



July 6, 2015

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New, easier-to-use MinnesotaHelp.info website launched

The Minnesota Board on Aging and the Minnesota Area Agencies on Aging have launched a new updated MinnesotaHelp.info at www.minnesotahelp.info, the state's comprehensive website for services, resources and information.

“After months of gathering consumer and provider input, we have revamped the site so it has a new look and feel and is cleaner, better organized and easier to navigate,” said Jean Wood, executive director of the Minnesota Board on Aging.

The new Minnesota.Help.info uses responsive design. This means that no matter what device is used to visit the site, from a desktop computer to a smartphone, the browser will automatically format the information so it is easy to see and use. Based on user feedback, the site now allows users to narrow or expand searches by distance so users can see the proximity of services to their homes. Another feature allows service providers and other users to manage their passwords and reset a forgotten password themselves.

Also new to the site is a Home and Community Services Finders feature so consumers can do a shopping-style search by answering a few questions, then sorting by features of a service as they would when looking for a hotel.

The Finders feature will be introduced in phases, with information on assisted living, supported employment services and independent living skills training for people with disabilities being included first. Other service categories will be added within the next few years.

In addition to web-based information, MinnesotaHelp.info provides access to specialists by chat and phone numbers for the Senior LinkAge Line, Disability LinkAge Line and Veterans LinkAge Line.

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