

A blue silhouette of the state of Minnesota, positioned to the left of the text.

MINNESOTA DEPARTMENT OF  
**COMMERCE**



Energy Assistance Program

**FFY2016 EAP Annual Training**

Training Introduction, FFY15  
outcomes, FFY16 overview

# Welcome & Introduction

**John Harvanko**

Director

Office of Energy Assistance Programs

# Topics

- Introductions
- Agenda for Today and Tomorrow
- FFY15 Outcomes
- FFY16 Approach
- Overview of Training

# State EAP Staff

- Amanuel Asghedom
- Ken Benson
- Jynell Boulka
- Shamiere Bridgeford
- Doug Burns
- Andrew Grewell
- Kathy Hochreiter
- Alex Larson
- Jeff Mitchell
- Michael Schmitz
- Sandra Seemann

# Other State Staff

- Bill Grant
- Sukumar Puligilla
- Jodi Bellefeuille
- Michelle Gransee
- Richard Gooley
- Ivan Karne
- Jessica Rochester

# Other Special Guests

- Kenna Arvold
- Jeff Heino
- Mike McGlone

# New Coordinators/Other Staff Introductions

- New since last year's training
- Please stand up, tell us your name and what organization you are from
- Other Coordinators please offer your time and knowledge

# Agenda Day One

1. Welcome, Introductions & FFY2015
2. Deputy Commissioner Bill Grant
3. FFY2016 Approach & Training Approach
4. A16
5. Office of Economic Opportunity
6. Energy Related Repairs
7. Weatherization Assistance Program
8. Crisis
9. Eligibility
10. Income
11. Wisconsin Home Energy Assistance Program

# Agenda Day Two

1. No Heat Call
2. The Application
3. Application Processing
4. Primary Heat
5. Performance Measures
6. Refunds
7. Security
8. HeatShare
9. Vendor Management
10. Local Plan & ICD
11. Oversight
12. Fiscal Management
13. Contracts

# Welcome

## Bill Grant

### Deputy Commissioner

### Division of Energy Resources

# FFY15 Outcomes

# FFY15 Outcomes

- Total number of HHs served: 138,886
- Total number of Crisis served: 38,701
- Total number of ERR: 5,451
- Total funding: \$114,498,307

# FFY15 Outcomes

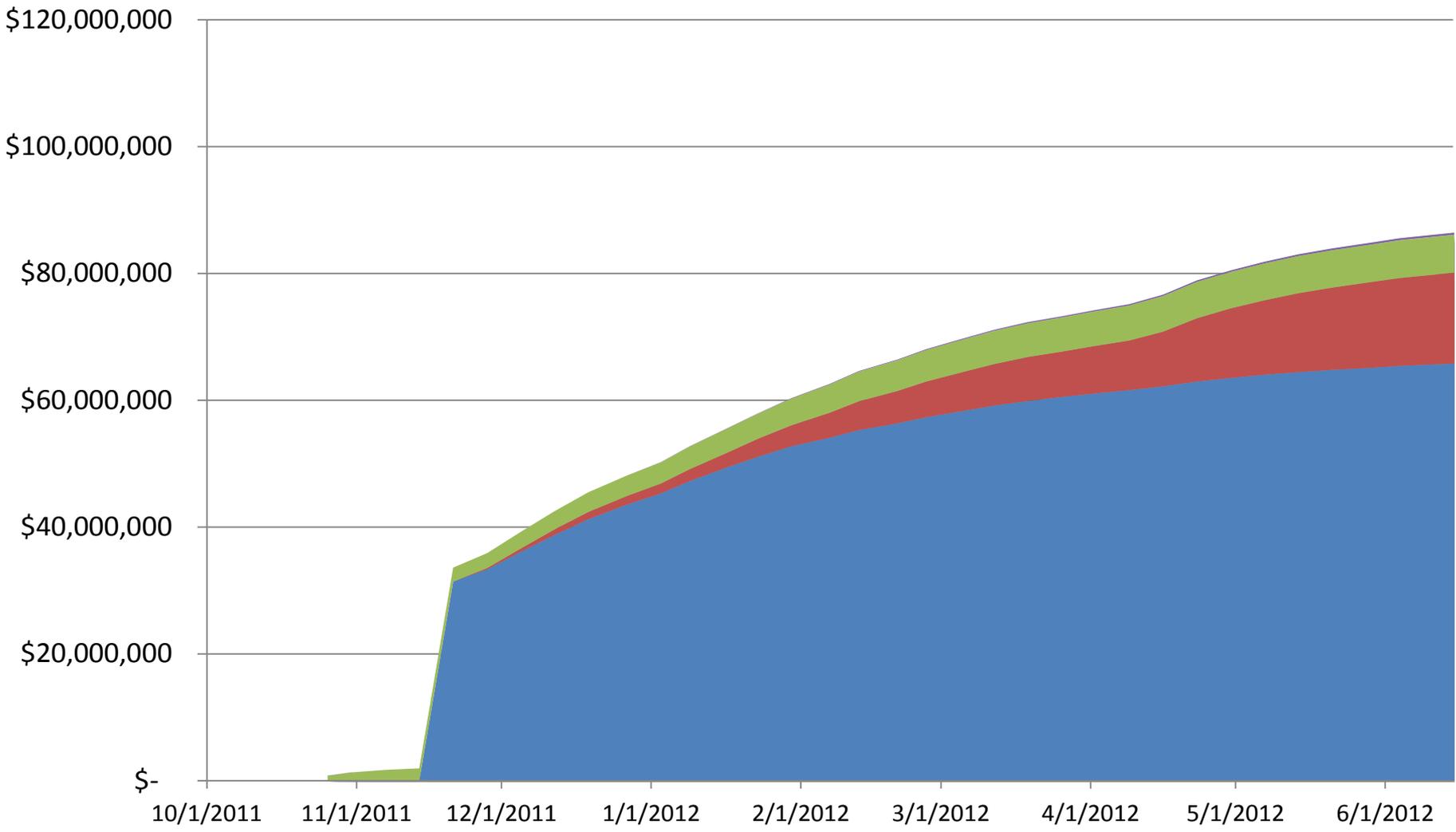
## Application Count Comparison

Report Consists of Data from June 1, 2015

Status	As Of: June 1, 2015	As Of: June 1, 2014	As Of: June 1, 2013
Approved	138,451	152,244	144,296
Complete	100	303	277
<b>SUB TOTAL</b>	<b>138,551</b>	<b>152,547</b>	<b>144,573</b>
Change from Previous Year	-10%	6%	
Incomplete	875	3,410	2,893
Logged	160	1,378	1,549
Denied	19,043	13,844	18,463
Closed	493	471	519
<b>SUB TOTAL</b>	<b>20,078</b>	<b>18,632</b>	<b>22,905</b>
Pre-Logged	36,352	29,168	37,687
Void	543	696	623
<b>TOTAL (of SUB TOTALS)</b>	<b>158,629</b>	<b>171,179</b>	<b>167,478</b>
Change from Previous Year	-8%	1%	

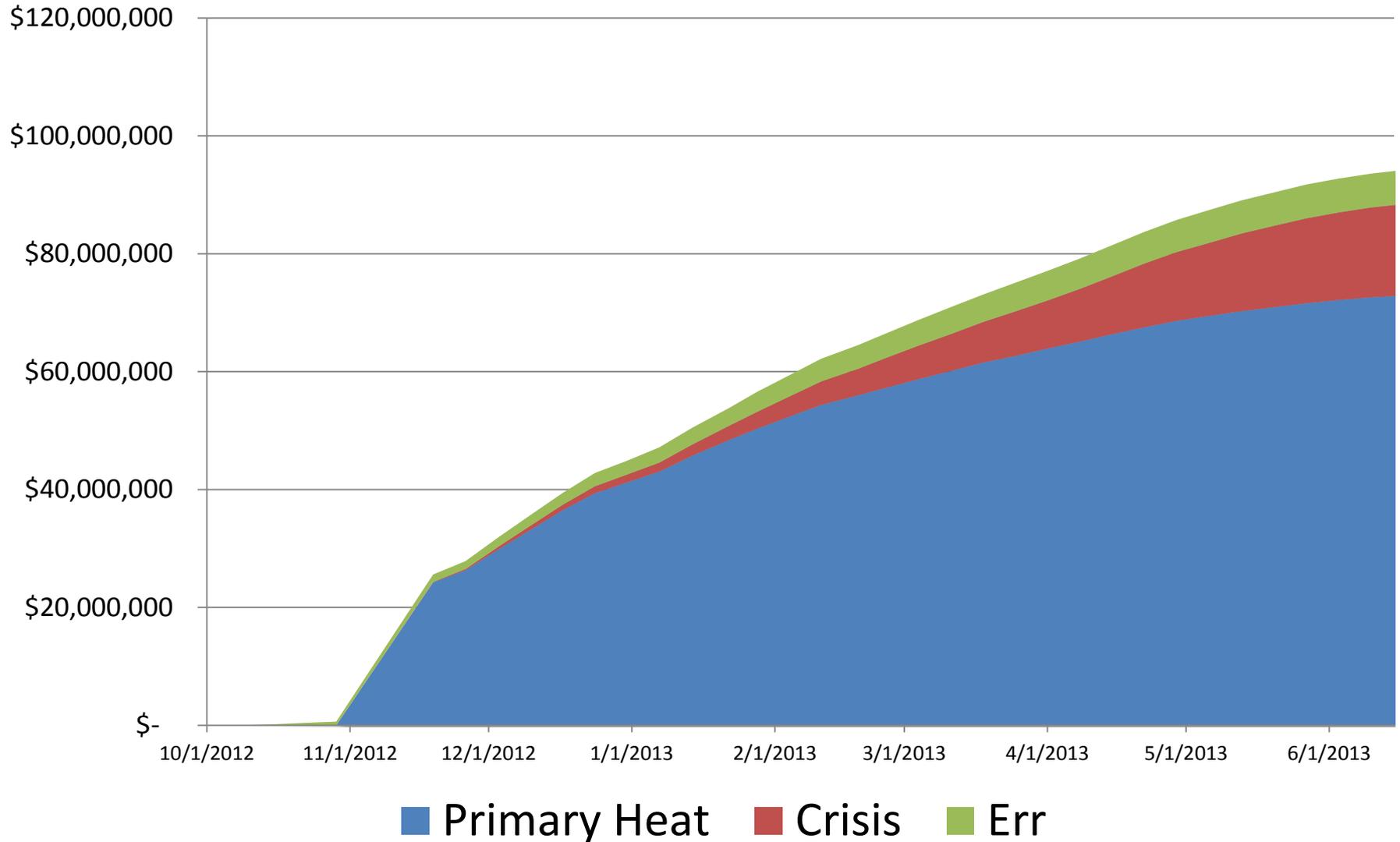


# FFY12 Distribution of EAP Benefits



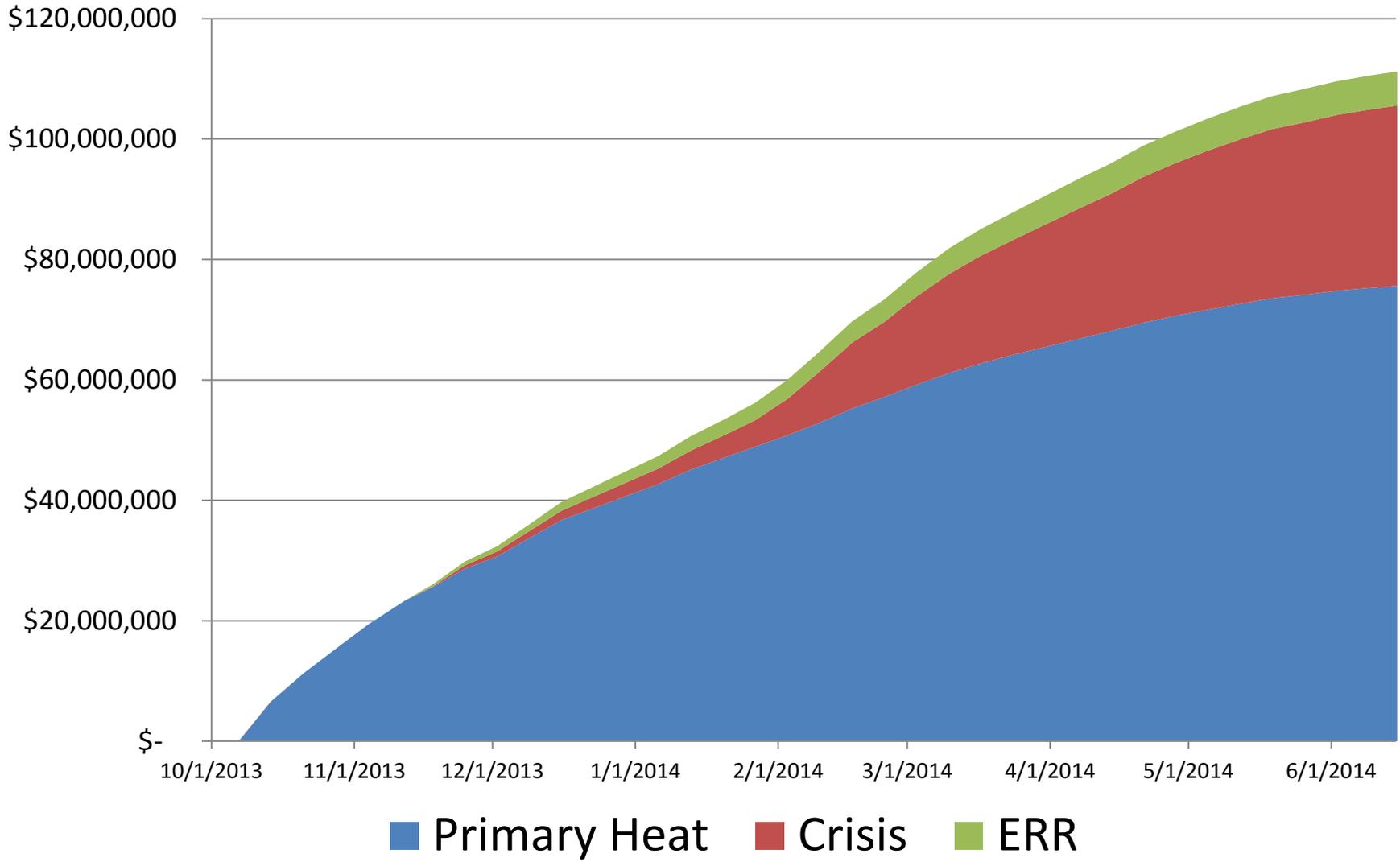
■ Primary Heat ■ Crisis ■ ERR ■ ROFW

# FFY13 Distribution of EAP Benefits

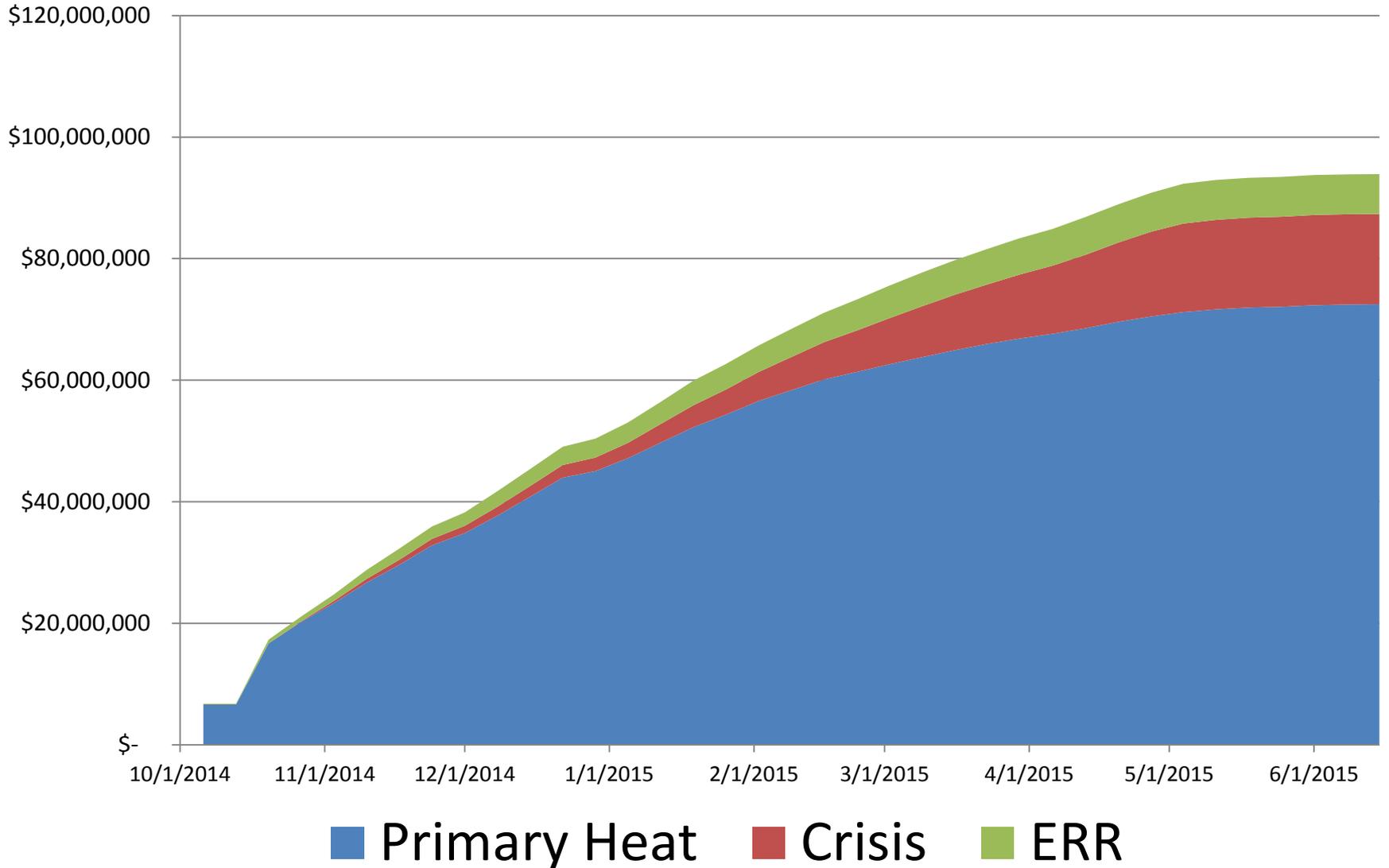




# FFY14 Distribution of EAP Benefits

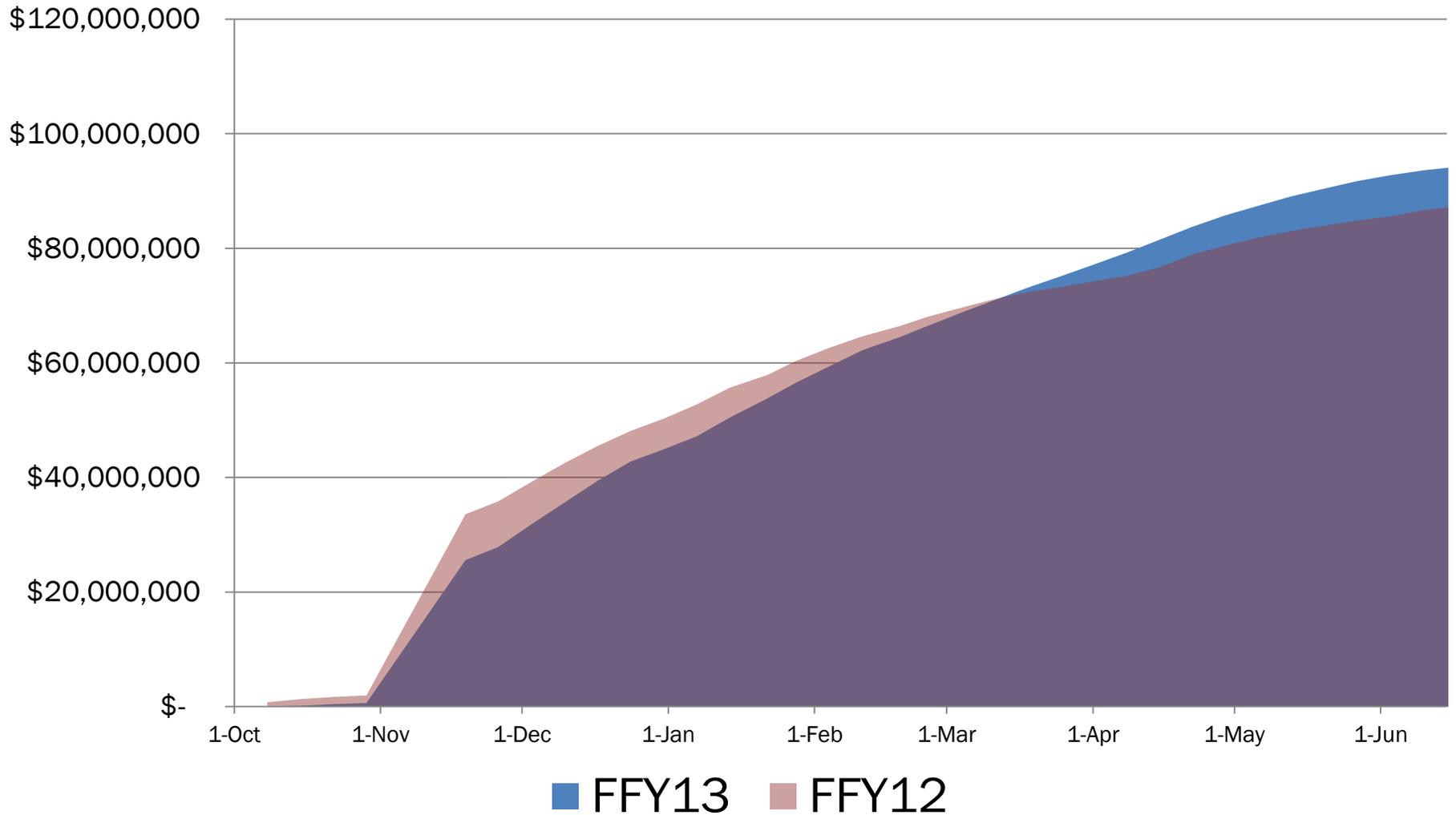


# FFY15 Distribution of EAP Benefits



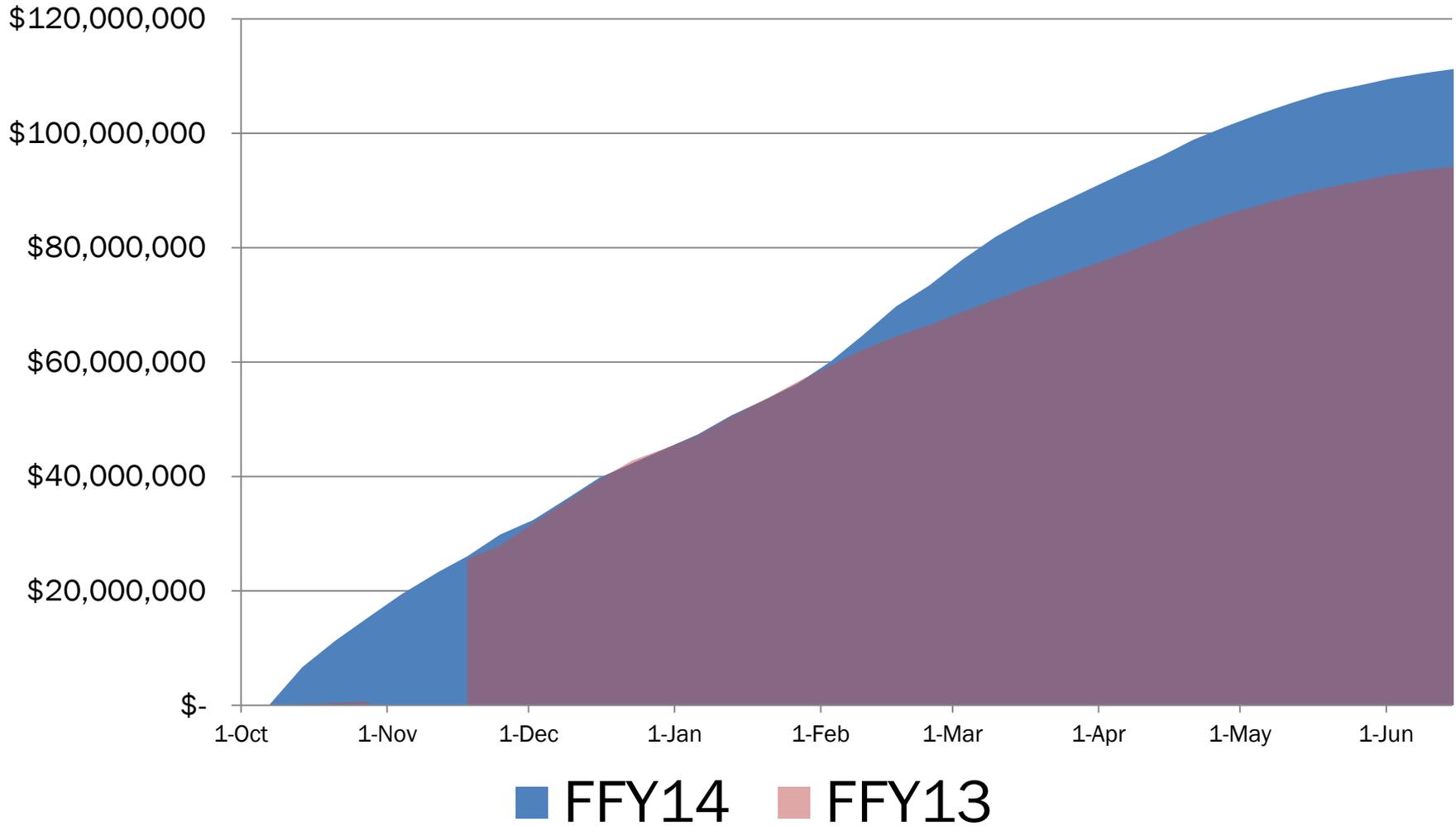


# FFY13 vs. FFY12 Distribution of EAP Benefits

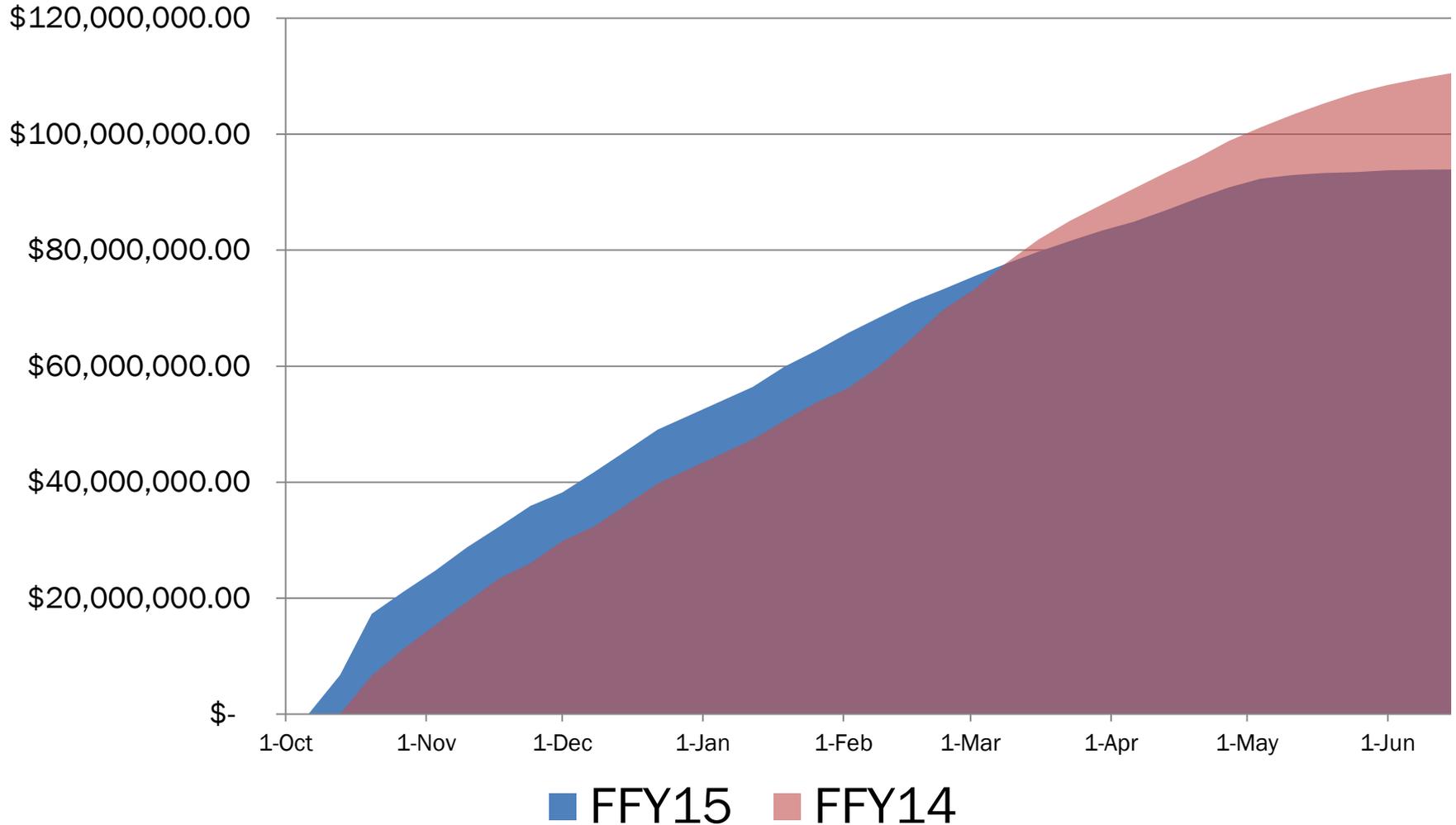




# FFY14 vs. FFY13 Distribution of EAP Benefits

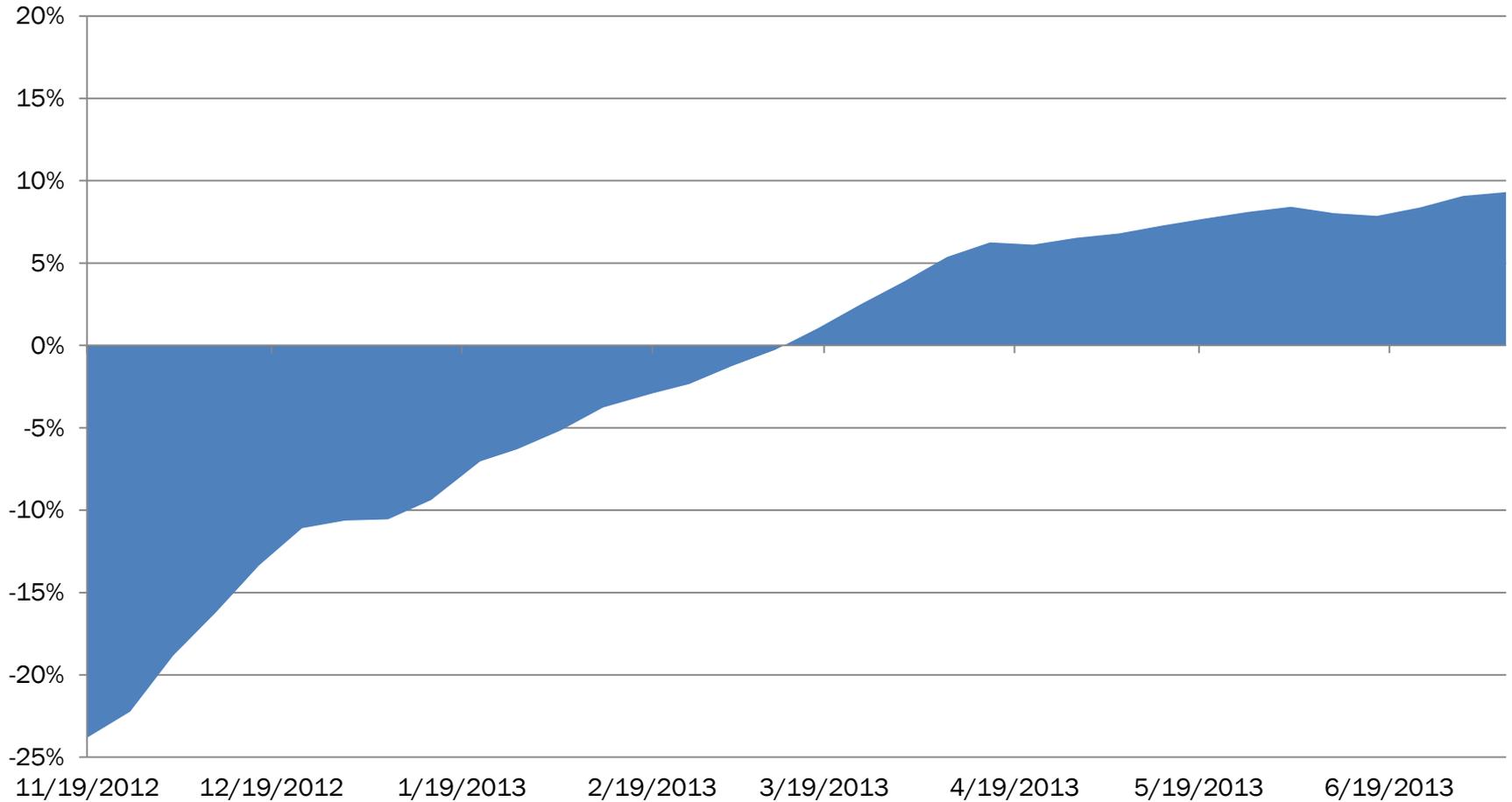


# FFY15 vs. FFY14 Distribution of EAP Benefits





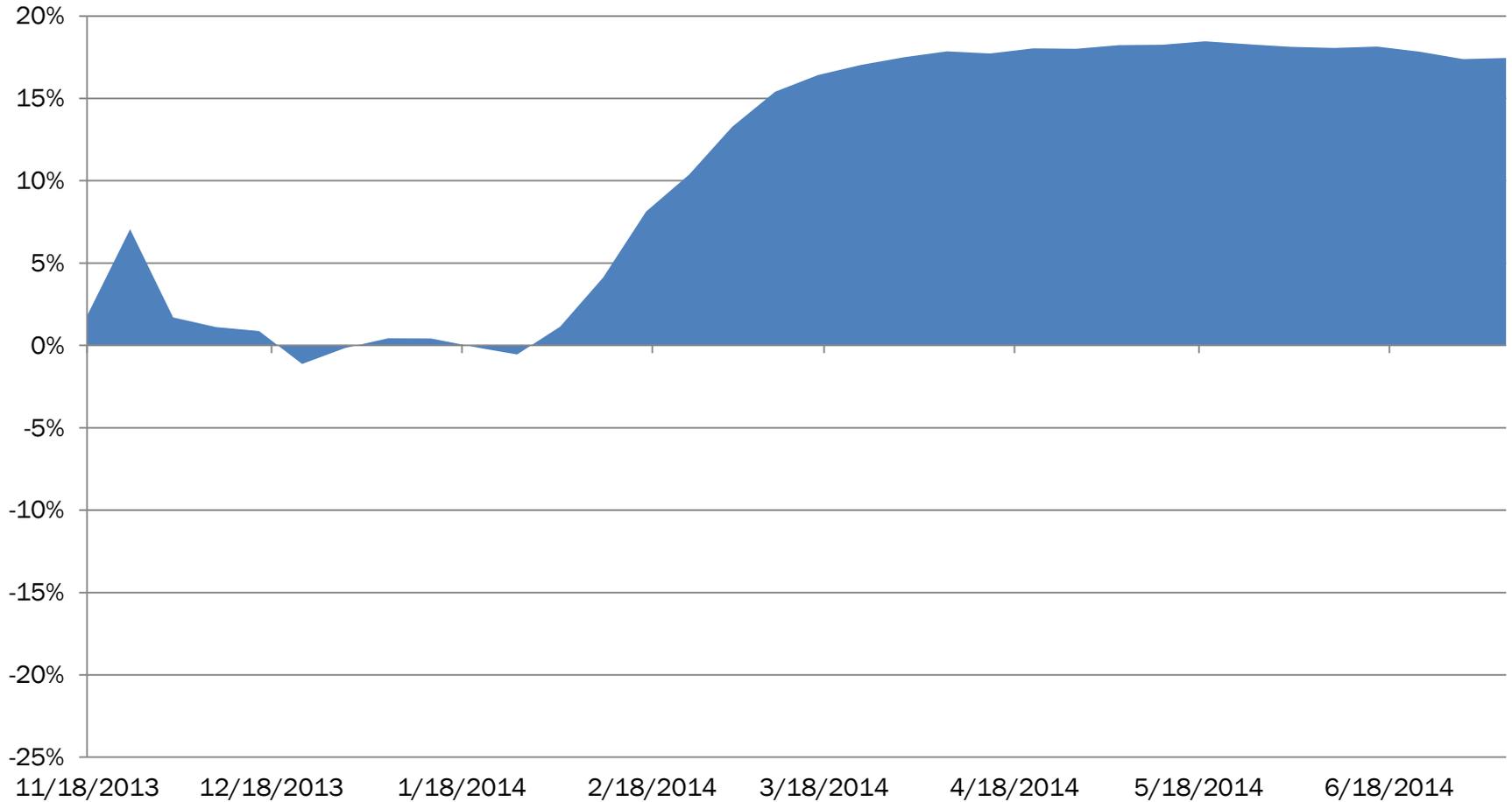
# % Change in Total EAP Benefits Distributed FFY13 vs. FFY12



■ % Change in Total EAP Benefits Distributed



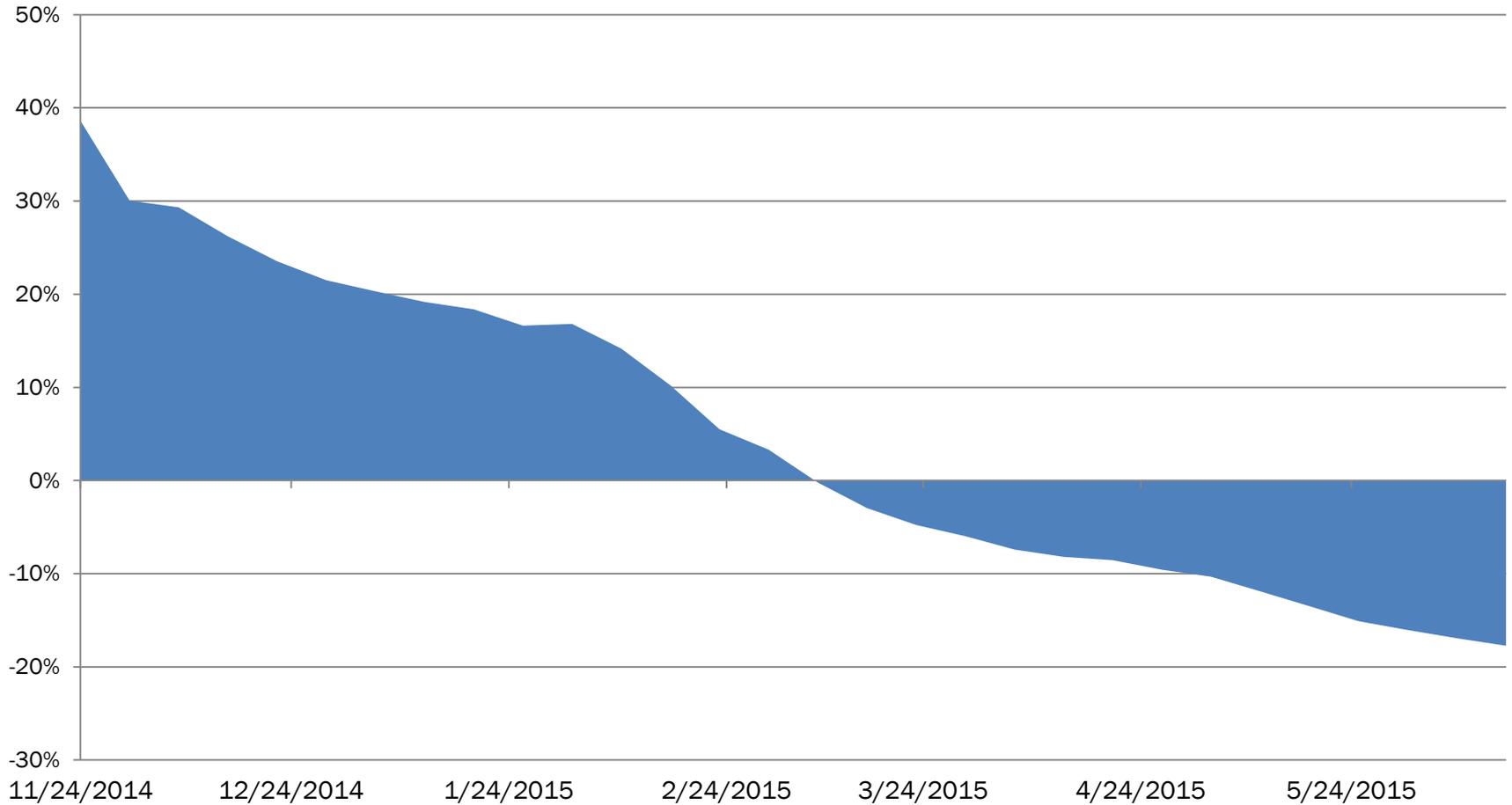
# % Change in Total EAP Benefits Distributed FFY14 vs. FFY13



■ % Change in Total EAP Benefits Distributed



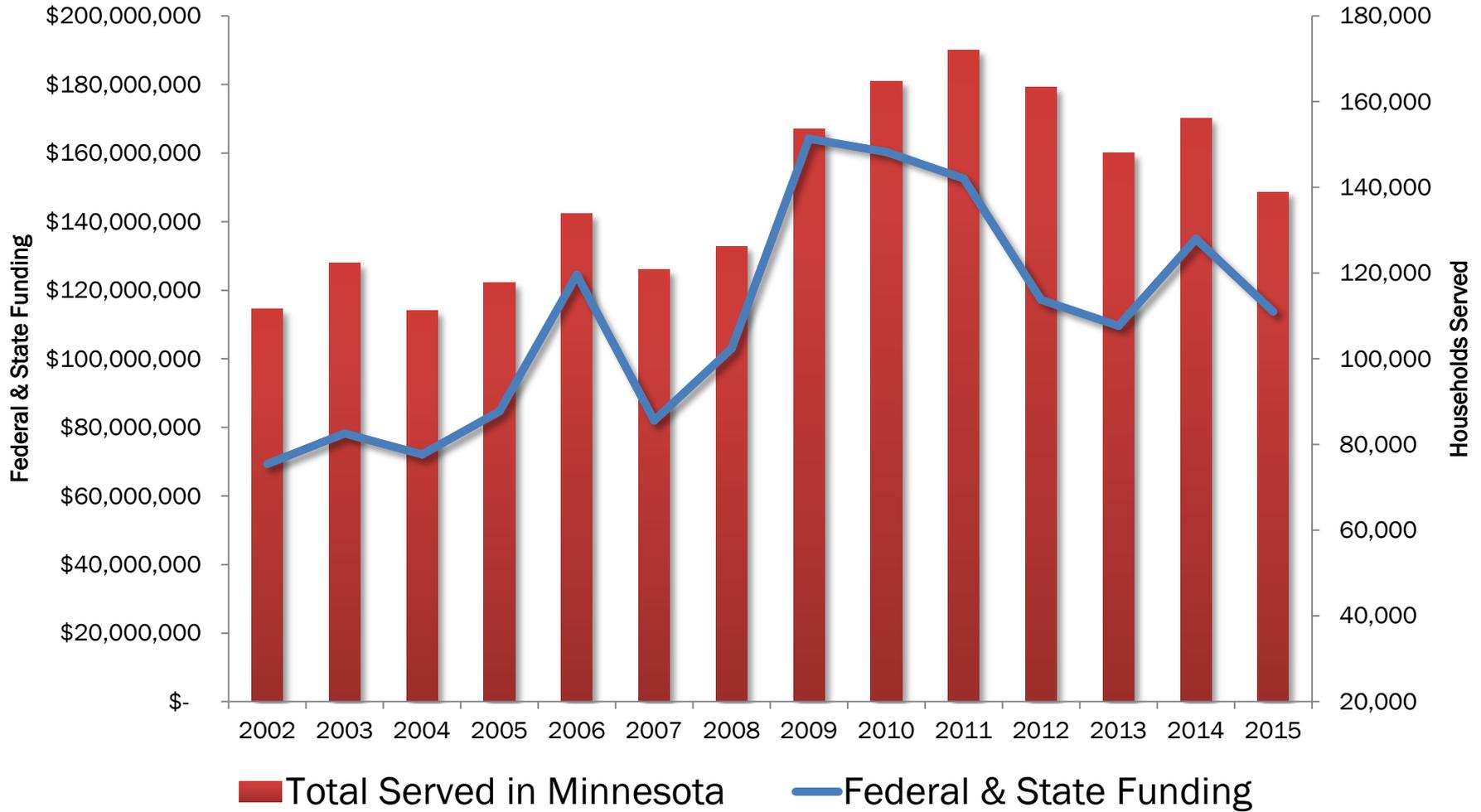
# % Change in Total EAP Benefits Distributed FFY15 vs. FFY14



■ % Change in Total EAP Benefits Distributed



# MN EAP Over Time



# Thank You!

## Yet another challenging year

- Implementing new A16
- ROOM - May 6
- CAMPLS
- Stable LP supply

## Thank you!



# FFY16

# FFY16

## FFY16 Approach

- Funding may be similar to FFY15
- No big changes – implementation consistency
- Second year of A16; Continue to improve
- Minor improvements to Crisis & ERR
- May run out of funds again
- Average PH benefit \$500
- 5% EAPWX Transfer
- ERR October 1 of \$1M

# FFY16

## FFY16 Policy Development

Many sources for the improvements

- Program Audits
- Issues identified during the years
- PAC
- State Staff
- EACA

AND specially,

# FFY16 JAD Participants

- Rachel Bagley
- Richard Fuchs
- Catherine Fair
- Mary Heilman
- Tammy Stauffer
- Mandy Braaten
- Joan Markon
- Pam Wild
- Karen Moe
- Nora Guerra
- Kevin Adams
- Greg Rottach

**We couldn't have done it without!  
Thank You!!!**

# Overview of Training

## Intentions

- Prepare for FFY16
- Enabling Train-the-Trainer

## By training on:

- Program and policy changes
- Areas of concern
- Data Accuracy
- Improved controls

**Excludes:** EAP 101, policy making, eHEAT development