

E-119/C-92-318 ORDER REQUIRING ANSWER TO COMPLAINT

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Don Storm	Chair
Tom Burton	Commissioner
Cynthia A. Kitlinski	Commissioner
Dee Knaak	Commissioner
Norma McKanna	Commissioner

In the Matter of a Complaint
Against Lake Region Cooperative
Electric Association

ISSUE DATE: June 4, 1992

DOCKET NO. E-119/C-92-318

ORDER REQUIRING ANSWER TO
COMPLAINT

PROCEDURAL HISTORY

On May 15, 1992 the Commission received a verified complaint signed by 57 members of the Lake Region Cooperative Electric Association (the co-op). The complaint stated the members signing it were "extremely dissatisfied" with the co-op's handling of stray voltage problems and with the co-op's response to complaints about stray voltage. The complaint requested three forms of relief: installation of isolating devices at the co-op's expense, relocation of primary neutral grounding equipment away from problem areas, and comprehensive investigation of the electrical parameters at farms with stray voltage problems.

The Commission met on May 27, 1992 to consider requiring an answer to the complaint.

FINDINGS AND CONCLUSIONS

Under Minn. Stat. § 217B.17, subd. 6a (1990), the Commission has jurisdiction over complaints about the service standards and practices of electric co-operatives. The Commission therefore has jurisdiction over this complaint.

Under Minn. Stat. § 216B.17, subd. 1 (1990), the Commission is to investigate complaints to whatever extent it deems necessary. The Commission needs a response from the co-op to determine what, if any, further proceedings are necessary. The Commission will therefore serve the complaint on the co-op and require an answer within 20 days.

ORDER

1. Within 20 days of the date of this Order Lake Region Cooperative Electric Association shall file an answer to the attached complaint and shall serve a copy of its answer on complainants' designated representative, Lonnie Nelson.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster
Executive Secretary

(S E A L)