

**MN Department of Human Services
Health Care Eligibility and Access**

Response to Questions from Vendors for SOW DHS#10-007
Online Application for Medical Assistance and MinnesotaCare, Long Term Care, Minnesota Family Planning, MA for
Breast & Cervical Cancer, Cash and Food Support, and Child Care Assistance
May 20, 2010

STATEMENT OF WORK (SOW) DHS #10-007 ADDENDUM

Addendum No.: One

Date of Addendum: May 21, 2010

Due Date, Time: June 1, 2010, 3:00 PM CDT

Project Title: Online Application for Medical Assistance and MinnesotaCare, Long Term Care, Minnesota Family Planning, MA for Breast & Cervical Cancer, Cash and Food Support, and Child Care Assistance

SCOPE OF ADDENDUM

The purpose of this addendum is to REVISE the SOW and to answer questions received from potential Responders.

Due to the confusion that may be occur due to the wrong e-mail address being posted, DHS will accept proposals to either the originally posted e-mail address or the corrected one below.

[Deletions are struck out and Additions are underlined.]

The SOW is revised as follows:

REVISION 1. Service Category Heading is amended as follows:

**Service Categories: Web Applications Specialist – Java/JSP/Servlets,
Project Management, Analyst – Business, Architecture Planning &
Assessment – Technical**

REVISION 2. Process Schedule section is amended as follows:

- | | |
|--|-----------------------|
| • Deadline for Questions
CST CDT | May19, 2010, 3:00 PM |
| • Posted Response to Questions | May 21, 2010 |
| • Proposals due
CST CDT | June 1, 2010, 3:00 PM |
| • Anticipated proposal evaluation begins | June 2, 2010 |
| • Anticipated evaluation completed & decision | June 9, 2010 |

REVISION 3. Response Requirements section is amended as follows:

**MN Department of Human Services
Health Care Eligibility and Access**

Response to Questions from Vendors for SOW DHS#10-007
Online Application for Medical Assistance and MinnesotaCare, Long Term Care, Minnesota Family Planning, MA for Breast & Cervical Cancer, Cash and Food Support, and Child Care Assistance
May 20, 2010

If you have any questions on the administrative requirements listed below, please contact:
~~dhs.it-responses@state.mn.us~~ Linda.M.Martinez@state.mn.us.

1. Responses must be received no later than **June 1, 2010, 3:00 PM Central Daylight Time (CDT)**, and must be submitted via email to ~~dhs.it-responses@state.mn.us~~ **Linda.M.Martinez@state.mn.us**.

Responses sent to any other e-mail address will not be considered.

It is the Vendor's sole responsibility to ensure that their submittal is **received** at the dhs.it-responses@state.mn.us Linda.M.Martinez@state.mn.us email address by the response deadline. Responses **received** after the deadline will not be considered, regardless of any documentation showing when the response email was sent.

5. Required forms. These forms must be signed by the appropriate individual within the company, scanned into a file, and included with the e-mail submission. If you do not have access to a scanner, please send an e-mail dhs.it-responses@state.mn.us Linda.M.Martinez@state.mn.us and other options will be considered.
 - a) Affidavit of non-collusion
 - b) Location of Service Disclosure
 - c) State of Minnesota – Immigration Status Certification
 - d) Certification Regarding Lobbying
 - e) Affirmative Action Certificate of Compliance

REVISION 4. Constraints or rules on respondents section is amended as follows:

- DHS personnel other than the designated contacts indicated are NOT authorized to discuss this SOW with vendors, before the proposal submission deadline and during the evaluation prior to the award, unless approved in advance by the designated contacts.
- Contact regarding this Statement of Work with any personnel other than the designated contacts could result in disqualification.
- The designated contacts will only provide information that clarifies this statement of work, and the projected date for the award announcement.

After the question submittal deadline, all allowable communication should be directed to dhs.it-responses@state.mn.us Linda.M.Martinez@state.mn.us.

This addendum shall become part of the Statement of Work and **MUST** be signed and returned with Contractor's Proposal.

COMPANY NAME: _____

SIGNATURE: _____

PRINTED NAME & TITLE: _____

DATE: _____

**MN Department of Human Services
Health Care Eligibility and Access**

Response to Questions from Vendors for SOW DHS#10-007
Online Application for Medical Assistance and MinnesotaCare, Long Term Care, Minnesota Family Planning, MA for Breast & Cervical Cancer, Cash and Food Support, and Child Care Assistance
May 20, 2010

Questions and Answers

1. Will you be selecting the candidates from only one vendor, or could you select the best candidates from multiple vendors?

No, one vendor only

2. If you select candidates from multiple vendors, does the vendor need to be qualified in the "Web Applications Specialist – Java/JSP/Servlets" category, if the vendor is supplying only business analysts?

Please see question #1

3. Have you investigated the online application systems for other states and if so, which one(s) provide the functionality that you are seeking?

We have reviewed some other states, but no other states offer as "smart" an application as we know of at this time. However, feel free to review the Turbo Tax process, as they seem to have an idea of what we're looking for in terms of "smart".

4. Project Deliverables (Page 2)

a. Can the 'training of DHS to support the application' occur during the one-year warranty period?

No

5. Technical Environment and Architecture (Page 3)

a. Do the items referenced in the following sections already exist or do they have to be developed as a part of the proposal:

- i. File distribution service,
- ii. Filenet Services file storage,
- iii. Filenet Services file retrieval
- iv. File Redistribution Service

b. If they already exist, please describe in detail

They all have to be developed as part of the proposal

6. Required Qualifications (Page 4)

a. Can 1 resource meet multiple 'minimum' requirements? For example, can architects with ESB experience, satisfy both the architect and WESB Integrator role?

Yes

**MN Department of Human Services
Health Care Eligibility and Access**

Response to Questions from Vendors for SOW DHS#10-007
Online Application for Medical Assistance and MinnesotaCare, Long Term Care, Minnesota Family Planning, MA for Breast & Cervical Cancer, Cash and Food Support, and Child Care Assistance
May 20, 2010

7. Response Requirements (Page 6)

a. The Cost section of the RFP requires a Total project cost, Cost per deliverable and rates and hours per staff member. Is this project a 'fixed-bid' or 'time and materials project'?

Fixed

b. If 'fixed-bid', how will the costs for the one-year warranty period be handled?

They will be rolled into the development costs

8. Development standards (Page 27)

a. Please describe DHS base

It is an internal framework developed for commonly used functions, e.g. maintain user information throughout the session, logging, etc.

b. Is the database/schema already defined?

i. If so, can you provide the data model?

ii. If not, who will be responsible for the development and maintenance of the database/schema?

No, the schema will be defined during development by the vendor in conjunction with our DBA team.

9. Response Requirements (Page 6)

c. 902TS Contract Rates for Project Managers, Business Analysts and Web Services / J2EE Developer(s) can be different. Does the requirement that 'Hourly rates cannot exceed the hourly rates identified in your 902TS master contract for this SOW service category' refer to each category or only the 'Web Applications Specialist – Java/JSP/Servlets' category?

DHS has amended the Statement of Work to include multiple Service Categories; please see attached amendment.

10. For clarification purposes, please confirm that the scope of the project should include integration to the Enterprise Service Bus (ESB), however it does not include any development within the ESB

.The project does include development within the ESB and Process server to determine workflow mediations, and services.

11. Has this project been attempted previously?

Yes

**MN Department of Human Services
Health Care Eligibility and Access**

Response to Questions from Vendors for SOW DHS#10-007

Online Application for Medical Assistance and MinnesotaCare, Long Term Care, Minnesota Family Planning, MA for Breast & Cervical Cancer, Cash and Food Support, and Child Care Assistance
May 20, 2010

12. Is there a budget range that has been established by DHS for this project?

\$500k

13. Are there any incumbents?

No

14. Based on the existing state budget constraints and deficit, is this project at risk to be canceled?

No

15. What is State's budget for vendor provided "Online Application" design, lead and development effort?

\$500K

16. After deployment, how many months would MNDHS like the vendor to provide application support?

This answer will help us determine how long to keep key project members assigned to this project to provide application support to MNDHS.

1 year warranty period

17. Please confirm that the scope of this application is for US English Only

Per the Statement of Work, the online application will be available in English but must be developed to allow for multiple languages in the future.

18. If the vendor can offer a better price option to the State, will the State permit the vendors to execute part of the project (i.e. design, coding, unit testing, systems integration testing) from vendor facilities?

Yes

19. If MNDHS permits vendor to provide services remotely, please confirm that DHS will provide VPN access for vendor team members.

Yes

20. Please confirm that MNDHS will provide vendor resources will all necessary hardware and software to execute this project.

Yes

**MN Department of Human Services
Health Care Eligibility and Access**

Response to Questions from Vendors for SOW DHS#10-007

Online Application for Medical Assistance and MinnesotaCare, Long Term Care, Minnesota Family Planning, MA for Breast & Cervical Cancer, Cash and Food Support, and Child Care Assistance
May 20, 2010

21. Is there a need to provide online application submission status back to the applicant once the completed application form is received and processed by the County/State Office? This will require updates from the back office through the system.

No

22. Has the State gathered requirements and prepared any documents for this online application? If yes, can you share the same with the vendor community with State's response so that we can use that to provide a suitable solution to the State?

Yes, but we are not prepared to share it at this time

23. "Functional Design Document" – Please provide a template/sample for this document or expected content of this document.

No

24. "Technical Design Document" – Please provide a template/sample for this document or expected content of this document.

No

25. Some of the in scope applications seem to have the following common structure/sections:

Instructions Page

Required Proofs

Signature Page

Agency Addresses

Yes

26. Should the vendor develop presentation/UI for these common sections including the static contents used in those forms?

Yes, the goal is to have one common application process

27. Can we propose a wizard like interface to implement the applications/forms where each screen in the wizard will represent one or more sections of the forms?

Yes

28. Follow-up to the above question, would MnDHS like to follow a different approach to implement the forms? If yes, please provide the details of the preferred UI approach.

**MN Department of Human Services
Health Care Eligibility and Access**

Response to Questions from Vendors for SOW DHS#10-007
Online Application for Medical Assistance and MinnesotaCare, Long Term Care, Minnesota Family Planning, MA for Breast & Cervical Cancer, Cash and Food Support, and Child Care Assistance
May 20, 2010

We are open to a variety of solutions, but want to clarify the idea of a “smart” application

29. “Performance Benchmarks...”

a. Does State have adequate performance testing tools to validate performance requirements?

Yes

b. Please confirm whether Vendor should include Performance Testing in the scope of Vendor’s responsibilities.

Yes

c. What is State’s expectation with respect to SDLC activities between November 1, 2010 and January 1, 2011? Please clarify whether we need to follow any specific State provided process or methodology for development activities or can we propose our own process/methodology for development activities.

Be available to make changes based on testing outcomes, and knowledge transfer to state staff.

d. Please provide State’s requirements/expectations with respect to the duration of testing (User Acceptance and Performance) and deployment activities.

There is no standard, but we anticipate that 4-6 weeks will be adequate.

30. What is the anticipated user acceptance testing duration for Minnesota Counties and the State office testing? Based on your knowledge of your user base and their locations etc., please let us know how many business days do we need to set aside to perform user acceptance testing.

There is no standard, but we anticipate that 4-6 weeks will be adequate.

a. Is there a business driver for the target date of January 01, 2011?

Yes

b. Can we propose an alternative schedule?

Yes

31. How many work spaces can the State provide to the vendor team members for the duration of the project?

Can be negotiated with the selected vendor

32. Please confirm that State will host this “Online Application” in State’s production environment.

Yes

**MN Department of Human Services
Health Care Eligibility and Access**

Response to Questions from Vendors for SOW DHS#10-007

Online Application for Medical Assistance and MinnesotaCare, Long Term Care, Minnesota Family Planning, MA for Breast & Cervical Cancer, Cash and Food Support, and Child Care Assistance
May 20, 2010

33. Please confirm that Sate will provide development, testing, and acceptance and production environments for this project.

Yes

34. "Vendor will also work with and County Staff" – Will the County Staff attend the Business Requirements Gathering sessions in a State Office at St.Paul Minnesota?

Yes, in person or virtually

35. How many DHS user groups will be involved in providing business requirements towards the 7 forms specified? Will all the forms come under one group of users or multiple groups? Please provide this information so that we can model requirements gathering activities accordingly.

This will depend upon how the selected vendor proposes to do business requirements gathering

36. "DHS Compliance Tools" –

DHS has documented testing methodologies and we will be responsible for completing this testing. Development needs to pass ADA and HIPAA tests. DHS will be responsible for conducting the compliance tests. *Compliance Sheriff* will be the tool used for ADA testing. The following are the steps required for implementation:

1. Verify compliance with DHS web standards (look and feel). AD&S will provide these requirements.
2. The developer must create an architectural diagram of the site. Include identity management (if used), ZOCA zone information and internal/external access. The architecture must meet current ZOCA security standards. DHS will provide this detail to the vendor.
3. The Office of Information Security (OIS) will complete the security lifecycle management (SLM) process.
4. Web Services will test the website for ADA compliance
5. A design review will be conducted by public web steering committee. (NOTE: This step is only necessary if the site is NOT in compliance with DHS standard look and feel.)
6. Developer must create a production control document and submit to AD&S in order to schedule the release of the application to production.

AD&S will submit the change management paperwork to register and deploy the site

**MN Department of Human Services
Health Care Eligibility and Access**

Response to Questions from Vendors for SOW DHS#10-007

Online Application for Medical Assistance and MinnesotaCare, Long Term Care, Minnesota Family Planning, MA for Breast & Cervical Cancer, Cash and Food Support, and Child Care Assistance
May 20, 2010

37. "DHS Web Standards" - Please provide a copy or URL of the DHS web standards.

DHS Web Standards are not currently available in a shareable format at this time

38. Please clarify whether warranty can be provided from offsite from the vendor location.

Yes

39. "A list of predetermined questions" – Where and how will these questions be stored and maintained?

This will be a part of the application and each will have conditions that go along with it

40. Will the "Online Application" provide a consolidated/combined form (by consolidating questions from all the forms) for all the 7 in-scope applications or will the questions be asked based on a selected (single) application form?

Based on what programs the individual wants to apply for and their individual circumstances

41. "JSF along with rules engine technology" – How does MnDHS envision using rules engine technology in this application context?

The rules engine will work in conjunction with the UI through selective questioning based on responses to previous questions.

42. "Business Rules Engine" – Please provide an approximate number of business rules that will be implemented in this online application.

While we do not have an estimate on the number of business rules at this time, we do believe that the number will be significant, possibly with each question having multiple business rules associated with it.

43. "Business Rules Engine" – Does MnDHS need a front-end to maintain the business rules? or Would a server-side configuration based business rules maintenance be sufficient for this application?

Preferably a front-end system, we currently use spreadsheet input to the Drools rules engine.

44. "Business Rules Engine" – How often do these business rules change?

The business determines how often they change

a. Can they be embedded within the code (inline business rules implementation)?

They are not imbedded in the code, they are within the spreadsheet that the Drools rules engine interfaces with.

**MN Department of Human Services
Health Care Eligibility and Access**

Response to Questions from Vendors for SOW DHS#10-007

Online Application for Medical Assistance and MinnesotaCare, Long Term Care, Minnesota Family Planning, MA for Breast & Cervical Cancer, Cash and Food Support, and Child Care Assistance
May 20, 2010

45. "On-Line Capture Service Component"

a. Please confirm that validation of captured data would be implemented in the Web Component and not in this service.

The validation would be confirmed through rules engine integration, as well as within the service. Some validation could occur within UI, but would be minimal.

b. Please confirm that the "generated confirmation number" will only be provided after completing the execution of services "#3, #4 and #5".

The confirmation number would be generated at service #2

46. "On-Line Capture Service Component" - "Store and log the transaction"

a. Will the captured data be stored in database?

No, the data is stored in FileNet, however we've left open the possibility depending on business requirements.

b. If yes, please confirm that it will be an Oracle 10g database and that vendor will be responsible for designing the database.

Yes, a 10g database, the vendor in conjunction with the DHS DBA team.

c. Where will this data be "logged"? In a log file? Please provide details.

Logged to an Oracle database. Separate security (for access audits), event (before and after an event), process (tracking processes from service to service), and data logs (data only).

47. "On-Line Capture Service Component" - "Error Message to Resource Center"

a. Please confirm that the "Error Message" will be sent "Resource Center" in Email format.

Yes, that is the plan.

b. If no, please provide a mechanism to send the error message to resource center.

XML2PDF - Does MnDHS prefer to use any particular open source(s) for XML to PDF conversion service from CSS templates?

We are waiting for vendor recommendations.

48. XML2PDF - Can we propose to use XML-based style sheet language (XSL) instead of CSS?

Yes.

49. "Data persistence may be required..." – Please provide rationale behind "data persistence" needs in the XML2PDF conversion service.

**MN Department of Human Services
Health Care Eligibility and Access**

Response to Questions from Vendors for SOW DHS#10-007
Online Application for Medical Assistance and MinnesotaCare, Long Term Care, Minnesota Family Planning, MA for Breast & Cervical Cancer, Cash and Food Support, and Child Care Assistance
May 20, 2010

Only if business requirements dictate it. It is unlikely to be required.

50. "File Distribution Service"

a. "Minnesota Care Form" – Is this form DHS-5223-ENG?

There is no Minnesota Care form, it is just the Minnesota Health Care Application form DHS-3417

b. How will the application know that there is no county designated?

It will be left blank

51. "Services #5 and #6"

a. What is the rationale behind splitting the storage and retrieval process into two services?

It could be one service.

b. Please explain as to how the Service #6 will be triggered /called.

Through the java/filenet or web services API

c. Should the Vendor use API based or Web Services based interface with FileNet P8 Content Engine and Process Engine?

We need advice on that...probably the web services interface.

52. "File Redistribution Services"

a. Please confirm that the "Redistribution" will happen by sending an email to appropriate county mail box.

No, the actual data will be sent.

b. Should the system send both "XML" and "PDF" versions of the submitted application as attachments with this email? Please confirm.

Yes, both will be sent, but not as an email message. The files will be sent via PM4Data on MQ Series.

53. "The online application must be ADA and HIPAA compliant and meet state law" – Please explain with examples as to what state laws should the application be compliant with.

This will be provided in the business requirements gathering

54. "DHS Sponsored HIPAA training" – Please confirm or provide the following:

**MN Department of Human Services
Health Care Eligibility and Access**

Response to Questions from Vendors for SOW DHS#10-007
Online Application for Medical Assistance and MinnesotaCare, Long Term Care, Minnesota Family Planning, MA for Breast & Cervical Cancer, Cash and Food Support, and Child Care Assistance
May 20, 2010

a) Will HIPAA training cost will be DHS responsibility? If not, what is the estimated cost of this training?

DHS will provide the training at no cost.

b) How many days should we set aside for DHS-sponsored HIPAA training?

½ day per person

c) When will the HIPAA training be provided prior to start of the project or during the project?

Before or during

55. How many State resources should we transfer the knowledge to?

5-6

56. "SOW Evaluation Process" – Will there be an interview or presentation with selected vendors prior to contract award?

No

57. "Resume" – Please clarify whether resumes are to be included for all proposed team members or only key personnel?

All personnel

a. Does State require the Vendor to use MnDHS specific SDLC Methodology/Project Process for this project?

Yes

b. If yes, can you provide a copy of MnDHS-specific Methodology?

Please see (Attachment A) of the SOW for methodology explanation.

58. The State has specified the technical architecture for the new system. Please clarify whether we need to conduct any reviews/tollgates with State technical governance teams?

a. If so, please provide details of reviews to be conducted and lead times for scheduling such reviews/tollgates.

Yes, a review with the Technical Architecture Committee prior to beginning development.

59. Proposed "On-Line Application Architecture" does not seem to use Web Sphere Process Server. Please confirm that Web Sphere Process Server will not be used for this project.

Yes, it will be used to manage workflow.

**MN Department of Human Services
Health Care Eligibility and Access**

Response to Questions from Vendors for SOW DHS#10-007

Online Application for Medical Assistance and MinnesotaCare, Long Term Care, Minnesota Family Planning, MA for Breast & Cervical Cancer, Cash and Food Support, and Child Care Assistance
May 20, 2010

60. If the “Web Sphere Process Server” would be used in this project, please explain as to how it would be leveraged within the context of “Online Application”.

See above.

61. “On-Line Application Architecture – Logging & Auditing” – Please explain the requirements for “Logging & Auditing”.

See 46c

62. “On-Line Application Architecture” – This proposed application architecture comprises of 6 services.

a. Please clarify whether these 6 services will be developed as Web Services or as reusable J2EE components.

It depends, however at this point service 2, 3, 5, 6 are to be web services and 4, 7 reusable J2EE components.

b. Has MnDHS already designed/developed a WSDL for these Web Services? Please provide the same to the vendor community if available.

No, this is part of the development.

“On-Line Application Architecture” – This proposed application architecture comprises of 6 services.

c. Will the interactions between these services happen within WESB (i.e #1 calls #2, #2 calls #3, #3 calls #4 and #4 calls the #5)?

Yes.

d. Are they independent services that will be invoked form either “1. Web Component” or “FileNet Workflow” (i.e #1 calls #2, #3, #4 and #5 in that order and FileNet Workflow component calls #6 and #7).

Independent services that will be re-used in other applications. For this application they will be managed by the Process Server workflow, not FileNet workflow.

63. “On-Line Application Architecture” – Please provide a brief technical explanation as to how MnDHS envisions leveraging PM4Data/MQ Series for interactions between “#4 Distribution Service” and “#5 Storage Service”.

This is critical for us to estimate the effort required to develop these services and to assign resources with appropriate skill set.

There is some uncertainty here due to the unknown interface with FileNet (i.e. web service or J2E), however we’re currently using PM4data to capture files and forward them on to FileNet. We’d prefer a

**MN Department of Human Services
Health Care Eligibility and Access**

Response to Questions from Vendors for SOW DHS#10-007
Online Application for Medical Assistance and MinnesotaCare, Long Term Care, Minnesota Family Planning, MA for Breast & Cervical Cancer, Cash and Food Support, and Child Care Assistance
May 20, 2010

more direct methodology either using the PM4Data API's or directly from WESB to FileNet. The vendor should come prepared to make a recommendation.

64. "On-Line Application Architecture" – This diagram provides a representation of Workflow.

a. Will the Vendor be responsible for the development of this workflow?

Yes.

b. If yes, will this workflow be implemented within FileNet Process Engine or within "Online Application" using FileNet Process Engine API?

Process Server within WESB

c. Who (i.e online application or DHS staff through FileNet work flow step approval process) will make the determination as to keep the application or route to different county?

FileNet will make this determination.

65. "System Software" – Please confirm that CICS Transaction Gateway is not applicable for this "Online Application" implementation.

It is not planned to be used for this application.

66. "DHSBase" – Please provide more information about this internal framework.

See 8a

67. "DHSBase" – Please provide an architecture diagram of the DHSBase framework.

We do not currently have one. It is comprised of a jar file with defined classes and methods.

68. "Security using Oracle COREid" – Since this application will be public-facing w/o any need to authenticate the user, the user of Oracle COREid is not applicable to this project. Please confirm.

No, Coreid will not be used to authenticate users within this app.

69. If the answer to above question is no, then please provide the security authentication and authorization requirements for this application.

None. It will be an open port to our security application zone

70. Please describe the internal logging practices used by DHS.

See 46c

71. Can we propose to use latest minor version of Spring 2.x instead of 2.0 version?

**MN Department of Human Services
Health Care Eligibility and Access**

Response to Questions from Vendors for SOW DHS#10-007
Online Application for Medical Assistance and MinnesotaCare, Long Term Care, Minnesota Family Planning, MA for Breast & Cervical Cancer, Cash and Food Support, and Child Care Assistance
May 20, 2010

Yes

72. It looks like the "Visual SourceSafe" will be phased out. What version control software should the vendor use for this project?

Clearcase

73. "DHS Technical MITA Architecture" – Is this generic technical architecture used within DHS or is this technical architecture to be used for the in scope "Online Application"?

Can you provide a write-up or document describing the "DHS Technical MITA Architecture"?

This is a generic architecture and the diagram speaks for itself. A document would not add much more information for this application

74. How many Subject Matter Experts (SME) will be allocated to this project?

Approximately 8-9

75. How many hours per week of each SME is State planning to allocate for the project?

The Minnesota Health Care Connect (MHCC) staff members: PM = up to 100%, SME's = up to 60%, as needed; others = up to 30%

76. For requirements gathering and definition, do we have to travel to multiple counties within Minnesota or will the requirement be provided to the Vendor in a DHS central location (St. Paul, MN)?

All requirements will be provided at DHS central location.

77. If travel required for requirement gathering, please provide the number of locations and the frequency of travel that we need budget for.

N/A

78. For User Acceptance Testing, do we have to travel to multiple counties within Minnesota or will the testing support be provided in a DHS central location (St. Paul, MN)?

Testing will take place at DHS central location.

79. Will State provide travel expenses according to the State travel policies or should the vendor include travel expenses in the fixed price cost?

Travel is not anticipated.

**MN Department of Human Services
Health Care Eligibility and Access**

Response to Questions from Vendors for SOW DHS#10-007
Online Application for Medical Assistance and MinnesotaCare, Long Term Care, Minnesota Family Planning, MA for
Breast & Cervical Cancer, Cash and Food Support, and Child Care Assistance
May 20, 2010

a. How many transactions are expected to be recorded per year through the Online Application?

25k

b. Please provide a breakup of number of transactions by application type.

Because there is only one application, we can not do this at this time