

IBM Content Manager Support Questions and Answers

1. We have one candidate meeting all the required and desired skill set but we don't have any permanent employee as asked under required skill set:

Must have more than one employee who is IBM certified in Content Management
Must have at least one employee with a minimum of five years experience installing and supporting IBM Content Manager, eClient, DB2 databases, and WebSphere within an organization that has:

- o Repository with over 10 million documents
- o 900 plus users accessing the system

PI clarify if we can bid for this requirement or this is mandatory to have such permanent employee for consideration.

Does not have to be a permanent employee but must be able to fulfill the duties listed under Contractor Duties on page 5 and 6 of the statement of work for the duration of the work order which will be a two year period, with the option to renew.

2. Are you currently or have you been previously working with a vendor to provide the services requested in the RFP or similar services? If so who is the vendor? Are the eligible to respond to this RFP?

We have had more than one vendor involved in the past and may be eligible to respond.