



414 Nicollet Mall
Minneapolis, Minnesota 55401-1993

January 19, 2010

Burl W. Haar
Executive Secretary
Minnesota Public Utilities Commission
121 7th Place East, Suite 350
St. Paul, Minnesota 55101

- VIA ELECTRONIC FILING -

RE: SITE PERMIT COMPLIANCE FILING
PROCEDURES FOR PROCESSING SUBSTANTIAL COMPLAINTS
EXTENDED POWER UPRATE - PRAIRIE ISLAND NUCLEAR GENERATING PLANT
DOCKET NO. E002/GS-08-690

Dear Dr. Haar:

Northern States Power Company, a Minnesota corporation (“Xcel Energy” or “the Company”) submits the following outline of planned procedures for receiving and responding to substantial complaints concerning implementation of the approved Extended Power Uprate (“EPU”) at the Prairie Island Nuclear Generating Plant. This filing is offered in compliance with *Section X - Complaint Procedure* of the Large Electric Power Generating Plant Site Permit that the Minnesota Public Utilities Commission (“Commission”) granted to the Company in its Order issued December 18, 2009 in the above-noted docket. The Commission approved the companion Certificate of Need for the project in an Order issued on December 18, 2009 in Docket No. E002/CN-08-509.

Introduction

Section X - Complaint Procedure of the Site Permit states that the Company shall submit within 30 days of the permit issuance its procedures to be used to receive and respond to substantial complaints received regarding the implementation of the EPU project. That further, the procedures shall be in accordance with the requirements set forth in the Commission’s *Complaint Report Procedures For Large Electric Power Generating Plants* which was attached to the Site Permit as Attachment 3.

Reporting Procedures

A. Receipt of Complaints, Inquiries, Requests and General Comments

- All Complaints, inquiries, requests and general communications will be directed to Xcel Energy's on-site Plant Communications Manager. This includes all in-person, telephone, e-mail, and written contacts from:
 - Public (individual, business entity, association, community organization, political subdivision or other however organized)
 - Local government or municipal official
 - Local agency
 - Forward of complaint from business entity, community organization, or individual by the Commission's Consumer Affairs Office
 - Office of Energy Security or other state agency

On-Site Communication Contact:

- Deanna Sheely, Communications Consultant:
Phone: (651) 388-1121 ext. 6237
- On-Site Communications Contact will involve appropriate Plant Management personnel and local Community Relations contact.

Community Relations Contact:

- Pam Gorman, Manager, Community Relations
Phone: (651) 385-1004
- Interested party is contacted to initiate discussion of issue/concern and potential resolution efforts.

B. Notification of Regulatory Affairs

- On-site Communications contact notifies Regulatory Affairs personnel via e-mail within 24 hours of receiving a complaint or substantial complaint.

Regulatory Affairs Contacts:

- Brian Zelenak, Manager of Regulatory Administration:
Phone: (612) 330-5641
- Cyndee Harrington, Case Specialist:
Phone: (612) 330-5953
- Regulatory Affairs maintains complaint log, including:
 - Name, phone number and address of person or organization contact making complaint
 - Date of receipt of complaint
 - Nature of complaint
 - Response given, identification of involved Company personnel
 - Complaint resolution summary
 - Documentation of written resolution communication to complainant
- Within 24 days of receiving complaint notification, Regulatory Affairs reviews status of complaint resolution efforts with Plant Communications Contact.

C. Notification of Unresolved Substantial Complaints to Commission

- Regulatory Affairs shall advise the Commission in writing via an electronic filing with the Department of Commerce's edocket system of any substantial complaints the Company receives during the course of construction that are not resolved within 30 days receipt of the initial complaint, pursuant to *Section X - Complaint Procedure, Subsection 2 and as more fully set forth and defined in Attachment 3.*
- Upon request, the Company will assist the Commission with the disposition of all unresolved or longstanding complaints. This assistance shall include, but is not limited to, the submittal of complaint correspondence and complaint resolution efforts.
- Communications Contact, Regulatory Affairs and Plant Management personnel will facilitate Commission's determination of appropriate resolution action in a timely manner.

Conclusion

We appreciate this opportunity to submit for the Commission's review our planned procedures for resolving substantial complaints concerning implementation of the approved EPU at the Prairie Island Nuclear Generating Plant.

We have served a copy of this filing on the Office of the Attorney General-RUD and all parties on the attached service list. Please contact me at (612) 330-5641 if you have questions about this filing.

SINCERELY,

/s/

BRIAN R. ZELENAK
MANAGER, REGULATORY ADMINISTRATION

c: Service List

CERTIFICATE OF SERVICE

I, John C. Clay, hereby certify that I have this day served copies of the foregoing document on the attached list of persons.

xx by depositing a true and correct copy thereof, properly enveloped with postage paid in the United States Mail at Minneapolis, Minnesota

xx electronic filing

Docket No. E002/GS-08-690

- In the Matter of Xcel Energy's Petition for a Site Permit
for the Prairie Island Nuclear Generating Plant for Extended Power Uprate

Dated this 19th day of January 2010

/s/

John C. Clay

Service List Name	First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret
OFF_SL_8-690_CC-SL-7-2-09	Andrew	Moratzka	apm@mcmlaw.com	Mackall, Crouse and Moore	1400 AT&T Tower 901 Marquette Ave Minneapolis, MN 55402	Electronic Service	Yes
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OFF_SL_8-690_CC-SL-7-2-09	B. Andrew	Brown	brown.andrew@dorsey.com	Dorsey & Whitney LLP	Suite 1500 50 South Sixth Street Minneapolis, MN 554021498	Paper Service	No
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Service List Name	First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret
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