQUESTED

**COMMENTS OF CENTURYLINK IN SUPPORT OF
PROPOSED AMENDMENTS TO RULES CONCERNING WHITE
PAGES DIRECTORY PUBLICATION AND DISTRIBUTION**

CenturyLink, Inc., on behalf of its affiliates (hereinafter "CenturyLink"), submits these comments in response to the Commission's Dual Notice¹ issued in this docket on January 8, 2015 ("Notice").

CenturyLink supports the proposed rules as written. As it has discussed in past portions of these proceedings, CenturyLink has a contract with Dex Media East, Inc. that requires Dex to fulfill most of CenturyLink's directory publishing obligations. Despite this relationship, CenturyLink believes that the Rules appropriately impose directory publishing obligations on the local service provider which can then fulfill those obligations via contract.

¹ "DUAL NOTICE: Notice of Intent to Adopt Rules Without a Public Hearing Unless 25 or More Persons Request a Hearing, and Notice of Hearing if 25 or More Requests for Hearing Are Received; Revisor's ID Number RD4218."

CenturyLink appreciates the work all stakeholders have placed into this effort and looks forward to Commission adoption of these proposed rules.

Dated this 19th day of February, 2015.

CENTURYLINK

/s/ Jason D. Topp

Jason D. Topp
200 South Fifth Street, Room 2200
Minneapolis, MN 55402
(651) 312-5364

Matthew Feil
Senior Government Affairs Counsel
Windstream Communications, Inc.
1201 West Peachtree Street
Suite 610
Atlanta, GA 30309

(678) 420-3878
fax. (404) 474-9677
matthew.feil@windstream.com



February 19, 2015

Attn: Mr. Christopher Moseng
Minnesota Public Utilities Commission
121 7th Place East, Suite 350
St. Paul, MN 55101-2147

By: Electronic Filing System

Re: **DOCKET NO. E-999/R-13-459**

Dear Mr. Moseng:

I write on behalf of Windstream Lakedale, Inc. ("Windstream") to support the rule changes proposed in this docket allowing local service providers to determine whether they will offer electronic directories in lieu of printed directories except in cases where customers elect to receive printed directories. Mandating printed directories is no longer necessary or justified.

Windstream does not request a hearing in this matter, but may participate in a hearing should one be held.

If you have any questions regarding this matter, please call me at (678) 420-3878.

Sincerely,

/s/ Matthew Feil
Matthew Feil
Senior Government Affairs Counsel

C: Christopher.moseng@state.mn.us

K

Not enclosed: a notice of withdrawal of hearing request, evidence that the Commission sent its notice of withdrawal to all persons who requested a hearing, and any responsive comments received.

These are not enclosed because Minnesota Statutes, section 14.25, subdivision 2, did not require the Commission to send a notice of withdrawal of hearing request.

L

A copy of the adopted rules dated May 4, 2015.

The modifications to the proposed rules are reflected in the rules as adopted and are approved by the Revisor of Statutes.

1.1 **Public Utilities Commission**

1.2 **Adopted Permanent Rules Relating to Residential White Pages Directory Publication**
1.3 **and Distribution**

1.4 **7810.0100 DEFINITIONS.**

1.5 [For text of subps 1 to 11, see M.R.]

1.6 Subp. 11a. **Complete directory.** "Complete directory" means a directory that
1.7 includes the information compiled under part 7810.2900, subpart 1, whether printed,
1.8 electronically published, or some combination thereof. For example, a complete directory
1.9 may comprise of a printed subset of exchanges in a local calling area relevant to customers
1.10 in a particular geographic area or community of interest and publication of the remainder
1.11 of the local calling area either electronically or in separate printed volumes.

1.12 [For text of subps 12 to 26, see M.R.]

1.13 Subp. 26a. **Local service provider or LSP.** "Local service provider" or "LSP"
1.14 means a telephone company or telecommunications carrier providing local service in
1.15 Minnesota pursuant to a certificate of authority granted by the commission. Local service
1.16 provider includes both local exchange carriers and competitive local exchange carriers.

1.17 [For text of subps 27 to 40, see M.R.]

1.18 **7810.2900 FORMAT, CONTENT, AND DISTRIBUTION OF DIRECTORIES.**

1.19 Subpart 1. **Basic requirements.** Telephone directories shall be regularly compiled,
1.20 and shall contain each customer's name, telephone number, and, if practical, address,
1.21 except public telephones and numbers unlisted at the customer's request. Upon issuance, a
1.22 local service provider shall provide to all customers served by that directory a complete
1.23 directory consistent with the customer option provisions of part 7810.2950. Upon
1.24 commission request, a local service provider shall furnish to the commission a copy of
1.25 each directory issued, whether printed or electronic.

2.1 Subp. 2. **Printed directories.** Printed directories shall:

2.2 A. display on the front cover the name of the local service provider, the area
2.3 included in the directory, and the year and month of issue;

2.4 B. display in the front portion of the directory information pertaining to
2.5 emergency calls, including information for police and fire departments; and

2.6 C. contain instructions, appropriate to the area served by the directory,
2.7 concerning placing local and long distance calls, calls to repair and directory assistance
2.8 services, calls to local, state, and federal government offices, and the location of local
2.9 service provider business offices.

2.10 Subp. 3. **Electronically published directories.** ~~Any electronic directory~~ A local
2.11 service provider ~~directs~~ shall only direct its customers to ~~shall comply~~ an electronically
2.12 published directory that complies with subpart 1 and part 7810.2950. Electronically
2.13 published directories shall:

2.14 A. display the name of the local service provider;

2.15 B. display information pertaining to emergency calls, including information
2.16 for police and fire departments;

2.17 C. display instructions concerning placing local and long distance calls, calls
2.18 to repair and directory assistance services, calls to local, state, and federal government
2.19 offices, and the location of local service provider business offices; and

2.20 D. be prominently displayed on and accessible from the company's Web site.

2.21 **7810.2950 DIRECTORIES; CUSTOMER OPTION.**

2.22 A local service provider may publish printed or electronic directories, or some
2.23 combination thereof. A local service provider that does not make an electronic directory
2.24 available shall distribute a printed directory to each customer, except where an offer is
2.25 made and explicitly refused by the customer. A local service provider that publishes an

4.1 [For text of items G to K, see M.R.]

4.2 **7812.0600 BASIC SERVICE REQUIREMENTS.**

4.3 Subpart 1. **Required services.** A local service provider (LSP) shall provide, as part
4.4 of its local service offering, the following to all customers within its service area:

4.5 A. single party voice-grade service and touch-tone capability;

4.6 B. 911 or enhanced 911 access;

4.7 C. 1 + intraLATA and interLATA presubscription and code-specific equal access
4.8 to interexchange carriers subscribing to its switched access service;

4.9 D. access to directory assistance, directory listings, and operator services;

4.10 E. toll and information service-blocking capability without recurring
4.11 monthly charges as provided in the commission's ORDER REGARDING LOCAL
4.12 DISCONNECTION AND TOLL BLOCKING CHARGES, Docket No. P-999/CI-96-38
4.13 (June 4, 1996), and its ORDER GRANTING TIME EXTENSIONS AND CLARIFYING
4.14 ONE PORTION OF PREVIOUS ORDER, Docket No. P-999/CI-96-38 (September 16,
4.15 1996), which are incorporated by reference, are not subject to frequent change, and are
4.16 available through the statewide interlibrary loan system;

4.17 F. one complete directory per year for each local calling area, which may
4.18 include more than one local calling area, consistent with the customer option provisions
4.19 of part 7810.2950 and, upon a customer's request and in the customer's preferred format
4.20 among the formats offered by the local service provider, one copy of any other directory
4.21 within the local calling area;

4.22 G. a white pages and directory assistance listing, or, upon customer request,
4.23 a private listing that allows the customer to have an unlisted or unpublished telephone
4.24 number;

4.25 H. call-tracing capability according to chapter 7813;

5.1 I. blocking capability according to the commission's ORDER ESTABLISHING
5.2 CONDITIONS FOR THE PROVISION OF CUSTOMER LOCAL AREA SIGNALING
5.3 SERVICES, Docket No. P-999/CI-92-992 (June 17, 1993) and its ORDER AFTER
5.4 RECONSIDERATION, Docket No. P-999/CI-92-992 (December 3, 1993), which are
5.5 incorporated by reference, are not subject to frequent change, and are available through
5.6 the statewide interlibrary loan system; and

5.7 J. telecommunications relay service capability or access necessary to comply
5.8 with state and federal regulations.

5.9 [For text of subps 2 to 7, see M.R.]

M

Not enclosed: a notice of adopting substantially different rules that was sent to persons or groups who commented during the comment period and evidence that the notice was sent to those persons or groups.

This is not enclosed because the Commission did not adopt substantially different rules.

N

**The Order Adopting Rules that complies
with the requirements in part 1400.2090.**

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Beverly Jones Heydinger	Chair
Nancy Lange	Commissioner
Dan Lipschultz	Commissioner
John A. Tuma	Commissioner
Betsy Wergin	Commissioner

In the Matter of Possible Amendments to Rules
Concerning White Pages Directory
Publication and Distribution

ISSUE DATE: June 8, 2015

DOCKET NO. P-999/R-13-459

ORDER ADOPTING RULES

PROCEDURAL HISTORY

In 2013 the Commission opened this proceeding to consider modifying the rules requiring mandatory distribution of white pages directories.

On October 16, 2014, at a duly noticed meeting, with a quorum present, the Commission authorized the proposal of rule amendments in Chapters 7810, 7811, and 7812. The proposed rules, along with a Notice of Intent to Adopt, were published in the January 20, 2015, *State Register*.

On February 19, 2015, Dex Media East, CenturyLink, and Windstream, Inc. filed comments in support of the proposed rules; on the same day the Minnesota Cable Communications Association filed comments recommending modifications.

The Commission did not receive any hearing requests.

The Commission received no requests for notice of the rules' submission to the Office of Administrative Hearings.

The Commission met on April 17, 2015, at a duly noticed meeting, with a quorum of its members present, to adopt the proposed rule amendments.

The agency has complied with all notice and procedural requirements in Minnesota Statutes, Chapter 14; Minnesota Rules, Chapter 1400; and other applicable law. At its April 17 meeting, the Commission adopted the rules, making a technical correction to the proposed rules as set forth below, and authorized the Executive Secretary to sign this Order.

FINDINGS AND CONCLUSIONS

I. Introduction

Having considered the entire record herein, the Commission finds that the proposed rules are needed and reasonable for the reasons set forth in the Statement of Need and Reasonableness. The Commission makes a technical correction to the proposed rules as described below.

II. Technical Correction to Proposed Rules

A. Part 7810.2900, subp. 3

The Commission will modify the sentence stating “Any electronic directory a local service provider directs its customers to shall comply with subpart 1 and part 7810.2950” to read “A local service provider shall only direct its customers to an electronically published directory that complies with subpart 1 and part 7810.2950.” The Commission makes the change for grammatical clarity, having concluded that “a local service provider” should be the subject of the sentence rather than “any electronic directory.” No change in substantive effect is intended.

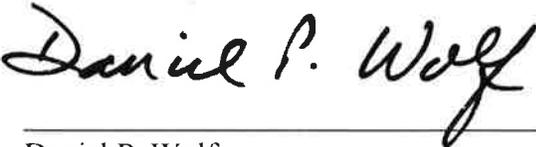
III. Conclusion

The Commission adopts and incorporates the Statement of Need and Reasonableness as the factual basis for the proposed rules, as modified above. The Commission finds that the proposed rules, as modified above, are needed and reasonable. The Commission adopts the proposed rules, as modified above.

ORDER

1. The Commission adopts the above-captioned rules, in the form set out in the *State Register* on January 20, 2015, with the modification set forth above and indicated in the Revisor’s draft, file number AR-4218, dated May 4, 2015.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION



Daniel P. Wolf
Executive Secretary



This document can be made available in alternative formats (e.g., large print or audio) by calling 651.296.0406 (voice). Persons with hearing loss or speech disabilities may call us through their preferred Telecommunications Relay Service.

O

Not enclosed: a notice of submission of rules to the Office of Administrative Hearings and a copy of a transmittal letter or certificate of mailing the notice of submission of rules to the Office of Administrative Hearings.

No persons requested notification of the submission of the rules to the Office of Administrative Hearings.

P

Any other document or evidence to show compliance with any other law or rule that the Commission is required to follow in adopting these rules. These are:

- **P.1. The Certificate of Sending Notice to Legislators per Minnesota Statutes, section 14.116.**
- **P.2. The Certificate of Consulting with the MMB per Minnesota Statutes, section 14.131. And, MMB's memo dated January 5, 2015, in response.**

Minnesota Public Utilities Commission

CERTIFICATE OF SENDING THE NOTICE AND THE STATEMENT OF NEED AND REASONABLENESS TO LEGISLATORS AND THE LEGISLATIVE COORDINATING COMMISSION

**Proposed Rules Governing White Pages Directory Publication and Distribution, Minnesota Rules, 7810.2900, 7811.0600, and 7812.0600
Revisor's ID Number R-4218**

I certify that on January 16, 2015, when the Commission mailed Notice of Intent to Adopt Rules under Minnesota Statutes, section 14.14 or 14.22, I sent a copy of the Notice and the Statement of Need and Reasonableness to certain Legislators and the Legislative Coordinating Commission by sending an electronic copy via e-mail. I certify that on January 20, 2015, I sent a copy of the Notice and the Statement of Need and Reasonableness to the same Legislators by depositing them in the United States mail with postage prepaid. I mailed these documents to comply with Minnesota Statutes, section 14.116. A copy of the cover letter is attached to this Certificate.



Christopher Moseng
Staff Attorney

PI



STATE OF MINNESOTA PUBLIC UTILITIES COMMISSION

January 16, 2015

Senator John Marty, Chair
Environment and Energy Committee
323 State Capitol
75 Rev. Dr. Martin Luther King Jr. Blvd.
St. Paul, Minnesota 55155

Senator David Osmek, Ranking
Minority Member
Environment and Energy Committee
19 State Office Building
100 Rev. Dr. Martin Luther King Jr. Blvd.
St. Paul, Minnesota 55155

Representative Pat Garofalo, Chair
Job Growth and Energy Affordability
Policy and Finance Committee
485 State Office Building
100 Rev. Dr. Martin Luther King Jr. Blvd.
St. Paul, Minnesota 55155

Representative Tim Mahoney, Ranking
Minority Member
Job Growth and Energy Affordability
Policy and Finance Committee
345 State Office Building
100 Rev. Dr. Martin Luther King Jr. Blvd.
St. Paul, Minnesota 55155

Senator David J. Tomassoni, Chair
Environment, Economic Development and
Agriculture Budget Division
G-9 State Capitol
75 Rev. Dr. Martin Luther King Jr. Blvd.
St. Paul, Minnesota 55155

Senator Bill Ingebrigtsen, Ranking
Minority Member
Environment, Economic Development
and Agriculture Budget Division
143 State Office Building
100 Rev. Dr. Martin Luther King Jr. Blvd.
St. Paul, Minnesota 55155

Representative Joe Hoppe, Chair
Commerce and Regulatory Reform Committee
543 State Office Building
100 Rev. Dr. Martin Luther King Jr. Blvd.
St. Paul, Minnesota 55155

Representative Joe Atkins, Ranking
Minority Member
Commerce and Regulatory Reform
Committee
349 State Office Building
100 Rev. Dr. Martin Luther King Jr. Blvd.
St. Paul, Minnesota 55155

Senator Dan Sparks, Chair
Jobs, Agriculture and Rural Development
Committee
328 State Capitol
75 Rev. Dr. Martin Luther King Jr. Blvd.
St. Paul, Minnesota 55155

Representative Gary H. Dahms, Ranking
Minority Member
Jobs, Agriculture and Rural
Development Committee
121 State Office Building
100 Rev. Dr. Martin Luther King Jr. Blvd.
St. Paul, Minnesota 55155

Re: In The Matter of the Proposed Rules of the Public Utilities Commission Governing White Pages Directory Publication and Distribution; Revisor's ID Number R-4218

Dear Legislators:

Executive Summary: the Public Utilities Commission intends to adopt rule amendments to update rules governing white pages directory distribution to allow Local Service Providers to determine whether they will offer electronic directories to satisfy the rules' directory requirement, while ensuring that individual customers may continue to receive printed directories if that is their preference.

Minnesota Statutes, section 14.116, states:

(b) When an agency mails notice of intent to adopt rules under section 14.14 or 14.22, the agency must send a copy of the same notice and a copy of the statement of need and reasonableness to the chairs and ranking minority party members of the legislative policy and budget committees with jurisdiction over the subject matter of the proposed rules and to the Legislative Coordinating Commission.

We plan to publish a Notice of Intent to Adopt Rules in the January 20, 2015, *State Register* and are now mailing the Notice under section 14.14 or 14.22.

As required by section 14.116, the Commission is sending you a copy of the notice and the Statement of Need and Reasonableness. For your information, we are also enclosing a copy of the proposed rules.

If you have any questions about these rules, please contact me at 651-201-2223.

Yours very truly,



Christopher Moseng
Staff Attorney

Enclosures: Notice of Intent to Adopt Rules
Statement of Need and Reasonableness
Proposed Rules

CC: Legislative Coordinating Commission via email to: lcc@lcc.leg.mn

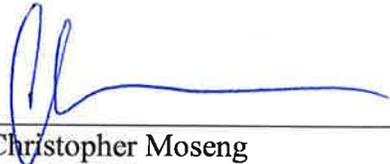
Minnesota Public Utilities Commission

CERTIFICATE OF CONSULTING WITH COMMISSIONER OF MANAGEMENT AND BUDGET IN COMPLIANCE WITH MINNESOTA STATUTES, SECTION 14.131

**Proposed Rules Governing White Pages Directory Publication and Distribution, Minnesota Rules, 7810.2900, 7811.0600, and 7812.0600
Revisor's ID Number R-4218**

I certify that on November 26, 2014, at St. Paul, Ramsey County, Minnesota, I consulted with the Commissioner of Minnesota Management and Budget in compliance with Minnesota Statutes, section 14.131, by mailing a letter with these enclosures:

1. The Governor's Office Proposed Rule and SONAR Form.
2. The November 21, 2014, Revisor's draft of the proposed rule.
3. The November 26, 2014, draft of the SONAR.



Christopher Moseng
Staff Attorney



P. 2



Office Memorandum

Date: January 5, 2015

To: Christopher Moseng
Minnesota Public Utilities Commission
121 7th Place East, Suite 350
St. Paul, MN 55101-2147

From: Betsy Hammer, Executive Budget Officer
Minnesota Management & Budget

Phone: 651-201-8022

Subject: Review of the Proposed Rules of the Public Utilities Commission Concerning White Pages Directory Publication and Distribution; Revisor's ID Number R-4218

BACKGROUND

Current rules require providers of local service to deliver a printed white pages directory to each customer of the local service provider, except where an offer for a directory is made and explicitly refused by the customer. Parties have requested updates to this rule, due to the economic and environmental burden of requiring printed directories balanced with the usefulness of printed directories in an era of electronic options.

The proposed rules would give both service providers and customers options. Service providers can elect to continue with the status quo and keep publishing hard copies of the directory, or they can elect to publish electronic directories instead of hard copies. If providers choose to make electronic copies the default option, they would be required to provide notice to customers ensuring that they know how to access or receive their preferred directory format, and make printed copies available to customers who express that preference.

EVALUATION

On behalf of the Commissioner of Management & Budget, I have reviewed the proposed rule and related SONAR. Based upon the information provided to me by the Public Utilities Commission, there does not appear to be a significant cost to local units of government.

The proposed rule amendments govern services provided by telephone service providers. The primary impact of the amendments will affect telephone companies and telecommunications carriers providing local service in Minnesota, and the customers of such companies. Local units of government may be customers, and in rare cases may provide service as a municipal telephone company.

The proposed rule amendments do not require service providers to make any changes to the status quo; rather, the rule amendments create flexibility and add an option for service providers that may in fact be less expensive than the status quo. Additionally, there may be economic and environmental costs of unnecessary printed directory publication, so providing this option could provide relief in that area.

cc: Angela Vogt, Budget Division Team Leader



RECEIVED
DEC 29 2014
MINNESOTA PUBLIC
UTILITIES COMMISSION

MINNESOTA OFFICE OF ADMINISTRATIVE HEARINGS

600 North Robert Street
Saint Paul, Minnesota 55101

Mailing Address:
P.O. Box 64620
St. Paul, Minnesota 55164-0620

Voice: (651) 361-7900
TTY: (651) 361-7878
Fax: (651) 539-0300

December 23, 2014

Christopher Dale Moseng
Minnesota Public Utilities Commission
121 E Seventh Pl E Ste 350
Saint Paul, MN 55101

Re: *In the Matter of the Proposed Rules of the Public Utilities Commission Concerning White Pages Directory Publication and Distribution*
OAH 11-2500-32109; Revisor R-4218

Dear Mr. Moseng:

Enclosed herewith and served upon you please find the **ORDER ON REVIEW OF ADDITIONAL NOTICE PLAN AND DUAL NOTICE** in the above-entitled matter.

For the convenience of the Office of Administrative Hearings, the Administrative Law Judge requests the Minnesota Public Utilities Commission to change the contact information on page two of the Dual Notice, at lines 5-7 of the paragraph titled Notice of Hearing, to read "Judge Neilson's Legal Assistant Denise Collins can be reached at the Office of Administrative Hearings, 600 North Robert Street, P.O. Box 64620, Saint Paul, Minnesota 55164-0620, telephone 651-361-7900 and FAX 651-539-0300 or denise.collins@state.mn.us."

If you have any questions regarding this matter, please contact Denise Collins at 651-361-7875 or denise.collins@state.mn.us.

Sincerely,

Barbara L. Neilson
Administrative Law Judge

BLN:ry
Enclosure

STATE OF MINNESOTA
OFFICE OF ADMINISTRATIVE HEARINGS
FOR THE PUBLIC UTILITIES COMMISSION

In the Matter of the Proposed Rules of the
Public Utilities Commission Relating to
Residential White Pages Directory
Publication and Distribution

**ORDER ON REVIEW
OF ADDITIONAL NOTICE
PLAN AND DUAL NOTICE**

This matter came before Administrative Law Judge Barbara L. Neilson upon the request of the Minnesota Public Utilities Commission (Commission) for a legal review of the Additional Notice Plan and Dual Notice of Intent to Adopt Rules in the above-captioned proceeding under Minn. R. 1400.2060 and 1400.2080 (2013).

Under its Additional Notice Plan, the Commission plans to publish the Notice of Intent to Adopt Rules, the text of the proposed rules, and the Statement of Need and Reasonableness on the Commission's website; issue a press release to all newspapers of general circulation throughout the state; and mail the Notice of Intent to Adopt Rules to Minnesota's telecommunication companies and to individuals who are on the Commission's official service list for this proceeding.

Based upon a review of the written submissions by the Commission,

IT IS HEREBY ORDERED THAT:

1. The Additional Notice Plan is **APPROVED**.
2. Provided that revisions are made on page 2 of the Dual Notice to reflect the name and contact information for the assigned Administrative Law Judge, the Dual Notice is **APPROVED**.¹

Dated: December 22, 2014



BARBARA L. NEILSON
Administrative Law Judge

¹ Although not required, it is also suggested that slight modifications to the Dual Notice be made prior to publication to conform more closely to the wording suggested in Minn. R. 1400.2540 (2013). These changes will clarify that it is the responsibility of the Office of Administrative Hearings and not the agency to hold the public hearing. In addition, to avoid any confusion, the revisions will allow comments to be submitted to the Administrative Law Judge through eDockets. The suggested modifications are noted in the attachment.

STATE OF MINNESOTA
OFFICE OF ADMINISTRATIVE HEARINGS
ADMINISTRATIVE LAW SECTION
PO BOX 64620
600 NORTH ROBERT STREET
ST. PAUL, MINNESOTA 55164

CERTIFICATE OF SERVICE

In the Matter of the Proposed Rules of the Public Utilities Commission Concerning White Pages Directory Publication and Distribution	OAH Docket No. 11-2500-32109 Revisor R-4218
--	---

Rachel Youness, certifies that on December 23, 2014, she served a true and correct copy of the attached **ORDER ON REVIEW OF ADDITIONAL NOTICE PLAN AND DUAL NOTICE**; by placing it in the United States mail, by e-mail or by courier service with postage prepaid, addressed to the following individuals:

Christopher Dale Moseng Minnesota Public Utilities Commission 121 E Seventh PI E Ste 350 Saint Paul, MN 55101 <u>Christopher.moseng@state.mn.us</u>	
---	--



MINNESOTA OFFICE OF ADMINISTRATIVE HEARINGS

600 North Robert Street
Saint Paul, Minnesota 55101

Mailing Address:
P.O. Box 64620
St. Paul, Minnesota 55164-0620

Voice: (651) 361-7900
TTY: (651) 361-7878
Fax: (651) 539-0300

June 23, 2015



Christopher Moseng
Minnesota Public Utilities Commission
350 Metro Square Building
121 Seventh PI E
Saint Paul, MN 55101

**Re: In the Matter of the Proposed Rules of the Public Utilities Commission Concerning White Pages Directory Publication and Distribution
OAH 11-2500-32109; Revisor R-4218**

Dear Mr. Moseng:

Enclosed herewith and served upon you is the **ORDER ON REVIEW OF RULES UNDER MINN. STAT. § 14.26** in the above-entitled matter. The Administrative Law Judge has determined there are no negative findings in these rules.

The Office of Administrative Hearings has closed this file and is returning the rule record so that the Minnesota Public Utilities Commission can maintain the official rulemaking record in this matter as required by Minn. Stat. § 14.365. The Office of Administrative Hearings will now request copies of the finalized rules from the Revisor's office. Our office will then file four copies of the adopted rules with the Secretary of State, who will forward one copy to the Revisor of Statutes, one copy to the Governor, and one to the agency for its rulemaking record. The Commission will then receive from the Revisor's office three copies of the Notice of Adoption of the rules.

The Commission's next step is to arrange for publication of the Notice of Adoption in the State Register. Two copies of the Notice of Adoption provided by the Revisor's office should be submitted to the State Register for publication. A permanent rule without a hearing does not become effective until five working days after a Notice of Adoption is published in the State Register in accordance with Minn. Stat. § 14.27.

Christopher Moseng
June 23, 2015
Page 2

If you have any questions regarding this matter, please contact Denise Collins at (651) 361-7875.

Sincerely,



BARBARA L. NEILSON
Administrative Law Judge

Enclosure

cc: Office of the Governor
Office of the Attorney General
Legislative Coordinating Commission (lcc@lcc.leg.mn)
Revisor of Statutes (paul.marinac@revisor.mn.gov)

STATE OF MINNESOTA
OFFICE OF ADMINISTRATIVE HEARINGS
FOR THE PUBLIC UTILITIES COMMISSION

In the Matter of the Proposed Rules of the
Public Utilities Commission Relating to
Residential White Pages Directory
Publication and Distribution

**ORDER ON REVIEW OF
RULES UNDER
MINN. STAT. § 14.26**

The Minnesota Public Utilities Commission (Commission) is seeking review and approval of the above-entitled rules, which were adopted by the agency pursuant to Minn. Stat. § 14.26 (2014). On June 10, 2015, the Office of Administrative Hearings (OAH) received the documents that must be filed by the Commission under Minn. Stat. § 14.26 and Minn. R. 1400.2310 (2013).

Based upon a review of the written submissions and applicable Minnesota Statutes and Minnesota Rules,

IT IS HEREBY ORDERED:

1. The Commission has the statutory authority to adopt the rules.
2. The rules were adopted in compliance with the procedural requirements of Minnesota Statutes, Chapter 14 (2014), and Minnesota Rules, Chapter 1400 (2013).
3. The record demonstrates that the rules are needed and reasonable.
4. The rules are **APPROVED**.¹

Dated: June 23, 2015

s/Barbara L. Neilson

BARBARA L. NEILSON
Administrative Law Judge

¹ While the language of Part 7810.0100, subp. 11a, is not defective as proposed, the Administrative Law Judge recommends that the Commission consider revising the second sentence to state that a complete directory "may be comprised" of the items described in the remainder of the sentence. This revision would clarify the rule and would not result in a rule that is substantially different from the rule as originally proposed.

Adopted Rules

A rule becomes effective after the requirements of *Minnesota Statutes* §§ 14.05-14.28 have been met and five working days after the rule is published in the *State Register*, unless a later date is required by statutes or specified in the rule. If an adopted rule is identical to its proposed form as previously published, a notice of adoption and a citation to its previous *State Register* publication will be printed. If an adopted rule differs from its proposed form, language which has been deleted will be printed with strikeouts and new language will be underlined. The rule's previous *State Register* publication will be cited.

KEY: Proposed Rules - Underlining indicates additions to existing rule language. ~~Strikeouts~~ indicate deletions from existing rule language. If a proposed rule is totally new, it is designated "all new material." **Adopted Rules** - Underlining indicates additions to proposed rule language. ~~Strikeout~~ indicates deletions from proposed rule language.

Public Utilities Commission Adopted Permanent Rules Relating to Residential White Pages Directory Publication and Distribution

The rules proposed and published at *State Register*, Volume 39, Number 29, pages 1075-1079, January 20, 2015 (39 SR 1075), are adopted with the following modifications:

7810.0100 DEFINITIONS.

Subp. 11a. **Complete directory.** "Complete directory" means a directory that includes the information compiled under part 7810.2900, subpart 1, whether printed, electronically published, or some combination thereof. For example, a complete directory may comprise be comprised of a printed subset of exchanges in a local calling area relevant to customers in a particular geographic area or community of interest and publication of the remainder of the local calling area either electronically or in separate printed volumes.

7810.2900 FORMAT, CONTENT, AND DISTRIBUTION OF DIRECTORIES.

Subp. 3. **Electronically published directories.** ~~Any electronic directory~~ A local service provider directs shall only direct its customers to ~~shall comply~~ an electronically published directory that complies with subpart 1 and part 7810.2950. Electronically published directories shall:

RECEIVED
JUL 22 2015
MINNESOTA PUBLIC
UTILITIES COMMISSION



MINNESOTA OFFICE OF ADMINISTRATIVE HEARINGS

600 North Robert Street
Saint Paul, Minnesota 55101

Mailing Address:
P.O. Box 64620
St. Paul, Minnesota 55164-0620

July 9, 2015

Voice: (651) 361-7900
TTY: (651) 361-7878
Fax: (651) 539-0300

Nancy Breems
Secretary of State, Elections Division
180 State Office Building
100 Rev Dr Martin Luther King Jr Blvd
St. Paul, Minnesota 55155-1299

Re: *In the Matter of the Proposed Rules of the Public Utilities Commission Concerning White Pages Directory Publication and Distribution*
OAH 11-2500-32109; Revisor AR4218

Dear Ms. Breems:

Pursuant to Minn. Stat. § 14.26, and Minn. R. 1400.2300, subp. 8, the Office of Administrative Hearings is filing with the Secretary of State four copies of the above-entitled adopted rules. The rules were approved for legality by the Office of Administrative Hearings on July 9, 2015.

Please send the agency copy of the rules to:

Christopher Dale Moseng
Minnesota Public Utilities Commission
121 E Seventh PI E Ste 350
Saint Paul, MN 55101

If you have any questions regarding this matter, please contact Denise Collins at 651-361-7875 or denise.collins@state.mn.us.

Sincerely,

A handwritten signature in cursive script that reads "Kendra McCausland".

Kendra McCausland
Legal Assistant

Enclosures

cc: Christopher Dale Moseng (via email)

1.1 **Public Utilities Commission**

1.2 **Adopted Permanent Rules Relating to Residential White Pages Directory Publication**
1.3 **and Distribution**

1.4 **7810.0100 DEFINITIONS.**

1.5 [For text of subps 1 to 11, see M.R.]

1.6 Subp. 11a. **Complete directory.** "Complete directory" means a directory that
1.7 includes the information compiled under part 7810.2900, subpart 1, whether printed,
1.8 electronically published, or some combination thereof. For example, a complete directory
1.9 may ~~comprise~~ be comprised of a printed subset of exchanges in a local calling area relevant
1.10 to customers in a particular geographic area or community of interest and publication of
1.11 the remainder of the local calling area either electronically or in separate printed volumes.

1.12 [For text of subps 12 to 26, see M.R.]

1.13 Subp. 26a. **Local service provider or LSP.** "Local service provider" or "LSP"
1.14 means a telephone company or telecommunications carrier providing local service in
1.15 Minnesota pursuant to a certificate of authority granted by the commission. Local service
1.16 provider includes both local exchange carriers and competitive local exchange carriers.

1.17 [For text of subps 27 to 40, see M.R.]

1.18 **7810.2900 FORMAT, CONTENT, AND DISTRIBUTION OF DIRECTORIES.**

1.19 Subpart 1. **Basic requirements.** Telephone directories shall be regularly compiled,
1.20 and shall contain each customer's name, telephone number, and, if practical, address,
1.21 except public telephones and numbers unlisted at the customer's request. Upon issuance, a
1.22 local service provider shall provide to all customers served by that directory a complete
1.23 directory consistent with the customer option provisions of part 7810.2950. Upon
1.24 commission request, a local service provider shall furnish to the commission a copy of
1.25 each directory issued, whether printed or electronic.

2.1 Subp. 2. **Printed directories.** Printed directories shall:

2.2 A. display on the front cover the name of the local service provider, the area
2.3 included in the directory, and the year and month of issue;

2.4 B. display in the front portion of the directory information pertaining to
2.5 emergency calls, including information for police and fire departments; and

2.6 C. contain instructions, appropriate to the area served by the directory,
2.7 concerning placing local and long distance calls, calls to repair and directory assistance
2.8 services, calls to local, state, and federal government offices, and the location of local
2.9 service provider business offices.

2.10 Subp. 3. **Electronically published directories.** ~~Any electronic directory~~ A local
2.11 service provider ~~directs~~ shall only direct its customers to ~~shall comply~~ an electronically
2.12 published directory that complies with subpart 1 and part 7810.2950. Electronically
2.13 published directories shall:

2.14 A. display the name of the local service provider;

2.15 B. display information pertaining to emergency calls, including information
2.16 for police and fire departments;

2.17 C. display instructions concerning placing local and long distance calls, calls
2.18 to repair and directory assistance services, calls to local, state, and federal government
2.19 offices, and the location of local service provider business offices; and

2.20 D. be prominently displayed on and accessible from the company's Web site.

2.21 **7810.2950 DIRECTORIES; CUSTOMER OPTION.**

2.22 A local service provider may publish printed or electronic directories, or some
2.23 combination thereof. A local service provider that does not make an electronic directory
2.24 available shall distribute a printed directory to each customer, except where an offer is
2.25 made and explicitly refused by the customer. A local service provider that publishes an

4.1 [For text of items G to K, see M.R.]

4.2 **7812.0600 BASIC SERVICE REQUIREMENTS.**

4.3 Subpart 1. **Required services.** A local service provider (LSP) shall provide, as part
4.4 of its local service offering, the following to all customers within its service area:

4.5 A. single party voice-grade service and touch-tone capability;

4.6 B. 911 or enhanced 911 access;

4.7 C. 1 + intraLATA and interLATA presubscription and code-specific equal access
4.8 to interexchange carriers subscribing to its switched access service;

4.9 D. access to directory assistance, directory listings, and operator services;

4.10 E. toll and information service-blocking capability without recurring
4.11 monthly charges as provided in the commission's ORDER REGARDING LOCAL
4.12 DISCONNECTION AND TOLL BLOCKING CHARGES, Docket No. P-999/CI-96-38
4.13 (June 4, 1996), and its ORDER GRANTING TIME EXTENSIONS AND CLARIFYING
4.14 ONE PORTION OF PREVIOUS ORDER, Docket No. P-999/CI-96-38 (September 16,
4.15 1996), which are incorporated by reference, are not subject to frequent change, and are
4.16 available through the statewide interlibrary loan system;

4.17 F. one complete directory per year for each local calling area, which may
4.18 include more than one local calling area, consistent with the customer option provisions
4.19 of part 7810.2950 and, upon a customer's request and in the customer's preferred format
4.20 among the formats offered by the local service provider, one copy of any other directory
4.21 within the local calling area;

4.22 G. a white pages and directory assistance listing, or, upon customer request,
4.23 a private listing that allows the customer to have an unlisted or unpublished telephone
4.24 number;

4.25 H. call-tracing capability according to chapter 7813;

5.1 I. blocking capability according to the commission's ORDER ESTABLISHING
5.2 CONDITIONS FOR THE PROVISION OF CUSTOMER LOCAL AREA SIGNALING
5.3 SERVICES, Docket No. P-999/CI-92-992 (June 17, 1993) and its ORDER AFTER
5.4 RECONSIDERATION, Docket No. P-999/CI-92-992 (December 3, 1993), which are
5.5 incorporated by reference, are not subject to frequent change, and are available through
5.6 the statewide interlibrary loan system; and

5.7 J. telecommunications relay service capability or access necessary to comply
5.8 with state and federal regulations.

5.9 [For text of subps 2 to 7, see M.R.]

Office of the Revisor of Statutes

Administrative Rules



TITLE: Adopted Permanent Rules Relating to Residential White Pages Directory Publication and Distribution

AGENCY: Public Utilities Commission

MINNESOTA RULES: Chapters 7810, 7811, and 7812



RULE APPROVED
OFFICE OF ADMINISTRATIVE HEARINGS
July 9, 2015
DATE
Barbara L. Neilson
ADMINISTRATIVE LAW JUDGE.

The attached rules are approved for filing with the Secretary of State

A blue ink signature of Ryan S. Inman, consisting of stylized initials and a surname.

Ryan S. Inman
Assistant Deputy Revisor

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