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Agency Purpose

The Private Detective and Protective Agent Services Board is the *regulatory* agency for investigative and protective (security) services in the state (M.S. 326.32-339). The board is responsible for the licensing of investigative and protective service providers. The licensing process directs the board to:

- ensure *competency* of service providers;
- manage regulatory *compliance*; and
- demonstrate *vision* concerning the trends of these professional services to enhance the regulatory program and procedures.

With the continuation of large scale events both natural and manmade, there is a call for a broader preparedness. The board strives to protect the public through comprehensive licensing of these very visible, prevention and response services that support government provided public safety services. Business sustainability in these service industries can be seen in issuances of new licensees, along with the reissuance of well over 100 licenses annually. The increased use and visibility of these services contribute to the safety and protection of people and property. The Board monitors, educates and disciplines license holders, using its authority to ensure statute, rules and standards are being met. The Board identifies concerns regarding the changes in government public safety efforts and these privately provided services.

At a Glance

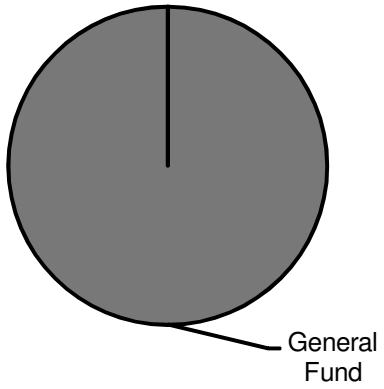
Two-Year State Budget:

- $240,000 General Fund fee supported program.

Annual Business Processes:

- Nearly 300 licenses for investigative and security services managed and monitored.
- Over 40 new investigative and protective licenses issued (in biennium).
- 260 investigative and protective licenses reissued, 28 changes to issued licenses (in biennium).
- Training programs of more than 80 providers are reviewed and approved. These providers supply 750 initial and continuing training courses, and more than 175 armed courses for license holders to choose from.

Est. FY 2010-11 Expenditures by Fund



Source: Consolidated Fund Statement.

Est. FY 2010-11 Expenditures by Program

Source: MAPS

Strategies

The Board's licensing and approved training programs directly serve the public through the support of public law enforcement, contributing to public safety efforts throughout the community. The Board works with license holders, law enforcement, businesses and the public to ensure the quality of investigative and security services in Minnesota.

Licensing for investigative and security services utilizes a well defined process using the requirements set forth in Minnesota statute for local practitioners, with sufficient latitude in process and requirements to open the fields to services based outside the state as well. Working with not only Minnesota companies, but others as well, increases business opportunities as well as further employment opportunities in these service industries.

Compliance processes for license holders is also well defined, with a biennial license renewal process that provides for license holder reporting continuing bonding and proof of financial responsibility, as well as employee compliance with training, criminal history record checks and the issuance of required identification. Outside the license renewal process, there are other areas of compliance subject to enforcement and discipline by the Board.

Training required by the Board for license holders and their employees serves a variety of safety and quality of service concerns. Introductory training provides information and techniques to support public safety efforts including communications, security incident assessment, legal authority and liability, and ethics. Additional annual training may continue in these general areas or be more focused on a particular practice or skill area. Armed license holders and their employees (those using firearms, batons, handcuffs, chemical spray, or tasers) must also take specialized training. Although these services are provided by private businesses, the required training is essential to their public safety support role.

Operations

The Private Detective and Protective Agent Services Board meets monthly to review new license applicants, candidates for license reissuance, training course recommendations, discipline recommendations, and other policy matters. The Board, as a regulatory agency works to ensure that these service industries are qualified, trained and compliant with requirements.

Key Activity Goals & Measures

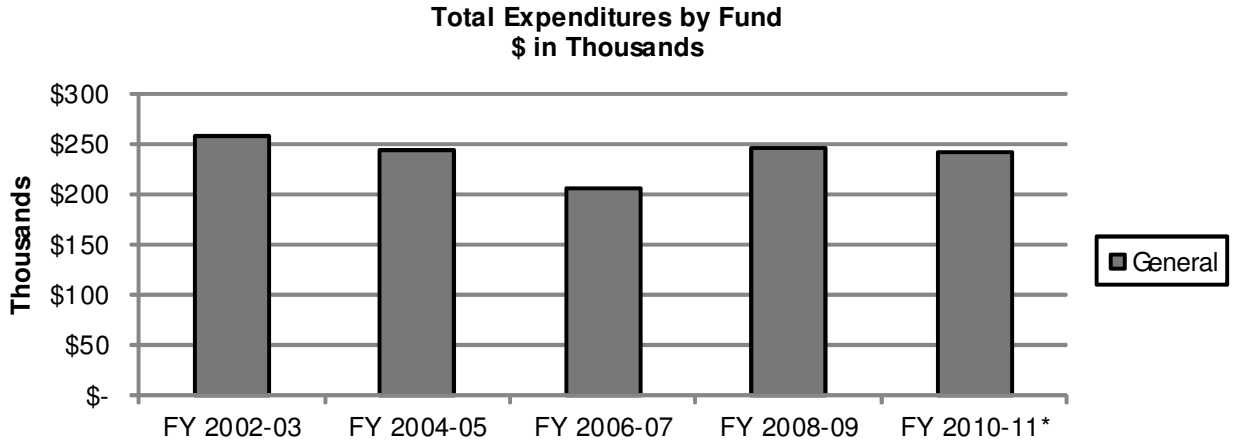
- Minnesota Milestones:
  - Community and Democracy: *Our communities will be safe, friendly and caring – Sense of Safety:* The Board will continue to work with the trends of industry growth, changing public law enforcement services and expectations of the public to maintain and enhance a quality licensing and training program, using comprehensive background investigations processes to ensure qualification, competency, character and integrity of those supplying services in Minnesota. The Board will monitor license holder compliance, and respond accordingly when violations occur.

    Quality education, assessment, monitoring, and discipline of license holders. Growth in these service industries raisees the potential for abuse, which requires training to increase the level of professionalism of license holders and employees.

  - Economy: Minnesota's workforce will have the education and training to make the state a leader in the global economy. Initial and continuing training for these services are critical to the jobs performed in our communities. The Board will continue to work with the industry and training providers to ensure required training is safe, competent, and applicable to services provided.

Budget Trends

General Fund



** FY 2010-11 is estimated, not actual*

The Private Detective and Protective Agent Services Board believes that the use of private security and/or investigative services are critical to our society and economy. External factors that can impact the Board include the economy and the employment potential of the industry, changes in public safety needs, and the types, availability, and delivery methods of industry training.

Contact

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Dollars in Thousands

	Current FY2010	Current FY2011	Governor Recomm. FY2012	Governor Recomm. FY2013	Biennium 2012-13
Direct Appropriations by Fund					
General					
Current Appropriation	121	120	120	120	240
Recommended	**121**	**120**	**120**	**120**	**240**
Change		0	0	0	0
% Biennial Change from 2010-11					-0.4%
Expenditures by Fund					
Direct Appropriations					
General	90	151	120	120	240
Total	**90**	**151**	**120**	**120**	**240**
Expenditures by Category					
Total Compensation	84	144	111	111	222
Other Operating Expenses	6	7	9	9	18
Total	**90**	**151**	**120**	**120**	**240**
Expenditures by Program					
Priv Detect/Protect Agents Bd	90	151	120	120	240
Total	**90**	**151**	**120**	**120**	**240**
Full-Time Equivalents (FTE)	**1.2**	**1.5**	**1.5**	**1.5**	

Dollars in Thousands

	Actual FY2010	Budgeted FY2011	Governor's Recomm. FY2012	FY2013	Biennium 2012-13
Non Dedicated Revenue:					
Departmental Earnings:					
General	119	138	138	138	276
Total Non-Dedicated Receipts	**119**	**138**	**138**	**138**	**276**
Dedicated Receipts:					
Total Dedicated Receipts	**0**	**0**	**0**	**0**	**0**
Agency Total Revenue	**119**	**138**	**138**	**138**	**276**