

Minnesota Governor's Council on Developmental Disabilities Business Results

Federal Fiscal Year 2017
(October 1, 2016 - September 30, 2017)

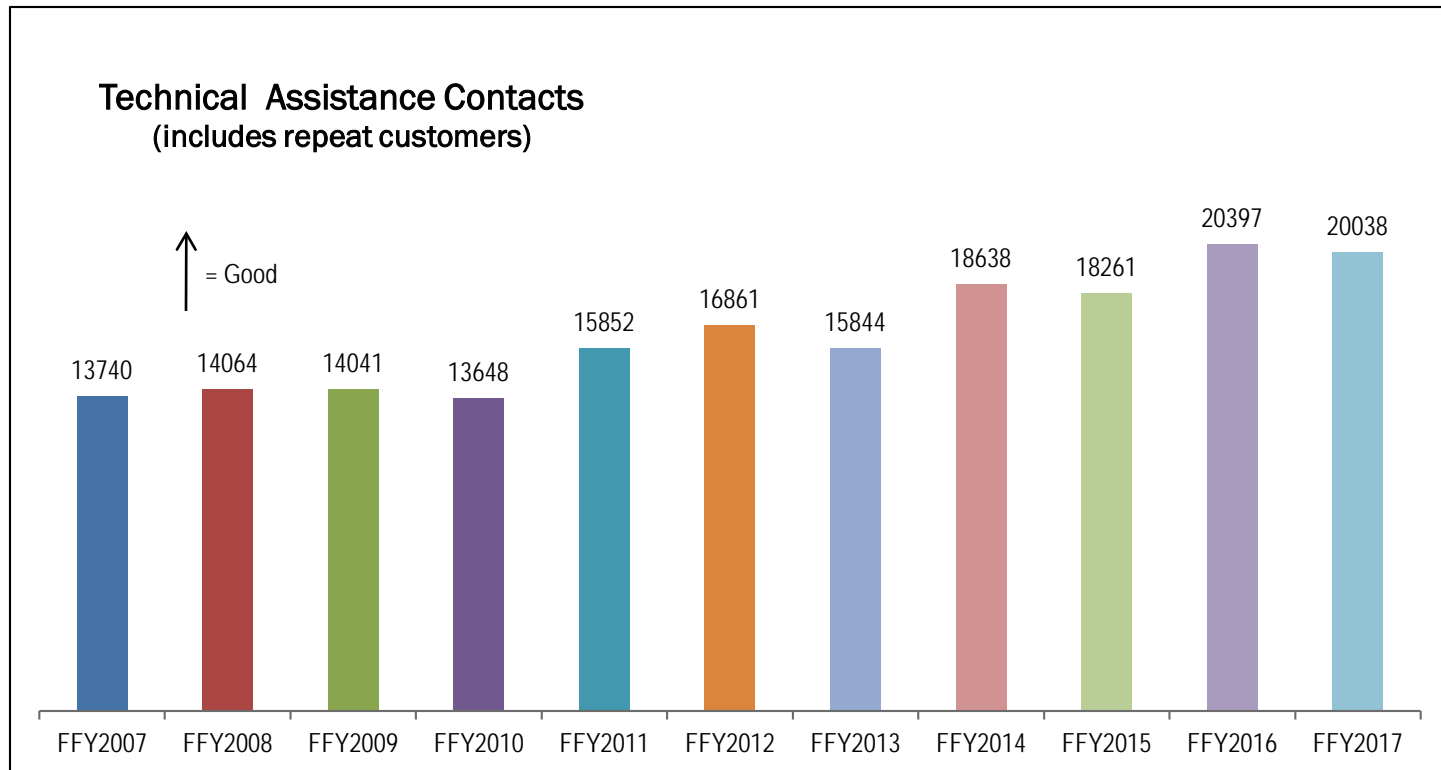
FFY 2017

Business Results

Customer Focus Results

A. Technical Assistance Contacts

FFYs 2007 - 2017



NOTE: FFY 2008: MNDisability.gov launched
FFY 2010: E-learning contacts added
July 2011: State government shutdown

FFY 2017

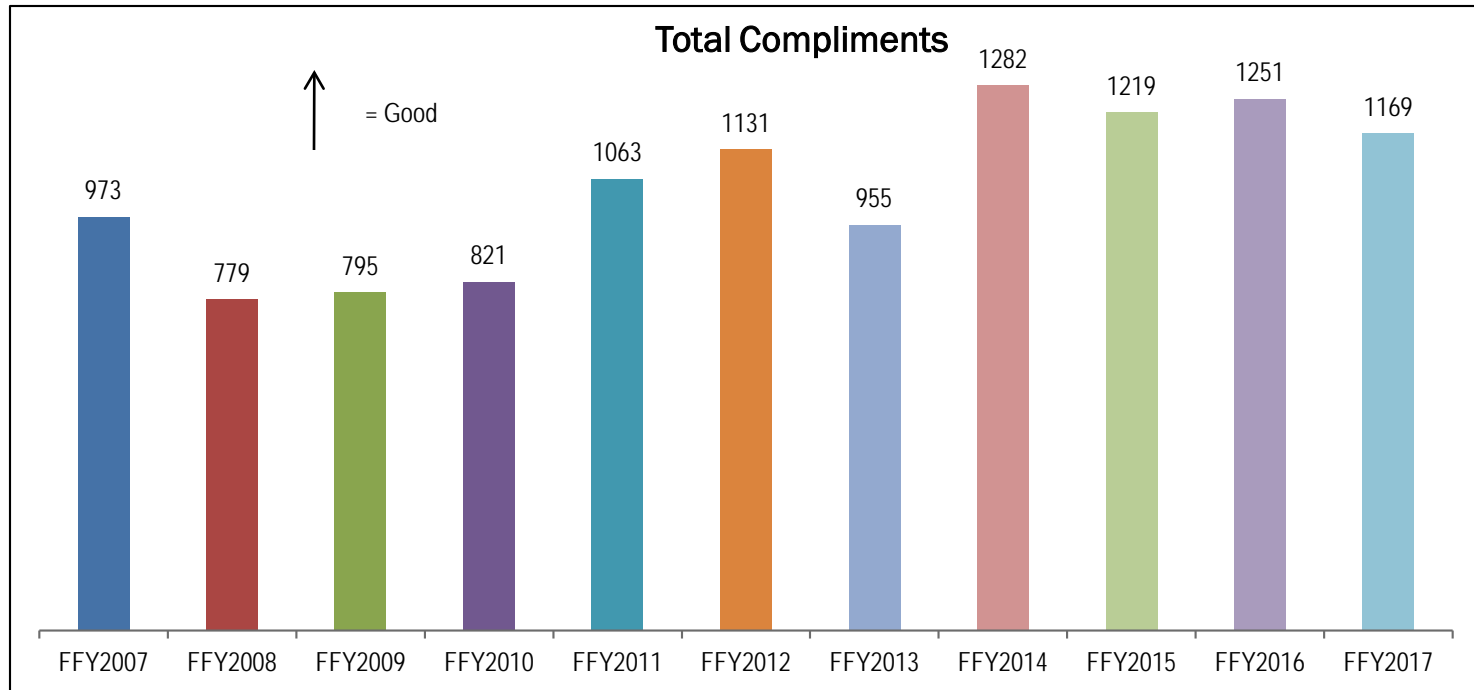
Business Results

Customer Focus Results

B. Total Compliments (mail/email)

Technical assistance; timeliness; and presentations, products/services, and Partners in Policymaking

FFYs 2007 - 2017

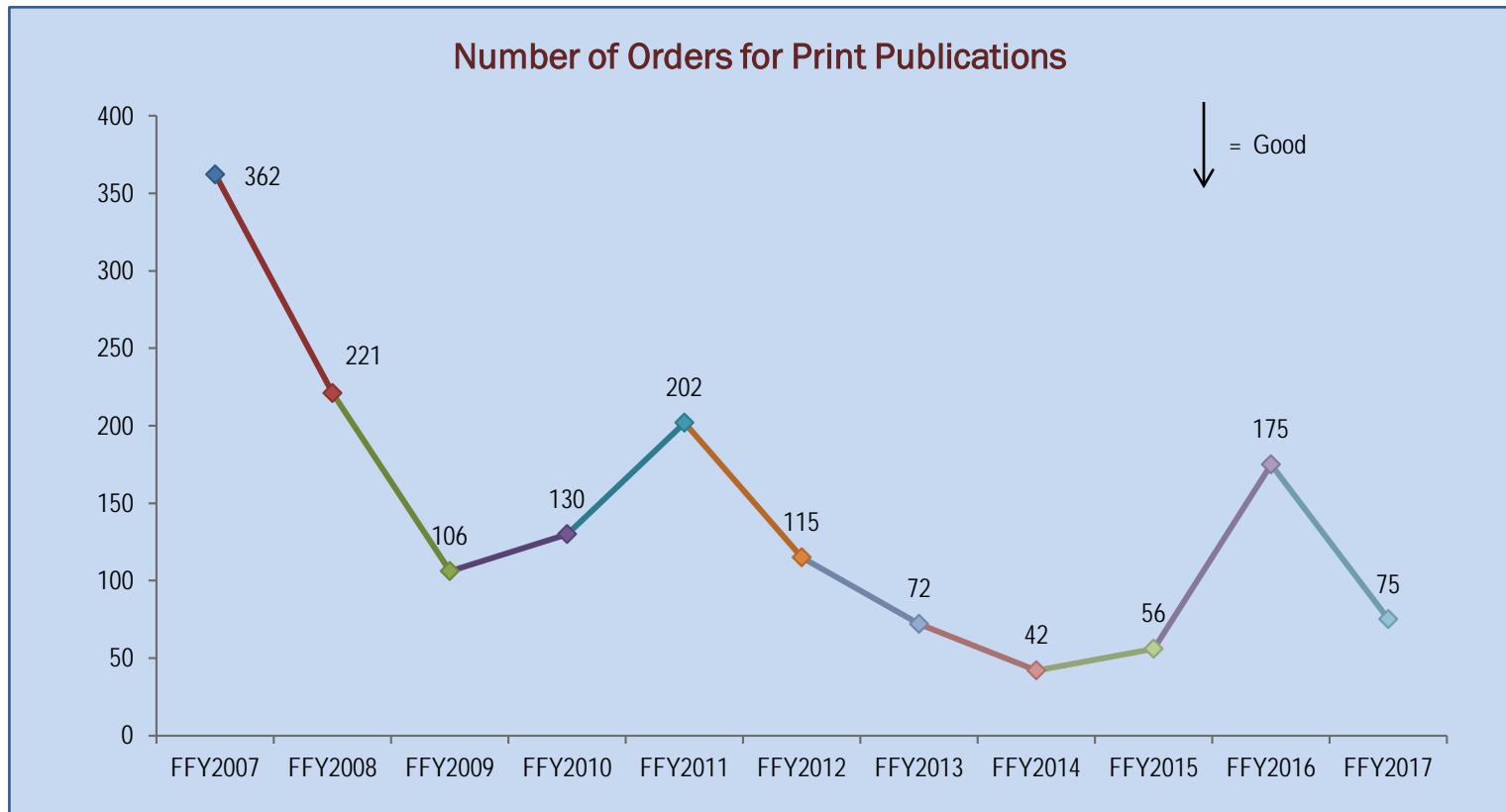


NOTE: Compliments are searched for actionable items
July 2011: State government shutdown

FFY 2017

Business Results

Customer Focus Results
C. Publication Orders
FFYs 2007 - 2017



NOTE: July 2011: State government shutdown

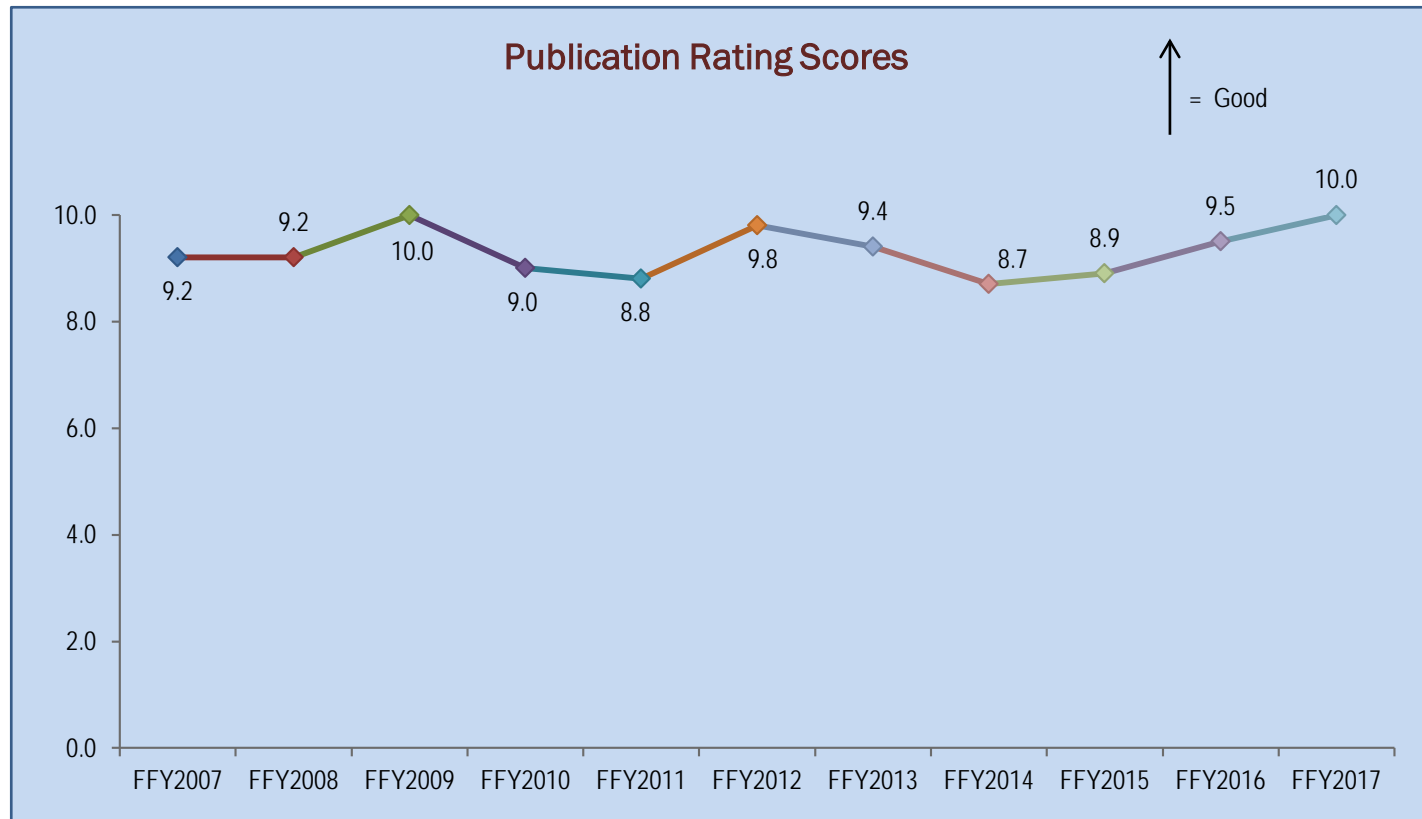
Print publications are treated as an alternative to electronic versions and downloads

FFY 2017

Business Results

Customer Focus Results

D. Publications Rating (scale of 1 – 10; 10 = highest)
FFYs 2007 - 2017

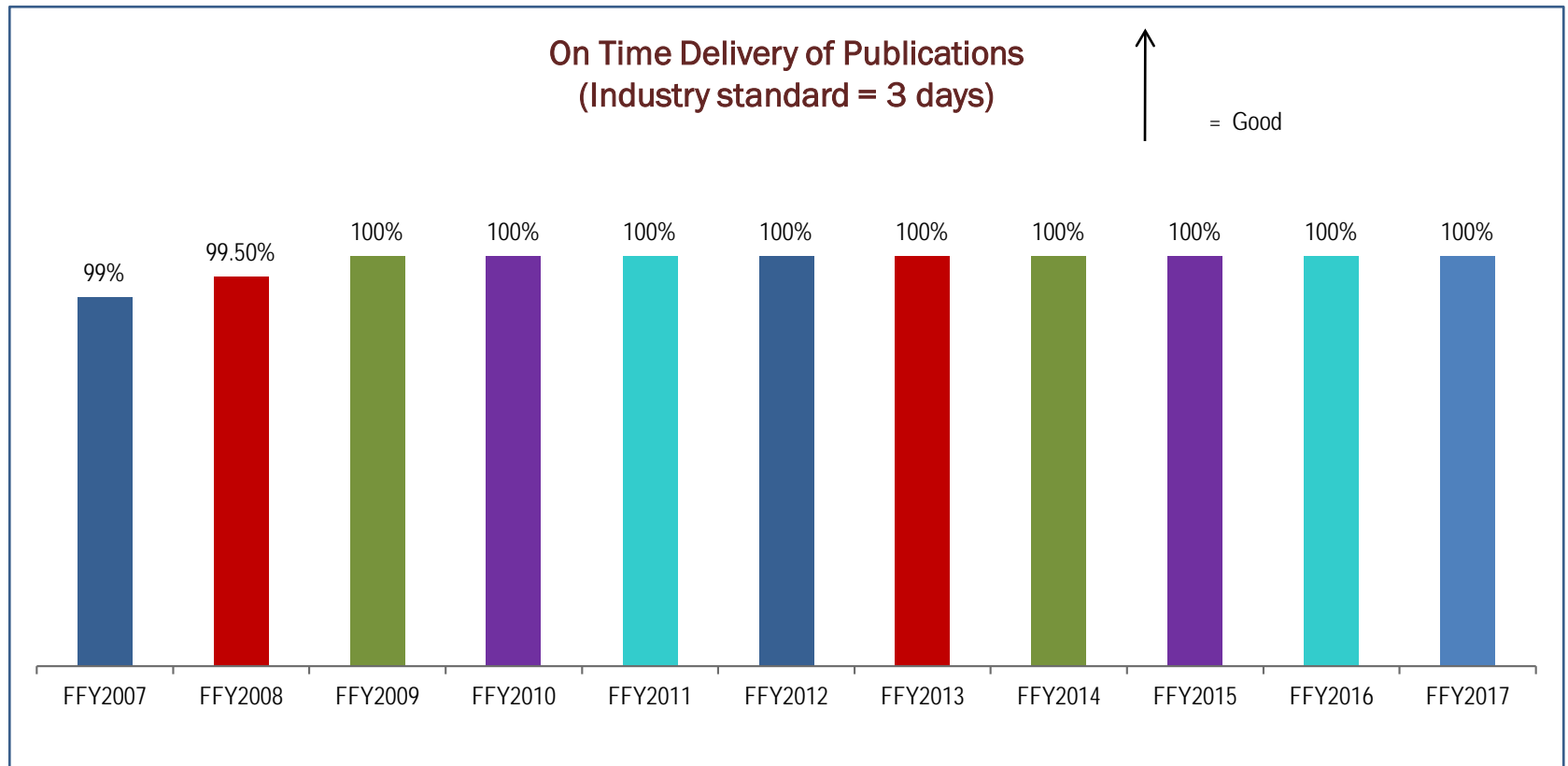


NOTE: July 2011: State government shutdown

FFY 2017

Business Results

Customer Focus Results E. Publication Delivery Time FFYs 2007 - 2017

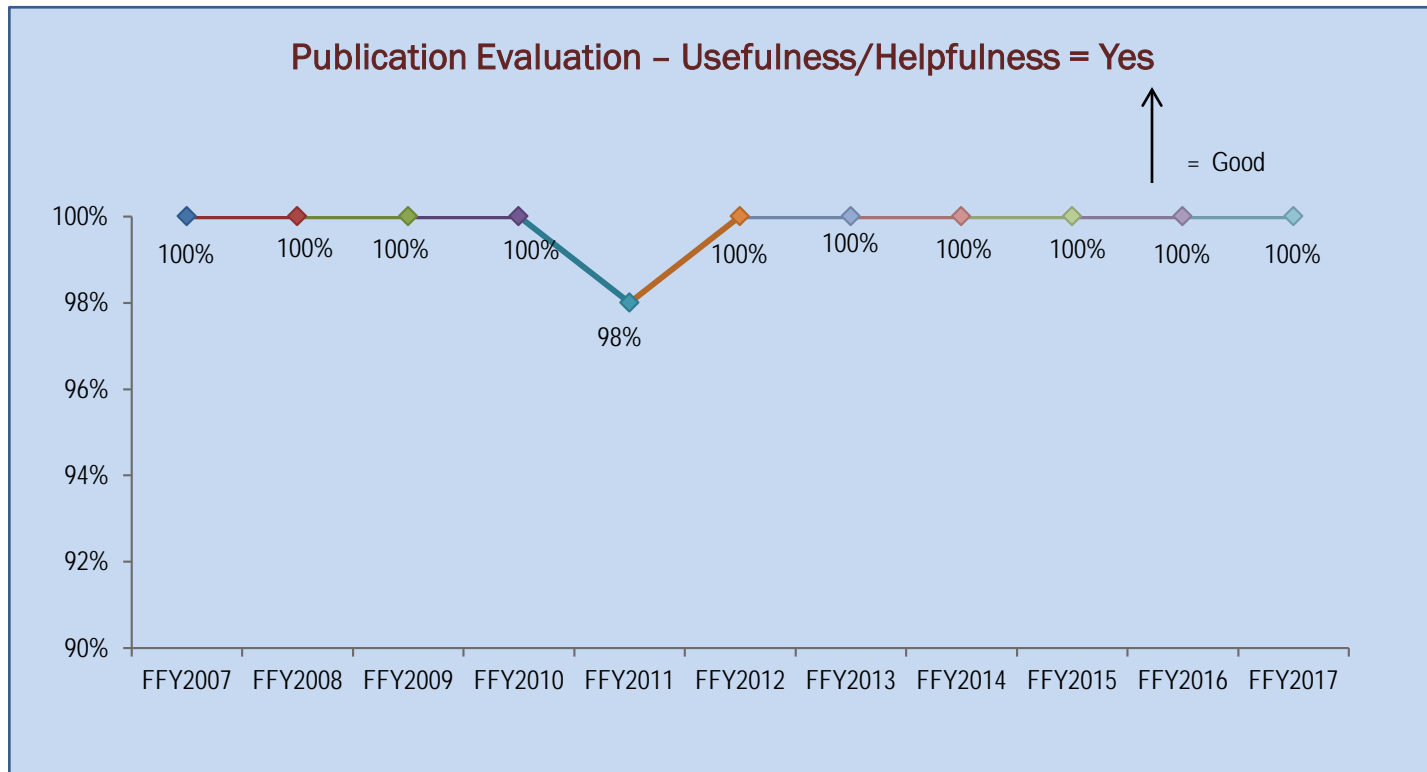


NOTE: July 2011: State government shutdown

FFY 2017

Business Results

Customer Focus Results
F. Publication Evaluation
FFYs 2007 – 2017



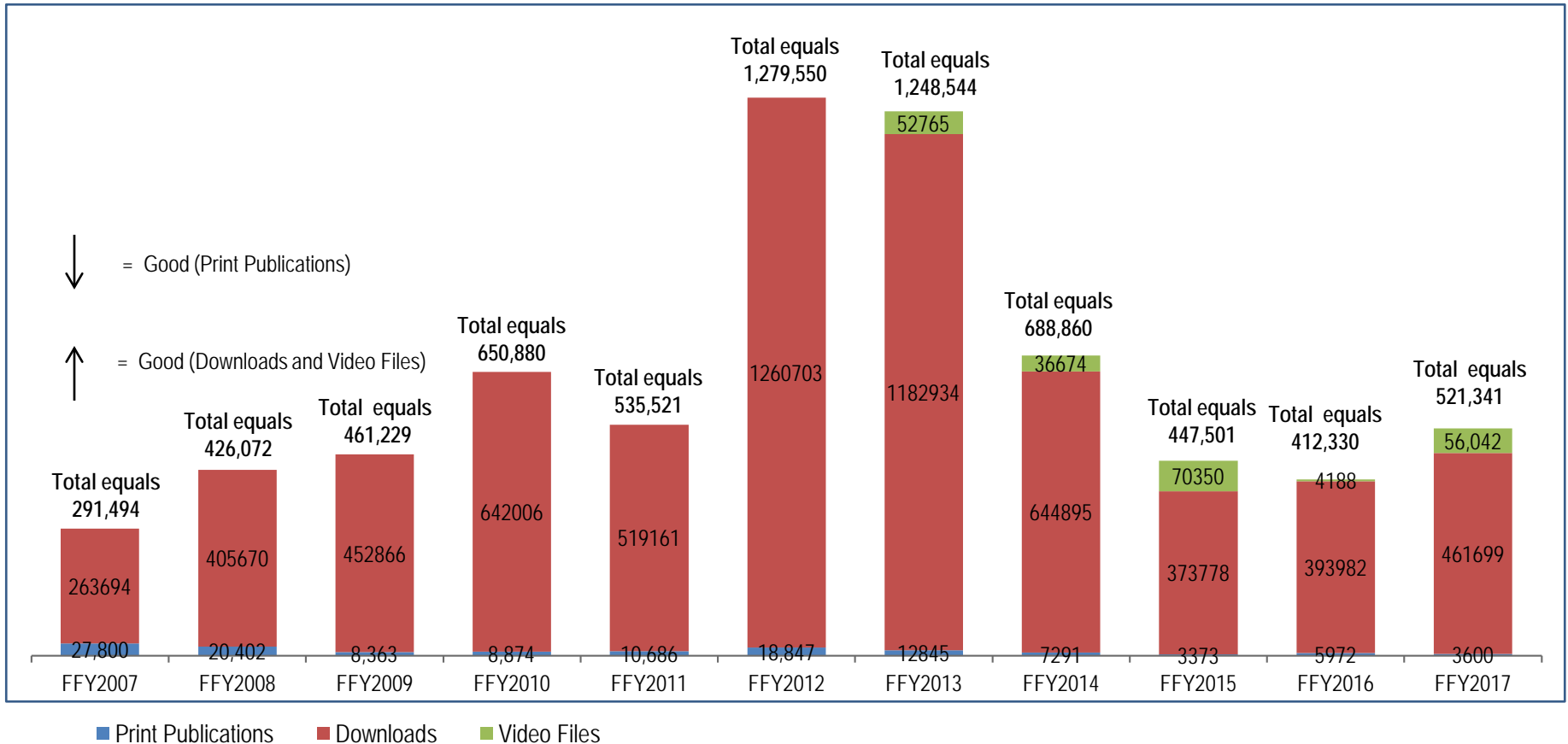
NOTE: FFY2011: ASD Emergency Planning Kits evaluated at AuSM Conference

FFY 2017

Business Results

Customer Focus Results

G. Print Publications, Downloads, and Video Files FFYs 2007 - 2017



NOTE: July 2011: State government shutdown July 2012: Software and website data collection methods changed
 FFY 2013: Video files added FFYs 2014 and 2015: Decrease in downloads due to IT infrastructure changes; some IP addresses dropped.

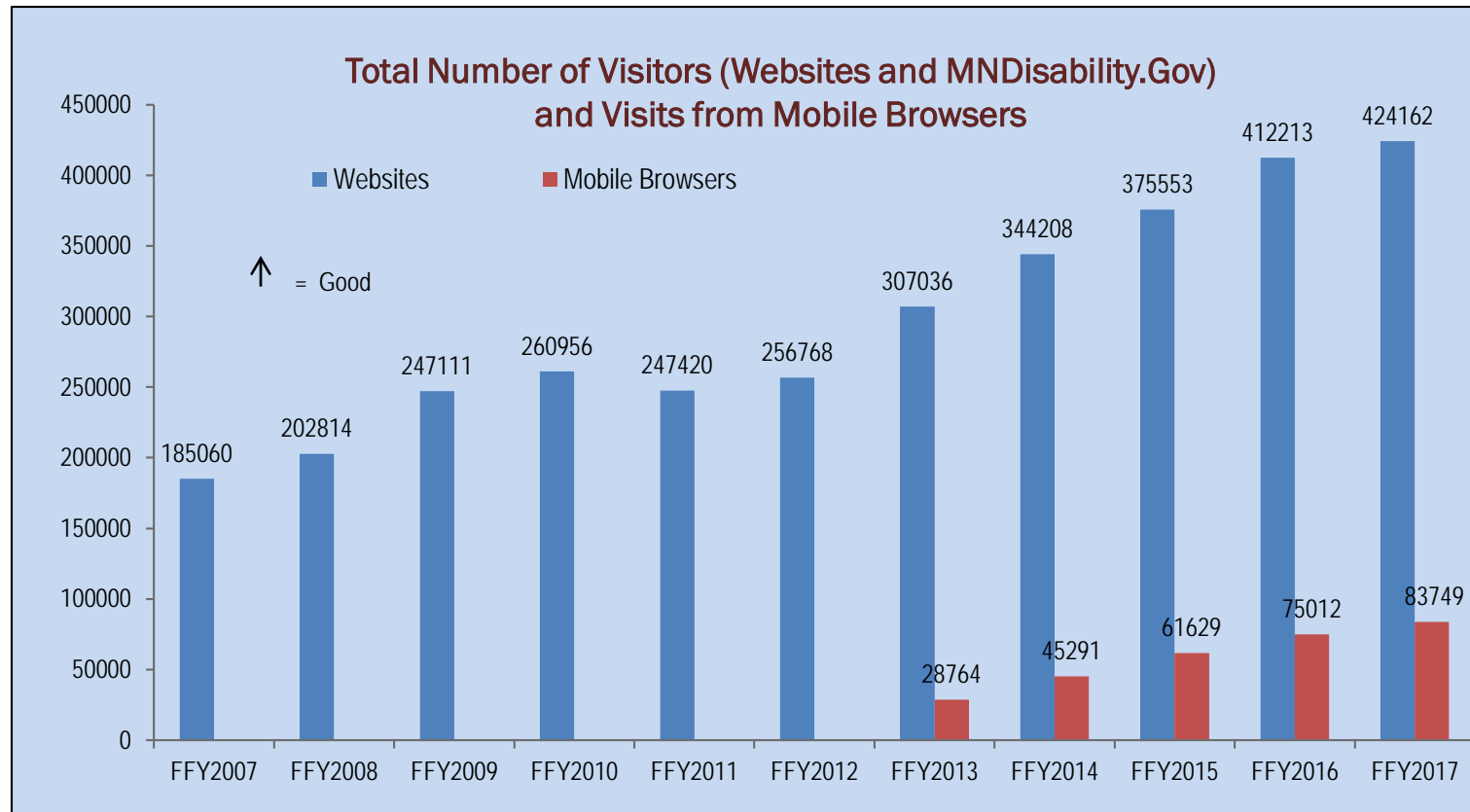
FFY 2017

Business Results

Customer Focus Results

H. Online Visits (Websites and Mobile Browsers)

FFYs 2007 – 2017



NOTE: July 2011: State government shutdown July 2012: Software and website data collection methods changed
FFY 2013: Video files added

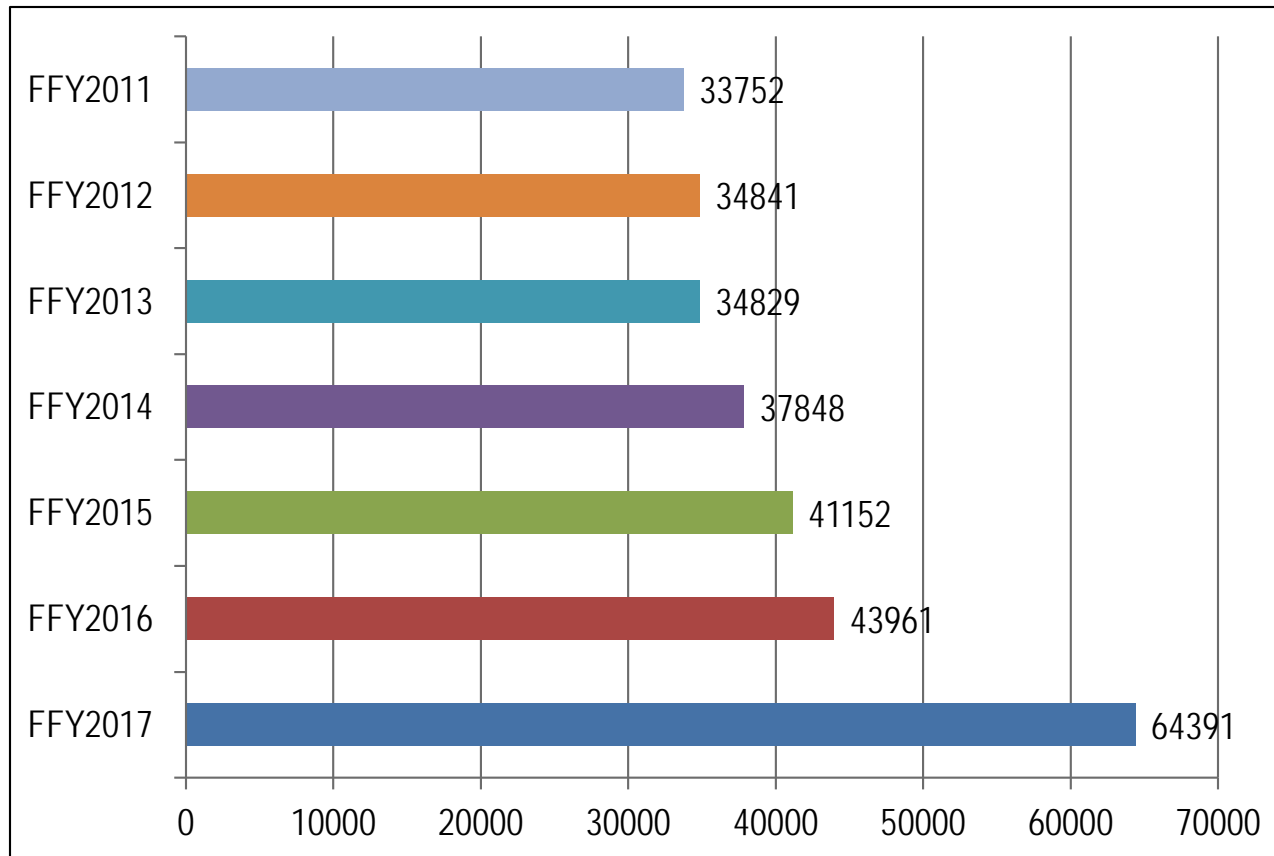
FFY 2017

Business Results

Customer Focus Results

I. MNDisability.gov Visitors

FFYs 2011 – 2017

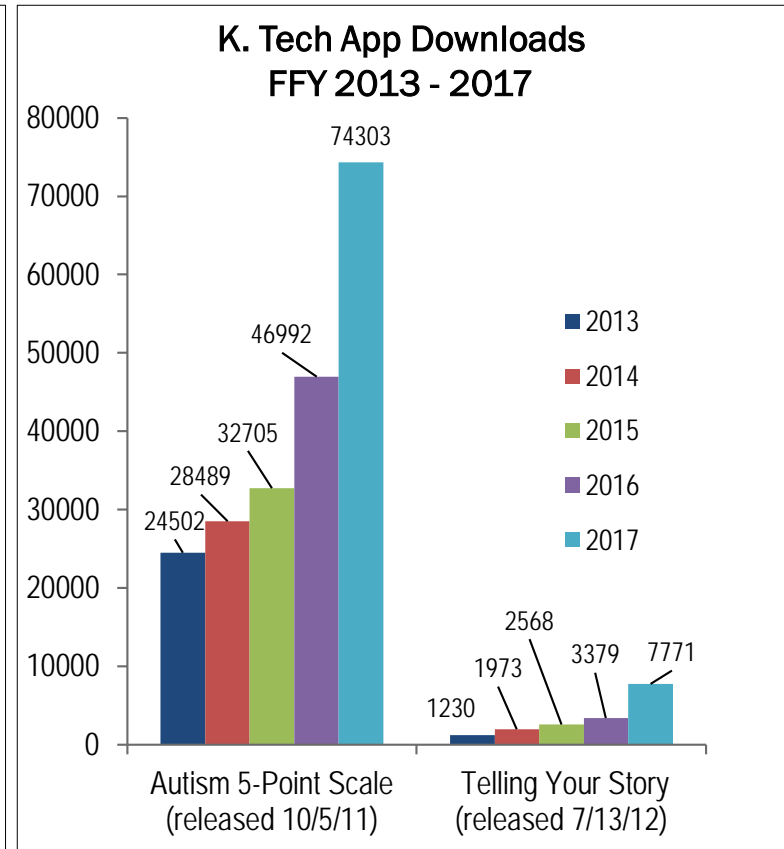
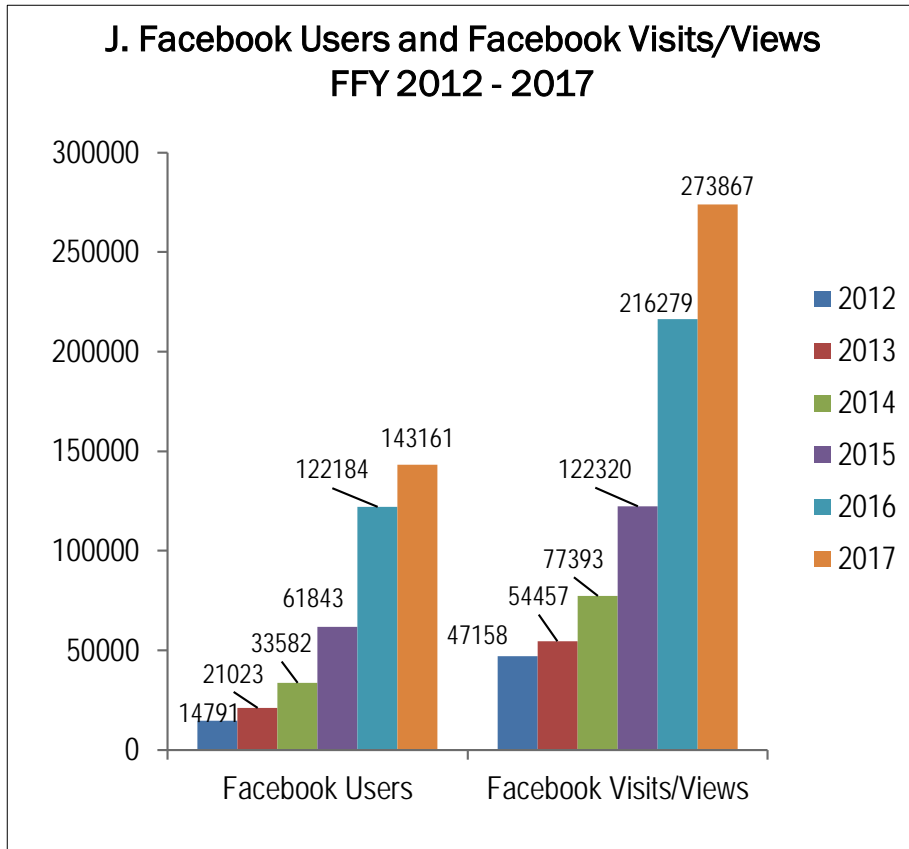


NOTE: July 2011: State government shutdown

FFY 2017

Business Results

Customer Focus Results
 J. Facebook Users and Facebook Visits/Views
 K. Tech App Downloads



NOTE: Tracking measures changed in 2012; results are for eight months in 2012.

NOTE: Totals are cumulative from release date

FFY 2017

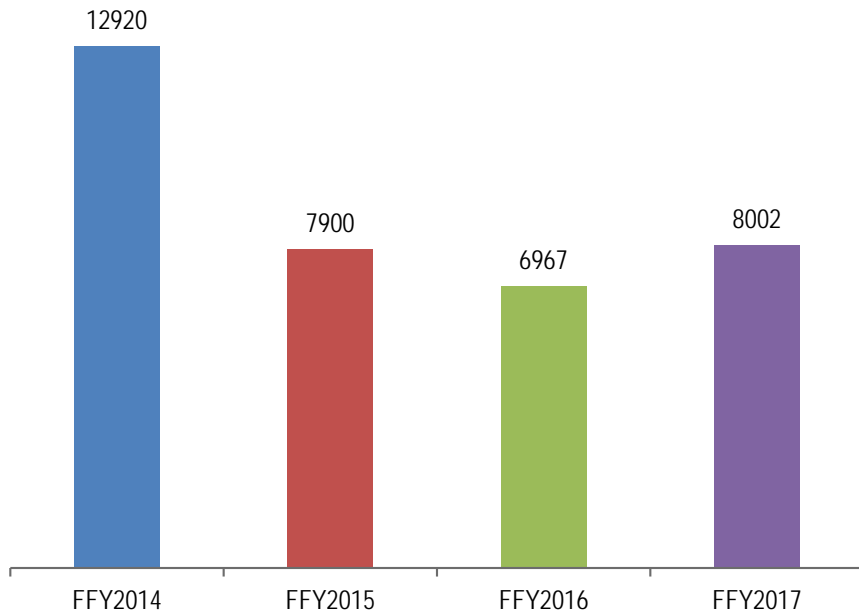
Business Results

Customer Focus Results

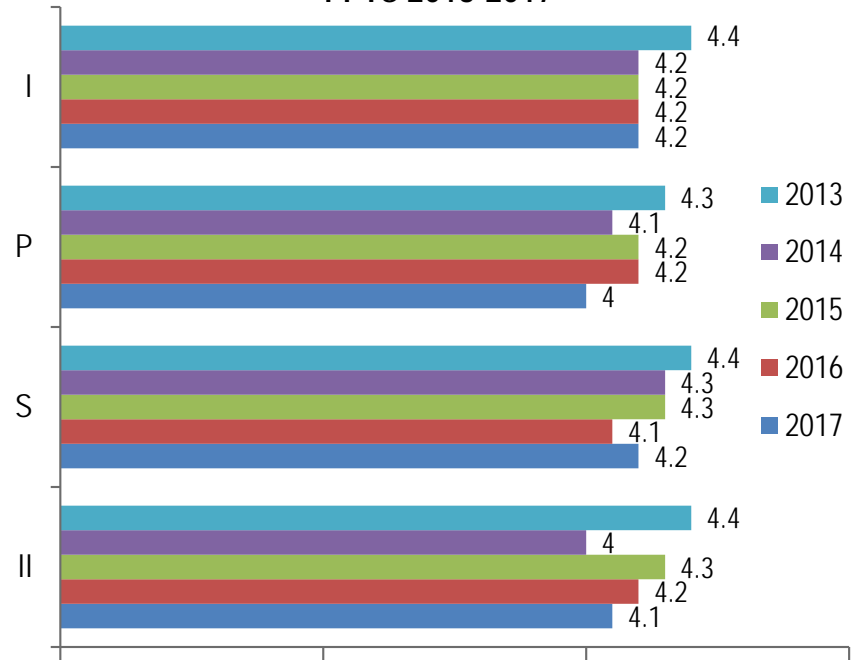
L. LMS* Online Learning Visits

M. Online Learning IPSII Results (scale of 1 – 5; 5 = highest)

L. LMS* Online Learning Visits
FFYs 2014-2017



M. Online Learning IPSII Results
FFYs 2013-2017



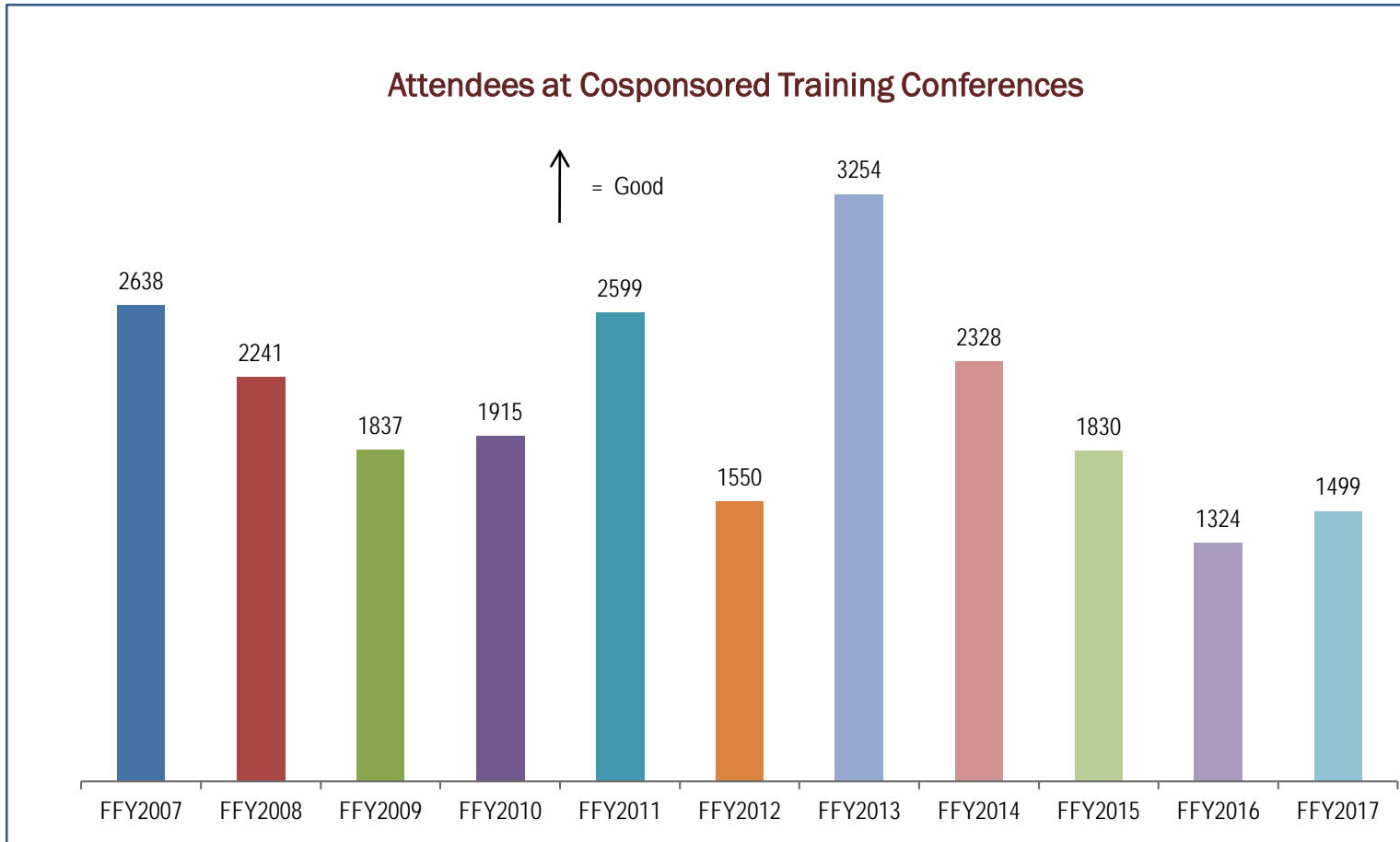
* Learning Management System

NOTE: Learning management system began tracking March 2014

FFY 2017

Business Results

Customer Focus Results
N. Cosponsored Training Conferences - Attendees
FFYs 2007 - 2017



FFY 2017

Business Results

Financial and Market Results

A. Matching Funds FFYs 2009 - 2017

Goal = 25% Match

FFY2017
\$341,603

FFY2016
\$338,347

FFY2015
\$337,358

FFY2014
\$323,591

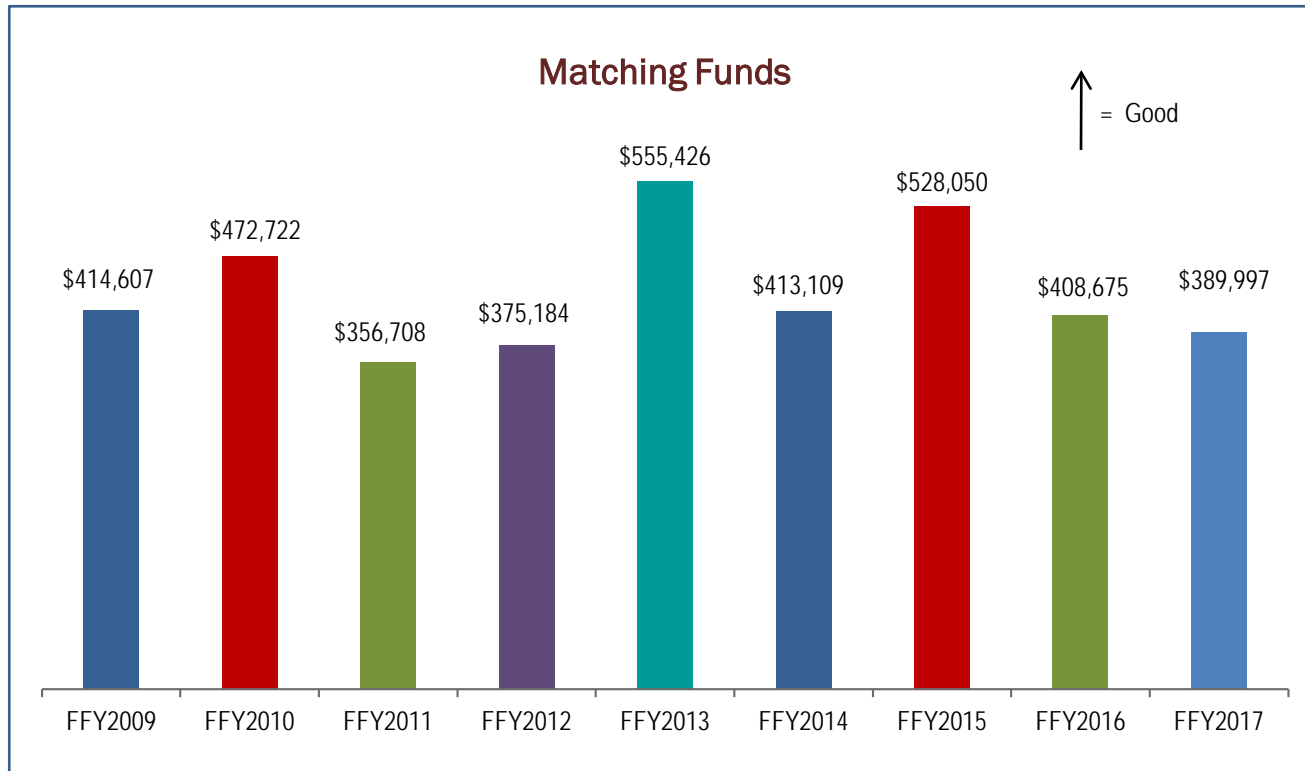
FFY2013
\$338,965

FFY2012
\$340,300

FFY2011
\$340,740

FFY2010
\$341,423

FFY2009
\$341,423



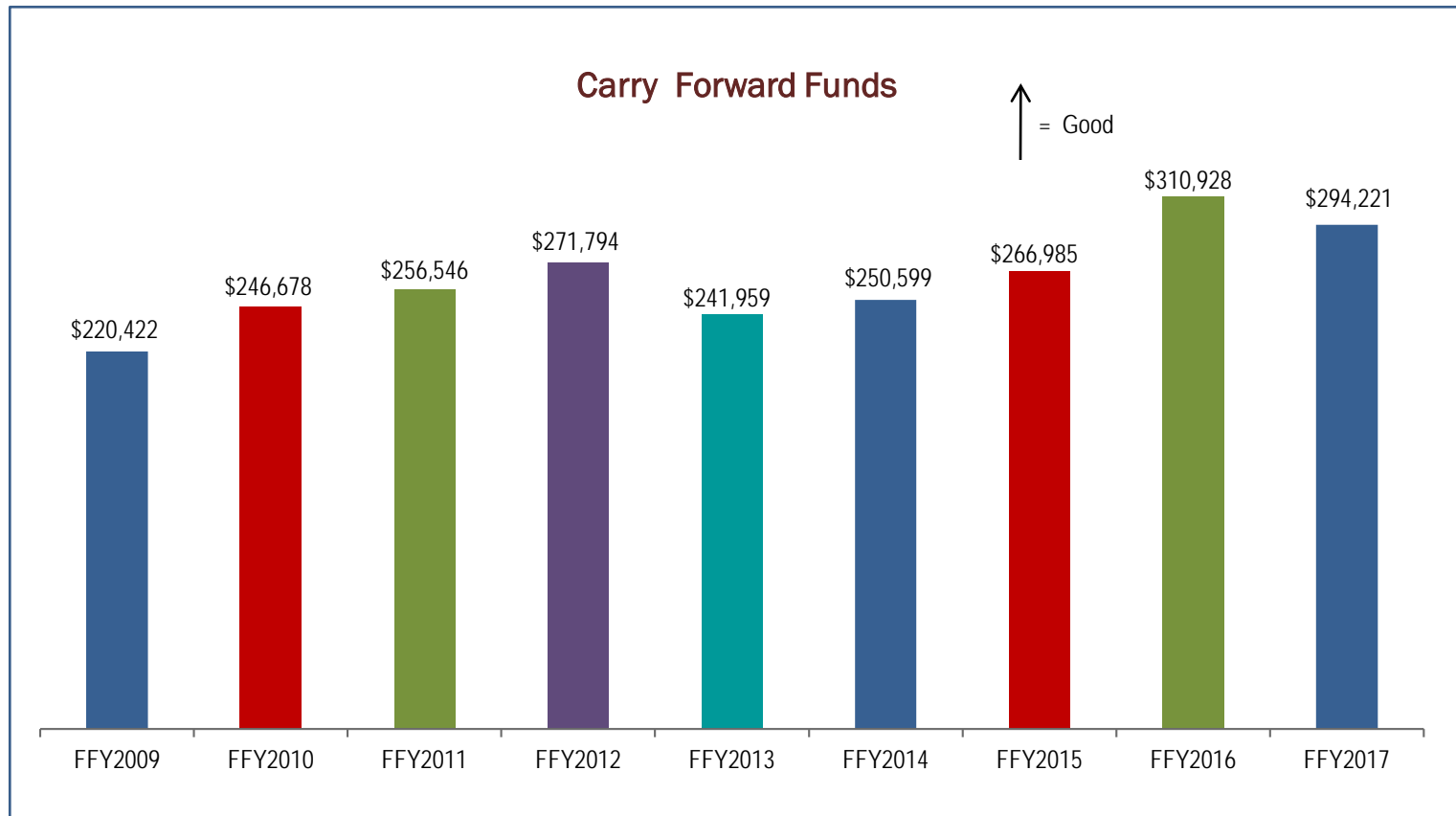
NOTE: FFYs 2009 & 2010 includes legislative support for self advocacy totaling over \$100,00 per year

FFY 2017

Business Results

Financial and Market Results

B. Carry Forward Funds
FFYs 2009 - 2017



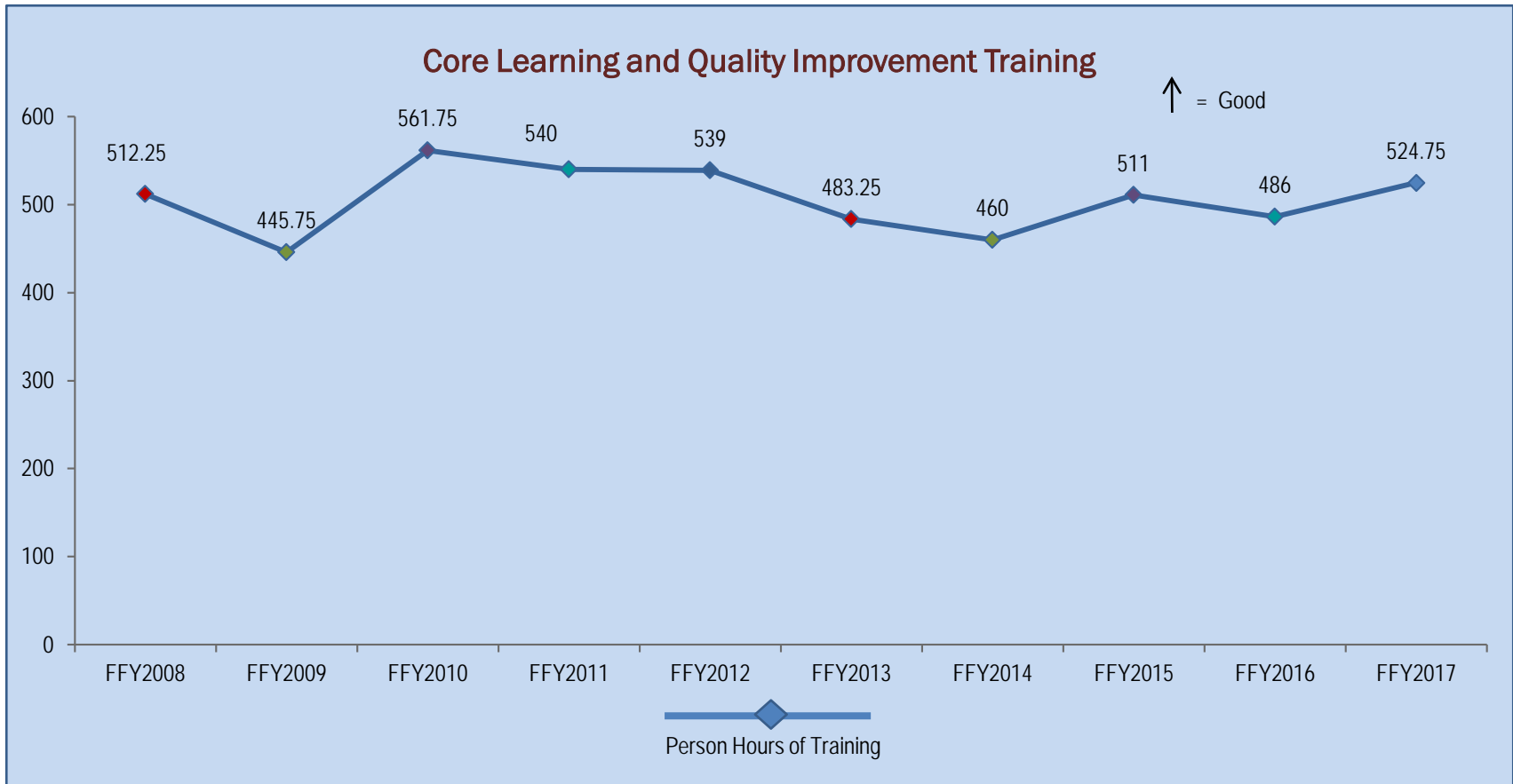
FFY 2017

Business Results

Human Resource Results

A. Training Hours – Council Members and Staff

FFYs 2008 - 2017

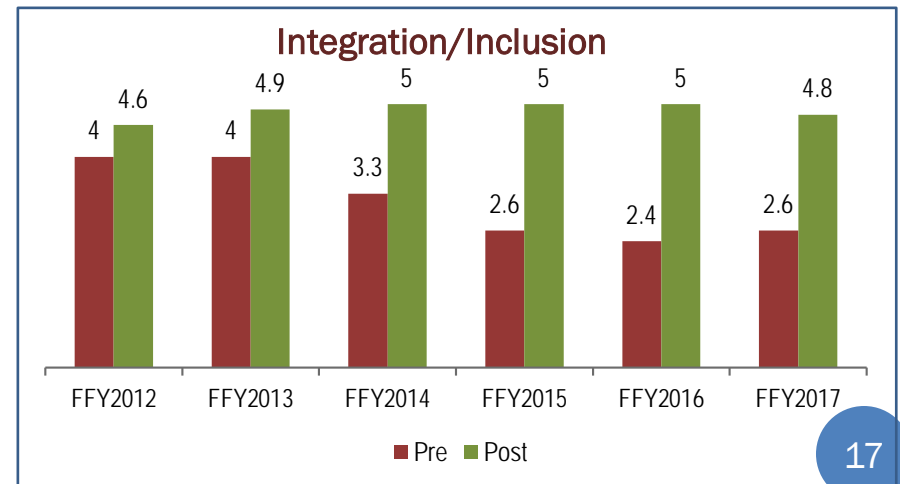
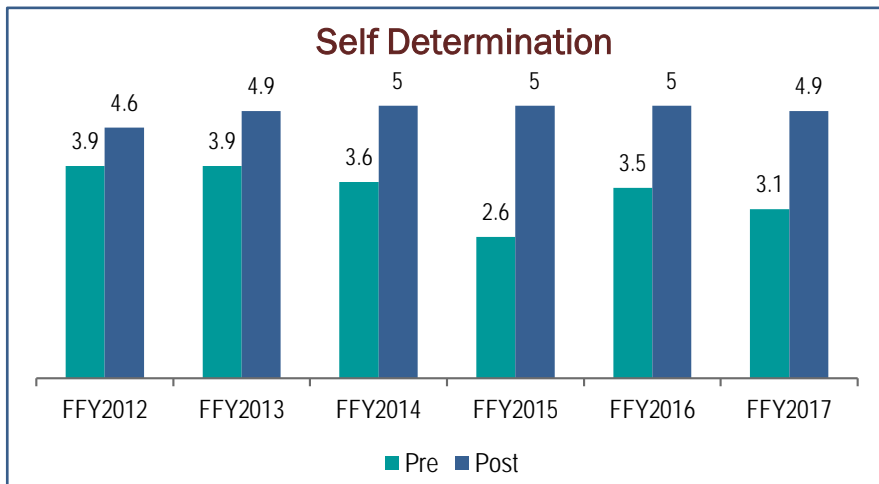
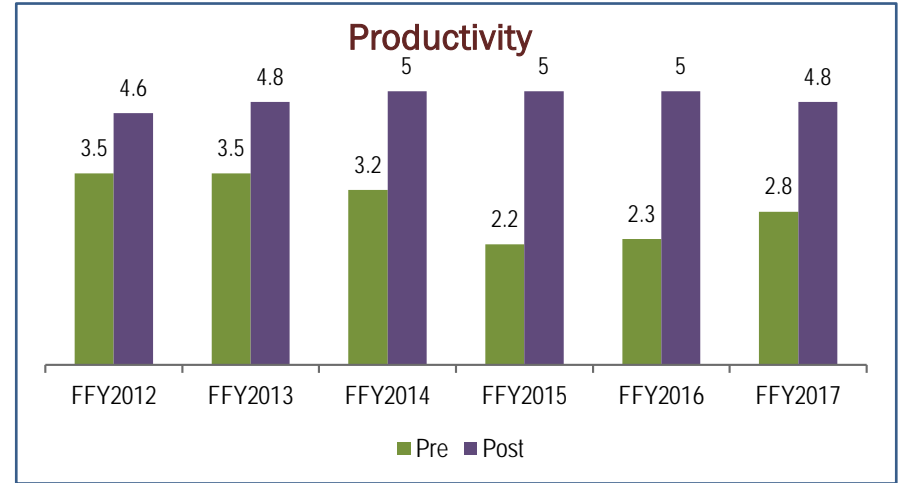
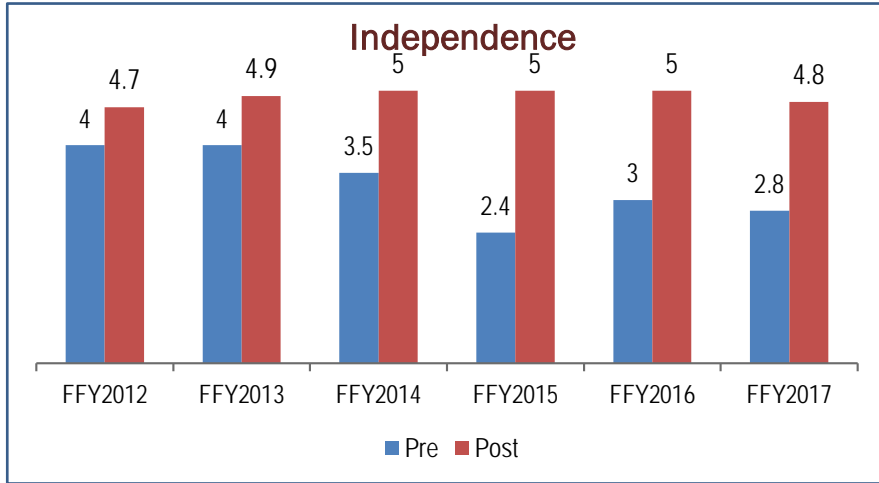


FFY 2017

Business Results

Supplier / Partner Results

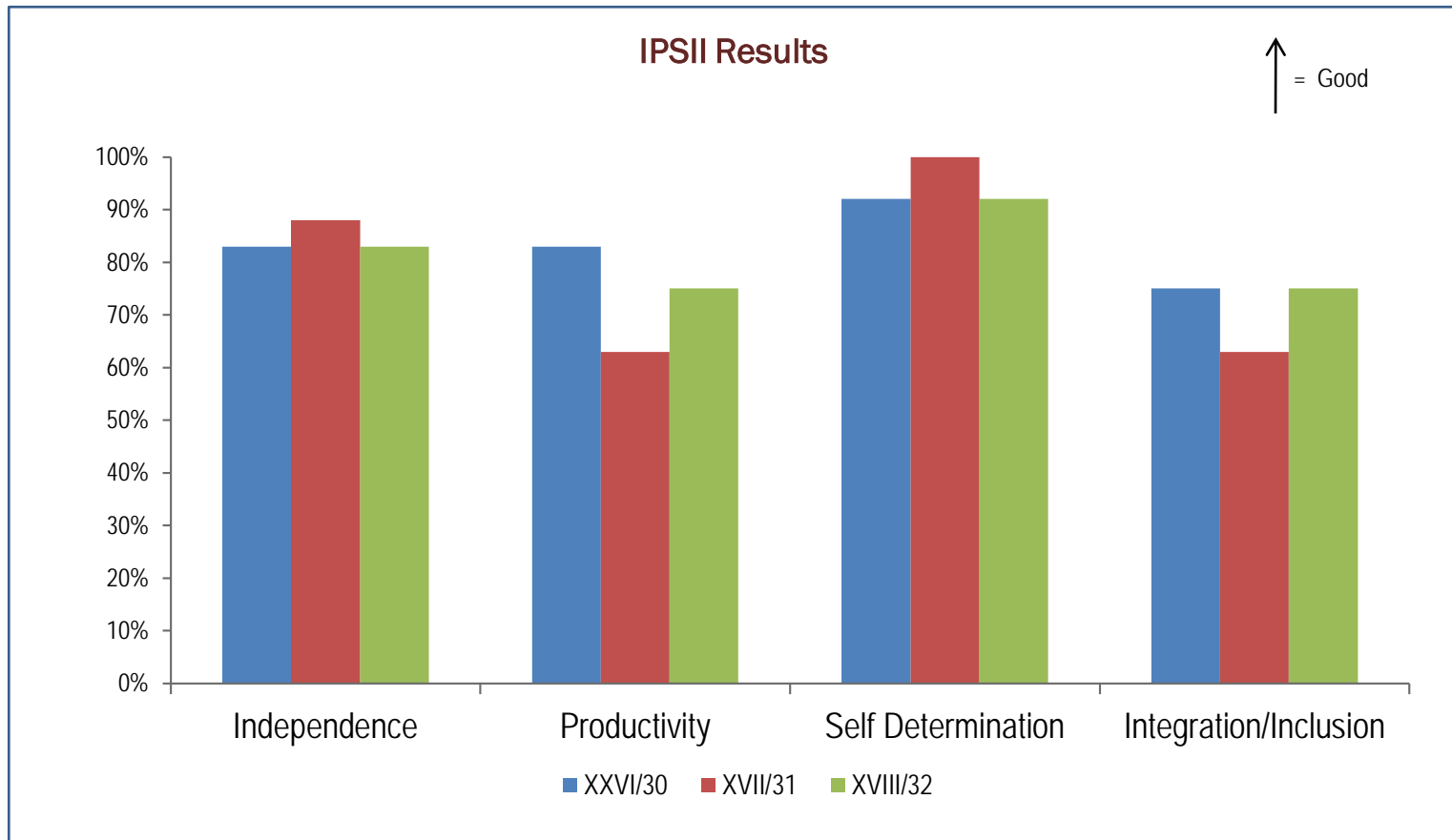
A. African American Outreach Pre-Post IPSII (scale of 1 - 5; 5 = highest) Levels and Trends FFYs 2012 – 2017



FFY 2017

Business Results

Supplier/Partner Results
C. Partners in Policymaking® IPSII Results
Longitudinal Study (May 2017)
Years XXVI to XXVIII (Classes 30 – 32)

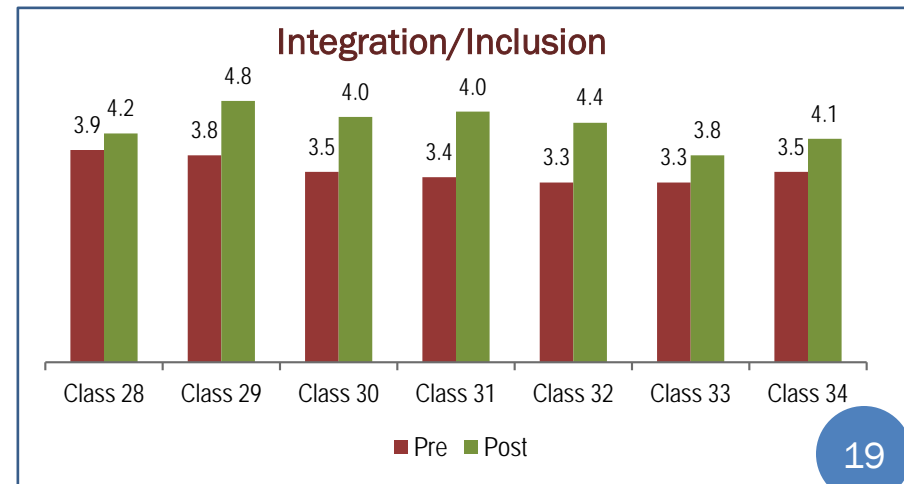
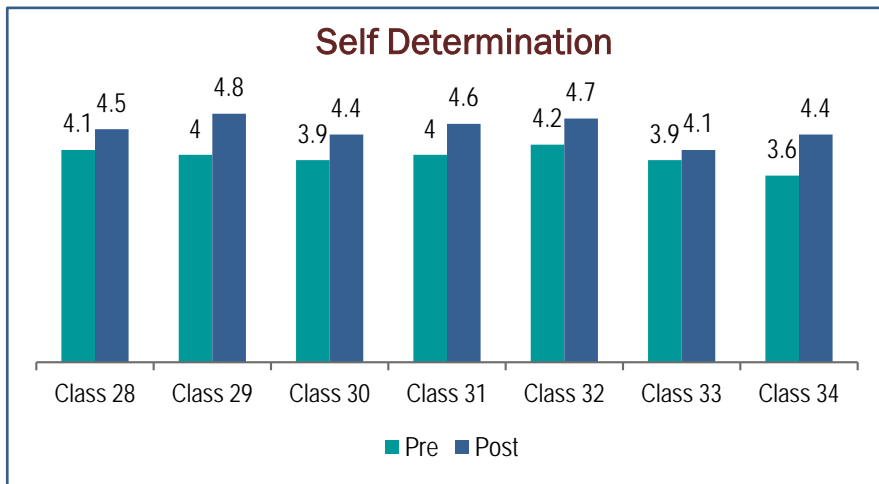
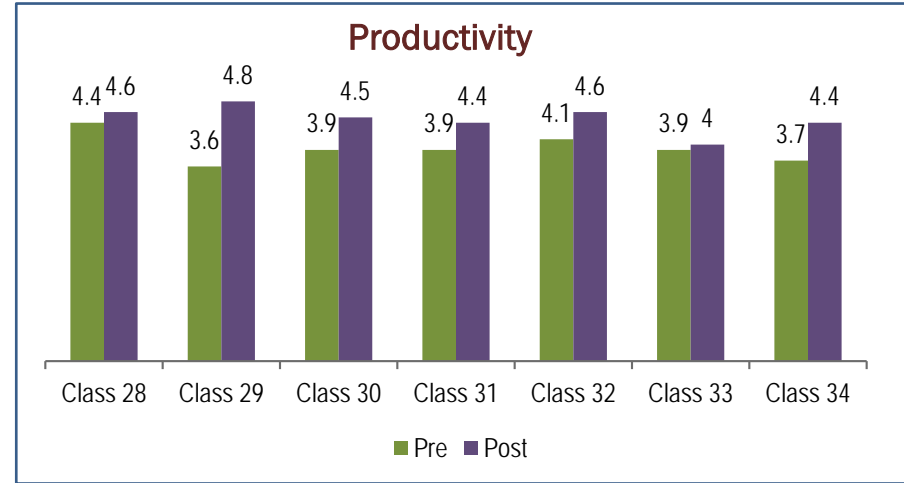
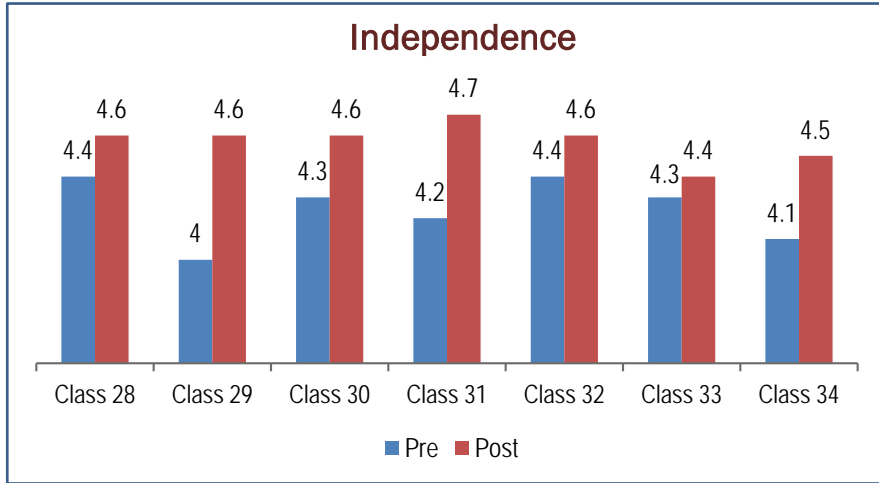


FFY 2017

Business Results

Supplier / Partner Results

B. Partners in Policymaking® Pre-Post IPSII (scale of 1 – 5; 5 = highest)
Levels and Trends (Classes 28 – 34) FFYs 2010-2017



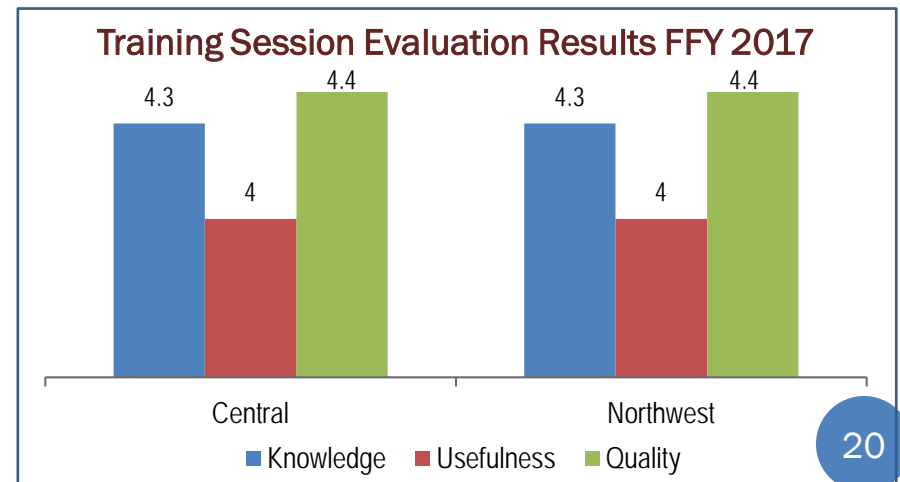
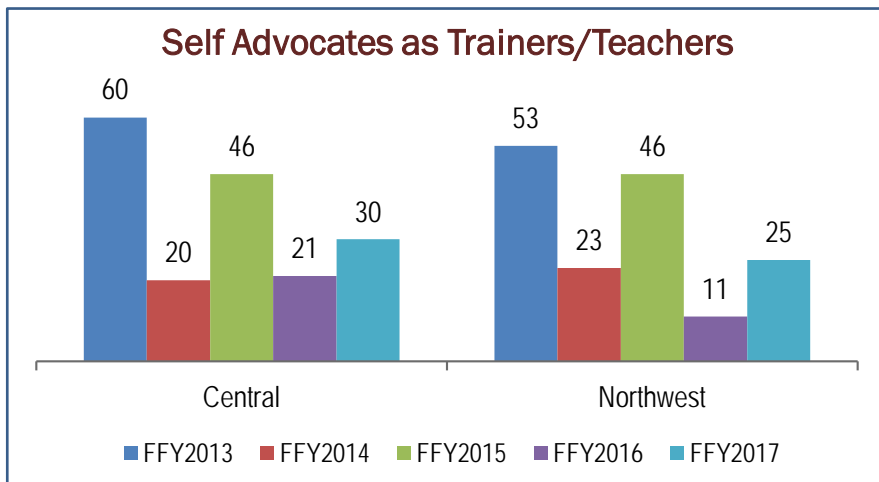
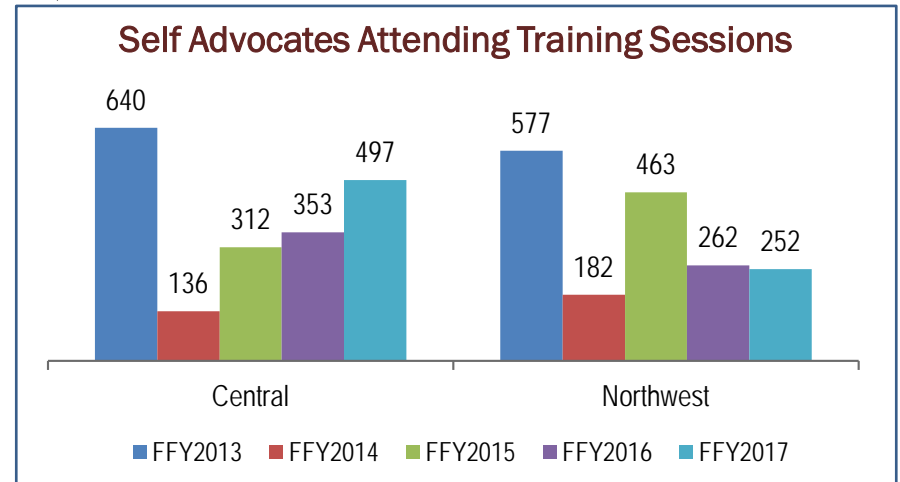
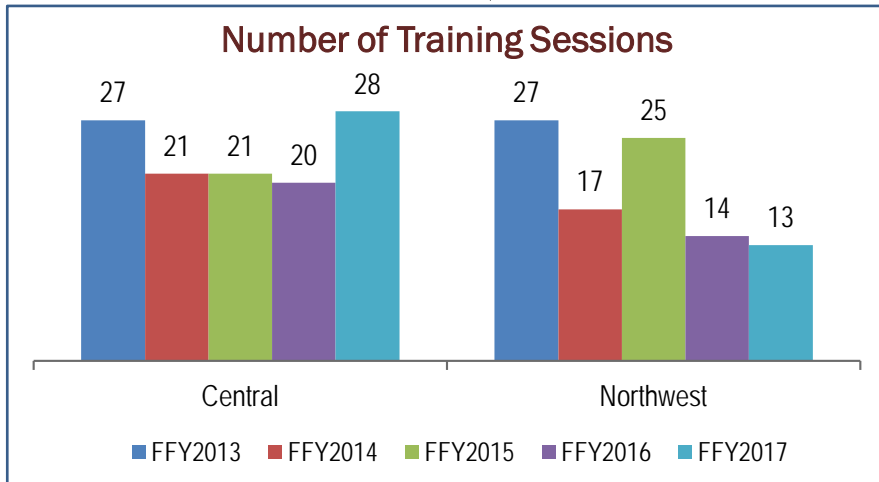
FFY 2017

Business Results

Supplier/Partner Results

C. Self Advocacy – SAM Central and NW Regions

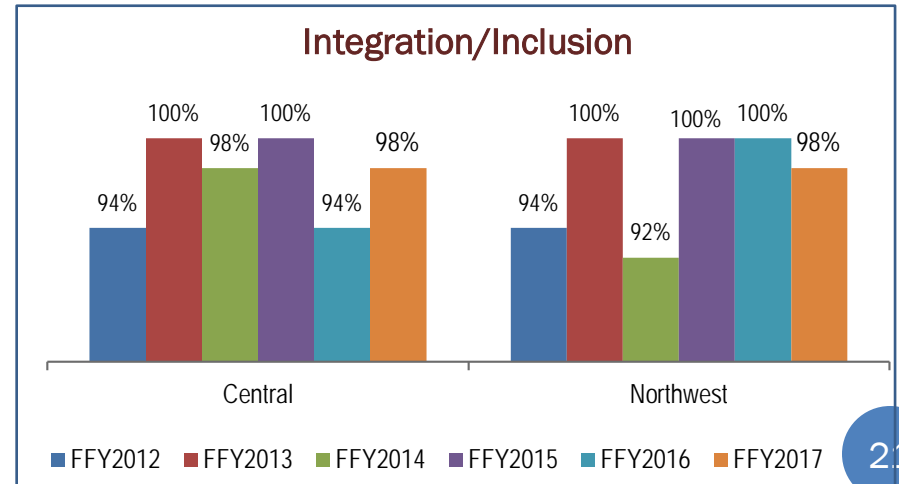
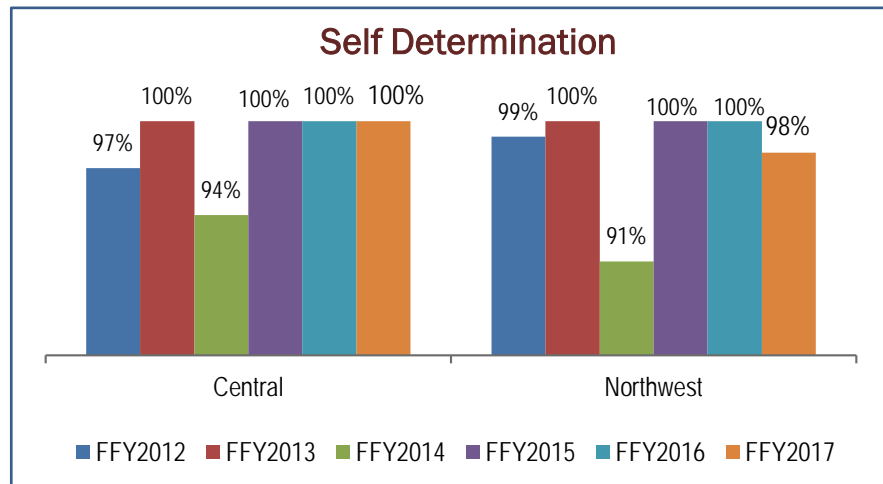
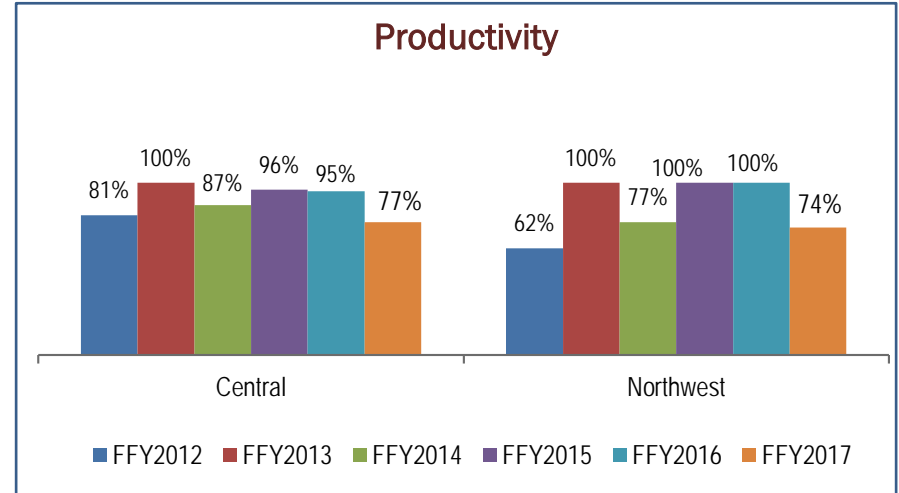
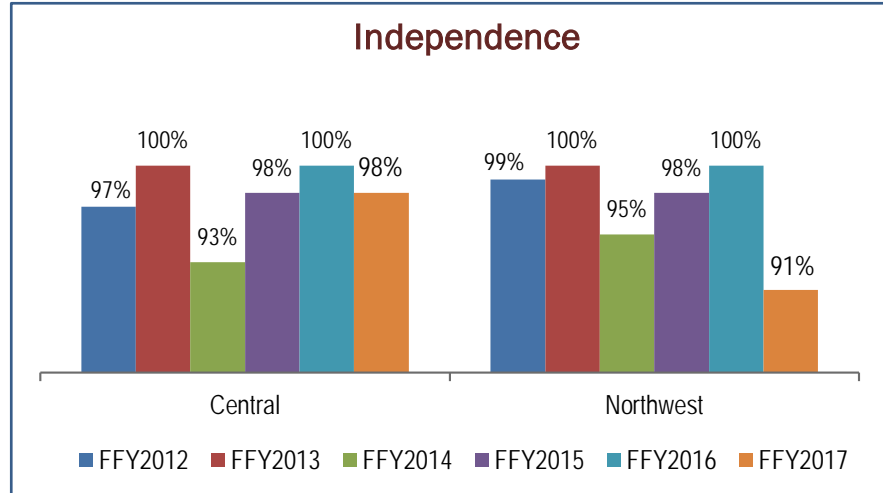
Training Sessions and Attendees, Teachers/Trainers, Evaluation Results
(scale of 1 – 5; 5 = highest) FFYs 2013 - 2017



FFY 2017

Business Results

Supplier/Partner Results
 D. Self Advocacy – SAM Central and NW Regions
 IPSII Results (% = Yes) FFYs 2012 - 2017



FFY 2017

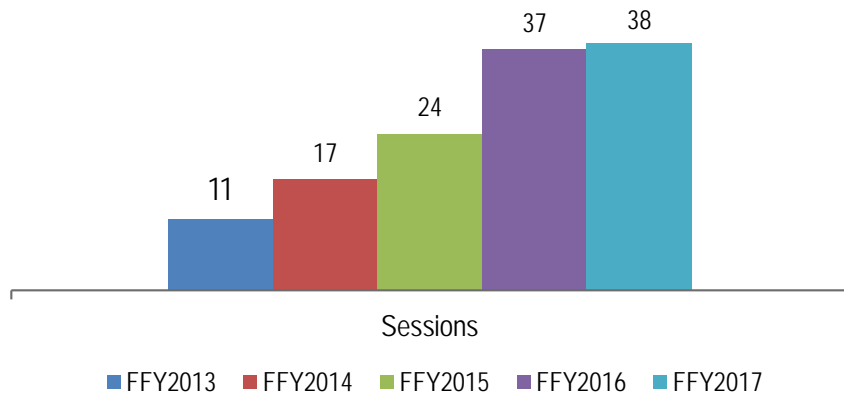
Business Results

Supplier/Partner Results

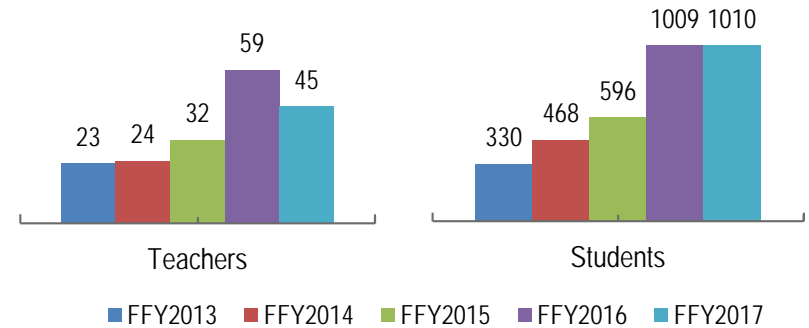
E. Self Advocacy – Anti-Bullying Campaign

Training Sessions, Attendees, Evaluation Results (scale of 1-5, 5-highest) FFY 2013-2017

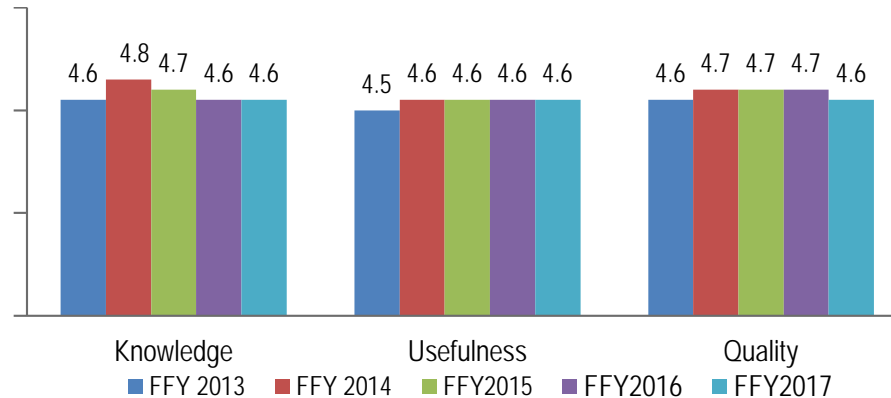
Number of Training Sessions FFYs 2013-2017



Training Session Attendees FFYs 2013-2017



Training Session Evaluation Results FFYs 2013-2017



FFY 2017

Business Results

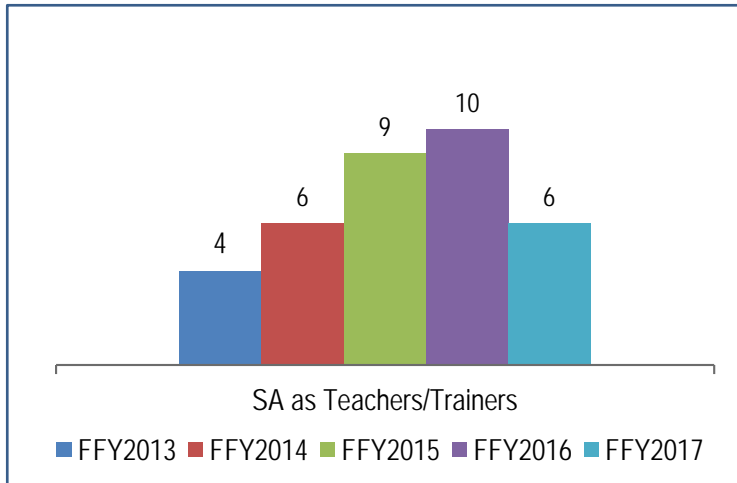
Supplier/Partner Results

F. Self Advocacy – Anti-Bullying Campaign

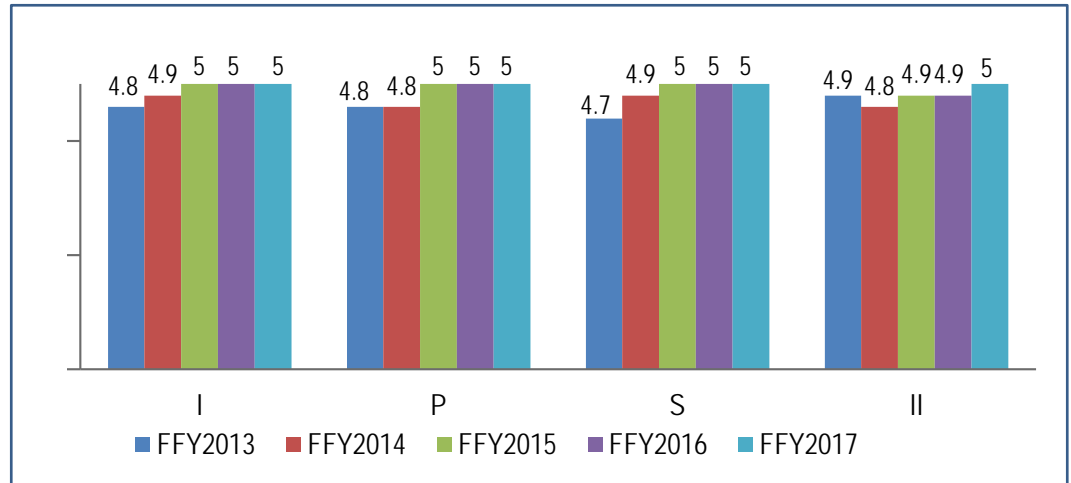
Self Advocates as Trainers/Teachers and IPSII Results (scale of 1-5, 5-highest)

FFY2013-2017

Number of Self Advocates as Trainers/Teachers



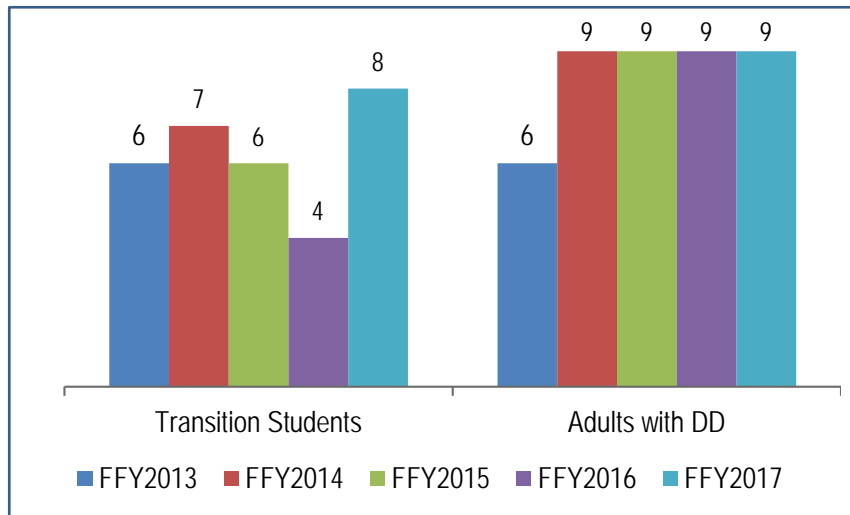
IPSII Results (Scale of 1-5, 5 = highest)



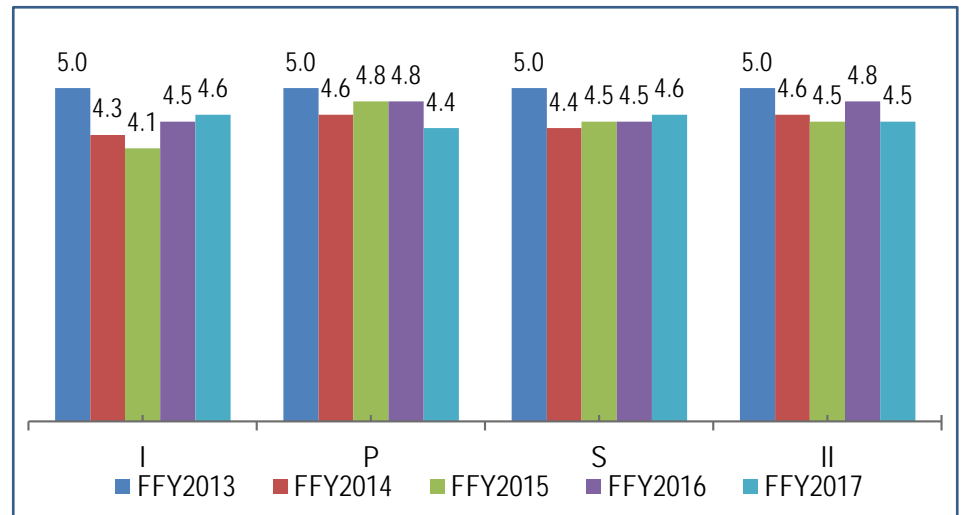
FFY 2017 Business Results

Supplier/Partner Results
G. Individuals Employed, and IPSII Results (scale of 1 - 5, 5 = highest)
FFY 2013-2017

Individuals Employed



IPSII Results (scale of 1-5, 5=highest)



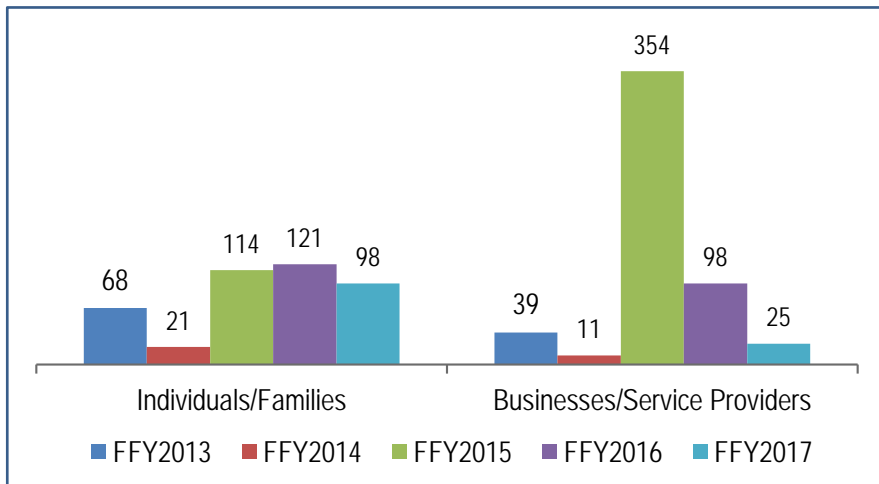
FFY 2017

Business Results

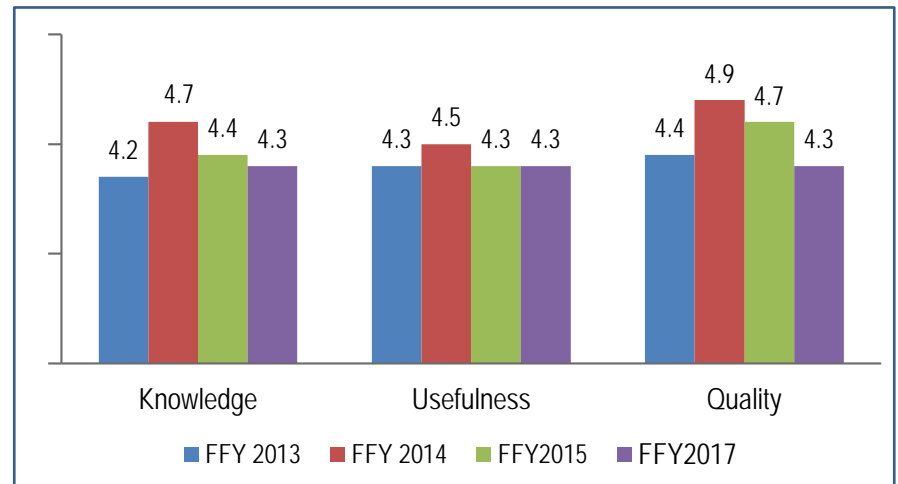
Supplier/Partner Results
H. Employment

Training Sessions Attendees and Evaluation Results FFYs 2013-2017

Training Session Attendees



Training Session Evaluation Results FFYs 2013-2017
Individuals/Families and/or Businesses



For 2016, 4 sessions were rated in terms of useful/helpful = 82% yes

Rating (1 to 10 scale; 10 = highest): 8.1

Governor's Council on Developmental Disabilities

Minnesota Department of Administration

370 Centennial Office Building
658 Cedar Street
Saint Paul, Minnesota 55155

www.mn.gov/mnddc
www.mn.gov/mnddc/pipm

- Call: 651.296.4018
- MN Relay Service: 800.627.3529 or 711
- Fax: 651.297.7200

Toll Free: 877.348.0505

Email: admin.dd@state.mn.us

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