

Statement of work: Website Usability  
Department of Revenue  
Response to Questions

1. Have any vendors already been involved in this or related project? if so which vendor(s)? **None**
2. Are you looking for an hourly staff augmentation rate, a fixed price contract, or some other contract type? **Estimated hours and rate to be billed or fixed cost. Proposals should include costs for recruiting and coordinating the group of test users.**
3. Should the references be for the staff resources we plan to use, or for our company, or both? **Staff Resources**
4. Regarding the indemnity/liability language, should vendors put the actual text of the selected version into the RFP response OR should we simply indicate the version which we have selected? **I do not understand the question.**