



# STATE OF MINNESOTA

## Office of Governor Mark Dayton

116 Veterans Service Building ♦ 20 West 12th Street ♦ Saint Paul, MN 55155

March 1, 2016

The Honorable Peter Neffenger  
Administrator  
Transportation Security Administration  
U.S. Department of Homeland Security  
601 12<sup>th</sup> St. S  
Arlington, VA 22202

Dear Administrator Neffenger:

I am deeply concerned about the very significant delays and long queues Minnesotans are experiencing at the security checkpoints of the Minneapolis-St. Paul International (MSP) Airport.

MSP serves as a hub for major carriers and has long had one of the best-designed and most efficient security checkpoints in the nation. However, the Transportation Security Administration (TSA) has ruined this efficiency by changing the configuration of the checkpoints. Some passengers are reporting waits in security lines that are ten or more times longer than under the previous system.

Your Administration's official response has been to point to insufficient staffing at MSP. However, unless that number has just been further reduced, it cannot explain the sudden loss of efficiencies and lengthened delays.

I fully support the enhanced security measures TSA has implemented this year to improve the safety of air travelers. However, those changes must also come with staffing resources to ensure the flying public can efficiently move through the airport to board their flights.

I respectfully urge you to provide more TSA staffing at the new MSP checkpoints to reduce the long lines and wait times.

Sincerely,

A handwritten signature in black ink that reads "Mark Dayton".

Mark Dayton  
Governor