

eHEAT Enhancements

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eHEAT Enhancements

General Notes on 'Complete' screen larger



Before

Application | Crisis Benefits | ERR Benefits | WAP Benefits | EAP Benefit | Assurance 16

[Search](#) | [Request for Application](#) | [Log Application](#) | [Client Information Download](#) | [Maintain Multiple Consumption](#)

[Personal Information](#) | [Housing & Heat](#) | Complete (Application - Step 3 of 4) | Eligibility [Help](#) [Quit](#)

Manage Application --Select-- [Go](#) [Save](#)

Name: PETE, MOSS Household Number: 483101 SSN: 377655898 Application Status: Incomplete SubStatus: Updated

Complete [\[BOTTOM\]](#)

Application Complete: No Required assistance completing application and/or obtaining documents:

General Notes [\[BOTTOM\]](#)

New expanded Notes Field

Emergency Information [\[TOP\]](#) [\[BOTTOM\]](#)

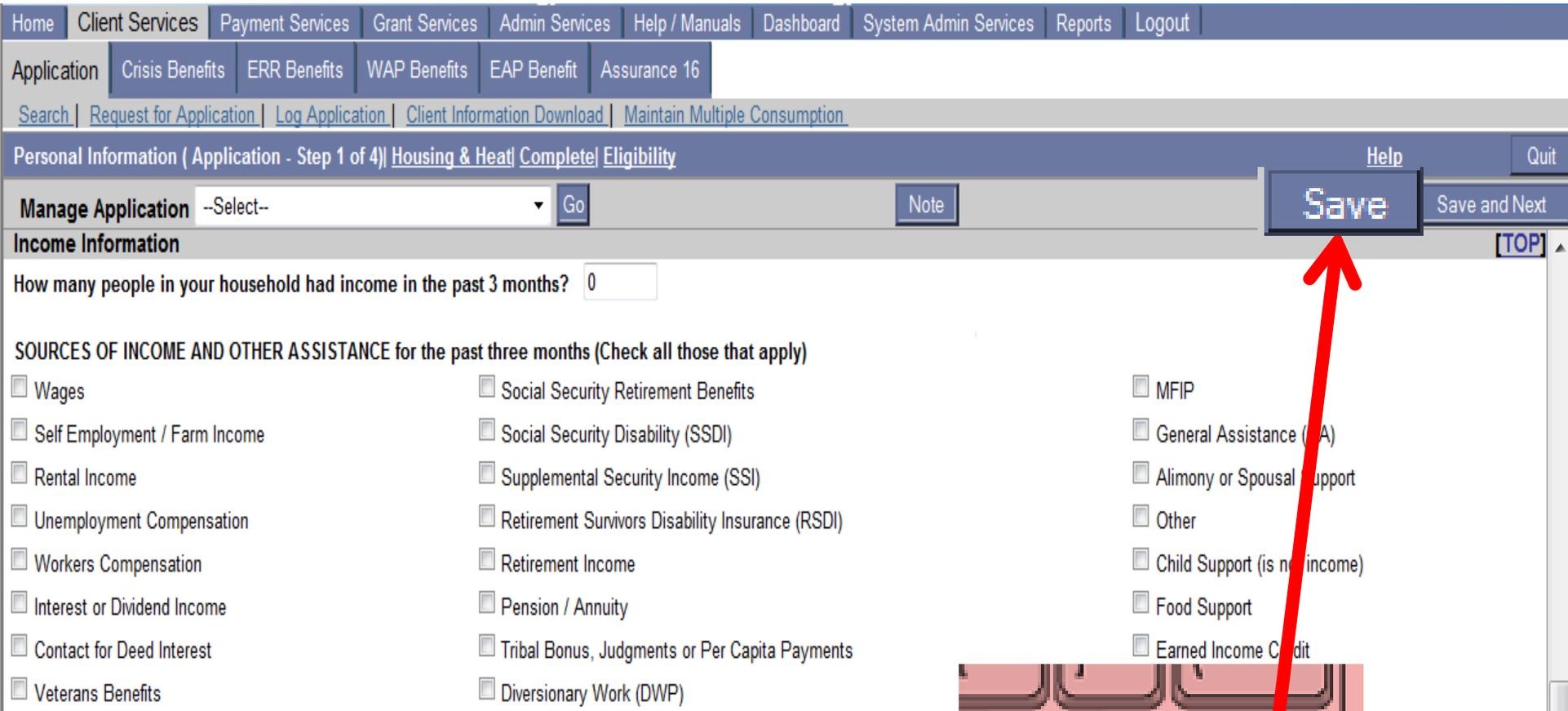
Consumption Information [\[TOP\]](#) [\[BOTTOM\]](#)

Schedule Override	Vendor Name	Type	Heat Amt	Non-Heat Amt	Status
Allow Schedule	Circle Pines - City of - Centennial Utilities (1148)	Electric	0.0	0.0	

After

eHEAT Enhancements

When you hit 'Enter' key it activates save button



The screenshot shows the eHEAT application interface. At the top, there is a navigation bar with links: Home, Client Services, Payment Services, Grant Services, Admin Services, Help / Manuals, Dashboard, System Admin Services, Reports, Logout. Below this is an 'Application' section with tabs for Crisis Benefits, ERR Benefits, WAP Benefits, EAP Benefit, and Assurance 16. A search bar is present with links for Request for Application, Log Application, Client Information Download, and Maintain Multiple Consumption. The main content area is titled 'Personal Information (Application - Step 1 of 4) Housing & Heat Complete Eligibility'. It features a 'Manage Application' dropdown menu set to '--Select--' with a 'Go' button, a 'Note' button, and a prominent 'Save' button. To the right of the 'Save' button are 'Help' and 'Quit' buttons. Below the 'Save' button is a 'Save and Next' button. The 'Income Information' section contains a form field for 'How many people in your household had income in the past 3 months?' with the value '0'. Below this is a section titled 'SOURCES OF INCOME AND OTHER ASSISTANCE for the past three months (Check all those that apply)'. It lists various income sources with checkboxes: Wages, Self Employment / Farm Income, Rental Income, Unemployment Compensation, Workers Compensation, Interest or Dividend Income, Contact for Deed Interest, Veterans Benefits, Social Security Retirement Benefits, Social Security Disability (SSDI), Supplemental Security Income (SSI), Retirement Survivors Disability Insurance (RSDI), Retirement Income, Pension / Annuity, Tribal Bonus, Judgments or Per Capita Payments, Diversionary Work (DWP), MFIP, General Assistance (GA), Alimony or Spousal Support, Other, Child Support (is not income), Food Support, and Earned Income Credit. A red arrow points from the 'Enter' key on a keyboard image at the bottom right to the 'Save' button.

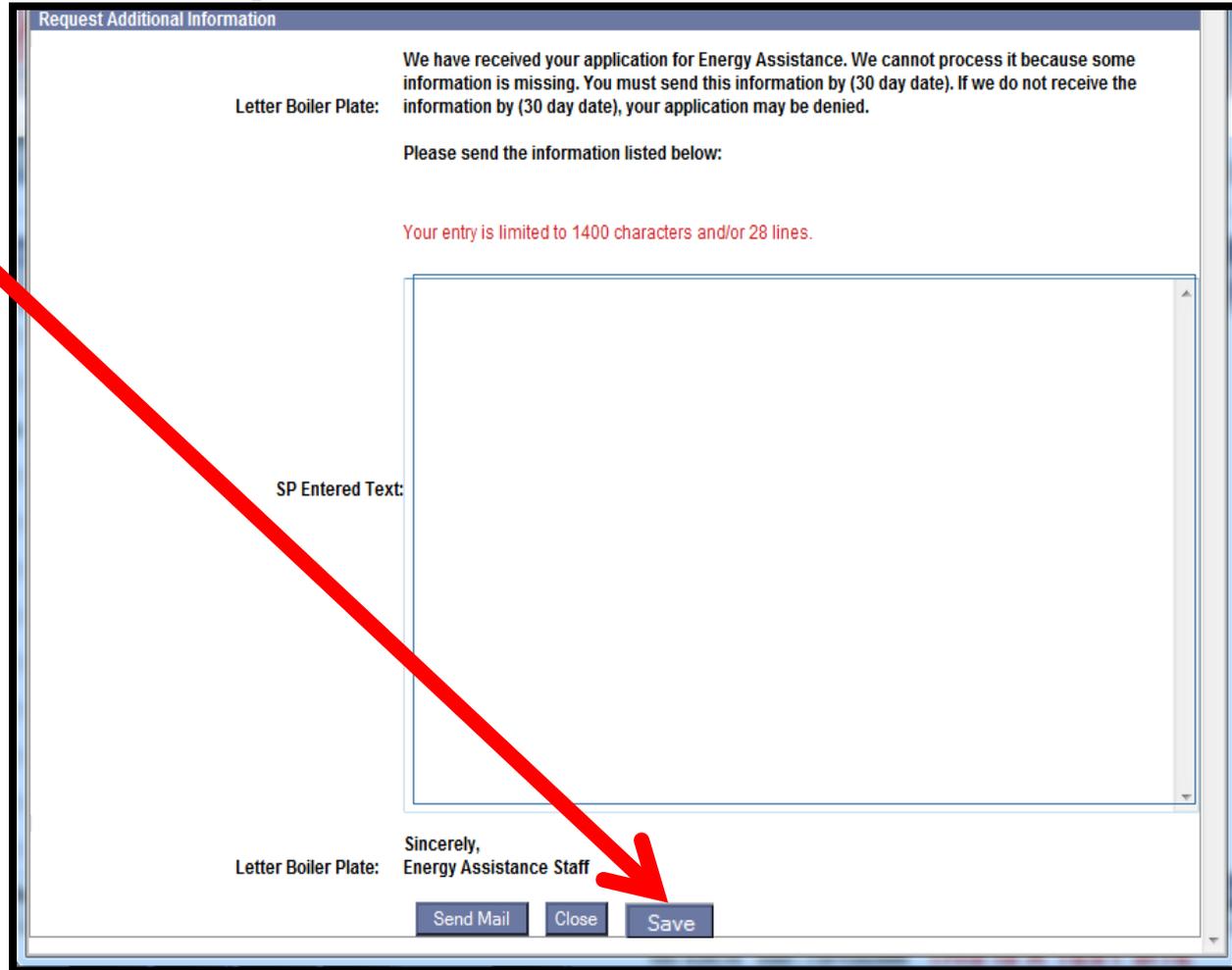
Occurs on every page in eHEAT

eHEAT Enhancements

Save and Edit Letter Requests

Rules

- ‘Save’ button saves (but does not send)
- Can edit until sent
- Must hit ‘Send Mail’ when ready



Request Additional Information

We have received your application for Energy Assistance. We cannot process it because some information is missing. You must send this information by (30 day date). If we do not receive the information by (30 day date), your application may be denied.

Letter Boiler Plate:

Please send the information listed below:

Your entry is limited to 1400 characters and/or 28 lines.

SP Entered Text:

Sincerely,
Energy Assistance Staff

Letter Boiler Plate:

Send Mail Close Save

eHEAT Enhancements

Tab order for Landlords Phone number fixed

Landlord's telephone number:

-



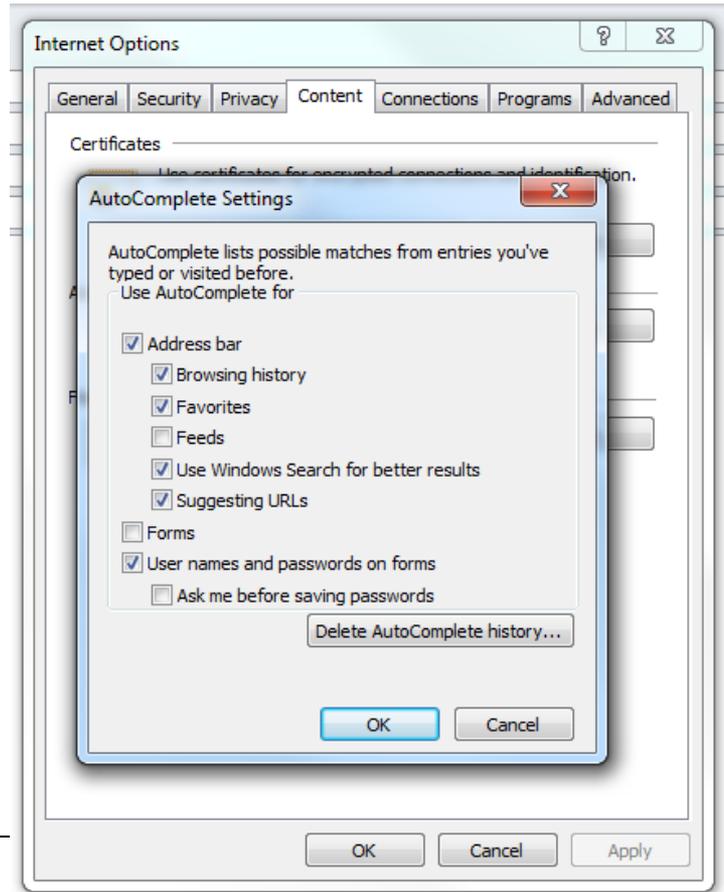
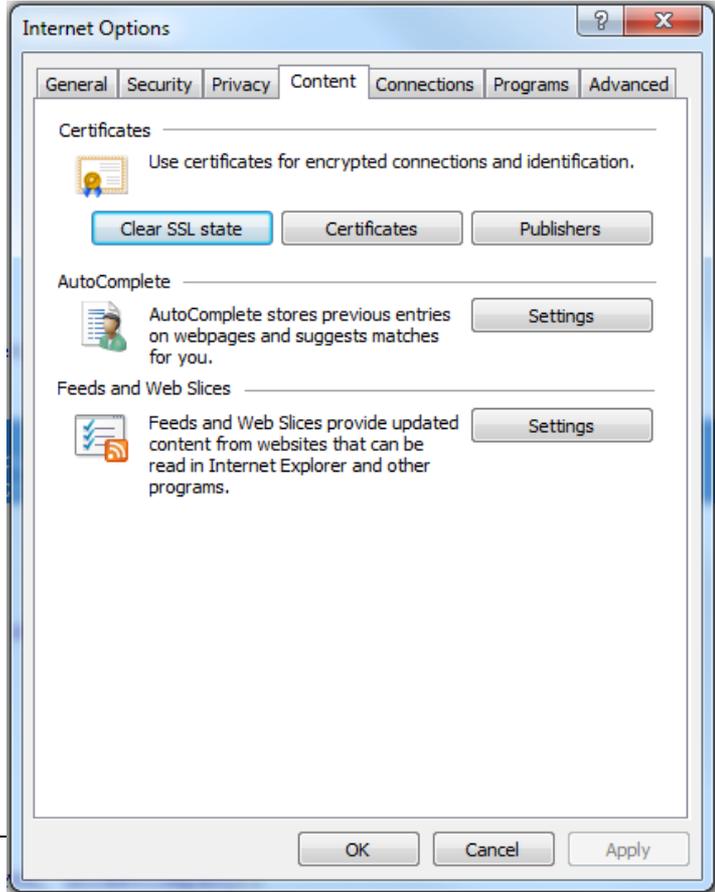
eHEAT Enhancements

Autofill Fields function

- Users can activate AutoComplete in Internet Explorer ([Help](#))
- Prefills based on past entries

In IE Click on:
Tools > Internet Options > Content

Click on AutoComplete Settings > select
'Forms' and Save it



eHEAT Enhancements

Search by Phone number will be added

Home | **Client Services** | Payment Services | Grant Services | Admin Services | Help / Manuals | Dashboard | System Admin Services | Reports | Logout

Application | Crisis Benefits | ERR Benefits | WAP Benefits | EAP Benefit | Assurance 16

[Search](#) | [Request for Application](#) | [Log Application](#) | [Client Information Download](#) | [Maintain Multiple Consumption](#)

HouseHold Application Search Criteria [Advanced Search](#) [Help](#)

APPLICATION INFORMATION

Service Provider: Anoka County Community Action Programs (15)	Vendor Name: -Select-		
Household Number: <input type="text"/>	Program Year: 2016	Status: -Select-	Vendor Account: <input type="text"/>
Home Owners: -Select-	Problem Type: -All-	Substatus: -select-	On Hold: -Select-
Consumption Status: -Select-	Consumption Fuel Usage: -Select-	Emergency: -Select-	Crisis Event: -Select-

HOUSEHOLD ADDRESS

House Number: <input type="text"/>	City: <input type="text"/>	State: -Select-	Zip Code: <input type="text"/>
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PERSONAL INFORMATION

SSN: <input type="text"/> <input type="text"/> <input type="text"/>	DOB (mm/dd/yyyy): <input type="text"/> <input type="text"/> <input type="text"/>	Last Name: <input type="text"/>	First Name: <input type="text"/>
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* Action: Search/View

Phone number: -

eHEAT Enhancements

Request for Information Letter with VIE form

Manage Application

- 403030
- 483101
- 485739
- 485866
- 486395
- 486399
- 486400
- 486401
- 486402
- 486403
- 486404

--Select--

- Additional Information Received
- Add Case Notes...
- Append General Notes...
- Benefits Payment History Report
- Close Application...
- Create Letter Template...
- Deny and Notify...
- Edit SSN...
- Household Data Summary Export...
- Hold Application...
- Primary Heat Calculator
- Reactivate
- Reasonable Payment Summary Export...
- Recalculate Primary Heat Benefit...
- Request additional Information...
- Transfer Service Provider...
- View Additional Information Request
- Void

--Select--

MINNESOTA DEPARTMENT OF COMMERCE

Request for Information Letter (with Authorized Rep)

Service Provider Name
 SP Mailing Address
 City, MN 99999-9999
 Phone: (999) 999-9999
 TTY: (999)999-9999

<<DATE>>

EAP
SP
LOGO
HERE

HH#: 99999

<<EAP APPLICANTS NAME>>
 <<C/O AUTHORIZED REP NAME>>
 111 STREETNAME AVE E
 FROSTBITE FALLS, MN 56701

This letter has been sent C/O <<AUTHORIZED REPRESENTATIVE NAME>> because <<EAP APPLICANTS NAME>> has named you the Authorized Representative for the Energy Assistance Program. You will receive all communication related to his/her application for Energy Assistance. If you have questions, please call <<SP phone number>>.

Dear <<EAP APPLICANTS NAME>>

We have received your application for Energy Assistance. We cannot process it because some information is missing. You must send this information by <<DATE>>. If we do not receive the information by <<DATE>>, your application may be denied.

Please send the information listed below:

<<SP ENTERED REQUEST>>

Sincerely,
 Energy Assistance Staff

Request additional Information with VIE

MINNESOTA DEPARTMENT OF COMMERCE

Verification of Income & Expenses

Applicant Name: _____ Household Number: _____
 Address: _____ Phone number: _____

Your application for Energy Assistance did not show enough income to pay your monthly bills. Please complete this form to tell us how your living expenses were paid for these three months.

IMPORTANT: Your application may be denied if you do not complete this form.

List your monthly bills:		List your monthly bills:	
Bill	Monthly amount	Bill	Monthly amount
Rent/Mortgage		Car Payment/Insurance	
Food		Gas	

If someone helped pay your bills during the three months listed above, list their name, address and phone number below:

1. _____ Gift, 3 month total: \$ _____
 2. _____ Loan, 3 month total: \$ _____

Do you live with a friend or relative? Yes No
 If Yes, list name and phone number: _____

During the three months listed above, did anyone in your household have sources of income you did not think to report?
 Check all that apply and send proof with this form:
 Part-time job Part-time job Workers Compensation Unemployment Social Security Disability Payments Pension Rental Income County/Government Program Working for cash (regular income)

Check all that apply: (no proof required)
 Emergency or Housing Assistance Child Support Earned Income Credit Savings Home Equity Loan Other Loans Credit Card Insurance Benefits Other _____

Payments made by others to provide support for your household are considered income.

By signing this form, I affirm that I believe these facts are accurate and true. I give the local EAP Service Provider my permission to verify this information. I may be held civilly or criminally liable under federal or state law for knowingly making false or fraudulent statements.

Applicant's Signature: _____ Date: _____

FFY2016 EAP Policy Manual Chapter 5 Appendix 5E Verification of Income & Expenses Form Revised 2015

eHEAT Enhancements

Manage Payments from
New Window is open

Home Client Services Payment Services Grant Services Admin Services

Application Crisis Benefits ERR Benefits WAP Benefits EAP Benefits

Search Request for Application Log Application Client Information Downloads

Personal Information Housing & Heat Complete Eligibility (Application -)

Manage Application --Select-- Go

Name: MADOFF, BERNIE K Household Number: 483095

Eligibility Summary

Primary Heat Benefit

Primary Heat Benefit

Distribute Payment

Distribution Summary

Vendor Name	Number of Payments	Distribution Amount	Fuel Type if PreBuy
Xcel Energy - 2217 (Heat And Electric)-3216598988	1	1400.00	

https://tst.eheat.commerce.mn.gov/eHEATstage/Index.jsp

File Edit View Favorites Tools Help

EAP Intraweb Home eHEAT-Electronic Househ... Commerce - Home EAP Application Status as ... eHEAT Prod eHEAT UAT Energy Assistance

eHEAT Electronic Household Energy Automated Technology

Home Client Services Payment Services Grant Services Admin Services Help / Manuals Dashboard System Admin Services Reports Log

Payment Certification / Process Payments Refund Process

Certification ERR Payment Process

Payment Certification - Search Criteria

* Benefit Type: Primary Heat Program Year: 2015 Certification Payment Status: C

Household Number: Service Provider: Anoka County Community Action Programs (15)

Search

Primary Heat Payment Certification List

Household Number	Name	Vendor Name	Downloaded	Payment Date (mm/dd/yyyy)	Refunded Payment	Payment Status	Payab Amount
486182	AARON, RODGERS	Yocum Oil Company (Heat)	No	07/23/2015	No	Certifiable	1400.00
486318	STELLA, FRANK	Xcel Energy (Electric)	No	07/31/2015	No	Certifiable	84.00
486318	STELLA, FRANK	Xcel Energy (Electric)	No	07/31/2015	No	Certifiable	83.00
486318	STELLA, FRANK	Xcel Energy (Electric)	No	07/31/2015	No	Certifiable	83.00
486395	JOHNSEN, JEN	Yocum Oil Company (Heat)	No	06/09/2015	No	Certifiable	1070.00

Online Options

Manage Payment Status Make Payable Undo Payable

Ver: 4.04.14 User: TSP15ADMIN THIS IS A TEST SITE

New window function in eHEAT with buttons to other functions

ERR Enhancements

Event Screen

Application | Crisis Benefits | **ERR Benefits** | WAP Benefits | EAP Benefit | Assurance 16

[Search by Application](#) | [Search by ERR Event](#)

Program Application Information [Help](#)

Household Number: 485739	Home Phone:	Emergency Phone: Ext:
Name: BADGER, BUCKY W	Own home? Yes	House Type: House
Eligibility Date (mm/dd/yyyy): 11/04/2014	Program Application Log Date (mm/dd/yyyy): 11/04/2014	
Address: 4127 OAK KNOLL DR, ST CLOUD MN 55812		

ERR Event

ERR Event Id: 17628

* Reason: NON FUNCTIONING HEATING SYSTEM

Fuel Type: 

Fuel Type: -Select-

- Select-
- Oil
- Propane/LP
- Natural Gas
- Electricity
- Wood
- Muni.Steam
- St.Paul Dist.Heating

Does the household have Temporary Heat?

Does the household have secondary heat that heats same area as primary furnace?

Ownership Verification: Property tax statement

Ownership Verification Notes: 12/2/14 KRD got ownership doc

Status: IN PROGRESS

General Event Notes:

* Required Fields

Submit Maintain Tasks Maintain Post ERR Inspection Deny View Status History Quit

Create User ID: TSP15ADMIN Create Date: 12/02/2014 Update User ID: TSP15ADMIN Update Date: 08/05/2015

User : TSP15ADMIN

10

100%

ERR Enhancements Task Screen

- Moved from Event Screen and re-labeled
- Re-labeled

ERR Task

Task Id: 22189

dfdf

Contractor/SP assessment of problem:

Number of contractors contacted to request bids?

Number of bids received?

dfdf

Describe work completed by contractor:

Fund Availability: Yes

* Contractor: Air Mechanical (003003)

* Estimate and Bid ERR Amount(\$):

Actual ERR Amount(\$):

Work Order Authorized Date:

Authorized By:

Work Complete Date:

sdffdsfs

Notes (including procurement):

* Required Fields

Submit Quit

ERR Procurement Task Screen

Application | Crisis Benefits | ERR Benefits | WAP Benefits | EAP Benefit | Assurance 16

[Search by Application](#) | [Search by ERR Event](#)

Reported Date(mm/dd/yyyy 24hh:mi): 12/02/2014 09:30 Response Date(mm/dd/yyyy 24hh:mi): 12/02/2014 04:55 Status: IN PROGRESS

Existing Condition Note: The furnace will not start. Not clear why. 12/2/2014 KRD

ERR Task

Task Id: 22189
Type: REPLACEMENT
Date Created(mm/dd/yyyy): 12/02/2014
Contractor/SP assessment of problem: d.f.d.f

Number of contractors contacted to request bids?	
Number of bids received?	

* Fund Category: ERR
Payment Status: Certifiable
Fund Availability: Yes
* Contractor: Air Mechanical (003003)
* Estimate and Bid ERR Amount(\$): 2000.00
Actual ERR Amount(\$): 1988.00
Work Order Authorized Date: 12/01/2014
Authorized By: sfs
Work Complete Date: 12/01/2014
Inspected:
Task Status: COMPLETE

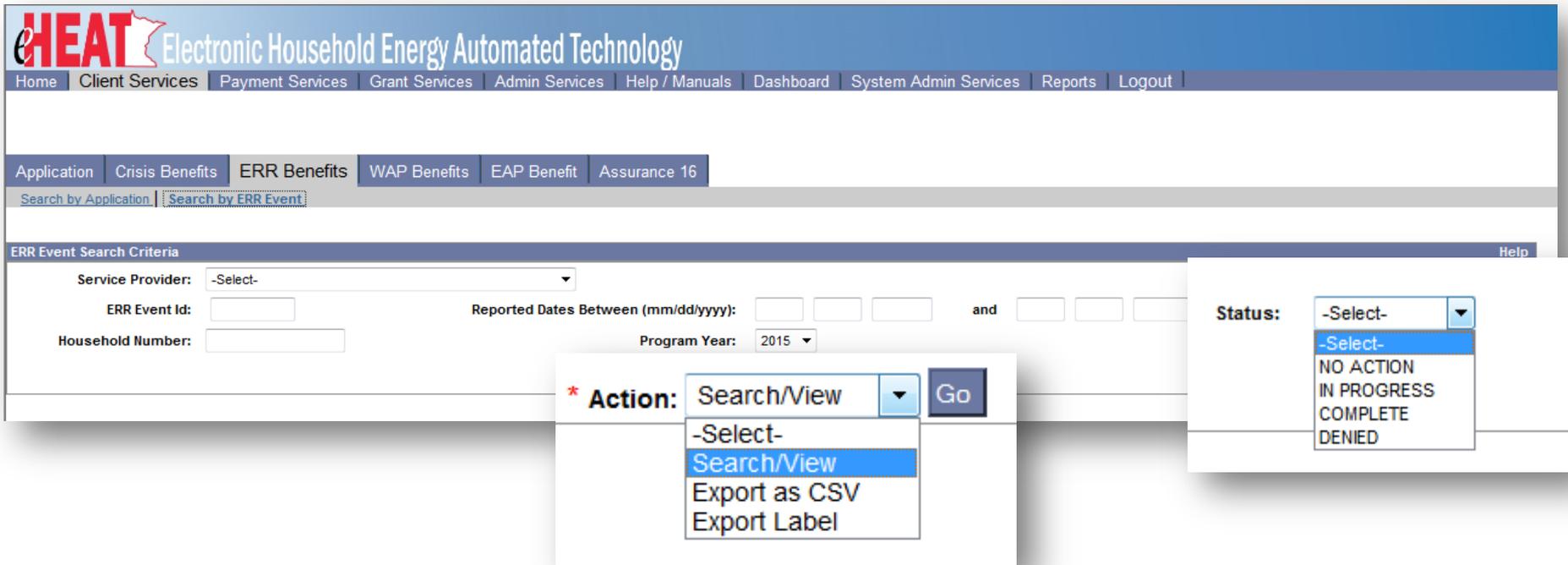
Notes (Including Procurement):	
---------------------------------------	--

12

ERR Enhancements

Mailing Labels

- Added ERR Export Label option to 'Search by ERR Event'



The screenshot displays the HEAT (Electronic Household Energy Automated Technology) web application interface. At the top, the logo and navigation menu are visible. Below the navigation, there are tabs for different services: Application, Crisis Benefits, ERR Benefits, WAP Benefits, EAP Benefit, and Assurance 16. The 'ERR Benefits' tab is selected, and the 'Search by ERR Event' option is active. The 'ERR Event Search Criteria' section includes fields for Service Provider, ERR Event Id, Household Number, Reported Dates Between (mm/dd/yyyy), and Program Year. The 'Action' dropdown menu is open, showing options: Search/View, Export as CSV, and Export Label. The 'Status' dropdown menu is also open, showing options: NO ACTION, IN PROGRESS, COMPLETE, and DENIED.

Crisis Enhancements

Crisis eHEAT New Tools

'Less than 20% in fuel tank & RTD' screen

The screenshot displays the eHEAT web application interface. The browser address bar shows `http://localhost:9080/eHEAT/index.jsp`. The page title is "eHEAT Electronic Household Energy Automated Technology".

Program Application Information:

- Household Number: 488739
- Name: BADGER, BUCKY W
- Home Phone: [Redacted]
- Emergency Phone: Ext: [Redacted]
- Eligibility Date (mm/dd/yyyy): 11/04/2014
- Program Application Log Date (mm/dd/yyyy): 11/04/2014
- Own home? Yes
- House Type: House
- Primary Heat Benefit Amount: [Redacted]
- Primary Heat Awarded Amount(\$): 678.00
- Crisis Awarded Amount(\$): 500.00
- Address: [Redacted]

Crisis Event Information:

- Crisis Event Id: 128277
- Reason: Less than 20% in fuel tank and RTD
- Vendor: Yocum Oil Company - 2218 (Heat)-52-1000000004.7
- Reported Date (mm/dd/yyyy 24hmm): 07/30/2015 08:00
- Status: In Progress

Emergency Verification Info (circled in red):

- Standard Delivery Amt: 500.00
- Past Due(+) or Credit(-): 100.00
- Fees not included in past due amount: 0.00
- Price Per Gallon: 2.50
- PH Amount used in benefit calc: 0.00
- Implied delivery Amt: 400.00
- Refusal To Deliver: Yes
- Verification Date: 2015-07-30
- Vendor Staff Name: aarg
- Verification Method: Email
- Notes: [Redacted]

Reasonability Check (optional):

- Last Delivery Date: [Redacted]
- Gallons Delivered: [Redacted]
- Tank Size: [Redacted]

Delivery Confirmation Info (circled in red):

- % of fuel in tank prior to delivery: 10
- Gauge not accessible:
- Delivery Date: 2015-07-29
- Gallons Delivered: 175.00
- Price Per Gallon: 2.00
- Fuel Total: 350.00
- Fees and Other Charges: 50.00
- Total: 400.00
- Implied benefit amt: 500.00
- Delivery Notes: [Redacted]
- Status: Accepted
- User ID: TSP15ADMIN
- Date: 2015-07-31

Crisis Payment Information Table:

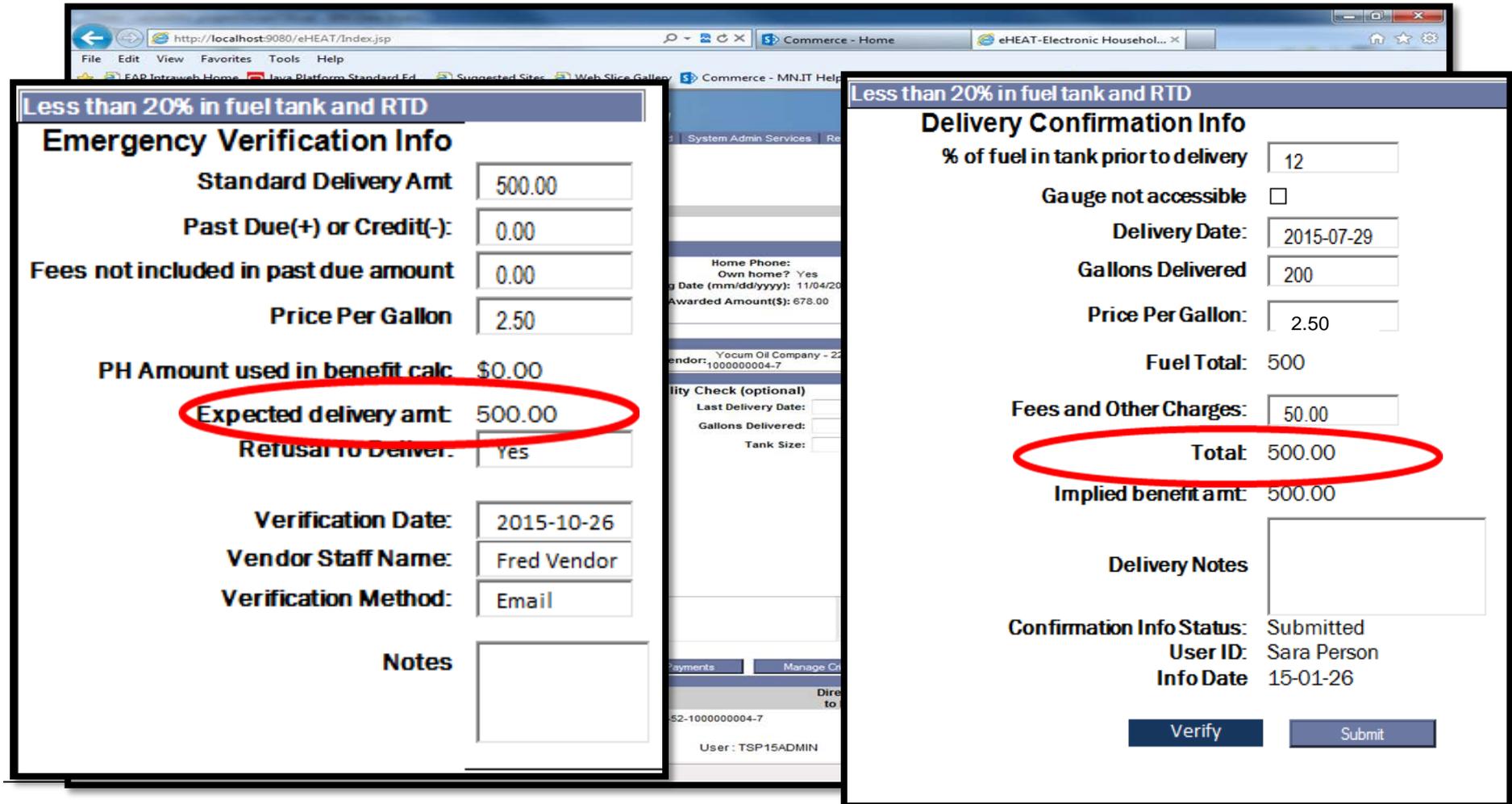
Fund Category	Payment Status	Vendor	Direct Payment to Household	Fund Availability	Crisis Amount(\$)	Status
Crisis	Obsolete	Yocum Oil Company - 2218 (Heat)-52-1000000004.7	No	Yes	500.00	In Progress

User: TSP15ADMIN

Crisis eHEAT New Tools

eHEAT Less than 20% in fuel tank & RTD screen

No Primary Heat in calculation



Less than 20% in fuel tank and RTD

Emergency Verification Info

Standard Delivery Amt	500.00
Past Due(+) or Credit(-):	0.00
Fees not included in past due amount	0.00
Price Per Gallon	2.50
PH Amount used in benefit calc	\$0.00
Expected delivery amt:	500.00
Reruse to Deliver:	Yes
Verification Date:	2015-10-26
Vendor Staff Name:	Fred Vendor
Verification Method:	Email
Notes	

Less than 20% in fuel tank and RTD

Delivery Confirmation Info

% of fuel in tank prior to delivery	12
Gauge not accessible	<input type="checkbox"/>
Delivery Date:	2015-07-29
Gallons Delivered	200
Price Per Gallon:	2.50
Fuel Total:	500
Fees and Other Charges:	50.00
Total:	500.00
Implied benefit amt:	500.00
Delivery Notes	
Confirmation Info Status:	Submitted
User ID:	Sara Person
Info Date:	15-01-26

Verify Submit

Crisis eHEAT New Tools

eHEAT Less than 20% in fuel tank & RTD screen

With Past Due

Less than 20% in fuel tank and RTD

Emergency Verification Info

Standard Delivery Amt	500.00
Past Due(+) or Credit(-):	50.00
Fees not included in past due amount	0.00
Price Per Gallon	2.50
PH Amount used in benefit calc	\$0.00
Expected delivery amt:	450.00
Refusal To Deliver:	yes
Verification Date:	2015-10-26
Vendor Staff Name:	Fred Vendor
Verification Method:	Email
Notes	

Less than 20% in fuel tank and RTD

Delivery Confirmation Info

% of fuel in tank prior to delivery	12
Gauge not accessible	<input type="checkbox"/>
Delivery Date:	2015-07-29
Gallons Delivered	450
Price Per Gallon:	1.00
Fuel Total:	450
Fees and Other Charges:	0.00
Total:	450.00
Implied benefit amt:	500.00
Delivery Notes	
Confirmation Info Status:	Submitted
User ID:	Sara Person
Info Date	15-01-26

Verify Submit

Crisis eHEAT New Tools

Example: Expected Delivery Amount & Total (actual delivery)

Fields Agree

Less than 20% in fuel tank and RTD

Emergency Verification Info

Standard Delivery Amt: 500.00

Past Due(+) or Credit(-): 100.00

Fees not included in past due amount: 0.00

Price Per Gallon: 2.50

PH Amount used in benefit calc: \$0.00

Expected delivery amt: 400.00

Refusal To Deliver: Yes

Verification Date: 2015-10-26

Less than 20% in fuel tank and RTD

Delivery Confirmation Info

% of fuel in tank prior to delivery: 12

Gauge not accessible:

Delivery Date: 2015-07-29

Gallons Delivered: 160

Price Per Gallon: 2.50

Fuel Total: 350

Fees and Other Charges: 0.00

Total: 400.00

Implied benefit amt: 500.00

Save Delivery Info

Manage PH Payments Manage Crisis Payments View Payments Assurance 16

Vendor	Direct Payment to Household	Fund Availability	Crisis Amount(\$)	Status
Company - 2218 (Heat)-52-1000000004-7	No	Yes	500.00	IN PROGRESS

User : TSP15ADMIN

Obligate Cancel Complete Make InProgress

100%

Crisis eHEAT New Tools

Example: Expected Delivery Amount and Total (actual delivery) Fields Do Not Agree

The screenshot displays the eHEAT web application interface. The top section, titled "Less than 20% in fuel tank and RTD", contains two main panels. The left panel, "Emergency Verification Info", lists various amounts: Standard Delivery Amt (500.00), Past Due (+) or Credit (-) (100.00), Fees not included in past due amount (0.00), Price Per Gallon (2.50), PH Amount used in benefit calc (\$0.00), Expected delivery amt (400.00, circled in red), Refusal to Deliver (Yes), Verification Date (2015-10-26), and Vendor Staff Name. The right panel, "Delivery Confirmation Info", shows: % of fuel in tank prior to delivery (12), Gauge not accessible (checkbox, with a red arrow pointing to it), Delivery Date (2015-07-29), Gallons Delivered (130), Price Per Gallon (2.50), Fuel Total (350, with a red arrow pointing to it), Fees and Other Charges (0.00), Total (325.00, circled in red), and Implied benefit amt (425.00, circled in green). Below these panels is a table with columns: Vendor, Direct Payment to Household, Fund Availability, Crisis Amount(\$), and Status. The table contains one row for a vendor with a crisis amount of 500.00 (circled in green) and a status of "IN PROGRESS". At the bottom, there are buttons for "Obsolete", "Cancel", "Complete", and "Make InProgress", and a "User: TSP15ADMIN" label.

Vendor	Direct Payment to Household	Fund Availability	Crisis Amount(\$)	Status
Company - 2218 (Heat)-52-1000000004-7	No	Yes	500.00	IN PROGRESS

Crisis eHEAT Screen Updates

eHEAT Crisis Post-Delivery Information Screen

Application

[Vendor Application Search](#) | [Consumption Request Download](#) | [Consumption Data Upload](#) | [Maintain Multiple Consumption](#) | [Delivery Confirmation Info](#) | [Recert Consumption Request Download](#)

Program Application Information Help Qu

HouseHold Number: 486318 Ext:
 Name: STELLA, FRANK Own home? Yes
 Eligibility Date (mm/dd/yyyy): 07/31/2015 Program Application Log Date (mm/dd/yyyy): 08/08/2014
 Address: 123 MAIN STREET, NOKA MN 55415 House Type: House

Crisis Event Information For Vendor Test

Crisis Event Id	* % of fuel in tank prior to delivery	Gauge Not Accessible	* Gallons Delivered	* Price Per Gallon	Fees and Other Charges	Total	* Delivery Date (yyyy-mm-dd)	Notes	Delivery Info Status
128280	10	<input type="checkbox"/>	400.000	2.000		800.00	2015-07-31		Requested

Changes (Fields also are on the “Delivery Confirmation Info” on Crisis screen)

- “Gauge Not Accessible” – New field allows vendor to check it when gauge is not accessible. If % of fuel in tank field is empty, this box tells you if there is an reason or vendor oversight
- “Total” – eHEAT calculated. Helps vendor check if info is correct
- “Notes” – Vendor & SP inputs to exchange communication

Crisis eHEAT Screen Updates

eHEAT Crisis Post-Delivery Information Screen

‘Verify’ Button

- Only appears after vendor submits delivery info
- An option to request a vendor to update delivery info without a phone call
- When SP clicks ‘Verify’ button the status changes back to “Requested”

Less than 20% in fuel tank and RTD

Delivery Confirmation Info

% of fuel in tank prior to delivery	<input type="text" value="12"/>
Gauge not accessible	<input type="checkbox"/>
Delivery Date:	<input type="text" value="2015-07-29"/>
Gallons Delivered	<input type="text" value="130"/>
Price Per Gallon:	<input type="text" value="2.50"/>
Fuel Total:	350
Fees and Other Charges:	<input type="text" value="0.00"/>
Total:	325.00
Implied benefit amt:	425.00

Delivery Notes

Confirmation Info Status: Submitted
User ID: Sara Person
Info Date: 15-01-26

Match eHEAT to App Flow Specs

To save data entry time

EAP Application

LIST ALL HOUSEHOLD MEMBERS, STARTING WITH YOU:

First Name, M.I. & Last Name	Social Security	Date of Birth MM/DD/YYYY	Race	His-panic Y/N	Sex M/F	Dis-ability Y/N	Years Of School	Veteran Y/N	Have Income Y/N

eHEAT Specs

Household Member [TOP] [BOTTOM]

* First Name: Middle Initial: * Last Name: SSN:

* DOB: * Race: Ethnicity: * Sex:

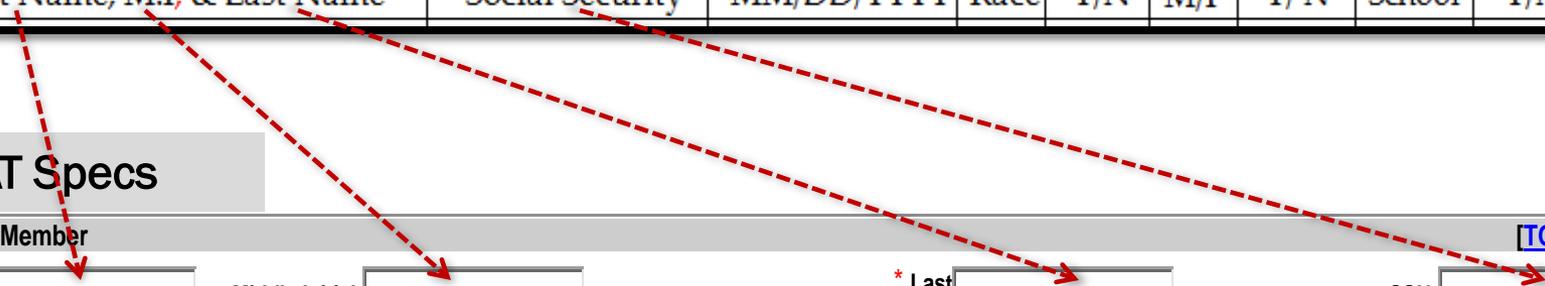
Disabled: Years of School Completed: Veteran: Income:

In Absence of SSN

Id: Id Type:

Active: Primary Applicant: Yes Service Provider Member number 22

* Required Fields



Name on Account Matching

On 'Housing & Heat' screen > 'Vendor Info.' section

Vendor Information [TOP]

No Electric Vendor

Would you like 30% of your grant sent to your electric company?

Does everyone (adults and children) in your household currently have health insurance?

HEAT AND ELECTRICITY INFORMATION

Type	Schedule Override	Vendor	Name on Account	Acct Name Match	Account Number	Status
<input type="checkbox"/> Heat	Allow Schedule	Federated Co-ops Inc (1390)	Walnut	No Match	32165496874	Active
<input type="checkbox"/> Electric	Allow Schedule	Xcel Energy (2217)	Peanut	Match	365654649664	Active

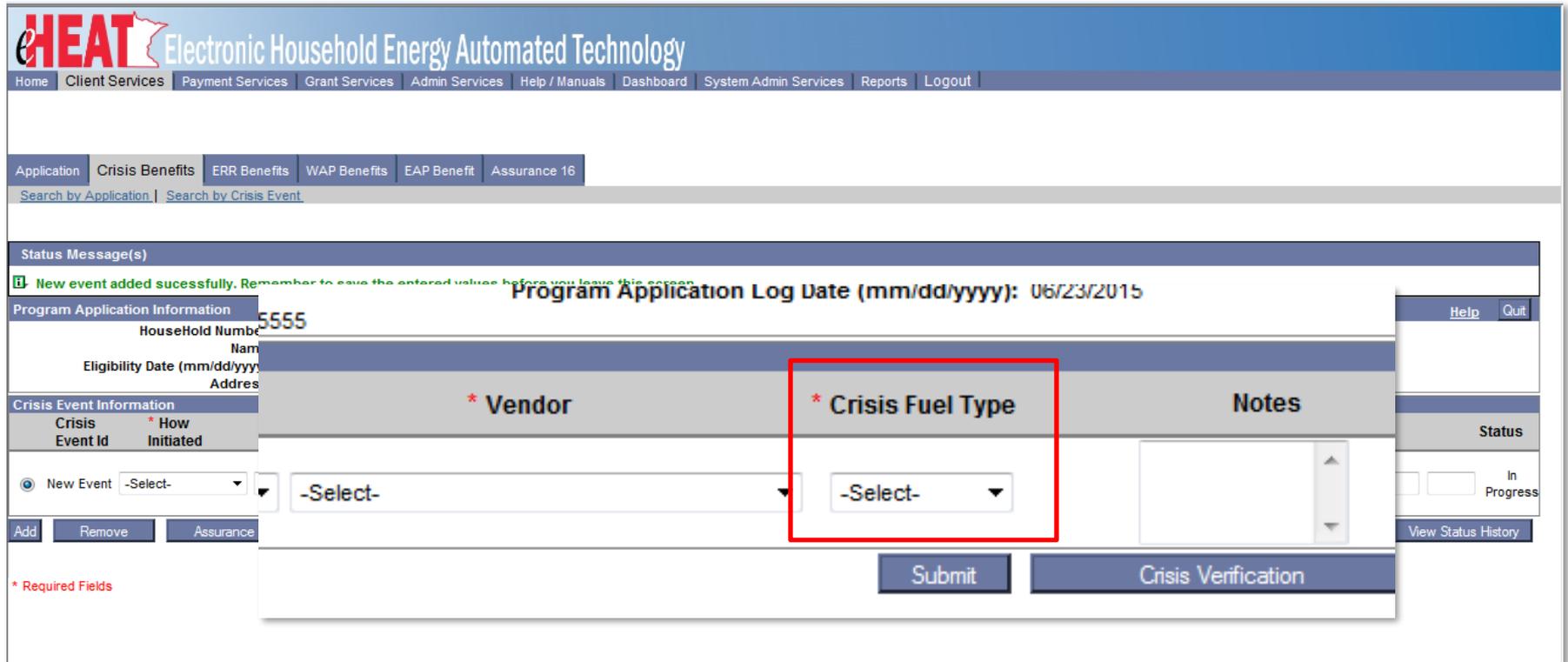
- Added 'Acct Name Match' field with dropdown
- Processor selects 'No Name Match' when the name does not match when payment is made.

National Performance Measures

Prevention & Restoration of Loss of Service: Your Role

- Crisis

Crisis Event Screen



The screenshot shows the eHEAT (Electronic Household Energy Automated Technology) interface. At the top, there is a navigation menu with links for Home, Client Services, Payment Services, Grant Services, Admin Services, Help / Manuals, Dashboard, System Admin Services, Reports, and Logout. Below this is a sub-menu with Application, Crisis Benefits, ERR Benefits, WAP Benefits, EAP Benefit, and Assurance 16. A search bar is present with options for Search by Application and Search by Crisis Event.

A status message at the top left reads: "New event added successfully. Remember to save the entered values before you leave this screen." The program application log date is shown as 06/23/2015.

The main form is divided into two sections: Program Application Information and Crisis Event Information. The Program Application Information section includes fields for HouseHold Number (5555), Name, Eligibility Date (mm/dd/yyyy), and Address. The Crisis Event Information section includes a radio button for "New Event" (selected), a dropdown for "Crisis Event Id" (set to "-Select-"), and a dropdown for "How Initiated" (set to "-Select-").

Below the Crisis Event Information section, there are three columns: "* Vendor", "* Crisis Fuel Type" (highlighted with a red box), and "Notes". Each column has a dropdown menu set to "-Select-".

At the bottom of the form, there are buttons for "Add", "Remove", and "Assurance". A "Submit" button is located at the bottom right, along with a "Crisis Verification" button. A "View Status History" button is also visible on the right side of the screen.

A legend at the bottom left indicates that fields marked with an asterisk (*) are required fields.