

# Minnesota Governor's Council on Developmental Disabilities Business Results

Federal Fiscal Year 2016  
(October 1, 2015 - September 30, 2016)

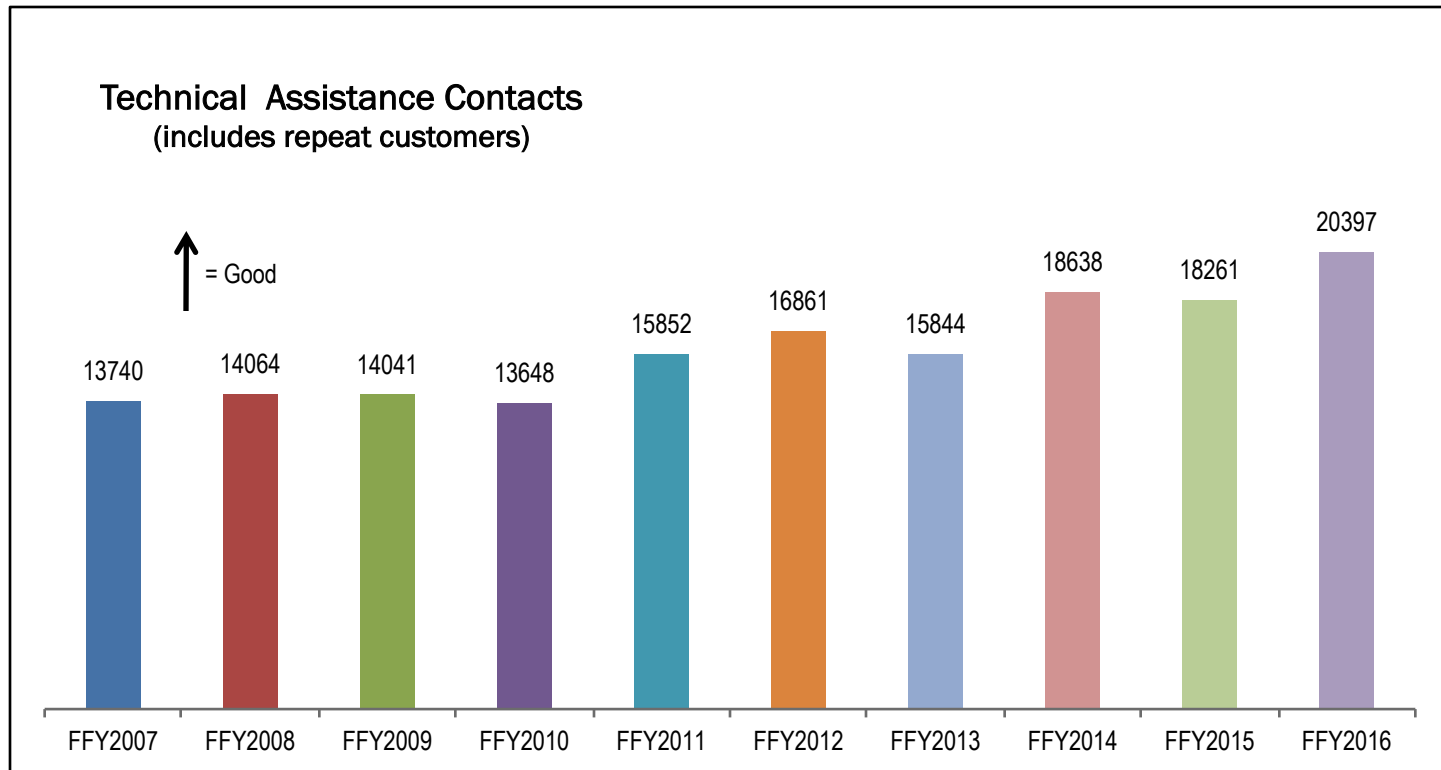
# FFY 2016

## Business Results

### Customer Focus Results

#### A. Technical Assistance Contacts

#### FFYs 2007 - 2016



**NOTE:** FFY 2008: MNDisability.gov launched  
FFY 2010: E-learning contacts added  
July 2011: State government shutdown

# FFY 2016

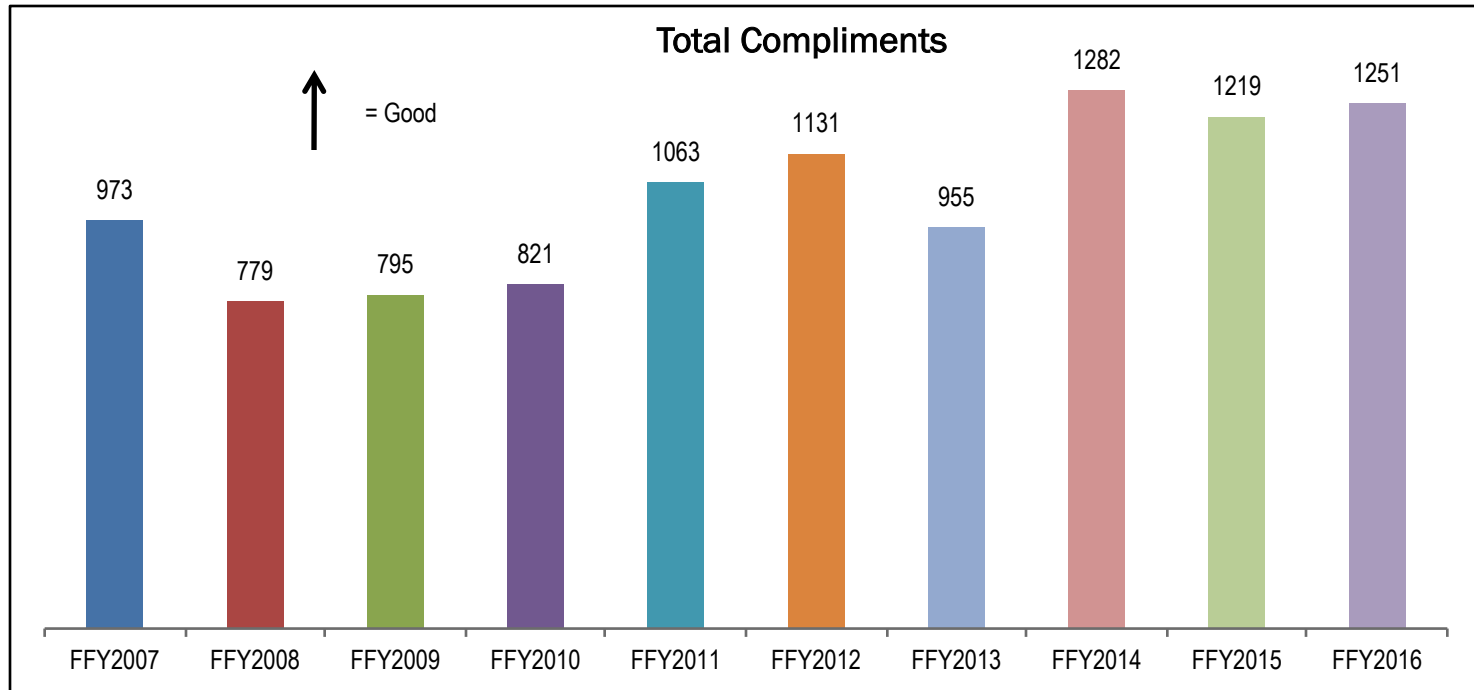
## Business Results

### Customer Focus Results

#### B. Total Compliments (mail/email)

Technical assistance; timeliness; and presentations, products/services, and Partners in Policymaking

FFYs 2007 - 2016

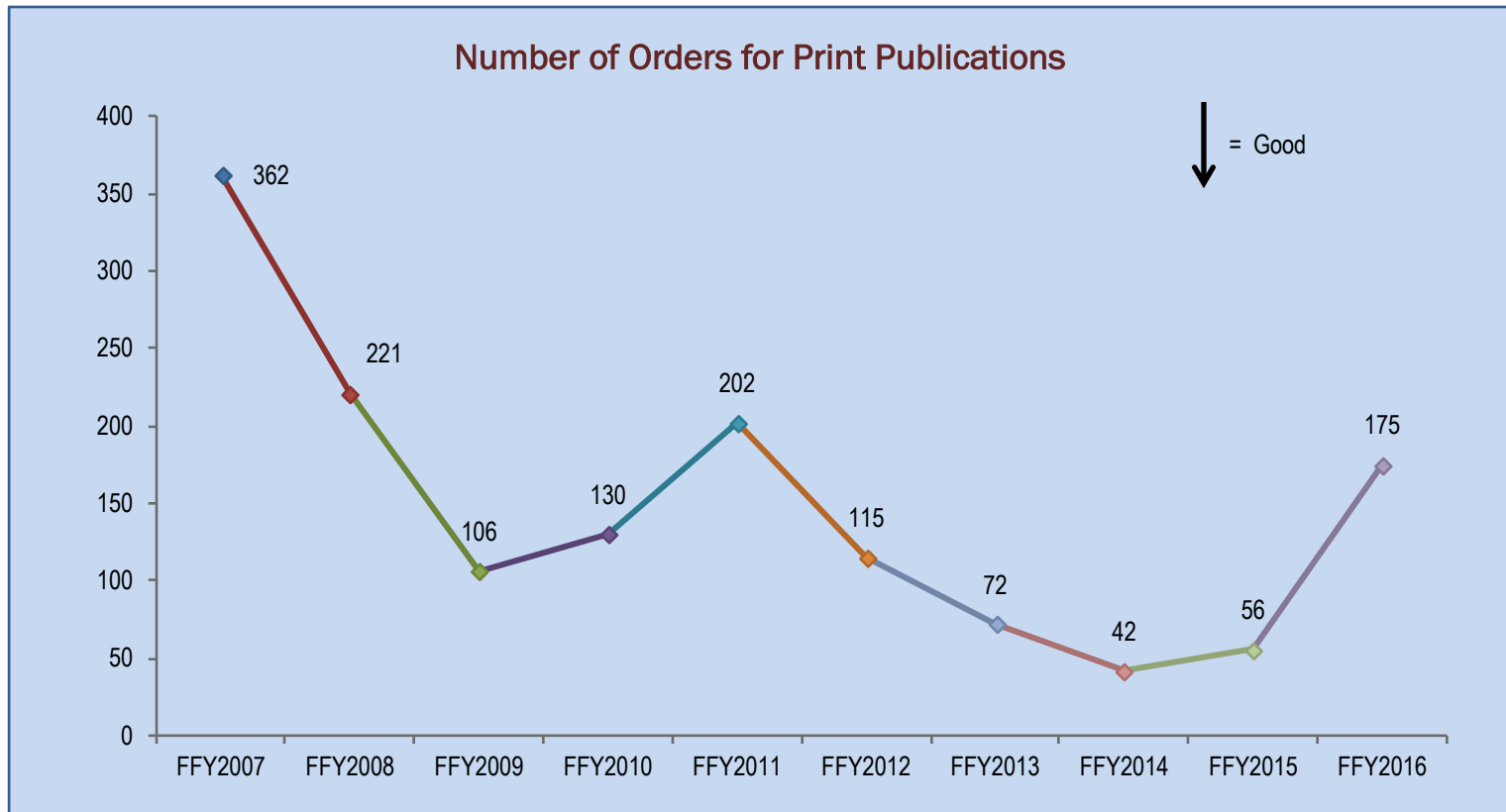


**NOTE:** Compliments are searched for actionable items  
July 2011: State government shutdown

# FFY 2016

## Business Results

Customer Focus Results  
C. Publication Orders  
FFYs 2007 - 2016



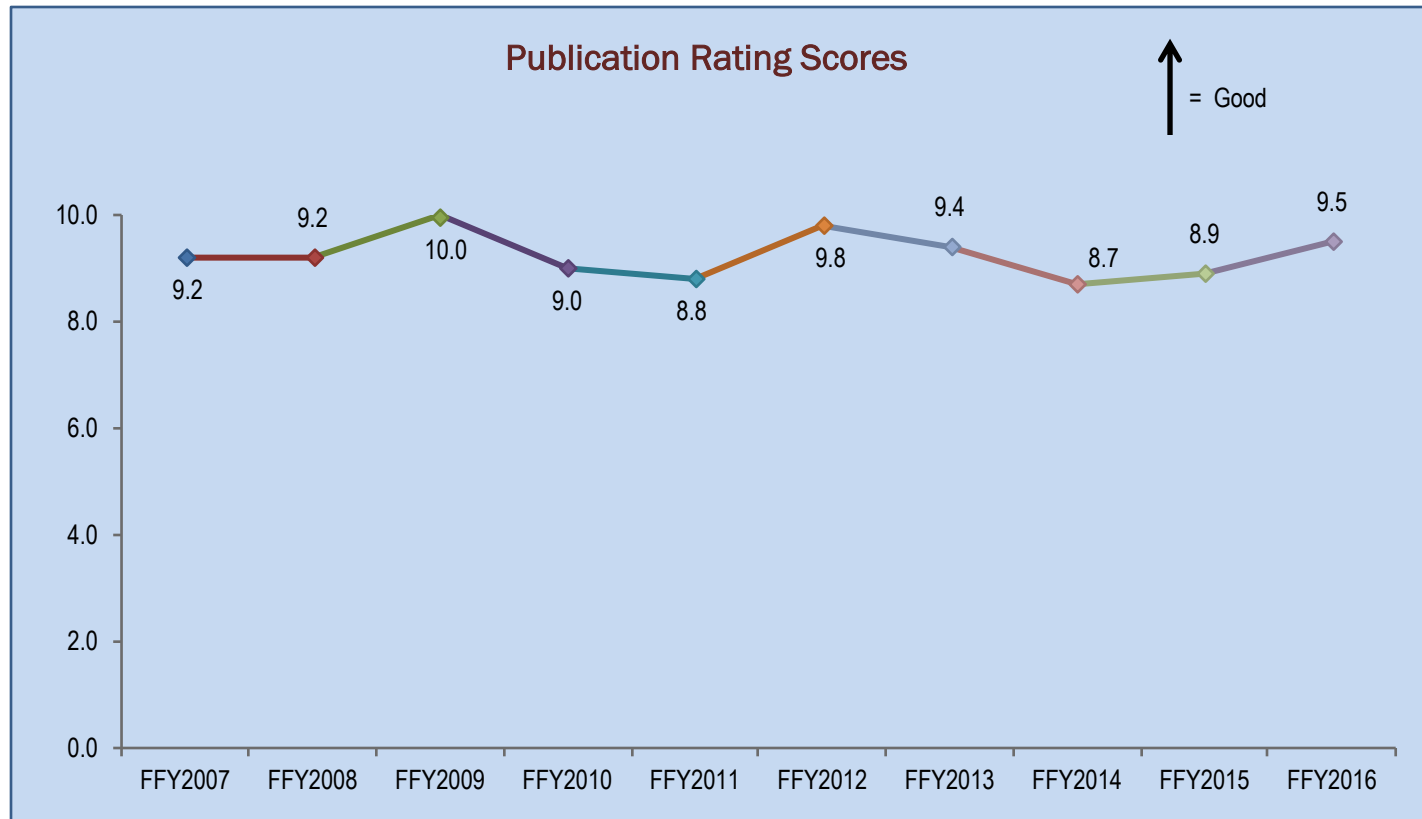
**NOTE:** July 2011: State government shutdown

Print publications are treated as an alternative to electronic versions and downloads

# FFY 2016

## Business Results

Customer Focus Results  
D. Publications Rating (scale of 1 – 10; 10 = highest)  
FFYs 2007 - 2016

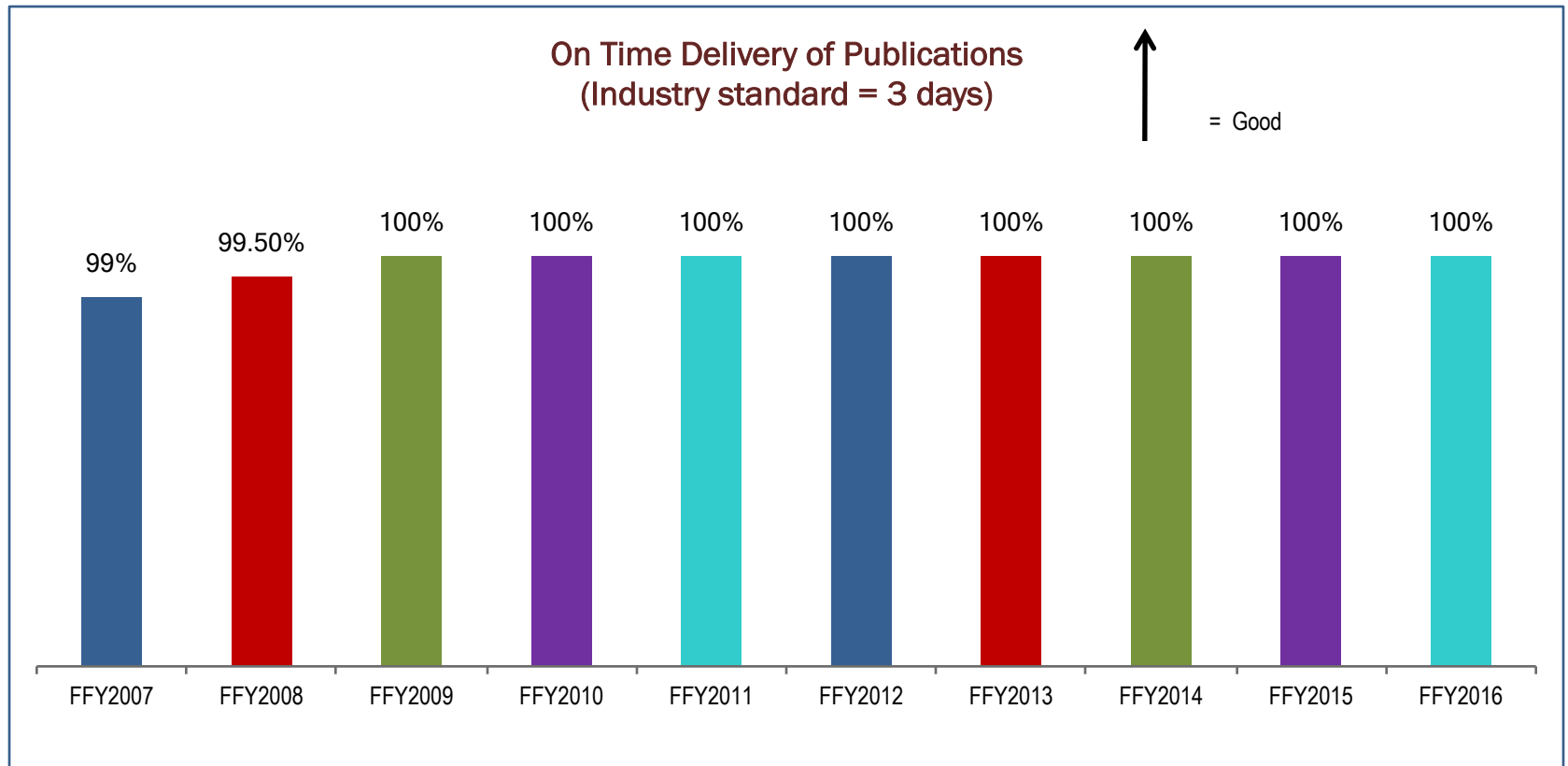


**NOTE:** July 2011: State government shutdown

# FFY 2016

## Business Results

Customer Focus Results  
E. Publication Delivery Time  
FFYs 2007 - 2016

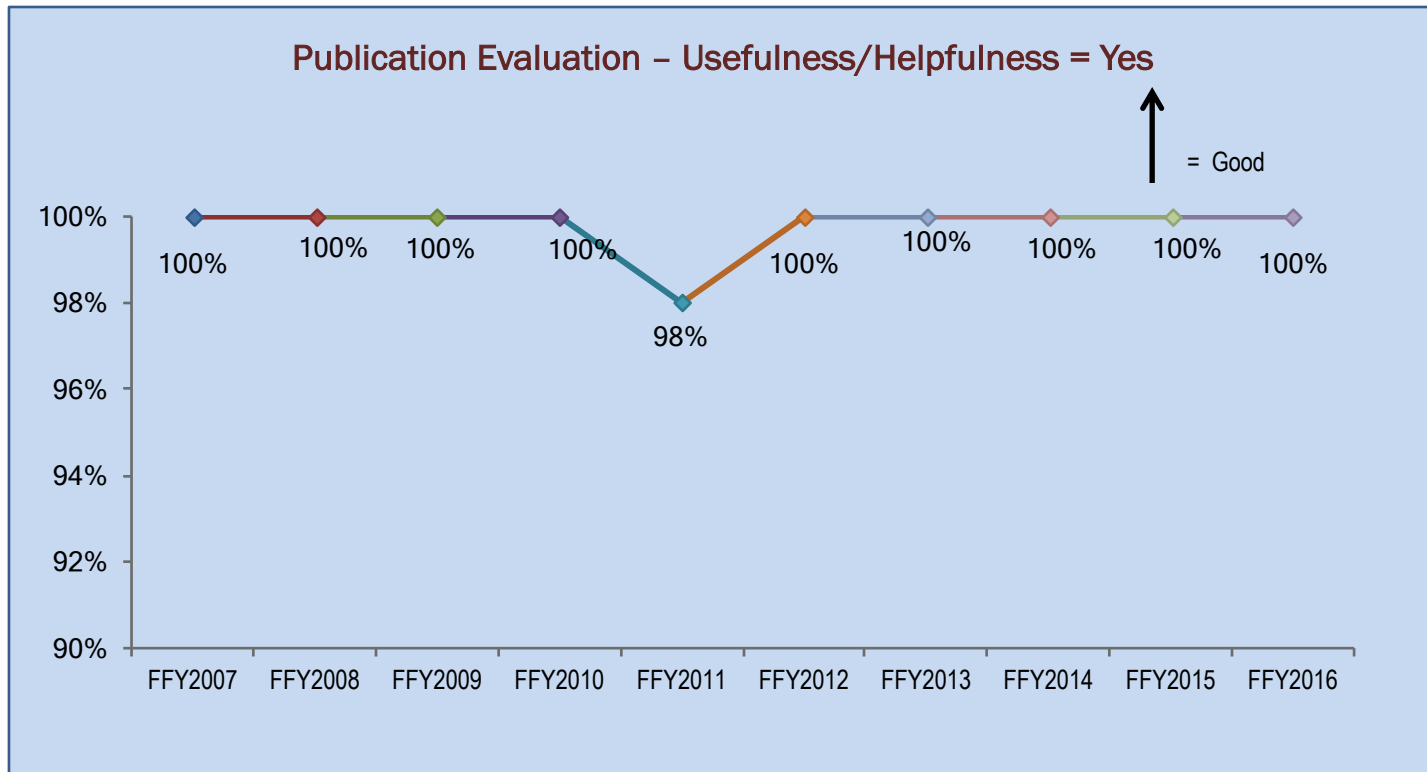


**NOTE:** July 2011: State government shutdown

# FFY 2016

## Business Results

Customer Focus Results  
F. Publication Evaluation  
FFYs 2007 – 2016



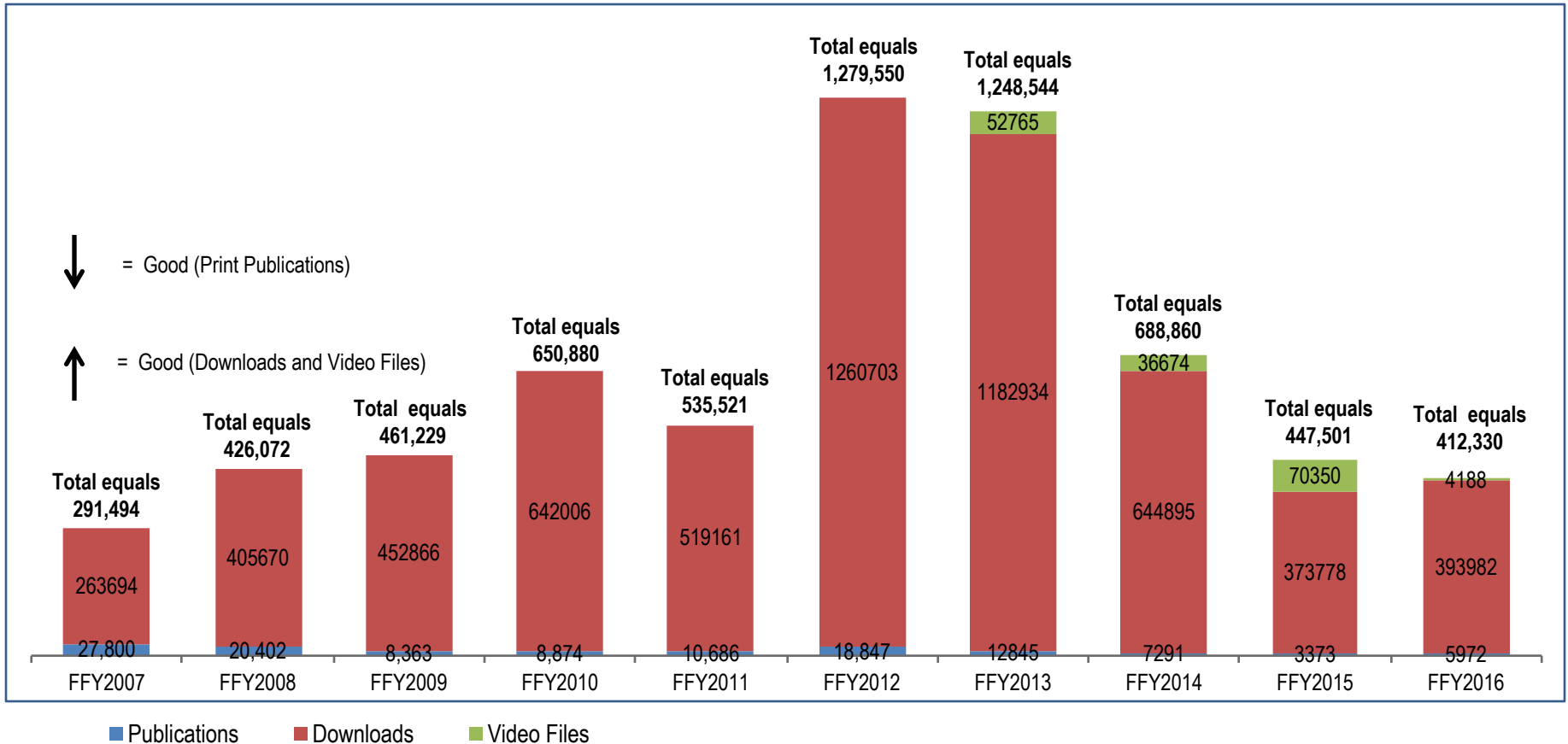
**NOTE:** FFY2011: ASD Emergency Planning Kits evaluated at AuSM Conference

# FFY 2016

## Business Results

### Customer Focus Results

#### G. Print Publications, Downloads, and Video Files FFYs 2007 - 2016



**NOTE:** July 2011: State government shutdown July 2012: Software and website data collection methods changed  
 FFY 2013: Video files added FFYs 2014 and 2015: Decrease in downloads due to IT infrastructure changes; some IP addresses dropped.



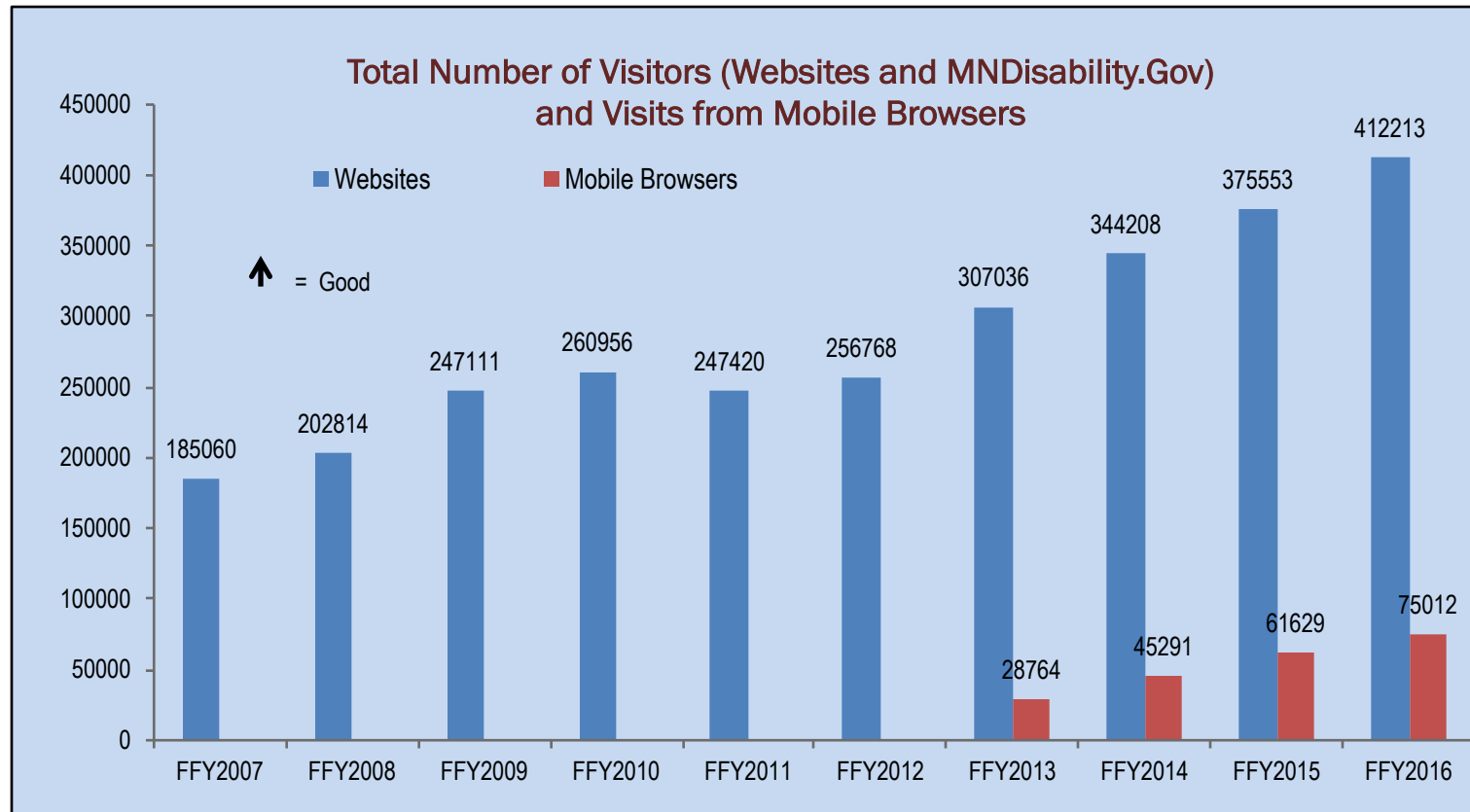
# FFY 2016

## Business Results

### Customer Focus Results

#### H. Online Visits (Websites and Mobile Browsers)

FFYs 2007 – 2016



**NOTE:** July 2011: State government shutdown July 2012: Software and website data collection methods changed  
FFY 2013: Video files added

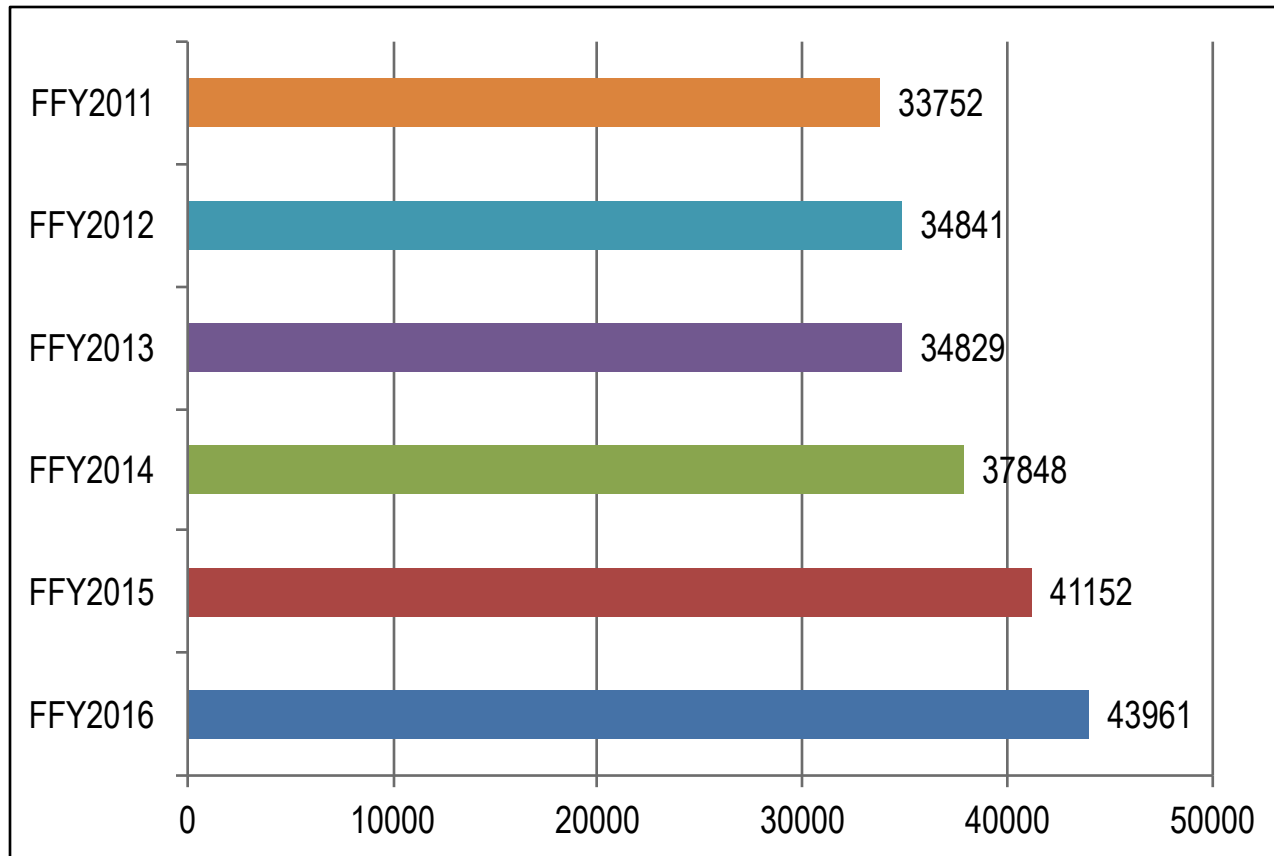
# FFY 2016

## Business Results

### Customer Focus Results

#### I. MNDisability.gov Visitors

#### FFYs 2011 – 2016

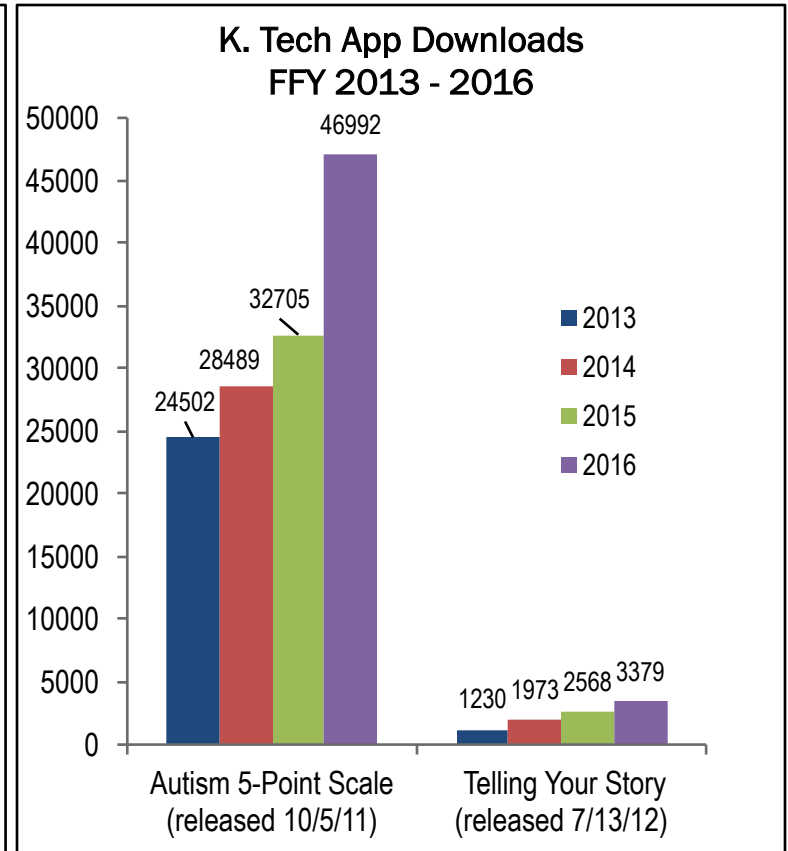
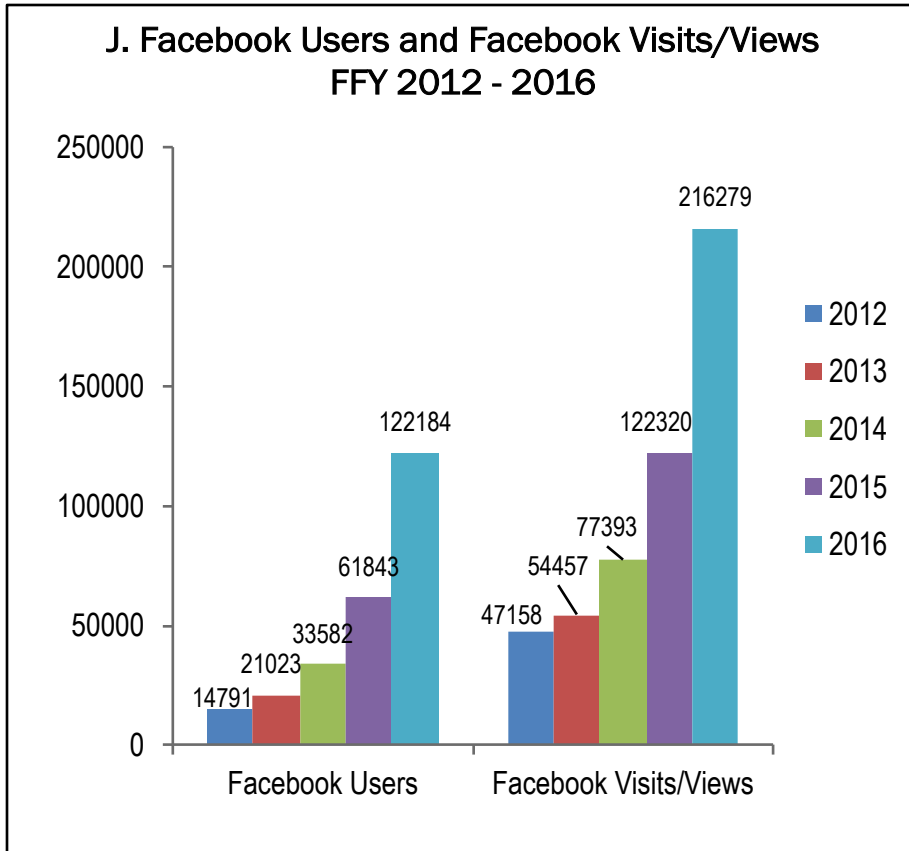


**NOTE:** July 2011: State government shutdown

# FFY 2016

## Business Results

Customer Focus Results  
 J. Facebook Users and Facebook Visits/Views  
 K. Tech App Downloads



**NOTE:** Tracking measures changed in 2012; results are for eight months in 2012.

**NOTE:** Totals are cumulative from release date

# FFY 2016

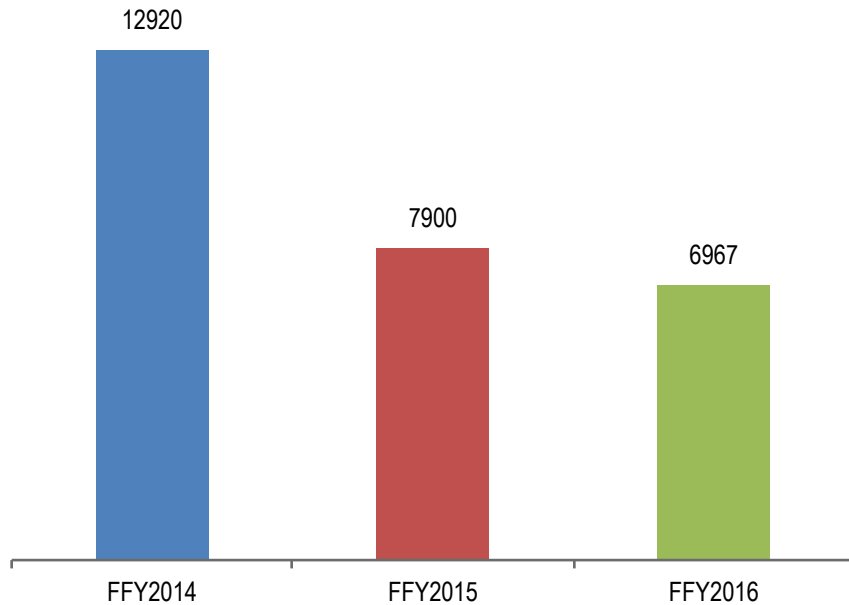
## Business Results

### Customer Focus Results

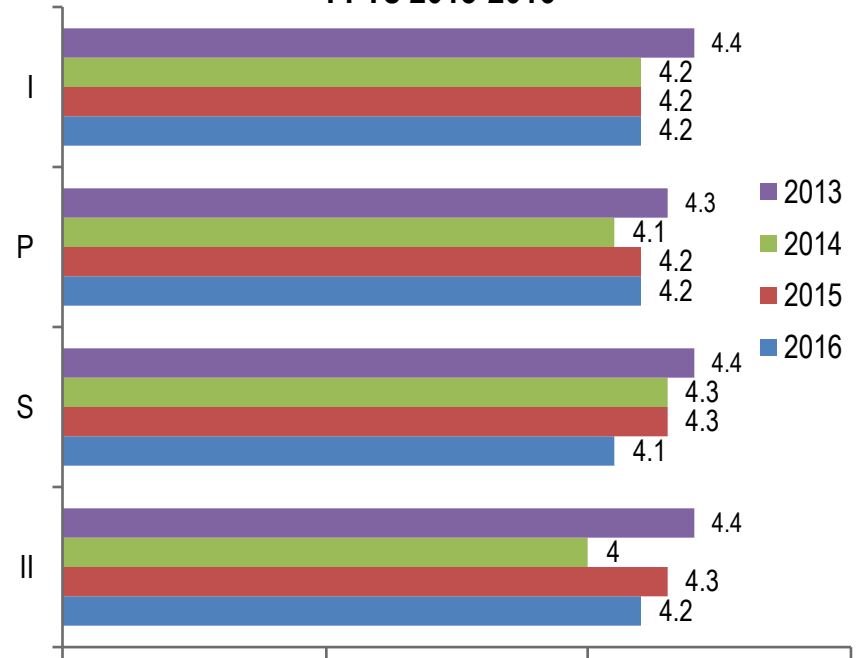
#### L. LMS\* Online Learning Visits

#### M. Online Learning IPSII Results (scale of 1 – 5; 5 = highest)

**L. LMS\* Online Learning Visits  
FFYs 2014-2016**



**M. Online Learning IPSII Results  
FFYs 2013-2016**



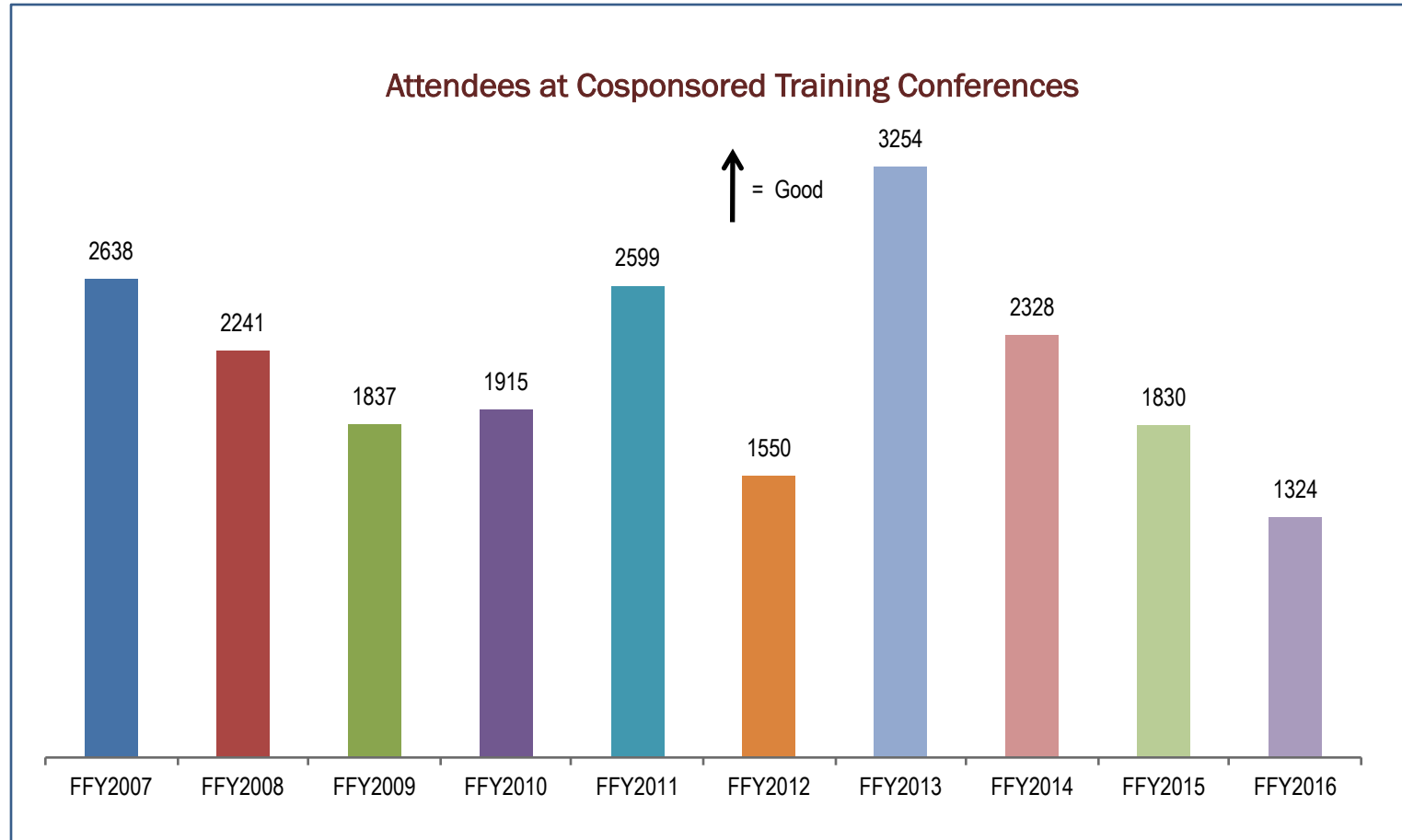
\* Learning Management System

NOTE: Learning management system began tracking March 2014

# FFY 2016

## Business Results

Customer Focus Results  
N. Cosponsored Training Conferences - Attendees  
FFYs 2007 - 2016



# FFY 2016

## Business Results

### Financial and Market Results

#### A. Matching Funds FFYs 2009 - 2016

Goal = 25% Match

**FFY2016**  
\$338,347

**FFY2015**  
\$337,358

**FFY2014**  
\$323,591

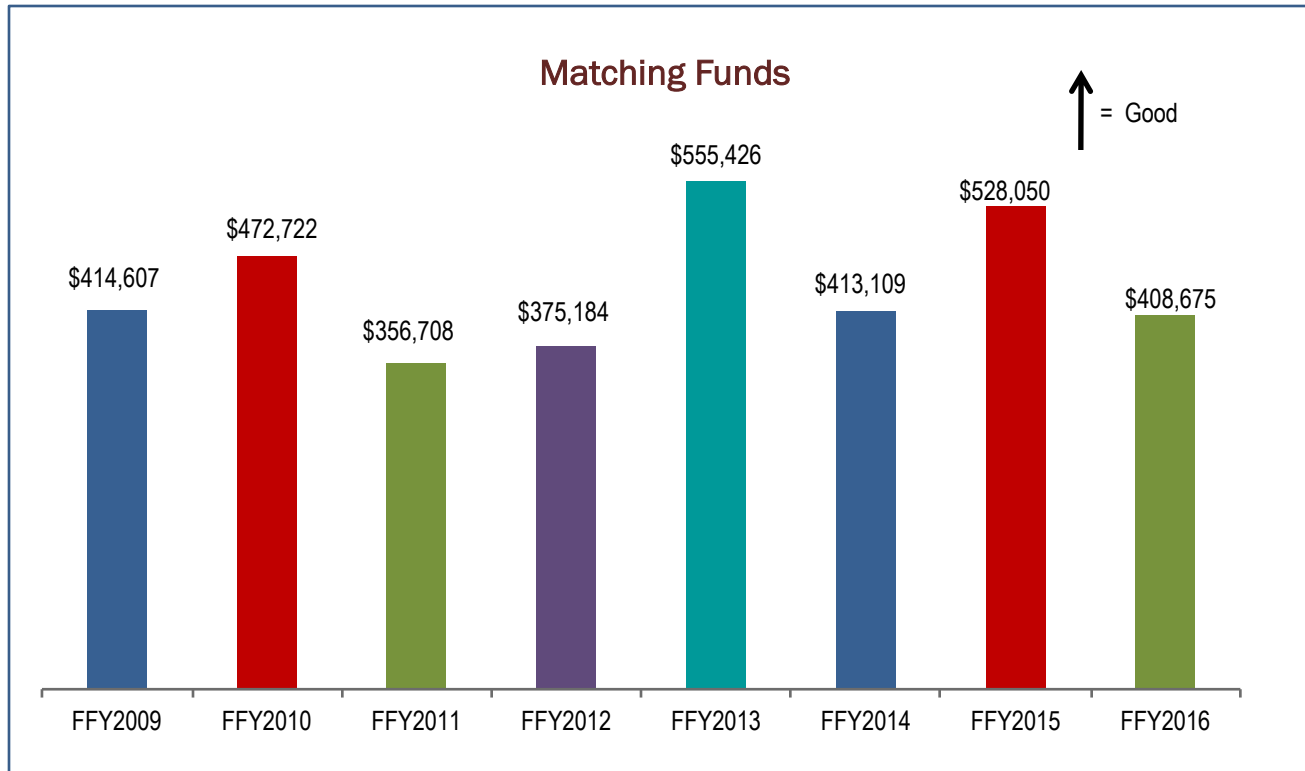
**FFY2013**  
\$338,965

**FFY2012**  
\$340,300

**FFY2011**  
\$340,740

**FFY2010**  
\$341,423

**FFY2009**  
\$341,423



**NOTE:** FFYs 2009 & 2010 includes legislative support for self advocacy totaling over \$100,00 per year

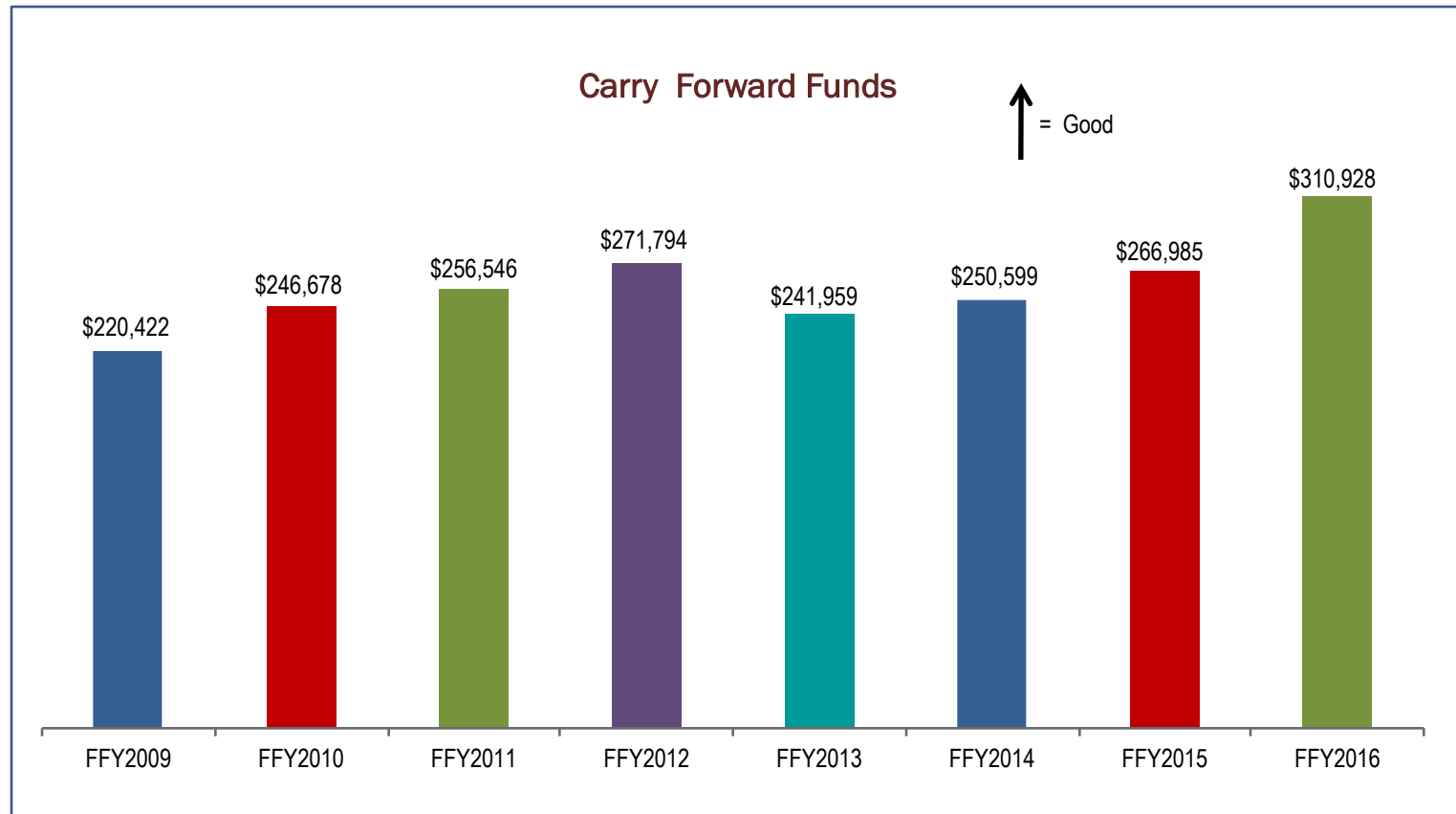
# FFY 2016

## Business Results

### Financial and Market Results

#### B. Carry Forward Funds

#### FFYs 2009 - 2016



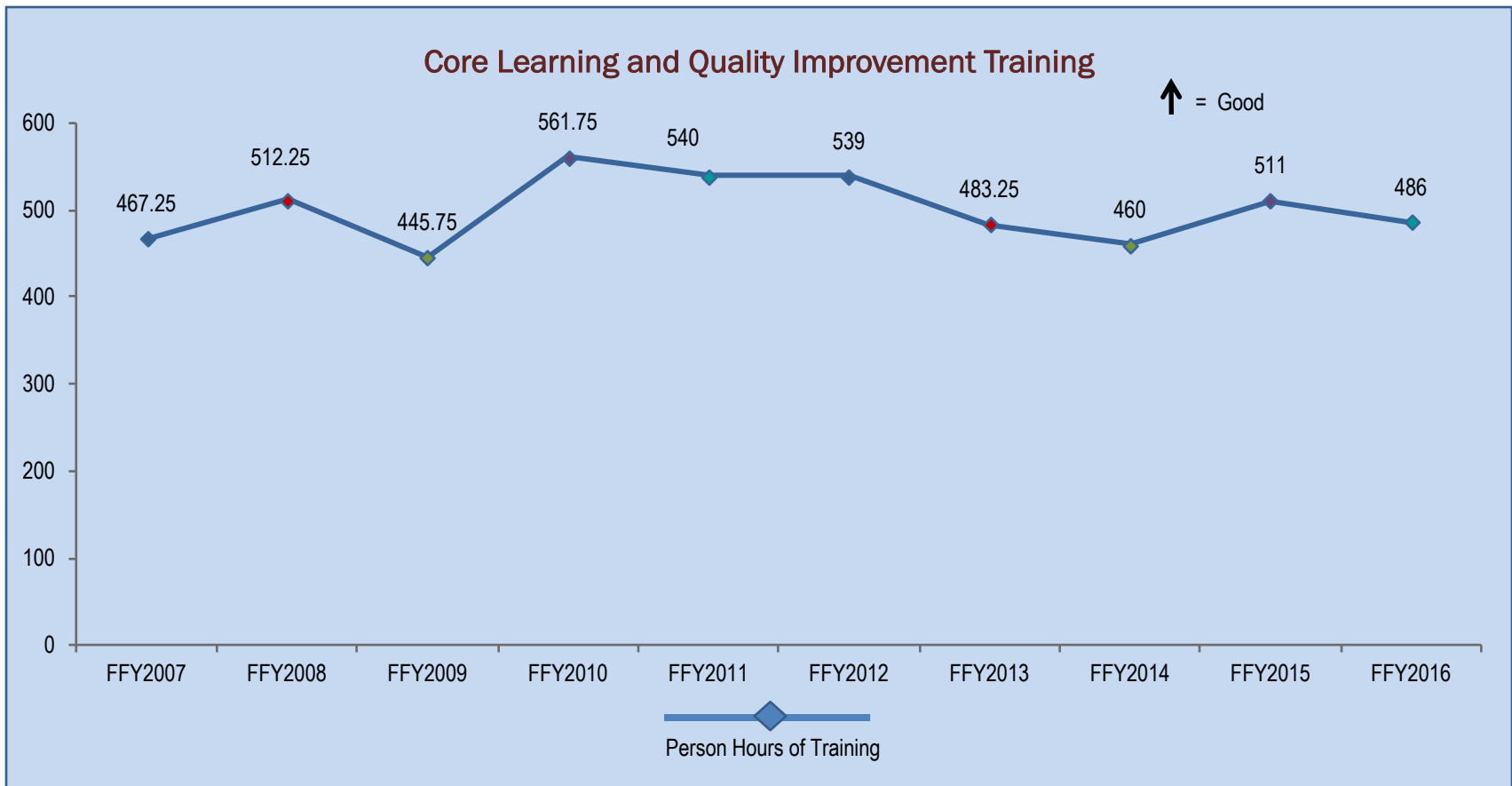
# FFY 2016

## Business Results

### Human Resource Results

#### A. Training Hours – Council Members and Staff

##### FFYs 2007 - 2016



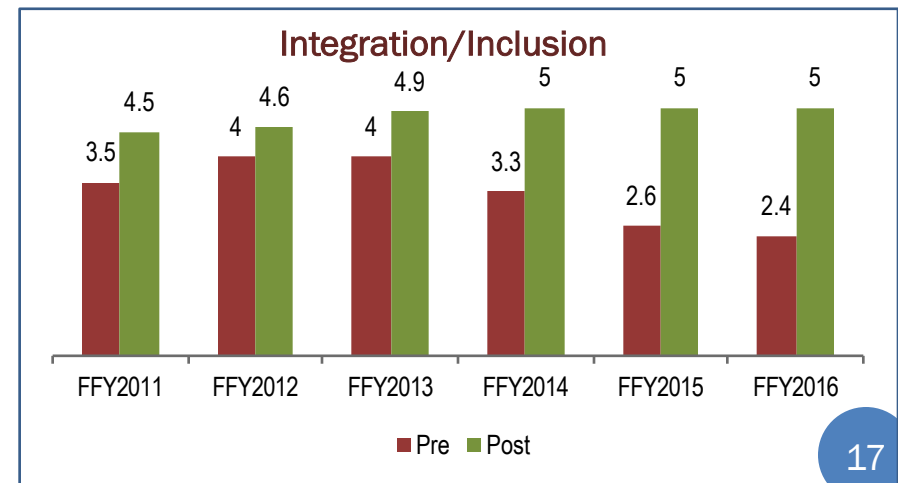
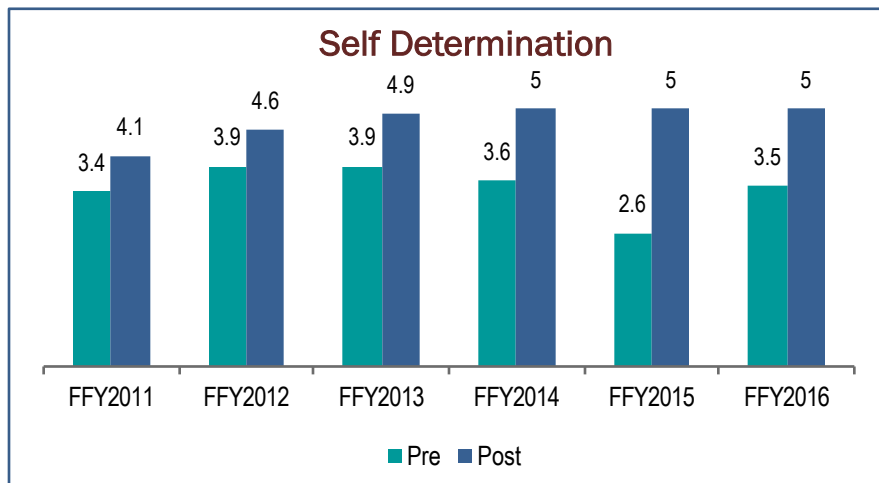
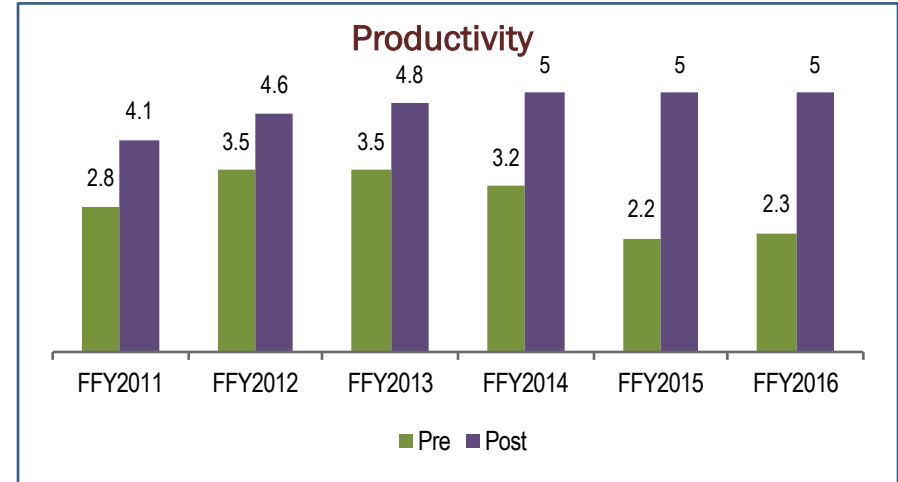
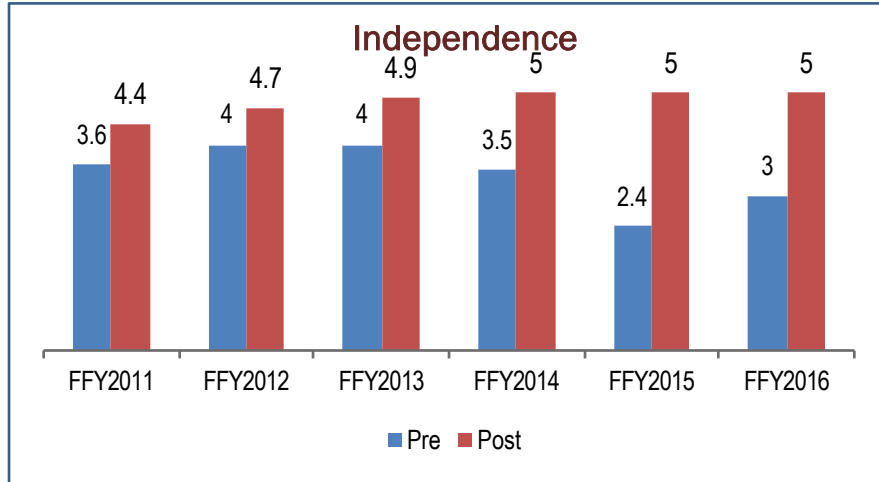


# FFY 2016

## Business Results

### Supplier / Partner Results

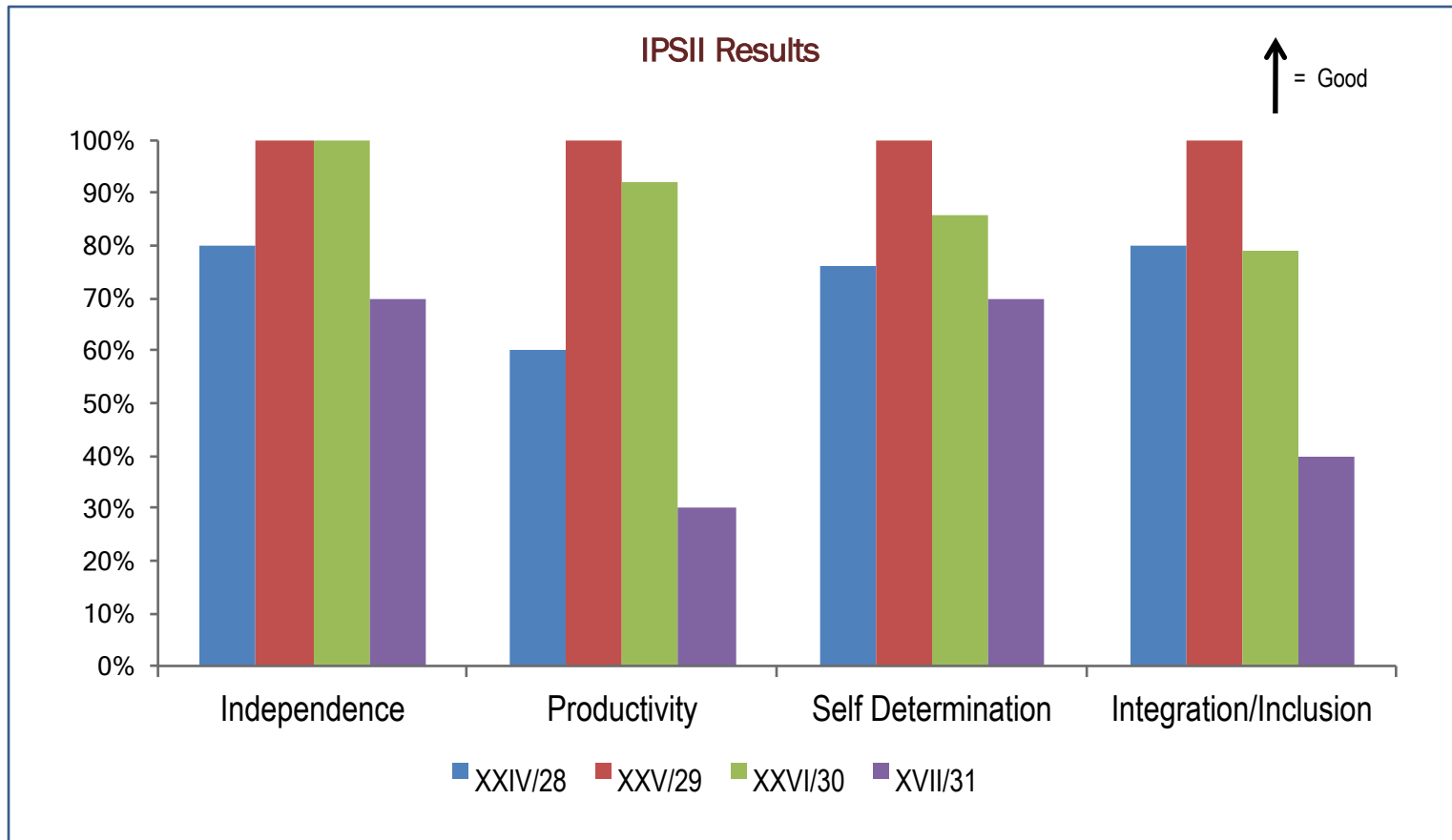
#### A. African American Outreach Pre-Post IPSII (scale of 1 - 5; 5 = highest) Levels and Trends FFYs 2011 – 2016



# FFY 2016

## Business Results

Supplier/Partner Results  
C. Partners in Policymaking® IPSII Results  
Longitudinal Study (February 2016)  
Years XXIV to XXVII (Classes 28 – 31)

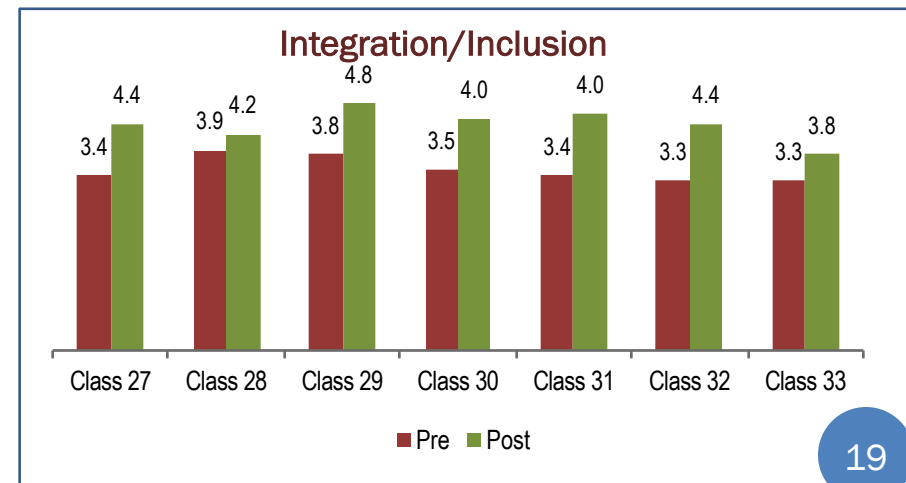
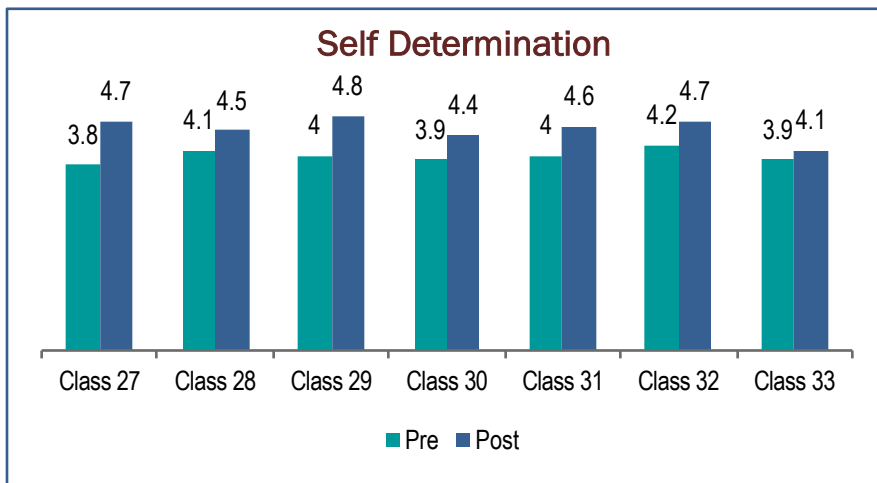
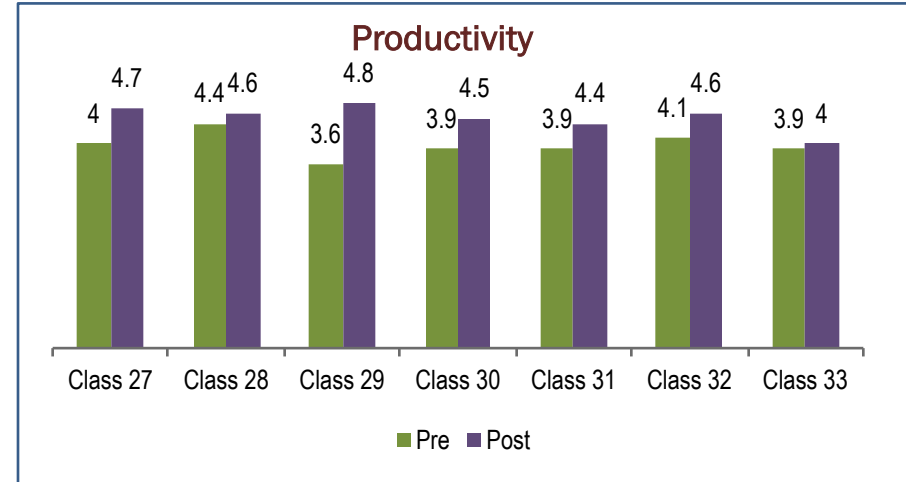


# FFY 2016

## Business Results

### Supplier / Partner Results

B. Partners in Policymaking® Pre-Post IPSII (scale of 1 – 5; 5 = highest)  
Levels and Trends (Classes 27 – 33) FFYs 2009-2016



# FFY 2016

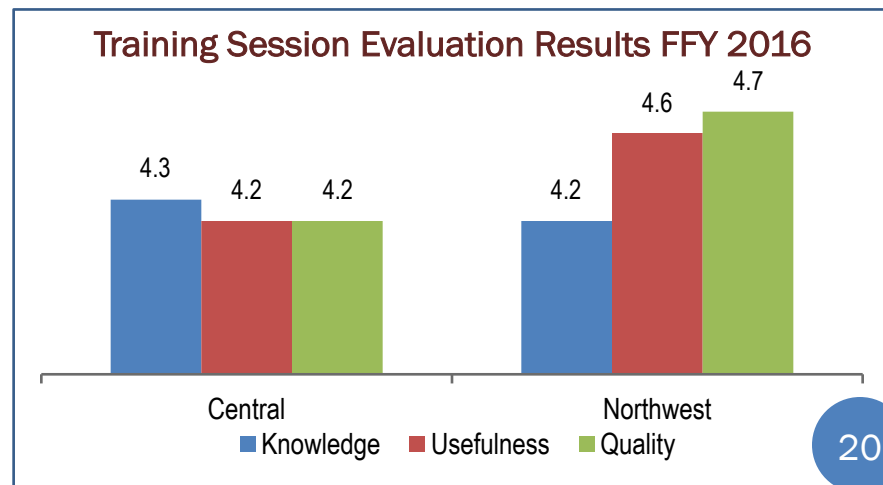
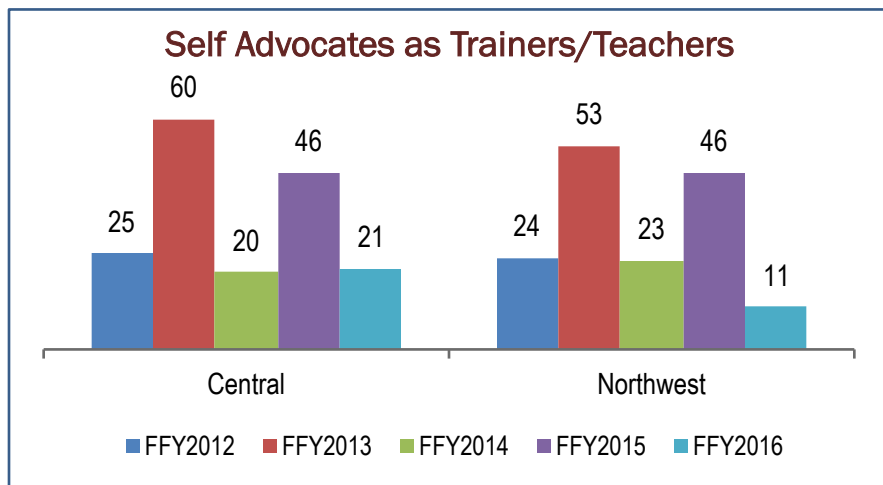
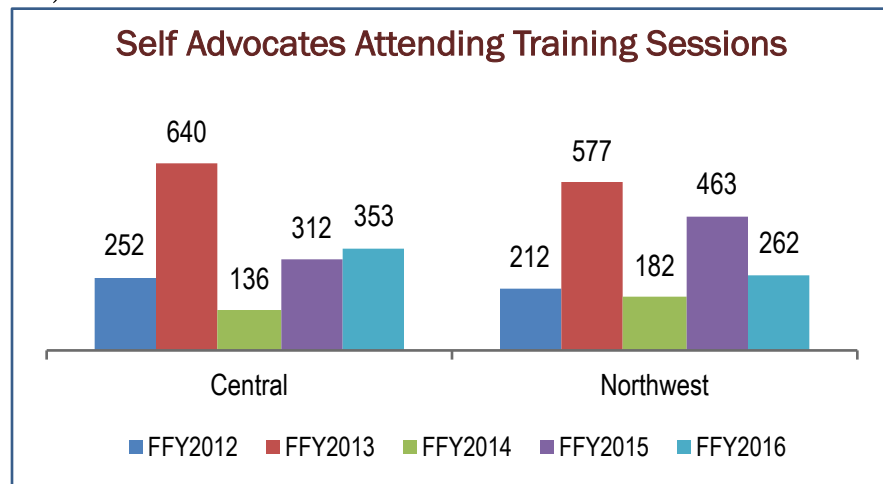
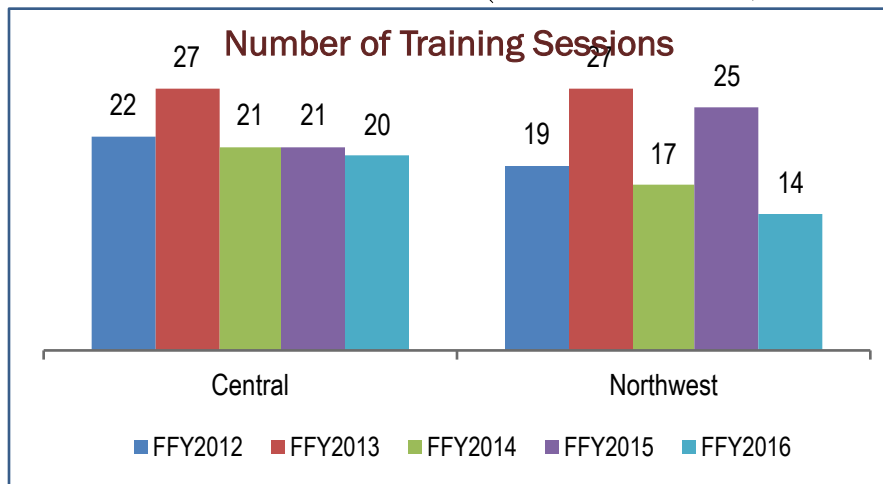
## Business Results

### Supplier/Partner Results

#### C. Self Advocacy – SAM Central and NW Regions

#### Training Sessions and Attendees, Teachers/Trainers, Evaluation Results

(scale of 1 – 5; 5 = highest) FFYs 2012 - 2016

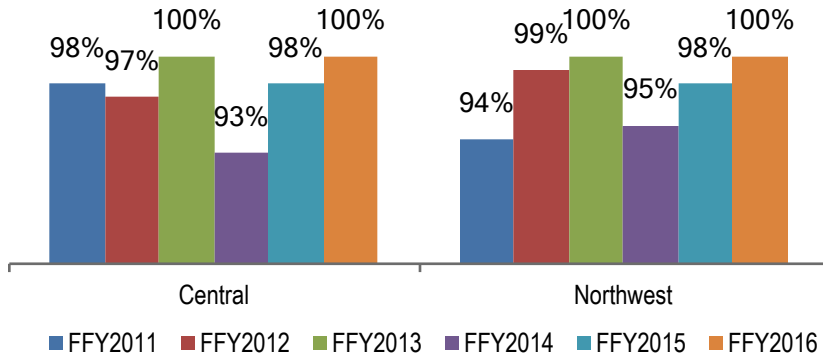


# FFY 2016

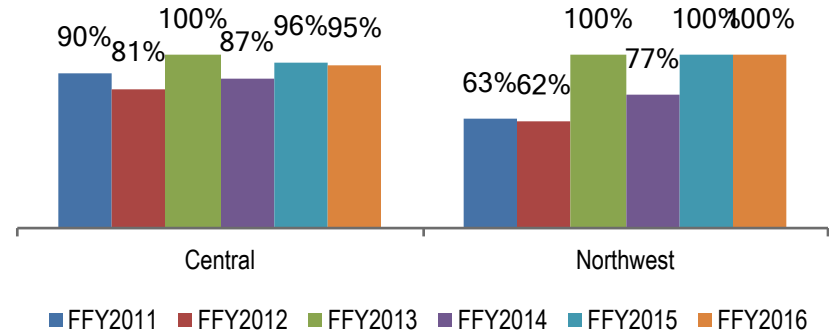
## Business Results

Supplier/Partner Results  
 D. Self Advocacy – SAM Central and NW Regions  
 IPSII Results (% = Yes) FFYs 2011 - 2016

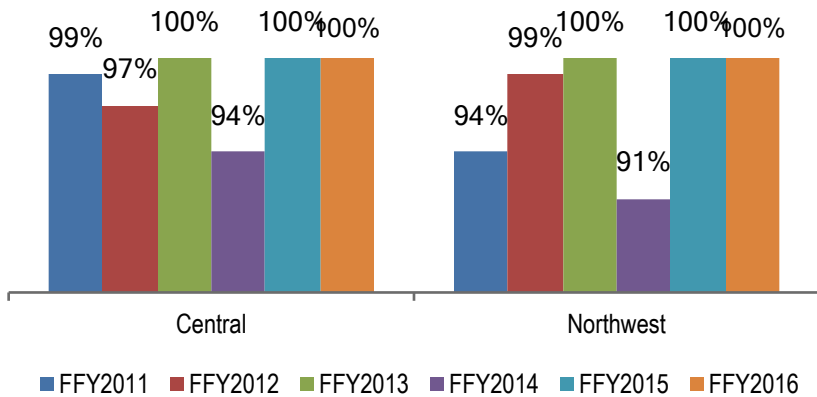
### Independence



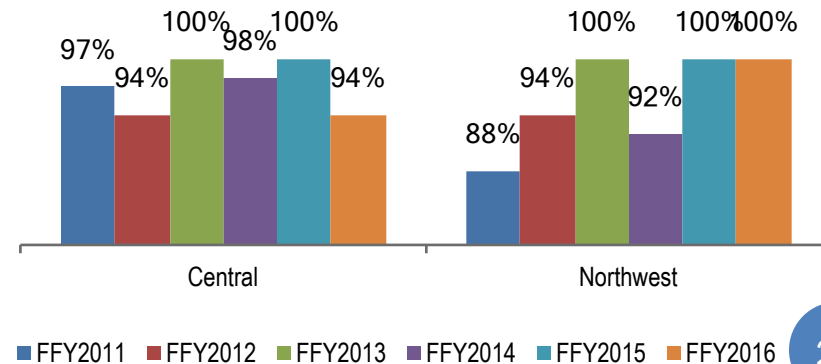
### Productivity



### Self Determination



### Integration/Inclusion



# FFY 2016

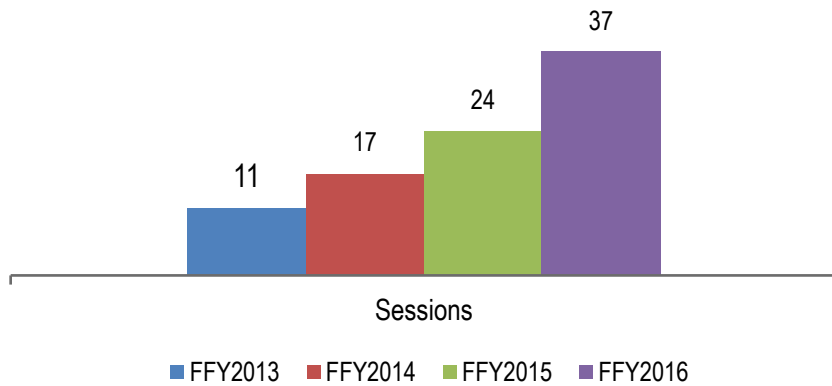
## Business Results

### Supplier/Partner Results

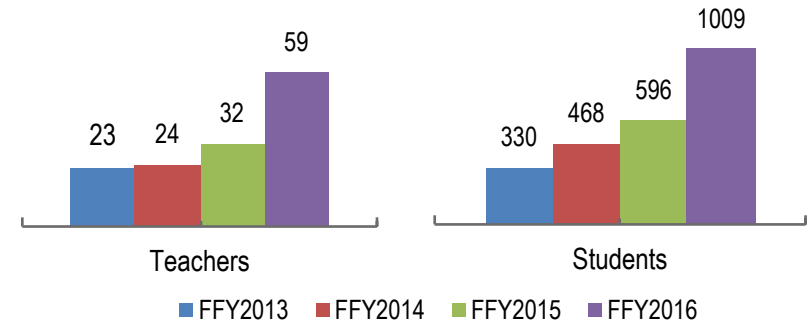
#### E. Self Advocacy – Anti-Bullying Campaign

Training Sessions, Attendees, Evaluation Results (scale of 1-5, 5-highest) FFY 2013-2016

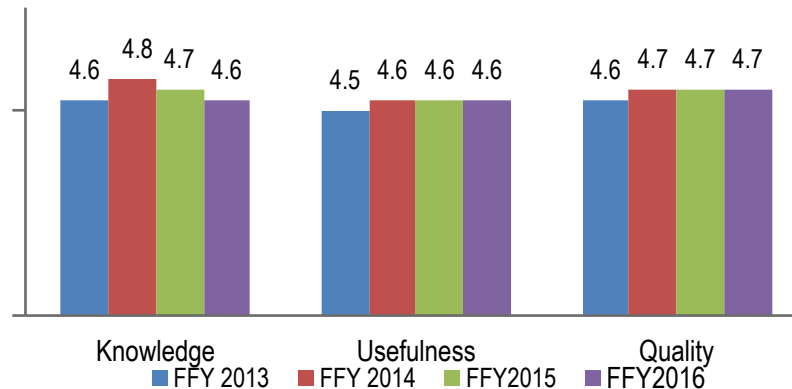
Number of Training Sessions FFYs 2013-2016



Training Session Attendees FFYs 2013-2016



Training Session Evaluation Results FFYs 2013-2016



# FFY 2016

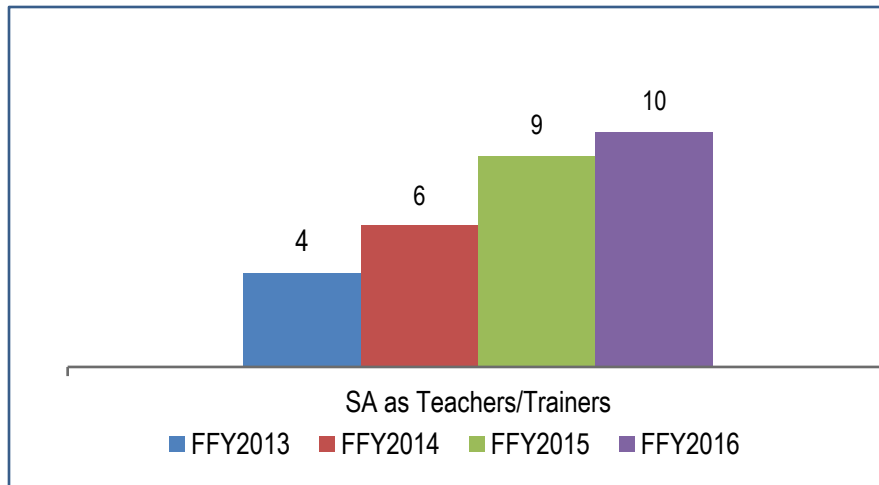
## Business Results

Supplier/Partner Results

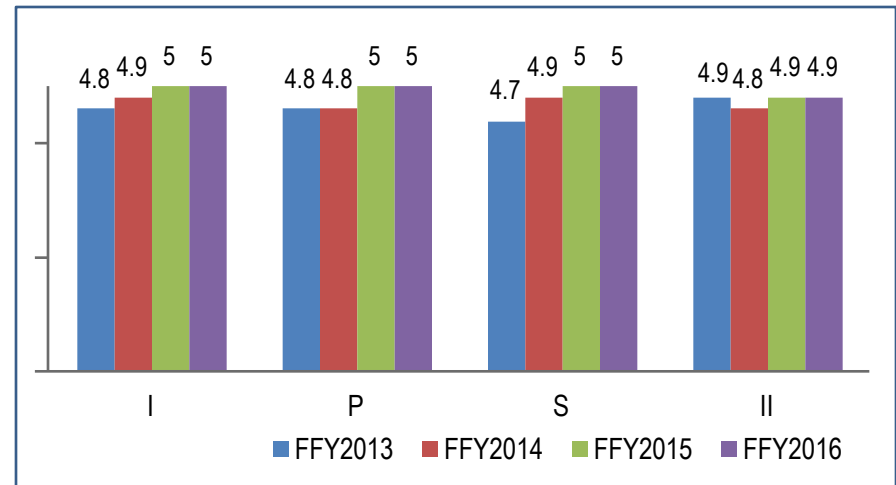
F. Self Advocacy – Anti-Bullying Campaign

Self Advocates as Trainers/Teachers and IPSII Results (scale of 1-5, 5-highest)  
FFY2013-2016

Number of Self Advocates as Trainers/Teachers



IPSII Results (Scale of 1-5, 5 = highest)

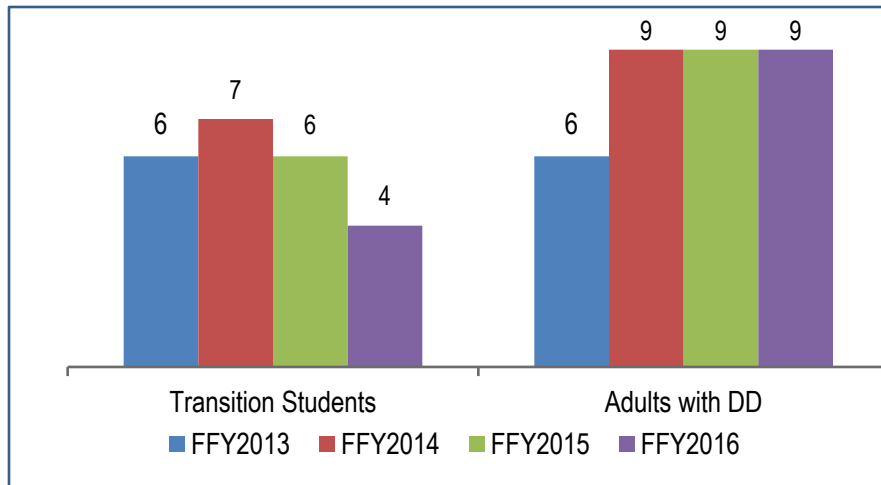


# FFY 2016

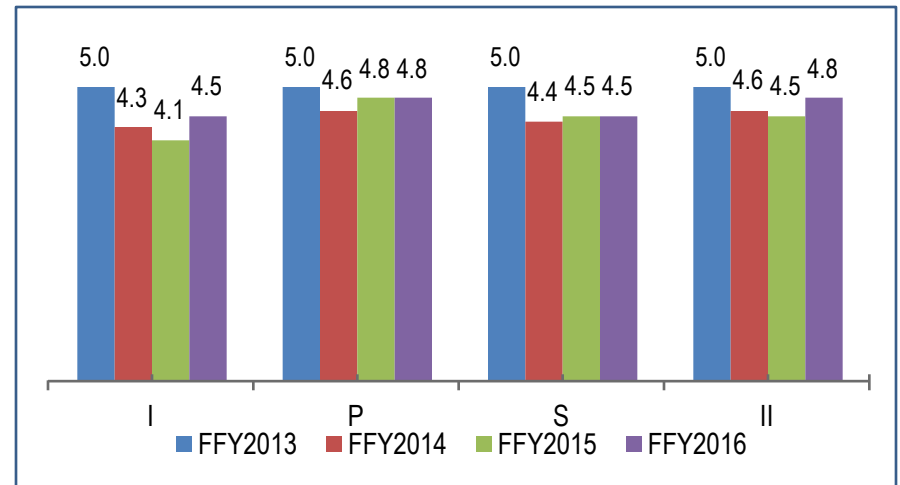
## Business Results

Supplier/Partner Results  
G. Individuals Employed, and IPSII Results (scale of 1 - 5, 5 = highest)  
FFY 2013-2016

### Individuals Employed



### IPSII Results (scale of 1-5, 5=highest)





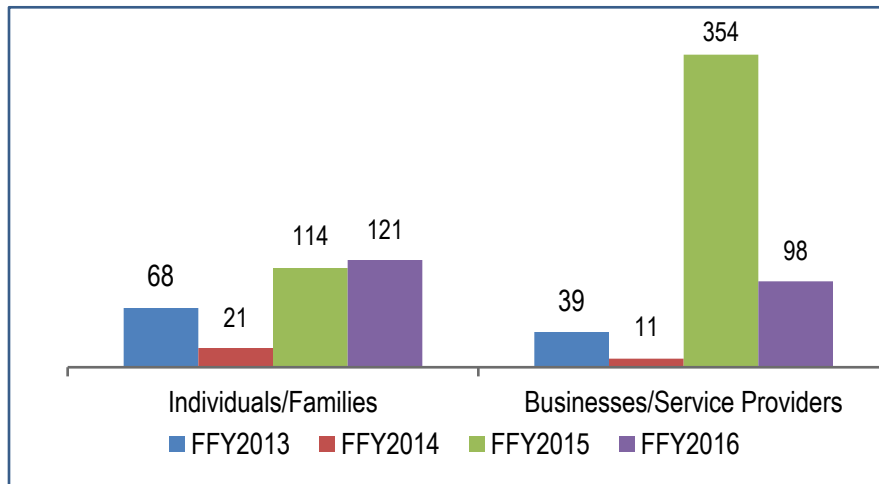
# FFY 2016

## Business Results

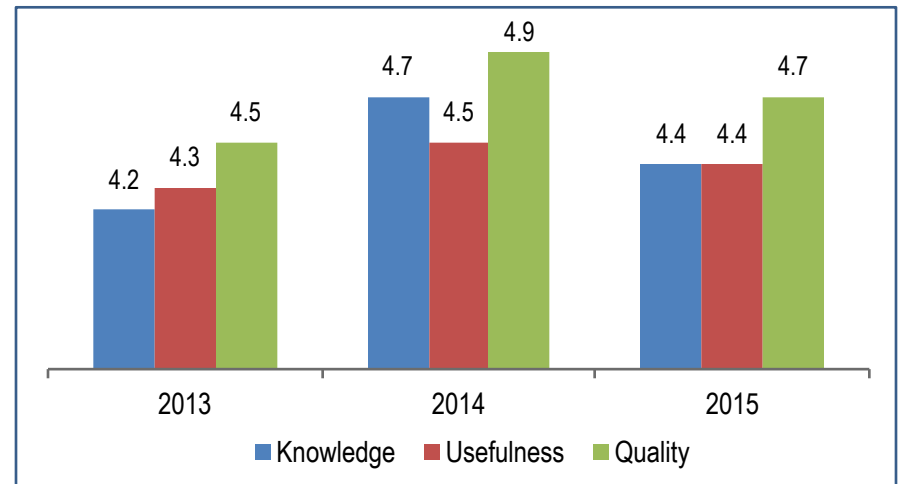
Supplier/Partner Results  
H. Employment

Training Sessions Attendees and Evaluation Results FFYs 2013-2016

Training Session Attendees



Training Session Evaluation Results FFYs 2013-2016  
Individuals/Families and/or Businesses



For 2016, 4 sessions were rated in terms of useful/helpful = 82% yes

Rating (1 to 10 scale; 10 = highest): 8.1

# Governor's Council on Developmental Disabilities

## Minnesota Department of Administration

370 Centennial Office Building  
658 Cedar Street  
Saint Paul, Minnesota 55155

[www.mn.gov/mnddc](http://www.mn.gov/mnddc)  
[www.mn.gov/mnddc/pipm](http://www.mn.gov/mnddc/pipm)

- Call: 651.296.4018
- MN Relay Service: 800.627.3529 or 711
- Fax: 651.297.7200

Toll Free: 877.348.0505

Email: [admin.dd@state.mn.us](mailto:admin.dd@state.mn.us)

Reduce, Reuse, Recycle