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Policies & Procedures

eHEAT application mailing resumes

MinnCOR delivered application mailing envelopes today, so Service Providers may again enter application requests in eHEAT. Applications requested via eHEAT since the envelopes ran out were printed and will be mailed today.

eHEAT Next Generation

At the June 4 status update webinar, Commerce is presenting a “Next Gen 101” demonstration. We encourage all Service Providers to practice using Next Gen by entering fake applications in the Next Gen test site: <https://test.eheatnextgen.mn.gov/eheat>. Please send your Next Gen questions and feedback to eheat.doc@state.mn.us with NEXT GEN in the subject line.

EAP Annual Training

Dates: Tuesday, June 16; Wednesday, June 17; and Thursday, June 18

Time: 9-11am each day

Register here: <https://minnesota.webex.com/minnesota/k2/j.php?MTID=t450e93eec220a1502d05cd0bbe14c007>

EAP Annual Training is changed to a different Webex format:

- We will send a cancellation for the existing Webex Meeting.
- The meeting link is no longer valid.
- Each individual registers using the link above.
- After you register, Webex sends confirmation, including a link to add the sessions to your calendar.
- Please register by Friday, June 12.

Monthly dashboard

The monthly dashboard is attached. See [The Energizer, Vol. 2019, No. 16](#) for details on using the dashboard.

Status update slides

The slide deck from the May 28, 2020 status update meeting with EAP Coordinators is attached.

Notices

Message from Commerce EAP

The events of the past week, triggered by the shocking mistreatment and tragic death of George Floyd in Minneapolis, have affected us all in different ways. The Commerce EAP team believes it is important to acknowledge the anger, fear, and grief that are so evident within our communities and across the nation. The impact on us as individuals is real, and for some, particularly our communities of color, the trauma and grief of this event and others before it may feel like too much to bear.

In this time it is helpful to know we are not alone and to work toward making a difference in areas where we have influence or control. We are grateful for your continued partnership and collegiality as we help those who are most vulnerable in our communities. We are considering efforts, potentially in coordination with the Weatherization Assistance Program, to make our state more fair and just for everyone.

Know that the entire Commerce EAP team continues to work, even as some of our homes and neighborhoods face regular disruption and, at times, even threat. We understand these events may affect your ability, individually or organizationally, to serve households. With that in mind, please take care of yourselves and each other. Let us know of any significant impacts to your program operations and whether you are requesting any resulting special considerations or exceptions to EAP policies, procedures, or expectations. Stay safe and be well.