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Telephone Assistance Plan (TAP)

1. General

TAP is a state telephone assistance program under [Minnesota Statutes 237.69 - .72](#) designed to make telephone service accessible to qualifying low-income residential households. Through this program, eligible households will receive a monthly discount on their landline residential telephone service.

2. Eligibility Requirements

To be eligible for assistance, a TAP applicant must be eligible for the federal Lifeline Program. An applicant agrees to notify the local telephone service provider if the applicant ceases to be eligible for the federal Lifeline Program.

3. Eligibility Revocation

If the local telephone service provider discovers conditions exist that disqualify the recipient of TAP, the support will be discontinued. The customer will be billed retroactively to whichever is the most recent of the dates TAP commenced or the recipient no longer qualified for the service, not to exceed 12 months.

4. State TAP Monthly Surcharge: \$.03 or, as revised by the Commission.