

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

LeRoy Koppendraye

Chair

Ken Nickolai

Commissioner

Marshall Johnson

Commissioner

Phyllis Reha

Commissioner

Thomas Pugh

Commissioner

Christopher Anderson
Associate General Counsel
Minnesota Power
30 West Superior Street
Duluth, MN 55802-2093

SERVICE DATE: SEPTEMBER 10, 2004

DOCKET NO. E-017/M-04-963

In the Matter of a Request by Minnesota Power for a Variance to Commission Rules Regarding Billing Errors

The above entitled matter has been considered by the Commission and the following disposition made:

Approved the variance to Minnesota Rule part 7820.3800;

The Company shall adjust its refund calculations to include a 6 percent interest for all accounts affected by the billing errors;

The Company shall submit a compliance filing upon completion of the refunds in six months. If the refund process has not been completed within six months, the Company shall submit a compliance filing detailing the progress of the refunds and the expected completion date.

The Commission agrees with and adopts the recommendations of the Department of Commerce which are attached and hereby incorporated in the Order.

BY ORDER OF THE COMMISSION

Burl W. Haar
Executive Secretary

(S E A L)

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