

NEWS RELEASE

FOR IMMEDIATE RELEASE

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PUBLIC UTILITIES COMMISSION ORDERS BUZZ TELECOM, BUSINESS OPTIONS INC, AND ULTIMATE MEDIUM COMMUNICATIONS CORPORATION (UMCC) TO STOP DOING BUSINESS IN MINNESOTA

The Minnesota Public Utilities Commission (MPUC) has revoked Buzz Telecom's and Business Options, Inc.'s authority to provide long distance telephone service in Minnesota. Buzz and Business Options transferred some of their customers to a third company, Ultimate Medium Communications Corporation, also known as UMCC. On July 5, 2007, the MPUC issued an order determining that UMCC does not have authority to provide service in Minnesota and requiring UMCC to cease operations in Minnesota.

The MPUC found UMCC in violation of Minnesota laws regarding certification, filing of tariffs, notice and disclosure to customers, and anti-slamming. Slamming is the illegal switching of a consumer's long distance carrier without permission. The MPUC has referred the violations to the Office of the Attorney General to pursue civil penalties.

The MPUC has ordered UMCC to stop providing service in Minnesota and issue refunds for all monies collected from Minnesota consumers. Consumers who are currently receiving service from UMCC must choose a new long distance carrier.

Consumers who believe their service has been slammed or have received bills from UMCC, Buzz or Business Options are advised to do the following:

- Do not pay the bill.
- Contact their local telephone company and preferred long distance carrier to verify their long distance service is being provided by their preferred carrier. If not, ask their local company and their preferred carrier to make the change.
- File a complaint against these companies with the Public Utilities Commission:

Consumer Affairs Office

Minnesota Public Utilities Commission

121 Seventh Place East, Suite 350

St Paul MN 55101-2147

Print a complaint form: <http://www.puc.state.mn.us/docs/cfdec05.pdf>

E-mail a completed complaint form: consumer.puc@state.mn.us

Fax a completed complaint form: 651-297-7073

Call for a complaint form: 651-290-0406, select option 1, 4

More information regarding this investigation (Docket P999/CI-07-24) is available online: <https://www.edockets.state.mn.us/EFiling/search.jsp>.

This document can be made available in alternative formats (i.e., large print or audio tape) by calling 651-201-2202 (voice). Consumers with hearing or speech disabilities may call us through Minnesota Relay at 1-800-627-3529 or by dialing 711.

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