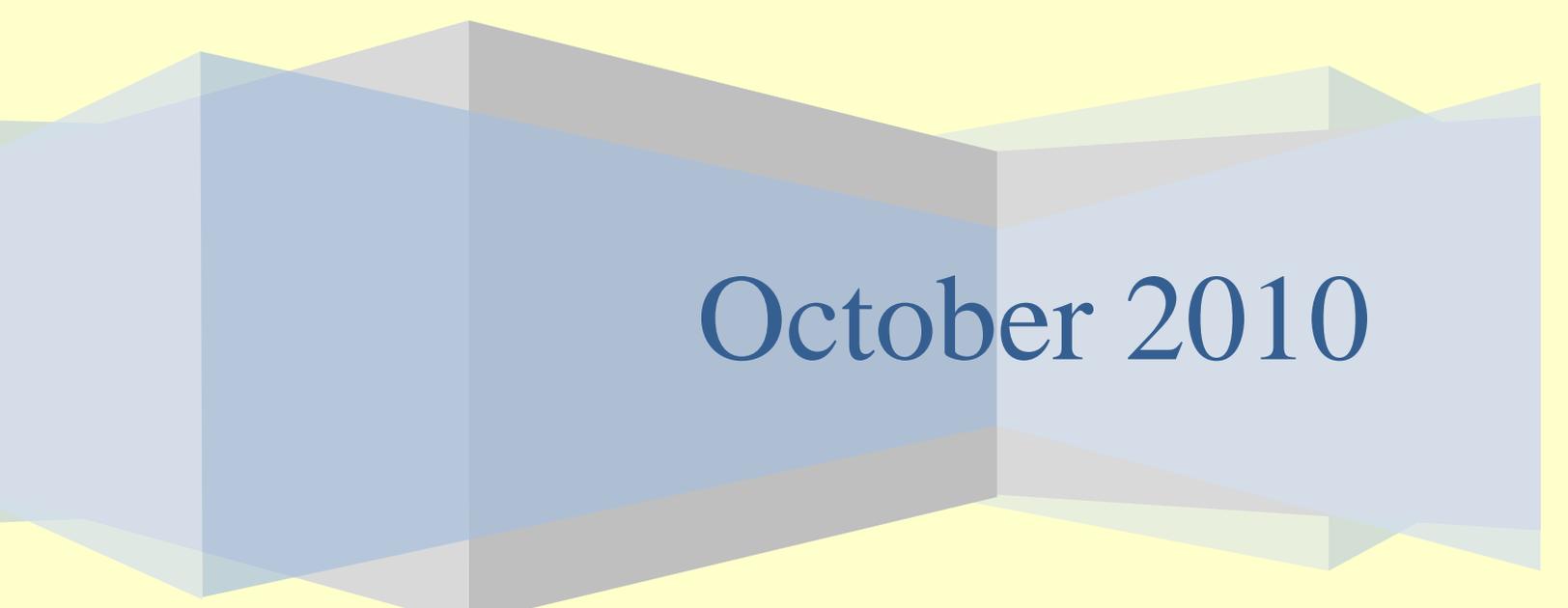


Minnesota Board of Examiners
for Nursing Home Administrators

Review of Shared Administrator Utilization

*How effective is the use of a
Shared Administrator for
Minnesota nursing homes?*

Randy Snyder, BENHA Executive Director



October 2010



MN -BENHA

Shared Administrators

Board of Examiners for Nursing Home Administrators
State of Minnesota

Executive Summary:

*Period of Review for
Shared Administrators:
January 1, 1999 to
December 31, 2009*

In 1999, the first year of modern active board records, 11 administrators were shared involving 22 facilities. This was under the shared administrator common ownership model.

Administrator tenure plays a vital role in quality improvement and in successful shared administrator campuses. Of 25 permanently shared sites, the average Administrator **tenure** is 13.94 years. The longest continuous shared administrator has been the Administrator of Record since 1984.

The ownership model utilizing a shared administrator more than any other governing board is the not for profit freestanding community home or 35% of all shared AOR's.

The average number of 'five stars' at a shared administrator facility is 23.61 stars, with the state-wide average earning 23 stars, or slightly above average.

Research clearly shows 'engaged' administrators create quality cultures for both residents and staff. A shared site can be successful if engaged and on site but is not encouraged for facilities in transition.

Recommendations

- The Board will review the AAG drafted statute modifying Minnesota Statutes 144a. 04 as prepared in 2008 defining 'sufficient'.
- As with the acting permit findings, the board will closely partner with MDH when administrator vacancies occur and the shared facility(s) are special focus facilities. The board will consider partners in quality improvement to provide required direction and resources for successful turnaround care delivery systems.
- The board should direct staff as to what information they require for review, at what frequency to maintain oversight of the Minnesota shared administrator of record.
- The board will offer direction as to what best practices or guidance be offered to administrators engaging in shared administrator sites. Assignment should be made to review current nonbinding suggested best practices or to proceed to formal rule/statute revision. The board created *Best Practices for Shared Administrators* is included in this packet.

"In our review, the great majority of shared sites have the right administrator in the right community and when the administrator of record plans accordingly; is available, physically present onsite, establishes communication systems, is engaged and meets the leadership challenges effectively at both sites. A shared administrator is not a good fit for all communities.

July Board Discussion

Statutory Background and History:

The Federal Requirement (42 CFR 483.75 F 490) requires a skilled or certified board and care facility be ‘administered in a manner that enables it to use its resources effectively and efficiently to attain or maintain the highest practicable physical, mental and psychosocial well being of each resident. The Governing Board appoints the administrator who *is ‘licensed by the state and responsible for the management of the facility’.*

Until July 2001, Minnesota law pertaining to shared administrators was *two nursing homes under common ownership or management pursuant to a lease or management contract having a total of 150 beds or less and located within 75 miles of each other may share the services of a licensed administrator if the administrator divides the full-time work week between the two facilities in proportion to the number of beds in each facility.*

In the absence of rules adopted by the commissioner governing the division of an administrator’s time between two nursing homes, the administrator shall designate and post the times the administrator will be on site in each home on a regular basis. The nursing home may employ as its administrator the administrator of a hospital licensed pursuant to sections 144.50 to 144.56 if the individual is licensed as a nursing home administrator and meets the stated qualifications.

Pursuant to section 144a.20 and the nursing home and hospital have a combined total of 150 beds or less and are located within one mile of each other the nonproprietary retirement home having fewer than 15 licensed nursing home beds may share the services of a licensed administrator with a nonproprietary having fewer than 150 licensed nursing home beds, that is located within 25 miles of the retirement home. A nursing home which is located in a facility licensed as a hospital pursuant to sections 144.50 to 144.56, may employ as its administrator the

administrator of the hospital if the individual meets minimum education and long term care experience criteria set by rule of the commissioner of health.

Nationally, three states followed similar legislative paths as Minnesota’s ‘shared administrator’ promulgated in July, 2001. North Dakota and Nebraska created similar legislation based on facility outcomes rather than the former language with a prescriptive number of total shared licensed beds, common ownership and limiting distance between shared facilities. Ohio instituted shared administrator licensure at nearly the same time as Minnesota but with more definition to ‘sufficient’ with a statement of expectations as to time spent at the respective facilities.

Utilization factoids for the Minnesota Shared LNHA

The longest administrative tenure is at St. Elizabeth’s, Wabasha with a start date for Thomas Crowley, on January 1, 1984. This particular campus has multiple services with the LNHA requesting a duplicate license for other LTC services on the same site.

Two campus settings request a duplicate license under one non-profit ownership. Both LNHA’s request a duplicate license for the same physical location, however, they serve various programs. We have interpreted the law that they would not need a duplicate license, but have allowed the continued request for a duplicate license to be honored.

Since January 1, 1999, three Administrators currently remain at the same sites. One of the three is a true shared administrator serving Fairfax and Redwood Falls, twenty two miles apart since January, 1, 1989. Both facilities have the same owner(s). The other two sites have shared services primarily on the same campus, or physical location.

The board does not inquire if the requested shared assignment will be permanent or temporary; however, it appears that, of the current assignments, 25 of 29 (86%) have employed a shared administrator for more than one year, implying these are permanent leadership approaches for these campuses.

Of those 25 shared sites, the average Administrator **tenure** is 13.94 years. The longest continuous shared administrator sites date to 1984 and 1987, respectfully.

There has been one shared administrator site employing a new graduate/licensee as the AOR as their first assignment in administration. This occurred twice successively with one newly hired LNHA employed for 13 months and the other LNHA for six months. This shared site has one facility currently identified as a Special Focus Facility.

Since 2001, the shared administrator has been used for twenty (20) temporary assignments. This is typically a neighboring community who needs additional time to hire a full time administrator. There are four (4) additional shared administrator assignments where the second facility is now closed.

In the temporary shared administrator assignments, eight shared sites have returned to a single administrator to lead one site only. Anecdotal comments from those administrators indicate the sites needed more attention to regulatory and staffing issues with a daily presence and increased administrative focus necessary.

One administrator was shared at three different sites for less than six months. This occurred primarily as one of the three facilities was 'for sale' and was intentionally a temporary assignment. Current rules do not limit the number of sites to which an administrator may be assigned.

Stratis Health, the Minnesota Quality Improvement Organization reviewed factors most apt to set the stage for quality improvement; Administrator tenure and team work were associated with allowing the stage to set for the possibility of improvement.

Number of total beds at both sites:

Previous language in 2001 required no more than 150 nursing home (SNF) beds for a shared administrator with a common owner; since 2001 only two sites have requested a shared administrator exceeding the 150 bed definition previously imposed. Colonial Acres totaled 126 SNF beds and Bethany Covenant, 56 SNF beds with Paula Sparling as the LNHA and GSS-Brainerd which has two separate campuses totaling 194 SNF beds with Michael Deuth as AOR on 12/31/2009. The changing paradigm of long term care suggests fewer skilled beds, more assisted living and home and community based services. A former 'beds' indicator for operational size and complexity no longer applies. Rather the indicator of the number of units/clients served across the spectrum is a larger gauge of operational significance. A flattened managerial hierarchy in long term care reinforces the administrator/leader creating a closer client relationship than typical in an acute care setting.

Previous Requirements for a Shared Administrator:

Distance between both sites:

Previous language in 2001 required no more than 75 miles separating the two shared sites by one Administrator of Record. As of 07/01/2010, there are no permanent or temporary sites greater than 75 miles in distance utilizing one administrator. From 2001 to current, there have been four temporary shared administrators with distances as shown in Table 1:

Name	Dates from/to	Facility	Distance-miles
Rocheleau, Paula	2/1/2002-3/31/2007	Pierz Villa, Inc, Pierz	
	3/15/2007-7/25/2007	Lakeview Home-CLOSED 8/31/2007, Heron Lake	162
	6/1/2007-2/5/2008	Colonial Manor Nursing Home, Lakefield	12.3
Gubbels, Joseph	6/20/2001-current	Golden LivingCenter - Bloomington, Bloomington	
	2/17/2008-3/5/2008	Golden LivingCenter – Whitewater, St. Charles	106
Swanson, Kari	12/18/1997-12/31/1999	Kelliher Care Center, Kelliher	
	7/1/1999-10/26/2000	Midway Care Center, Fosston	82.4
	3/1/2001-10/1/2007	Kelliher Care Center-CLOSED 9/30/07 (to ALU), Kelliher	
	3/1/2001-6/30/2010	Midway Care Center-CLOSED SNF 7/1/2010, Fosston	82.4
Kjos, Todd	9/1/1977-current	Viking Manor Nursing Home, Ulen	
	3/5/2009-6/26/2009	Mille Lacs Health System, Onamia	176

Ownership

Previous language in 2001 required common ownership. Many of the temporary shared administrators have not been common owners, rather based on geography or a neighboring facility sharing their licensed administrator until a permanent administrator could be hired. Of the five of 25 shared permanent assignments who are not common ownership, all five are not for profit. This would typically be two smaller municipal, church or community non-profit facilities in rural Minnesota, sharing the licensed Administrator for a short duration of time. One administrator is uniquely shared by a community owned facility and the other site is a national not for profit organization (EVGSS).

As December 31, 2009: (Table 2)

(Table 2) Shared Administrators:

Ownership	Number of Shared LNHA	Five Star Average
1. Not for Profit National Corporation	8 (32%)	24.25
2. Profit National Corporation	1 (3.5%)	21
3. Not for Profit Freestanding	9 (36%)	25.72
4. Profit Small Multi-state based	7 (28%)	23.5

Minnesota average Five Star is “23”

Suggested Revised Statutes

In 2008, the BENHA reviewed existing statutes as the Minnesota Department of Health reviewed their rules and statutory changes for skilled facilities. The following drafted language did not advance but will be reviewed when significant rule revision is necessary.

Statute 144A.04 ADMINISTRATOR QUALIFICATIONS. Minnesota Department of Health Statutory Authority.

Each nursing home must employ an administrator who must be licensed or permitted as a nursing home administrator by the Board of Examiners for Nursing Home Administrators. The nursing home may share the services of a licensed administrator. ~~The administrator must maintain a sufficient on-site presence in the facility to effectively manage the facility in compliance with applicable rules and regulations. The administrator must establish procedures and delegate authority for on-site operations in the administrator's absence, but is ultimately responsible for the management of the facility.~~ Each nursing home must have posted at all times the name of the administrator and the name of the person in charge on the premises in the absence of the licensed administrator.

144a.201 BENHA MS 144A. 18 to 144A.28. This new statute seems appropriately inserted after Administrator Qualifications (144A.20) OR after Administrator Licenses (144A.21)

New language 144A.201

Subd. 1. Shared Administration of Facilities. A licensed administrator may be the administrator of record at two nursing homes. An administrator may obtain a permit to serve as the administrator of record for a third facility by completing an application supplied by the Board and submitting to the Board proposed written policies on the delegation of authority and communication for staff, residents and family members. If the proposed written policies are

satisfactory, as determined by the Board, the Board shall issue a 6 month renewable permit.

Subd. 2. Shared Administration Requirements. An Administrator who serves as the administrator of record for more than one facility must complete the current responsibilities of the administrator, create and post a written policy on the delegation of authority for each site, develop a communication plan for staff, residents and families identifying at a minimum, contact information for the administrator of record during normal business hours at each site. The administrator is ultimately responsible for the management of both facilities.

Original Board Directive

The October 21, 2009, BENHA meeting directive included: "Full discussion of the concerns from a recent letter were discussed regarding a) acting permits, b) shared administrator assignments, and c) time spent at facilities. All three are valid concerns and it was concluded that the Board will study these areas more thoroughly, even though current rules are not being violated in any of the cases noted. The board offered direction to continue discussion at each meeting, offering additional and sufficient data to draw conclusions on the impact on quality measures. The board will then track measurements to determine whether rule changes should be made"

Best Practices for Shared Administrators

The following areas were identified as best practices from shared administrators currently serving in those roles. For the most part, all practices are beneficial whether in solo or a shared campus. Although not written into formal rule, the guidelines are used as contemporary community standards at this time. Discussions held by the board include:

- *Be Available:* residents, family and staff must know the Administrator as research states the administrator plays the most ‘central role’ in creating successful daily operations. Daily contact is optimal, although some smaller campuses are successful with strong managers that provide less than daily contact.
- *Be Visible:* Use of Management By Walking Around (MBWA) -relationship building is key in long term care administration. The art of ‘rounding’ (or other terms) used to review quality improvement through specific objectives has emerging evidence to the science aspect of administrators both performing specific quality environmental rounds, while informally engaging staff and resident satisfaction.
- *Gain Initial support by management team;* Feedback by successful shared administrators suggests that both the existing and the new team must be willing to accept new responsibilities and support the role of a shared administrator for both facilities to be successful. The administrator needs to promote and develop leadership skills of the management team and key staff. The administrator must enable training and delegation to those emerging leaders. The “Domains of Practice” or the knowledge, skills and tasks core competencies of the administrator are available on the BENHA website and virtually all of the listed aspects can be delegated when training occurs. Management teams are successful when the administrator supports, educates and develops mutual trust with those team members.
- *Enhance the use of technology to support team communication;* Administrators inform us that some are capable of reviewing the electronic medical record for significant changes. Others use email, telephone, or a web cam for daily stand up meetings. Use of cellular phone or other electronic means for both sites to contact the Administrator of Record, as needed. Establish communication expectations of critical, emergent communiqués but also establish boundaries for essential, standard operational issues. The board understands the 24/7/365 day operational status and the need to create non-work life balance for long term success.
- *Delegation of Authority;* clearly define who is in charge in your absence and what specific tasks are delegated. Nearly all tasks can be delegated, but it needs to be clear to the team as to who has the delegated responsibility for specific roles. The Administrator remains ultimately responsible for ‘ensuring’ the completion of the NAB Domains of Practice. Administrators at shared positions receive a copy of the NAB Domains of Practice which lists the acceptable and prevailing practice standards.

Minnesota Department of Health Rules 4658.0060 also lists the responsibilities for the Minnesota Administrator which should be reviewed and specifically determined what does the administrator view as delegable or retained at the LNHA authority level. The Delegation of Authority needs to be written and shared for family, resident and staff.

- *Joint Opportunities:* Consider the potential of the human and technical resources at both sites to promote new programming by joint strategic planning, shared expertise, temporary job assignment sharing for open management positions, internal quality assurance audit and peer review.

Board Expectations to meet the professional conduct and conform to meet the minimum standards of acceptable and prevailing practice:

- An administrator will be the lead individual involved in the CMS compliance surveys, unless the administrator is on vacation, etc. No other staff member more fully understands both the clinical and non-clinical operations than the LNHA. The Administrator core competencies clearly list minimum understanding of all resident care and quality of life. The AOR must ensure administrative oversight of the survey process, and the formal response to the survey results. Clearly, delegation of the response and collaboration is necessary, but the AOR should be the final signature of the final response.
- VAA Reporting system - ensure the internal system operates effectively with the current laws of the state of Minnesota.
- Quality Assurance: Quarterly meeting attendance is required by MDH rules for the Administrator. Continuous Quality Improvement is a challenge and to be successful requires the skill set of the LNHA to move the facility team forward in new opportunities.

'Just Cause' Philosophy: The board strives for a culture that balances the need for a non-punitive learning environment with an equally important need to hold persons accountable for their actions. The board understands human errors in a community environment and the daily judgments that must be performed by educated, prepared staff members, including administrators with reasonable protection of residentially based elder services. The Just Cause philosophy attempts to distinguish between human error, at risk behavior and intentional risk behavior.

Detailed Summary of facilities that employed a Shared Administrator between July 1, 2009 and December 31, 2009

	Licensee	Lic #	Facilities	Start date	SNF	NF	Distance between Facilities	Per man ent = P	Five Star State Avg 23
1	Crowley, Thomas	990	St. Elizabeth Medical Center, Wabasha (dup)	1/1/1984	100		0	P	26
	3		St. Elizabeth's Hospital, Wabasha	1/1/1984	0				X
2	Hokanson, Timothy	2064	Mount Olivet Home, Minneapolis	6/1/1987	153		0	P	29
	3		Mount Olivet Careview Home, Minneapolis (dup)	6/1/1987		94			23
3	Sandmann, Judith	1601	Fairfax Community Home, Fairfax (dup)	1/1/1989	65		22.3	P	22
	4		Wood Dale Home, Redwood Falls	1/1/1989	60				22
4	Atchison, Barbara	2056	South Shore Care Center, Worthington (dup)	10/1/1993	88		1.8	P	22
	4		Crossroads Care Center, Worthington	4/1/1999	64				23
5	Ward, Wayne	1086	Auburn West, Waconia	5/10/1999	33		11.6	P	26
	3		Auburn Manor, Chaska (dup)	5/10/1999	61				23
6	Sparling, Paula	1788	Colonial Acres Health Care Center, Golden Valley	5/4/1998	126		11.1	P	X
	1		Bethany Covenant, Minneapolis (dup)	8/27/2001	56	10			24
7	Brewer, William	3767	Lakeview Good Samaritan Center, Glenwood	1/13/2005	47		24	P	26
	1		Hoffman Good Samaritan Center, Hoffman (dup)	1/13/2005	45				28
8	Fischgrabe, W. Dru	2405	Franklin Healthcare Center, Franklin	11/7/2004	52		30	P	21
	2		Wabasso Health Care Center, Wabasso (dup)	11/7/2004	44				21
9	Hildebrandt, Theresa	3239	Waterville Good Samaritan Center, Waterville (dup)	5/15/2004	48		35	P	26
	1		Grandview Good Samaritan Center, St. Peter	5/15/2004	55				18
10	Luitjens, Paul	3590	Clarkfield Care Center, Clarkfield	7/13/2001	60		45	P	29
	3		Colonial Manor of Balaton, Balaton (dup)	6/14/2004	28				28
11	Swoboda. Timothy	2457	Good Samaritan Society - Mountain Lake	1/19/1998	66		40	P	29
	1		Good Samaritan Society - St. James (dup)	9/8/2008					27
12	Broich, James	2378	Parkview, Belview	6/13/2005	35			P	32
	3		Gil-Mor Manor, Morgan (dup)	4/1/2007	40				27
13	Mueller, Beverly	3399	Koronis Manor, Paynesville	7/28/2005	63		18	P	26
	3		Hilltop Care Center, Watkins (dup)	7/28/2005	60				28
14	Fuglie, Dwight	597	Twin Valley Living Center, Twin Valley	1/1/1980	72		32	P	27
	4		Halstad Living Center, Halstad (dup)	8/5/2005	59				26
15	Hagemeyer, Randal	2050	Birchwood Care Home, Minneapolis	2/2/1987		60	8.2	P	20
	4		Bywood East Health Care, Minneapolis (dup)	1/1/2006		105			19
16	Campbell, Dawn	3528	Luther Memorial Home, Madelia	1/12/2004	71		25	P	22
	3		Fairmont Medical Center - Mayo Health System, Fairmont (dup)	7/10/2007	40				18
17	Samuelson, Philip	3632	Good Samaritan Society - Pipestone	6/7/2004				P	26
	1		Edgebrook Care Center, Inc., Edgerton (dup)	7/31/2007					28
18	Malone, Angela	3375	Oakland Park Nursing Home, Thief River Falls	7/1/1998	52			P	19
	3		Hillcrest Senior Living, Red Lake Falls (dup)	4/1/2008	55				26
19	Swalve, Lloyd	1919	Caledonia Care & Rehab, Caledonia	4/4/1994	50		58.23	P	29
	4		Ostrander Care Center, Ostrander (dup)	6/2/2008	35				31
20	Dahl, Robert J.	2296	Viewcrest Health Center, Duluth	6/16/2008				P	26
	4		Franciscan Health Center, Duluth (dup)	6/16/2008					23
21	Swanson, Kari	3303	Cornerstone Nursing & Rehab Center, Bagley (dup)	9/1/2008				P	21
	4		Midway Care Center, Fosston	3/1/2001					X
22	Death, Michael	2735	Good Samaritan Society - Bethany, Brainerd (dup)	11/25/2008	152		5	P	20
	1		Good Samaritan Society - Woodland, Brainerd	07/20/1999	42				25
23	Wepplo, Nancy	3272	Good Samaritan Society - Windom	9/03/2006			25	P	20
	1		Good Samaritan Society - Westbrook (dup)	12/1/2008					24

24	Gemar, Maren K.	3972	Good Samaritan Society - Pelican Rapids	12/16/2008				P	23
	1		Good Samaritan Society – Barnesville (dup)	12/16/2008					23
25	Rau, Robert	2655	St Mary's Home/Franciscan Health Community, St. Paul	1/14/2008				P	28
	3		Our Lady of Good Counsel Home, St. Paul	2/12/2009					X
26	Barnes, Deborah M.	2303	Parker Oaks, Winnebago	9/3/2008	50		25		24
			Parkview Care Center, Wells	4/2/09	55				24
27	Wiesner, Susan	3310	Samaritan Bethany Heights, Rochester	11/1/1998					26
			Samaritan Bethany Home on Eighth, Rochester	6/11/2009					24
28	Haefner, Michelle	3351	Bethesda Heritage Center, Willmar	11/3/2008					28
			Bethesda Nursing Home PleasantView, Willmar (dup)	7/1/2009					28
29	Guindon, Kristina	3932	Faribault Commons Nursing and Rehab, Faribault	12/12/2008					17
			Owatonna Commons Skilled Nursing and Rehab Center, Owatonna (dup)	11/21/2009					15

Shaded 26-29 are considered temporary shared sites. Their 5-star ratings are not included in the table on page 5.

Research Relating to Nursing Home Administration and Quality Indicators

Leadership

The staff and resident empowerment principles embedded in the person-centered culture change movement should be one of the elements addressed in any leadership program (Action Pact 2007).

Olson, Dana, and Ojibway (2005) examined the applications and interviewed the leaders of the nine 2004 recipients of the American Health Care Association's criteria-based Step 2 and Step 3 quality awards. The extensive interviews focused on the leadership practices and culture changes that the administrators led during the transition to high performance results. Seven common themes emerged: (1) they choose to act on a vision for what can be; (2) leaders and managers lead by example; (3) customer expectations define their quality standard; (4) the employees are engaged; (5) an effective quality management system sustains their focus on performance; (6) they developed a structure to fulfill their quality journey; and (7) they are committed to continuous learning and growth. These results are also supported by the broader studies on leadership practices.

MyInnerView (Grant, Gulsvig, and Call 2006) used its extensive data base of customer (resident and family) and employee satisfaction surveys to examine the attributes of facilities with high resident and family satisfaction ratings. They found that leadership and organizational culture are the key drivers of excellence. They used employee satisfaction surveys to determine the leadership practices of the 'best in class' (1) understand your customers, (2) keep score, (3) review results, (4) align processes and systems, (5) engage employees, (6) focus on strategic priorities, and (7) develop leaders. These practices are similar to the themes in the Olson, Dana, Ojibway study.

However, the application of basic management functions differs in long-term care due to the different characteristics of the operations. The chronic and frail conditions of the patients, the

workforce skill level, the payment systems, the dependency on Medicaid as often the primary payer, the flat span of control, the sparse involvement of physicians—all differ from acute or ambulatory care. Regulations and oversight, although not absent in other healthcare organizations, are all the more intense in long-term care. Nursing home administrators are required to be licensed, and the special body of state and federal knowledge that goes with this requirement may or may not be taught as part of university education in generic management. (Evashwick, C and Smith P.)

Commitment to Quality

Unfortunately, many long term care administrators view quality as the management of satisfactory levels of clinical outcomes and regulatory compliance. In his book, *Juran on Leadership for Quality*, Joseph Juran (1989) uses "Big Q" and "little q" to describe the difference in perspectives on quality. "Little q" thinking is narrowly focused on specific outcomes or tasks such as clinical measures and survey deficiencies. "Big Q" requires visionary thinking to develop systems that align all functions of the organization to contribute to performance excellence and customer satisfaction (a leadership process). Visionary thinking does not replace the need for knowledge of geriatric principles and practices, or the knowledge of what constitutes excellent care and services, or the ability to discern reality from expectations. Rather, visionary thinking connects the best care standards to the residents's expectations, productivity to satisfied employees, and person-centered culture change to the rigor of managing effective processes and systems. (Olson, 2005)

Both CMS and the Quality Improvement Organizations (QIOs) have associated the high turnover of administrators and directors of nursing services and the failure to effectively utilize medical directors with the slow development of a quality service environment in long term care facilities. These problems reflect the need for more effective leadership to allocate the necessary time

and energy commitment to achieve change (Kotter and Cohen 2002).

The slow improvement in quality is not an indictment of long term care administrators and managers. Most LTC leaders have both the heart and desire to achieve high levels of performance. Unfortunately, they often lack the training and support systems that will help them to escape from crisis management, develop a vision for excellence, and create the culture changes and disciplines needed for the vision to be realized. (Olson, 2005)

Administrator Expectations and Long Term Career Success

“Nursing home administrators play a central role in the quality of life of nursing home residents in the U.S. These professionals are responsible for all aspects of life in nursing homes, including health care, housing, nutrition, social services, security, and recreation. Nursing home administrators are also responsible for supervising and managing staff, managing the finances of the facilities, and for assuring compliance with many government regulations and reporting requirements” [Wing and Salsberg, 2001].

Nursing home administrators affect the organizational culture and the work and living environments in the homes that they administer. (Langelier, Margaret and Paul Wing, *Center for Health Workforce Studies*)

Research examining the relationship between the qualifications of nursing home administrators and quality outcomes for patients in the facilities they manage and direct is lacking. There are few current studies addressing this relationship. (Langelier, Margaret and Paul Wing, *Center for Health Workforce Studies*)

Resources are almost certain to continue to be limited in long term care, even as demand for services increases. The importance of the administrator to the provision of quality services in such an environment will increase as effective management of limited resources becomes increasingly more important. (Langelier, Margaret

and Paul Wing, *Center for Health Workforce Studies*)

The Institute of Medicine in Improving the Quality of Long-Term Care comments that there is no more “central” position in a nursing home than that of the nursing home administrator. In recent years, there has been limited but emerging interest in understanding the contributions of nursing home administrators to quality care and to measuring the effect of different aspects of professional nursing home administration preparation and practice on outcomes [IOM, 2001].

The public is currently very interested in understanding how nurse-staffing standards in long-term care relate to quality of care and to quality outcomes. However, the influence of nursing home administrators is largely ignored by the public interest and in the quality literature. Researchers have paid little attention to the effect of personnel on quality care other than nurses in nursing homes [Castle, 2001].

Nursing home administrators have substantial influence over the quality of care provided in nursing homes [Rubin and Shuttlesworth, 1986 citing Smith, 1978]. They are responsible for the overall climate and conditions within the nursing home where they work [Loescher, 1994 citing Hays, 1977]. Nursing home administrators are responsible for the organizational culture and the overall quality of the environment in which direct care nursing staff work. If nursing workforce is dissatisfied, turnover and vacancy are likely and care is predictably compromised. Although not documented, the nursing home administrator can be presumed, therefore, to affect quality of care at various levels. Although this effect may be indirect, it is no less meaningful.

Castle and Fogel examined the effect on quality of care of membership of nursing home administrators in a professional association and found that membership in a professional organization is associated with better quality of care on several selected measures [Castle and Fogel, 2002].

In a study published in 1992, Al-Assaf, Taylor and Langston surmise that the qualifications of nursing home administrators have an effect on the quality of care provided to patients and on the stability and overall success of the institutions that they direct [Al-Assaf et al, 1992].

The findings of the study suggest that level of education does not directly affect job preparedness, but that years of experience in long-term care administration has a direct effect on both performance and preparedness [Al-Assaf et al, 1992].

In 1994, Loescher examined the relationship between repeat deficiencies in nursing homes in Alabama and the years of formal education, years licensed, and hours of continuing education of their administrators to determine if there was a statistically significant relationship among these factors [Loescher, 1994]. The study revealed no measurable relationship between the characteristics of the nursing home administrators and the number of repeat deficiencies in the nursing homes they manage [Loescher, 1994].

Nursing home administrators who had entered the field with unrealistic expectations about personal gratification from the job were found to be more likely to leave [Rubin and Shuttlesworth, 1986]. Another factor found to be predictive of tenure in a nursing home administration position was having a prior relationship with a relative in elder care [Rubin and Shuttlesworth, 1986].

Singh and Schwab propose that an understanding of the administrator's past pattern of stability combined with measures of the administrator's community attachment and organizational commitment, and indicators of facility performance can be used to create a model to predict nursing home administrator tenure in a position. The researchers remark that an understanding of these predictors would help governing boards in their hiring proceedings and practices to permit these boards to counteract "the destabilizing impact of

high administrative turnover" [Singh and Schwab, 2000] and its effect on quality of care. The implications of these finding extend to "recruitment, retention, and licensure policy" (Singh and Schwab, 2000). Some literature links lower administrator turnover rates to nursing homes with fewer deficiency citations suggesting that nursing home administrator tenure is linked to quality of care [Castle, 2001, citing Christensen and Beaver, 1996].

Results of an earlier study by the same researchers suggest that administrators who are provided with some autonomy, who are involved in decision making, who have been mandated to achieve reasonable goals, and who are treated fairly by their employing organizations tend to remain in their positions longer [Singh and Schwab, 1998].

Castle examined turnover rates of nursing home administrators in relationship to nursing home resident outcomes and found an association between poor quality and administrator turnover [Castle, 2001]. Researchers in this study remark that turnover is caused by both high performance resulting in voluntary promotion and poor performance resulting in involuntary dismissal [Castle, 2001]. Castle states that although nursing home administrators do not provide direct patient care, the administrator is responsible for the caregivers in the facility. This suggests that they, therefore, have an impact on the kinds of services provided, the quality of those services, and ultimately, patient outcomes [Castle, 2001]. Castle further surmises that the nursing home administrator influence in a facility is "pervasive", unlike many other factors that affect quality [Castle, 2001]

Although there is little scientific literature on nursing home administrators, existing literature pervasively suggests that further investigation and research is necessary to understand the relationship between nursing home administration and quality of care for patients. (Commonwealth Fund, 2002)

Compliance and Report Cards

The data below has been gathered for those facilities listing a shared administrator. The information supplied is from these three sources:

a. BENHA Administrator of Record (AOR) reports

Facility Name

Lic #	Licensee	Start Date	End Date	Notes
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b. Minnesota DHS/MDH Nursing Home Report Card



The Minnesota Department of Health (MDH) and the Minnesota Department of Human Services (DHS) created the nursing home report card to help you compare nursing homes on the following seven quality measures:

1. Resident satisfaction and quality of life
2. Quality indicators – clinical quality
3. Hours of direct care
4. Staff retention
5. Use of temporary nursing staff
6. Proportion of beds in single bedrooms
7. State inspection results

c. Medicare Nursing Home Compare



Nursing homes are rated overall and on health inspections, nursing home staffing and quality measures. More stars are better.

- Much Above Avg. ★★★★★
- Above Avg. ★★★★★
- Average ★★★★★
- Below Avg. ★★
- Much Below Avg. ★

Mount Olivet Home, Minneapolis

Mount Olivet Home				
Lic #	Licensee	Start Date	End Date	Notes
2064	Timothy K. Hokanson	6/1/1987		AOR dates uncertain

Report Card - Mount Olivet Home

[Back](#) [More information on Mount Olivet Home](#)

Mount Olivet Home, Minneapolis						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★	★		★★★
Minnesota quality indicators more->	★	★	★	★	★	★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★	★		★★★
Temporary staffing agency use more->	★	★				★★★★↓
Proportion of single rooms more->	★	★	★	★	★	★★
State inspection results more->	★	★	★	★	★	★★★★↓

Mount Olivet Careview Home, Minneapolis

Mount Olivet Careview Home				
Lic #	Licensee	Start Date	End Date	Notes
2064	Timothy K. Hokanson	6/1/1987		

Report Card - Mount Olivet Careview Home

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[More information on Mount Olivet Careview Home](#)

Mount Olivet Careview Home, Minneapolis						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★	★		★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★				★★★
Temporary staffing agency use more->	★					★★★★↓
Proportion of single rooms more->	★					★★
State inspection results more->	★	★	★	★	★	★★★★↓

Your Selected Nursing Homes		
	MOUNT OLIVET CAREVIEW HOME 5517 LYNDALE AVENUE SOUTH MINNEAPOLIS, MN 55419 (612) 827-5677 Mapping & Directions	MOUNT OLIVET HOME 5517 LYNDALE AVENUE SOUTH MINNEAPOLIS, MN 55419 (612) 827-5677 Mapping & Directions
Overall Rating	★★★★★ 4 out of 5 stars	★★★★★ 5 out of 5 stars
+ Show Information Health Inspections	★★★★★ 4 out of 5 stars	★★★★★ 5 out of 5 stars
+ Show Information Nursing Home Staffing	★★★★★ 4 out of 5 stars	★★★ 2 out of 5 stars
+ Show Information Quality Measures	★★★★★ 4 out of 5 stars	★★★★★ 5 out of 5 stars
+ Show Information Fire Safety Inspections	5 Fire Safety Deficiencies	0 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicaid
Number of Certified Beds	153 Certified Beds	94 Certified Beds
Type of Ownership	Non profit - Church related	Non profit - Church related
Continuing Care Retirement Community	Yes	Yes
Resident & Family Councils	Resident & Family Councils	Resident & Family Councils
Located in a Hospital	No	No

Fairfax Community Home, Fairfax

Fairfax Community Home

Lic #	Licensee	Start Date	End Date	Notes
1601	Judith A. Sandmann	1/1/1989		Shared LNHA

Report Card - Fairfax Community Home

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[More information on Fairfax Community Home](#)

Fairfax Community Home, Fairfax

Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★	★		★★★
Minnesota quality indicators more->	★	★	★	★	★	★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★			★★★
Temporary staffing agency use more->	★	★				★★★★↓
Proportion of single rooms more->	★					★★
State inspection results more->	★	★	★	★	★	★★★★↓

Wood Dale Home, Redwood Falls

Wood Dale Home, Inc.

Lic #	Licensee	Start Date	End Date	Notes
1601	Judith A. Sandmann	1/1/1989		AOR

Report Card - Wood Dale Home Inc

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[More information on Wood Dale Home Inc](#)

Wood Dale Home Inc, Redwood Falls					
Quality Measures	Report Card Stars				State Average
Resident quality of life ratings more->	★	★	★	★	★★★
Minnesota quality indicators more->	★	★	★		★★★
Hours of direct care more->	★	★	★		★★★
Staff retention more->	★	★			★★★
Temporary staffing agency use more->	★	★	★	★	★★★★↓
Proportion of single rooms more->	★	★			★★
State inspection results more->	★	★	★	★	★★★★↓

Your Selected Nursing Homes		
	FAIRFAX COMMUNITY HOME 300 TENTH AVENUE SOUTHEAST FAIRFAX, MN 55332 (507) 426-8241 Mapping & Directions	WOOD DALE HOME INC 600 SUNRISE BOULEVARD REDWOOD FALLS, MN 56283 (507) 637-3587 Mapping & Directions
Overall Rating	★★★★★ 4 out of 5 stars	★★★★ 3 out of 5 stars
+ Show Information Health Inspections	★★★★★ 4 out of 5 stars	★★★★ 3 out of 5 stars
+ Show Information Nursing Home Staffing	★★★★★ 4 out of 5 stars	★★★★ 3 out of 5 stars
+ Show Information Quality Measures	★★★★★ 4 out of 5 stars	★★★★★ 4 out of 5 stars
+ Show Information Fire Safety Inspections	1 Fire Safety Deficiencies	0 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	56 Certified Beds	56 Certified Beds
Type of Ownership	For profit - Corporation	For profit - Corporation
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident Council Only	Resident Council Only
Located in a Hospital	No	No

South Shore Care Center, Worthington

South Shore Care Center

Lic #	Licensee	Start Date	End Date	Notes
2056	Barbara M. Atchison	10/1/1993		sd per phone 2/15/2002

Report Card - South Shore Care Center

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South Shore Care Center, Worthington

Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★	★	★	★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★			★★★
Temporary staffing agency use more->	★					★★★★↓
Proportion of single rooms more->	★	★	★			★★
State inspection results more->	★	★				★★★★↓

Crossroads Care Center, Worthington

Crossroads Care Center

Lic #	Licensee	Start Date	End Date	Notes
2056	Barbara M. Atchison	4/1/1999		sd per phone 2/15/2002
1514	Richard A. Atchison	10/1/1993	3 /31/1999	per phone 2-15-2002

Report Card - Crossroads Care Center

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Crossroads Care Center, Worthington						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★	★	★	★★★
Hours of direct care more->	★	★	★	★		★★★
Staff retention more->	★	★	★	★		★★★
Temporary staffing agency use more->	★	★				★★★★↓
Proportion of single rooms more->	★	★				★★
State inspection results more->	★	★	★	★	★	★★★★↓

Your Selected Nursing Homes		
	CROSSROADS CARE CENTER 965 MCMILLAN STREET WORTHINGTON, MN 56187 (507) 376-5312 Mapping & Directions	SOUTH SHORE CARE CENTER 1307 SOUTH SHORE DRIVE WORTHINGTON, MN 56187 (507) 376-3175 Mapping & Directions
Overall Rating	★★★★★ 5 out of 5 stars	★★★★ 4 out of 5 stars
+ Show Information Health Inspections	★★★★ 4 out of 5 stars	★★ 2 out of 5 stars
+ Show Information Nursing Home Staffing	★★★★ 4 out of 5 stars	★★★★ 4 out of 5 stars
+ Show Information Quality Measures	★★★★★ 5 out of 5 stars	★★★★★ 5 out of 5 stars
+ Show Information Fire Safety Inspections	1 Fire Safety Deficiencies	3 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	52 Certified Beds	69 Certified Beds
Type of Ownership	For profit - Corporation	For profit - Corporation
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident Council Only	Resident Council Only
Located in a Hospital	No	No

Auburn Home in Waconia, Waconia

Auburn Home in Waconia				
Lic #	Licensee	Start Date	End Date	Notes
1086	Wayne E. Ward	5/10/1999		sd ok 5/9/02 renewal
1971	John A. Boughton	2/1/1999	5 /1 /1999	per old dbase notes
3004	Lynn M. Hauger	7/23/1998	1 /21/1999	per old dbase notes

Report Card - Auburn Home In Waconia

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[More information on Auburn Home In Waconia](#)

Auburn Home In Waconia, Waconia						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★				★★★
Hours of direct care more->	★	★	★	★		★★★
Staff retention more->	★	★	★	★	★	★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★	★	★	★		★★
State inspection results more->	★	★	★			★★★★↓

Auburn Manor, Chaska

Auburn Manor				
Lic #	Licensee	Start Date	End Date	Notes
1086	Wayne E. Ward	5/10/1999		sd per 1999 letter
1971	John A. Boughton	2/1/1999	5 /1 /1999	per old dbase notes
3004	Lynn M. Hauger	7/23/1998	1 /21/1999	per old dbase notes

Report Card - Auburn Manor

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Auburn Manor, Chaska						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★	★		★★★
Minnesota quality indicators more->	★	★				★★★
Hours of direct care more->	★	★	★	★		★★★
Staff retention more->	★	★				★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★★
Proportion of single rooms more->	★	★	★	★		★★
State inspection results more->	★	★				★★★★★

Your Selected Nursing Homes

	AUBURN HOME IN WACONIA 594 CHERRY DRIVE WACONIA, MN 55387 (952) 442-2546 Mapping & Directions	AUBURN MANOR 501 OAK STREET CHASKA, MN 55318 (952) 448-9303 Mapping & Directions
Overall Rating	★★★★★ 5 out of 5 stars	★★★ 3 out of 5 stars
+ Show Information Health Inspections	★★★★★ 5 out of 5 stars	★★★ 3 out of 5 stars
+ Show Information Nursing Home Staffing	★★★★ 4 out of 5 stars	★★★ 3 out of 5 stars
+ Show Information Quality Measures	★★★★ 4 out of 5 stars	★★★ 3 out of 5 stars
+ Show Information Fire Safety Inspections	0 Fire Safety Deficiencies	4 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	37 Certified Beds	61 Certified Beds
Type of Ownership	Non profit - Church related	Non profit - Church related
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident Council Only	Resident & Family Councils
Located in a Hospital	No	No

Colonial Acres Health Care Center, Golden Valley

Colonial Acres Health Care Center				
Lic #	Licensee	Start Date	End Date	Notes
1788	Paula J. Sparling	5/4/1998		AOR per fax 2/11/2002
2105	Kathryn M. Witta		5 /4 /1998	end per old dbase notes

Not found in MDH list

Bethany Covenant, Minneapolis

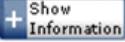
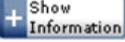
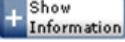
Bethany Covenant Village				
Lic #	Licensee	Start Date	End Date	Notes
1788	Paula J. Sparling	8/27/2001		AOR Shared with Colonial per letter
2564	Joel V. Nyquist	8/1/1991	8 /27/2001	sd per BCH 75 yr anniv-we had 200:
2409	Neil E. Warnygora	7/1/1987	7 /1 /1991	sd & end per BCH 75th anniv (Sep 2
1912	Scott T. Mixer	1/1/1985	6 /30/1987	sd & end per BCH 75th Anniv (Sep 2
1442	Mark R. Cairns	7/1/1978	7 /1 /1985	dates per BCH 75th Anniv (Sep 2004

Report Card - Bethany Covenant Home

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[More information on Bethany Covenant Home](#)

Bethany Covenant Home, Minneapolis						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★	★	★	★★★
Minnesota quality indicators more->	★	★	★			★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★	★		★★★
Temporary staffing agency use more->	★					★★★★↓
Proportion of single rooms more->	★	★				★★
State inspection results more->	★	★	★	★	★	★★★★↓

Your Selected Nursing Homes		
	BETHANY COVENANT HOME 2309 HAYES STREET NORTHEAST MINNEAPOLIS, MN 55418 (612) 781-2691 Mapping & Directions	COLONIAL ACRES HEALTH CARE CTR 5825 ST CROIX AVENUE GOLDEN VALLEY, MN 55422 (763) 544-1555 Mapping & Directions
Overall Rating	★★★★★ 5 out of 5 stars	★★★★★ 5 out of 5 stars
 Health Inspections	★★★★★ 5 out of 5 stars	★★★★★ 5 out of 5 stars
 Nursing Home Staffing	★★★★ 4 out of 5 stars	★★★★ 4 out of 5 stars
 Quality Measures	★★★★ 4 out of 5 stars	★★★★ 4 out of 5 stars
 Fire Safety Inspections	1 Fire Safety Deficiencies	3 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare
Number of Certified Beds	66 Certified Beds	43 Certified Beds
Type of Ownership	Non profit - Church related	Non profit - Church related
Continuing Care Retirement Community	No	Yes
Resident & Family Councils	Resident Council Only	Resident Council Only
Located in a Hospital	No	No

Good Samaritan Society - Glenwood Lakeview, Glenwood

Good Samaritan Society - Glenwood Lakeview

Lic #	Licensee	Start Date	End Date	Notes
3767	William L. Brewer	1/13/2005		Online 1/14/2005
483	James F. Wolf	11/5/2004	1 /12/2005	sd Online 11/4/2004; end Online 1/:
3230	Randy K. Wanek	11/28/2002	10/8 /2004	sd per 11/25/02 letter; Online 11/8/
3544	Evonne G. Revell	2/16/2001	11/27/2002	ed per 11/25/02 letter

Report Card - Good Sam Society Glnwd Lkview

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[More information on Good Sam Society Glnwd Lkview](#)

Good Sam Society Glnwd Lkview, Glenwood						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★				★★★
Hours of direct care more->	★	★	★	★		★★★
Staff retention more->	★	★	★	★		★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★	★	★	★	★	★★
State inspection results more->	★	★	★	★		★★★★↓

Good Samaritan Society - Hoffman, Hoffman

Good Samaritan Society - Hoffman

Lic #	Licensee	Start Date	End Date	Notes
3767	William L. Brewer	1/13/2005		Online 1/14/2005
483	James F. Wolf	11/5/2004	1 /12/2005	sd Online 11/4/2004; end Online 1/:
3230	Randy K. Wanek	5/4/1998	10/8 /2004	Online 11/8/2004; Updated by BENH
2316	Michael D. Pattee	1/19/1998	4 /4 /1998	sd per 12/31/1997 call
2437	Timothy L. Swoboda	10/1/1988	1 /18/1998	per old dbase notes

Report Card - Good Sam Society Hoffman

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[More information on Good Sam Society Hoffman](#)

Good Sam Society Hoffman, Hoffman						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★			★★★
Hours of direct care more->	★	★	★	★		★★★
Staff retention more->	★	★	★			★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★★
Proportion of single rooms more->	★	★	★			★★
State inspection results more->	★	★	★	★	★	★★★★★

Your Selected Nursing Homes

	GOOD SAMARITAN SOCIETY - GLENWOOD LAKEVIEW 515 FRANKLIN STREET SOUTH GLENWOOD, MN 56334 (320) 634-4553 Mapping & Directions	GOOD SAMARITAN SOCIETY - HOFFMAN 104 SOUTH 6TH STREET, BOX 337 HOFFMAN, MN 56339 (320) 986-2048 Mapping & Directions
Overall Rating	★★★★★ 4 out of 5 stars	★★★★★ 5 out of 5 stars
+ Show Information Health Inspections	★★★★ 3 out of 5 stars	★★★★★ 5 out of 5 stars
+ Show Information Nursing Home Staffing	★★★★★ 4 out of 5 stars	★★★ 3 out of 5 stars
+ Show Information Quality Measures	★★ 2 out of 5 stars	★★ 2 out of 5 stars
+ Show Information Fire Safety Inspections	0 Fire Safety Deficiencies	2 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	35 Certified Beds	40 Certified Beds
Type of Ownership	Non profit - Corporation	Non profit - Corporation
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident Council Only	Resident & Family Councils
Located in a Hospital	No	No

Golden LivingCenter, Franklin

Golden LivingCenter - Franklin				
Lic #	Licensee	Start Date	End Date	Notes
2405	Wayman D. Fischgrabe	11/7/2004		sd Online 11/9/2004
1071	Phyllis J. Saunders	8/5/2003	10/7 /2004	sd Online: end Online 10/19/2004
3677	Heather E. Furgeson	3/27/2003	7 /5 /2003	Duplicate license
3583	Mathew C. Bedard	12/12/2001	2 /19/2003	sd shared AOR; end per 2/18/03 ca
2405	Wayman D. Fischgrabe	4/1/2000	7 /1 /2001	
382	Frederick W. Haack	9/15/1998	4 /10/2000	dates per old dbase notes
2537	Scot D. Spates	5/1/1998	2 /28/1993	dbase notes
3385	Steven R. Ziller	2/1/1998	9 /30/1998	
2493	Calvin B. Anderson	1/23/1998	4 /13/1998	per old notes
2953	Daniel P. Donahue		1 /12/1998	sd unsure; end per old dbase notes

Report Card - Golden Livingcenter Franklin

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[More information on Golden Livingcenter Franklin](#)

Golden Livingcenter Franklin, Franklin						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★			★★★
Hours of direct care more->	★	★				★★★
Staff retention more->	★	★	★			★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★	★				★★
State inspection results more->	★	★	★	★	★	★★★★↓

Golden LivingCenter, Wabasso

Golden LivingCenter - Wabasso

Lic #	Licensee	Start Date	End Date	Notes
2405	Wayman D. Fischgrabe	11/7/2004		sd Online 11/9/2004
1071	Phyllis J. Saunders	8/5/2003	10/7 /2004	sd Online: dup 9/9/03; end Online 1
3677	Heather E. Furgeson	3/27/2003	7 /5 /2003	
3583	Mathew C. Bedard	11/29/2001	2 /19/2003	sd per licensure; end per 2/18/03 c
382	Frederick W. Haack	8/28/2000	4 /10/2000	dates per old dbase notes
2405	Wayman D. Fischgrabe	4/1/2000	7 /1 /2001	
3351	Michelle R. Haefner	6/30/1998	9 /14/1998	
2493	Calvin B. Anderson	1/1/1992	6 /30/1998	sd uncertain, end per old notes

Report Card - Golden Livingcenter Wabasso

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Golden Livingcenter Wabasso, Wabasso

Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★				★★★
Minnesota quality indicators more->	★	★	★	★	★	★★★
Hours of direct care more->	★	★				★★★
Staff retention more->	★	★	★	★		★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★					★★
State inspection results more->	★	★	★	★	★	★★★★↓

Your Selected Nursing Homes		
	GOLDEN LIVINGCENTER - FRANKLIN 900 3RD STREET EAST FRANKLIN, MN 55333 (507) 557-2211 Mapping & Directions	GOLDEN LIVINGCENTER - WABASSO 660 MAPLE STREET WABASSO, MN 56293 (507) 342-5166 Mapping & Directions
Overall Rating	★ 1 out of 5 stars	★★★★★ 5 out of 5 stars
+ Show Information Health Inspections	★ 1 out of 5 stars	★★★★★ 5 out of 5 stars
+ Show Information Nursing Home Staffing	★★★ 3 out of 5 stars	★★ 2 out of 5 stars
+ Show Information Quality Measures	★★★★ 4 out of 5 stars	★★★★★ 5 out of 5 stars
+ Show Information Fire Safety Inspections	1 Fire Safety Deficiencies	0 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	46 Certified Beds	44 Certified Beds
Type of Ownership	For profit - Corporation	For profit - Corporation
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident Council Only	Resident & Family Councils
Located in a Hospital	No	No

Good Samaritan Society - Waterville, Waterville

Good Samaritan Society - Waterville				
Lic #	Licensee	Start Date	End Date	Notes
2818	Teresa M. Hildebrandt	5/15/2004		sd Online 5/6/2004
3239	Ruth M. Leitel	1/22/2004	5 /15/2004	sd per 1/15/04 form, 1/20 letter/enr
3612	Heather J. Furlong	2/3/2003	1 /21/2004	AOR sd per 2/10/03 letter; end per
3616	Brenda R. Ferguson	9/16/2002	2 /2 /2003	AP to 7/25/02;end per next AOR lice
2037	David J. Hjortland	5/16/2001	1 /24/2002	per Dean Mertz; AA
1608	Larry P. Ravenberg	10/6/2000	4 /20/2001	
3239	Ruth M. Leitel	9/1/2000	10/5 /2000	per old dbase notes
2589	Rhonda K. Thro	4/1/1994	9 /1 /1997	mo/yr per old dbase notes
2457	Gordon L. Hormann	4/1/1989	4 /1 /1994	per old dbase notes
2589	Rhonda K. Thro		4 /17/1998	LOA per 4/17/1998 letter

Report Card - Good Sam Society Waterville

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[More information on Good Sam Society Waterville](#)

Good Sam Society Waterville, Waterville						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★			★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★				★★★
Temporary staffing agency use more->	★	★	★			★★★★↓
Proportion of single rooms more->	★	★	★			★★
State inspection results more->	★	★	★	★	★	★★★★↓

Good Samaritan Society - St. Peter, St. Peter

Good Samaritan Society - St. Peter				
Lic #	Licensee	Start Date	End Date	Notes
2818	Teresa M. Hildebrandt	5/15/2004		sd Online 5/6/2004
3239	Ruth M. Leitel	1/22/2004	5 /15/2004	sd per 1/20/04 letter/end Online
3513	Guy R. Matson	3/16/2000	1 /21/2004	sd uncertain; end per 1/20/04 letter
3239	Ruth M. Leitel	11/19/1999	2 /27/2000	per old dbase notes
2492	Sandra K. Bentley	1/15/1998	2 /15/1998	interim per old dbase notes (mo/yr)
2383	Sharon K. Fisher	11/1/1988	1 /2 /1998	dates per old dbase notes

Report Card - Good Sam Society St Peter

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Good Sam Society St Peter, St Peter						
Quality Measures	Report Card Stars				State Average	
Resident quality of life ratings more->	★	★				★★★
Minnesota quality indicators more->	★	★	★			★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★			★★★
Temporary staffing agency use more->	★	★				★★★★↓
Proportion of single rooms more->	★	★				★★
State inspection results more->	★	★	★	★		★★★★↓

Your Selected Nursing Homes		
	GOOD SAMARITAN SOCIETY - ST PETER 830 NORTH SUNRISE DRIVE ST PETER, MN 56082 (507) 931-9021 Mapping & Directions	GOOD SAMARITAN SOCIETY - WATERVILLE 205 FIRST STREET NORTH WATERVILLE, MN 56096 (507) 362-4245 Mapping & Directions
Overall Rating	☆☆☆ 3 out of 5 stars	☆☆☆ 3 out of 5 stars
+ Show Information Health Inspections	☆☆ 2 out of 5 stars	☆☆ 2 out of 5 stars
+ Show Information Nursing Home Staffing	☆☆☆☆ 4 out of 5 stars	☆☆☆☆ 4 out of 5 stars
+ Show Information Quality Measures	☆☆☆☆ 4 out of 5 stars	☆☆☆☆ 4 out of 5 stars
+ Show Information Fire Safety Inspections	1 Fire Safety Deficiencies	6 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	53 Certified Beds	43 Certified Beds
Type of Ownership	Non profit - Corporation	Non profit - Corporation
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident Council Only	Resident Council Only
Located in a Hospital	No	No

Clarkfield Care Center, Clarkfield

Clarkfield Care Center				
Lic #	Licensee	Start Date	End Date	Notes
3590	Paul D. Luitjens	7/13/2001		
3110	Jacob M. Goering	7/19/1999	5 /18/2001	

Report Card - Clarkfield Care Center

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[More information on Clarkfield Care Center](#)

Clarkfield Care Center, Clarkfield						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★	★		★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★	★		★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★	★	★	★		★★
State inspection results more->	★	★	★	★	★	★★★★↓

Colonial Manor of Balaton, Balaton

Colonial Manor of Balaton				
Lic #	Licensee	Start Date	End Date	Notes
3590	Paul D. Luitjens	6/14/2004		sd per 6/4/04 letter
1148	Dallas C. Reese	4/5/2004	6 /14/2004	sd per 3/23/04 letter; end
3147	John E. Davidson	6/1/1999	4 /4 /2004	sd per phone call 2/02; end Online ‹
1148	Dallas C. Reese	5/3/1999	9 /3 /1999	dbase notes
2493	Calvin B. Anderson	2/1/1997	6 /1 /1997	interim

Report Card - Colonial Manor Of Balaton

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Colonial Manor Of Balaton, Balaton						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★	★		★★★
Minnesota quality indicators more->	★	★	★			★★★
Hours of direct care more->	★	★	★	★		★★★
Staff retention more->	★	★	★	★	★	★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★	★	★	★	★	★★
State inspection results more->	★	★	★	★	★	★★★★↓

Your Selected Nursing Homes

	CLARKFIELD CARE CENTER 805 FIFTH STREET, BOX 458 CLARKFIELD, MN 56223 (320) 669-7561 Mapping & Directions	COLONIAL MANOR OF BALATON HIGHWAY 14 EAST BALATON, MN 56115 (507) 734-3511 Mapping & Directions
Overall Rating	★★★★★ 5 out of 5 stars	★★ 2 out of 5 stars
+ Show Information Health Inspections	★★★★ 4 out of 5 stars	★★ 2 out of 5 stars
+ Show Information Nursing Home Staffing	★★★★ 4 out of 5 stars	★★★ 3 out of 5 stars
+ Show Information Quality Measures	★★★★★ 5 out of 5 stars	★★★★ 4 out of 5 stars
+ Show Information Fire Safety Inspections	6 Fire Safety Deficiencies	2 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	52 Certified Beds	30 Certified Beds
Type of Ownership	Government - City	Government - City
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident Council Only	Resident & Family Councils
Located in a Hospital	No	No

Good Samaritan Society - Mountain Lake, Mountain Lake

Good Samaritan Society - Mountain Lake

Lic #	Licensee	Start Date	End Date	Notes
2437	Timothy L. Swoboda	1/19/1998		AOR
2788	Blair C. Jackson	3/1/1992	5 /1 /1994	per old dbase notes

Report Card - Good Sam Society Mt Lake

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[More information on Good Sam Society Mt Lake](#)

Good Sam Society Mt Lake, Mountain Lake						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★	★	★	★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★	★		★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★★
Proportion of single rooms more->	★	★	★	★		★★
State inspection results more->	★	★	★	★	★	★★★★★

Good Samaritan Society - St. James, St. James

Good Samaritan Society - St. James

Lic #	Licensee	Start Date	End Date	Notes
2437	Timothy L. Swoboda	9/8/2008		sd Online 09-08-08
3239	Ruth M. Leitel	9/8/2008	9 /8 /2008	sd Online 08-18-08; end Online 09-08-08
3834	Thomas E. Shumate	4/18/2006	9 /7 /2008	Online 4/21/2006; end per call to bc
3622	John D. Langemo	2/18/2006	3 /17 /2006	sd Online 2/16/2006; end Online 3/17/2006
3750	Suzanne M. Norem	7/28/2004	2 /15 /2006	sd Online 8/9/2004; end Online 2/15/2006
2437	Timothy L. Swoboda	5/15/2004	6 /27 /2004	sd Online 5/6/2004; end per 6/21/04
2818	Teresa M. Hildebrandt	5/1/1995	5 /15 /2004	end Online 5/6/2004

Report Card - Good Sam Society St James

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Good Sam Society St James, St James						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★	★		★★★
Minnesota quality indicators more->	★	★	★			★★★
Hours of direct care more->	★	★	★	★		★★★
Staff retention more->	★	★				★★★
Temporary staffing agency use more->	★	★				★★★★↓
Proportion of single rooms more->	★	★	★	★		★★
State inspection results more->	★	★	★	★	★	★★★★↓

Your Selected Nursing Homes

	GOOD SAMARITAN SOCIETY - MOUNTAIN LAKE 745 BASINGER MEMORIAL DRIVE MOUNTAIN LAKE, MN 56159 (507) 427-2464 Mapping & Directions	GOOD SAMARITAN SOCIETY - ST JAMES 1000 SOUTH SECOND STREET ST JAMES, MN 56081 (507) 375-3286 Mapping & Directions
Overall Rating	★★★★★ 5 out of 5 stars	★★★ 3 out of 5 stars
+ Show Information Health Inspections	★★★★★ 5 out of 5 stars	★★ 2 out of 5 stars
+ Show Information Nursing Home Staffing	★★★★ 4 out of 5 stars	★★★★ 4 out of 5 stars
+ Show Information Quality Measures	★★★★ 4 out of 5 stars	★★ 2 out of 5 stars
+ Show Information Fire Safety Inspections	4 Fire Safety Deficiencies	3 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	60 Certified Beds	60 Certified Beds
Type of Ownership	For profit - Corporation	Non profit - Corporation
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident Council Only	Resident & Family Councils
Located in a Hospital	No	No

Parkview Home, Belview

Parkview Home				
Lic #	Licensee	Start Date	End Date	Notes
2378	James D. Broich	6/13/2005		sd Online 6/15/2005
2537	Scot D. Spates	7/28/2000	5 /18/2005	end per 5/16/05 letter
3376	Nancy R. Stratman	7/19/1998	5 /31/2000	
3097	Erin M. Hilligan	7/19/1995	7 /26/1996	Belview
2782	Michael F. Bond		5 /11/1995	

Report Card - Parkview Home

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Parkview Home, Belview						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★	★	★	★★★
Minnesota quality indicators more->	★	★	★	★		★★★
Hours of direct care more->	★	★	★	★	★	★★★
Staff retention more->	★	★	★	★		★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★	★	★	★		★★
State inspection results more->	★	★	★	★	★	★★★★↓

Gil-Mor Manor, Morgan

Gil Mor Manor				
Lic #	Licensee	Start Date	End Date	Notes
2378	James D. Broich	4/1/2007		sd per 4/12/07 letter to Board (3rd t
1608	Larry P. Ravenberg	9/14/2006	2 /12/2007	sd Online 09-14-06; end Online 02-:
3795	Chris C. Schulz	2/16/2006	4 /21/2006	sd Online 2/22/2006; end Online 5/:
1554	Thomas K. Goeritz	7/10/2005	8 /22/2005	sd Online 7/8/2005; end per AP doc
3505	Pamela C. Adam	12/1/2002	6 /9 /2005	per pc from ED
2618	John E. Farley	1/1/1990	10/25/2002	AOR start uncertain; end per 9/28/c

Report Card - Gil Mor Manor

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Gil Mor Manor, Morgan						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★	★		★★★
Minnesota quality indicators more->	★	★	★			★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★			★★★
Temporary staffing agency use more->	★	★				★★★★↓
Proportion of single rooms more->	★	★	★	★	★	★★
State inspection results more->	★	★	★	★	★	★★★★↓

Your Selected Nursing Homes

	GIL MOR MANOR 96 THIRD STREET EAST MORGAN, MN 56266 (507) 249-3143 Mapping & Directions	PARKVIEW HOME 102 COUNTY STATE AID HIGHWAY 9 BELVIEW, MN 56214 (507) 938-4151 Mapping & Directions
Overall Rating	★★★★★ 4 out of 5 stars	★★★★★ 4 out of 5 stars
+ Show Information Health Inspections	★★★ 3 out of 5 stars	★★★★★ 4 out of 5 stars
+ Show Information Nursing Home Staffing	★★★ 3 out of 5 stars	★★★★★ 4 out of 5 stars
+ Show Information Quality Measures	★★★★★ 5 out of 5 stars	★★★★★ 4 out of 5 stars
+ Show Information Fire Safety Inspections	2 Fire Safety Deficiencies	0 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	35 Certified Beds	35 Certified Beds
Type of Ownership	Non profit - Corporation	Government - City
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident Council Only	Resident Council Only
Located in a Hospital	No	No

PAH/Koronis Manor, Paynesville

Koronis Manor - PAHCS

Lic #	Licensee	Start Date	End Date	Notes
3399	Beverly M. Mueller	7/28/2005		Online 10/31/2005 per 10/31/05 em
3289	Thomas J. Kooiman	11/5/2002	7 /28/2005	end Online 8/1/2005 Per email to BE
3615	Jason P. Ophoven	9/11/2002	11/5 /2002	sd per 9/11/02 letter
1800	William M. LaCroix	7/1/1975	9 /10/2002	AOR start date ok, Feb 2002; per 9/

Report Card - Paynesville Area Hosp Koronis

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Paynesville Area Hosp Koronis, Paynesville						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★	★		★★★
Hours of direct care more->	★	★				★★★
Staff retention more->	★	★	★			★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★	★	★			★★
State inspection results more->	★	★	★	★	★	★★★★↓

Hilltop Care Center, Watkins

Hilltop Care Center

Lic #	Licensee	Start Date	End Date	Notes
3399	Beverly M. Mueller	7/28/2005		Online 10/31/2005 per 10/31/05 em
3289	Thomas J. Kooiman	8/29/2004	7 /28/2005	sd Online 8/23/2004; end Online 8/:
3615	Jason P. Ophoven	9/11/2002	8 /28/2004	sd per 9/11/02 letter; end per next :
3289	Thomas J. Kooiman	11/30/1998	9 /10/2002	end per 9/11/02 ltr

Report Card - Hilltop Care Center

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Hilltop Care Center, Watkins						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★	★	★	★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★	★		★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★★
Proportion of single rooms more->	★	★	★			★★
State inspection results more->	★	★	★	★	★	★★★★★

Your Selected Nursing Homes

	HILLTOP CARE CENTER 410 LUELLA STREET WATKINS, MN 55389 (320) 764-2300 Mapping & Directions	PAYNESVILLE AREA HOSP / KORONIS MANOR 200 FIRST STREET WEST PAYNESVILLE, MN 56362 (320) 243-4212 Mapping & Directions
Overall Rating	★★★★★ 5 out of 5 stars	★★★★★ 4 out of 5 stars
+ Show Information Health Inspections	★★★★★ 5 out of 5 stars	★★★★★ 4 out of 5 stars
+ Show Information Nursing Home Staffing	★★★★★ 4 out of 5 stars	★★★★★ 4 out of 5 stars
+ Show Information Quality Measures	★★★★★ 4 out of 5 stars	★★★★★ 3 out of 5 stars
+ Show Information Fire Safety Inspections	1 Fire Safety Deficiencies	0 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	50 Certified Beds	52 Certified Beds
Type of Ownership	Government - Hospital district	Government - Hospital district
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident Council Only	Resident & Family Councils
Located in a Hospital	Yes	Yes

Twin Valley Living Center, Twin Valley

Twin Valley Living Center

Lic #	Licensee	Start Date	End Date	Notes
597	Dwight A. Fuglie	1/1/1980		Feb 2002: AOR sd ok

Report Card - Twin Valley Living Center

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Twin Valley Living Center, Twin Valley						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★					★★★
Hours of direct care more->	★	★	★	★		★★★
Staff retention more->	★	★	★	★		★★★
Temporary staffing agency use more->	★	★				★★★★↓
Proportion of single rooms more->	★	★	★	★	★	★★
State inspection results more->	★	★	★	★	★	★★★★↓

Halstad Living Center, Halstad

Halstad Living Center

Lic #	Licensee	Start Date	End Date	Notes
597	Dwight A. Fuglie	8/5/2005		sd Online 7/26/2005
2870	Kim R. Tyson	12/9/1999	8 /4 /2006	sd per licensure date; end Online 7/
2803	Paula R. Viker		9 /18/1999	sd before 1995?; end old dbase not

Report Card - Halstad Living Center

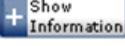
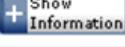
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Halstad Living Center, Halstad						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★				★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★			★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★☆
Proportion of single rooms more->	★	★	★	★		★★
State inspection results more->	★	★	★	★	★	★★★★☆

Your Selected Nursing Homes

	HALSTAD LIVING CENTER 133 4TH AVENUE EAST HALSTAD, MN 56548 (218) 456-2105 Mapping & Directions	TWIN VALLEY LIVING CENTER 208 OPPEGARD AVENUE NORTHWEST, PO BOX 480 TWIN VALLEY, MN 56584 (218) 584-5181 Mapping & Directions
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Overall Rating	 3 out of 5 stars	 5 out of 5 stars
 Health Inspections	 4 out of 5 stars	 5 out of 5 stars
 Nursing Home Staffing	 1 out of 5 stars	 4 out of 5 stars
 Quality Measures	 4 out of 5 stars	 2 out of 5 stars
 Fire Safety Inspections	0 Fire Safety Deficiencies	0 Fire Safety Deficiencies

Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	49 Certified Beds	63 Certified Beds
Type of Ownership	Non profit - Church related	Non profit - Church related
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident Council Only	Resident Council Only
Located in a Hospital	No	No

Birchwood Care Home, Minneapolis

Birchwood Care Home				
Lic #	Licensee	Start Date	End Date	Notes
2050	Randal L. Hagemeyer	2/2/1987		AOR start date ok, Feb 2002

Report Card - Birchwood Care Home

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Birchwood Care Home, Minneapolis						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★	★		★★★
Hours of direct care more->	★	★				★★★
Staff retention more->	★	★	★	★	★	★★★
Temporary staffing agency use more->	★	★	★	★		★★★★↓
Proportion of single rooms more->	★					★★
State inspection results more->	★	★	★	★	★	★★★★↓

Bywood East Health Care, Minneapolis

Bywood East Health Care				
Lic #	Licensee	Start Date	End Date	Notes
2050	Randal L. Hagemeyer	1/1/2006		sd Online 10/31/2005
1152	Richard C. Werner	1/1/1976	12/31/2005	sd ok Feb 2002, licensed 2/1/1976;

Report Card - Bywood East Health Care

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Bywood East Health Care, Minneapolis						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★					★★★
Minnesota quality indicators more->	★	★	★			★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★	★		★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★					★★
State inspection results more->	★	★				★★★★↓

Your Selected Nursing Homes		
	BIRCHWOOD CARE HOME 715 WEST 31ST STREET MINNEAPOLIS, MN 55408 (612) 823-7286 Mapping & Directions	BYWOOD EAST HEALTH CARE 3427 CENTRAL AVENUE NORTHEAST MINNEAPOLIS, MN 55418 (612) 788-9757 Mapping & Directions
Overall Rating	★★★★★ 5 out of 5 stars	★★ 2 out of 5 stars
+ Show Information Health Inspections	★★★★★ 5 out of 5 stars	★ 1 out of 5 stars
+ Show Information Nursing Home Staffing	Star Rating not available ^a	★★ 2 out of 5 stars
+ Show Information Quality Measures	★★★★★ 5 out of 5 stars	★★★★★ 5 out of 5 stars
+ Show Information Fire Safety Inspections	0 Fire Safety Deficiencies	2 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicaid	Medicaid
Number of Certified Beds	60 Certified Beds	105 Certified Beds
Type of Ownership	For profit - Corporation	For profit - Corporation
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident & Family Councils	Resident Council Only
Located in a Hospital	No	No

Luther Memorial Home, Madelia

Luther Memorial Home				
Lic #	Licensee	Start Date	End Date	Notes
3528	Dawn Campbell	1/12/2004		sd Online 12/18/2003;
3221	Jacquelyn M. Edwards	3/1/1996	12/14/2003	sd per phone call, unsure of end dat
1799	Kyle R. Nordine	7/7/1982	12/31/1984	Began new job in Red Wing MN - Or

Report Card - Luther Memorial Home

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Luther Memorial Home, Madelia						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★			★★★
Hours of direct care more->	★	★				★★★
Staff retention more->	★	★	★			★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★★
Proportion of single rooms more->	★	★	★	★		★★
State inspection results more->	★	★	★	★	★	★★★★★

Fairmont Medical Center - Mayo Health System, Fairmont

Fairmont Medical Center - Mayo Health Syst				
Lic #	Licensee	Start Date	End Date	Notes
3528	Dawn Campbell	7/10/2007		sd Online 07-11-07;
3195	Jerome T. Ehn	9/22/2006	7 /10/2007	sd interim - Online 09-21-06. Interi
3722	Wesley L. Pruet	8/26/2004	9 /22/2006	sd per licensure; end Online 09-05-l
2238	Gerry G. Gilbertson	7/1/1985	4 /28/2004	per pc from Wes Pruet

Report Card - Fairmont Med Ctr Mayo Health

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[More information on Fairmont Med Ctr Mayo Health](#)

Fairmont Med Ctr Mayo Health, Fairmont						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★				★★★
Minnesota quality indicators more->	★	★				★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★			★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★★
Proportion of single rooms more->	★	★				★★
State inspection results more->	★	★	★			★★★★★

Your Selected Nursing Homes

	FAIRMONT MED CTR MAYO HEALTH 800 MEDICAL CENTER DRIVE, PO BOX 800 FAIRMONT, MN 56031 (507) 238-8651 Mapping & Directions	LUTHER MEMORIAL HOME 221 6TH STREET SOUTHWEST MADELIA, MN 56062 (507) 642-3271 Mapping & Directions
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Overall Rating	★★★ 3 out of 5 stars	★ 1 out of 5 stars
+ Show Information Health Inspections	★★★ 3 out of 5 stars	★ 1 out of 5 stars
+ Show Information Nursing Home Staffing	★★★★★ 5 out of 5 stars	★★ 2 out of 5 stars
+ Show Information Quality Measures	★ 1 out of 5 stars	★★★★ 4 out of 5 stars
+ Show Information Fire Safety Inspections	3 Fire Safety Deficiencies	4 Fire Safety Deficiencies

Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	40 Certified Beds	71 Certified Beds
Type of Ownership	Non profit - Corporation	Non profit - Corporation
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident & Family Councils	Resident & Family Councils
Located in a Hospital	Yes	No

Good Samaritan Society - Pipestone, Pipestone

Good Samaritan Society - Pipestone				
Lic #	Licensee	Start Date	End Date	Notes
3632	Philip M. Samuelson	6/7/2004		sd Online 6/8/2004
3544	Evonne G. Revell	11/28/2002	4 /7 /2004	sd per 11/25/02 letter; end per per
3444	Dustin A. Scholz	8/28/2000	11/27/2002	ed per 11/25/02 letter
3362	John C. Mathison	11/24/1997	8 /27/2000	dates per licensure & next start

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[More information on Good Sam Society Pipestone](#)

Good Sam Society Pipestone, Pipestone						
Quality Measures	Report Card Stars				State Average	
Resident quality of life ratings more->	★	★	★	★	★	***
Minnesota quality indicators more->	★	★	★	★		***
Hours of direct care more->	★	★	★			***
Staff retention more->	★	★	★			***
Temporary staffing agency use more->	★	★	★	★		***** ↓
Proportion of single rooms more->	★	★	★			**
State inspection results more->	★	★	★	★	★	***** ↓

Edgebrook Care Center, Edgerton

Edgebrook Care Center				
Lic #	Licensee	Start Date	End Date	Notes
3632	Philip M. Samuelson	7/31/2007		sd Online 07-30-07
3409	John G. Doughy	1/18/1999	7 /27/2007	AOR date ok Feb 2002; end JS BENI

Report Card - Edgebrook Care Center

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[More information on Edgebrook Care Center](#)

Edgebrook Care Center, Edgerton						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★	★		★★★
Minnesota quality indicators more->	★	★	★	★		★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★			★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★	★	★	★		★★
State inspection results more->	★	★	★	★	★	★★★★↓

Your Selected Nursing Homes

	EDGEBROOK CARE CENTER 505 TROSKY ROAD WEST EDGERTON, MN 56128 (507) 442-7121 Mapping & Directions	GOOD SAMARITAN SOCIETY - PIPESTONE 1311 NORTH HIAWATHA PIPESTONE, MN 56164 (507) 825-5428 Mapping & Directions
Overall Rating	★★★★★ 4 out of 5 stars	★★★★★ 4 out of 5 stars
+ Show Information Health Inspections	★★★★★ 4 out of 5 stars	★★★ 3 out of 5 stars
+ Show Information Nursing Home Staffing	★★★ 3 out of 5 stars	★★★★★ 4 out of 5 stars
+ Show Information Quality Measures	★★★ 3 out of 5 stars	★★★★★ 4 out of 5 stars
+ Show Information Fire Safety Inspections	2 Fire Safety Deficiencies	0 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	55 Certified Beds	87 Certified Beds
Type of Ownership	Non profit - Corporation	Non profit - Church related
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident & Family Councils	Resident & Family Councils
Located in a Hospital	No	No

Oakland Park Nursing Home, Thief River Falls

Oakland Park Nursing Home

Lic #	Licensee	Start Date	End Date	Notes
3375	Angela M. Malone	7/1/1998		AOR- start date uncertain

Report Card - Oakland Park Communities Inc

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Oakland Park Communities Inc, Thief River Falls						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★			★★★
Hours of direct care more->	★					★★★
Staff retention more->	★	★	★			★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★					★★
State inspection results more->	★	★	★	★		★★★★↓

Hillcrest Senior Living, Red Lake Falls

Hillcrest Senior Living				
Lic #	Licensee	Start Date	End Date	Notes
3375	Angela M. Malone	4/1/2008		sd Online 04-04-08
3085	Carrie A. P. Michalski	3/27/2006	3 /31/2008	facility sold; will only be administrat
2730	Jeannine F. Amon	12/19/2005	3 /26/2006	sd Online 12/19/2005; end per C Mi
3085	Carrie A. P. Michalski	12/13/2004	12/19/2005	Online 12/2/2004 return from LOA;
2730	Jeannine F. Amon	9/13/2004	12/13/2004	sd Online 9/13/2004; end per return
3085	Carrie A. P. Michalski	7/1/1995	9 /13/2004	sd uncertain; end Online 9/7/2004 r

Report Card - Hillcrest Senior Living

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Hillcrest Senior Living, Red Lake Falls						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★	★		★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★					★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★★
Proportion of single rooms more->	★	★	★	★	★	★★
State inspection results more->	★	★	★	★	★	★★★★★

Your Selected Nursing Homes

	HILLCREST SENIOR LIVING 311 BROADWAY AVENUE NE RED LAKE FALLS, MN 56750 (218) 253-2157 Mapping & Directions	OAKLAND PARK COMMUNITIES 123 BAKEN STREET THIEF RIVER FALLS, MN 56701 (218) 681-1675 Mapping & Directions
Overall Rating	★★★★★ 4 out of 5 stars	★ 1 out of 5 stars
+ Show Information Health Inspections	★★★★★ 4 out of 5 stars	★ 1 out of 5 stars
+ Show Information Nursing Home Staffing	★★★★★ 4 out of 5 stars	★ 1 out of 5 stars
+ Show Information Quality Measures	★★ 2 out of 5 stars	★★★★★ 4 out of 5 stars
+ Show Information Fire Safety Inspections	4 Fire Safety Deficiencies	4 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	30 Certified Beds	52 Certified Beds
Type of Ownership	For profit - Corporation	For profit - Corporation
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident Council Only	Resident & Family Councils
Located in a Hospital	No	No

Caledonia Care & Rehab, Caledonia

Caledonia Care & Rehab

Lic #	Licensee	Start Date	End Date	Notes
1919	Lloyd L. Swalve	4/4/1994		sd per phone call;
2899	Walter R. Zimmermann	4/1/1992	10/1 /1993	mo/yr per old dbase notes

Report Card - Caledonia Care And Rehab

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Caledonia Care And Rehab, Caledonia

Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★	★		★★★
Minnesota quality indicators more->	★	★	★	★	★	★★★
Hours of direct care more->	★	★	★	★		★★★
Staff retention more->	★	★	★	★		★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★	★	★	★		★★
State inspection results more->	★	★				★★★★↓

Tell us about your experience using the report card tool!

Ostrander Care Center, Ostrander

Ostrander Nursing Home

Lic #	Licensee	Start Date	End Date	Notes
1919	Lloyd L. Swalve	6/2/2008		sd Online 05-20-08;
3334	Grant D. Thayer	8/21/1997	6 /1 /2008	AOR at just Ostrander 7/1/2000, pe

Report Card - Ostrander Care And Rehab

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Ostrander Care And Rehab, Ostrander						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★	★	★	★★★
Minnesota quality indicators more->	★	★	★	★		★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★			★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★	★	★			★★
State inspection results more->	★	★				★★★★↓

Your Selected Nursing Homes

	CALEDONIA CARE AND REHABILITATION CENTER 425 NORTH BADGER STREET CALEDONIA, MN 55921 (507) 725-3351 Mapping & Directions	OSTRANDER NURSING HOME 305 MINNESOTA STREET OSTRANDER, MN 55961 (507) 657-2231 Mapping & Directions
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Overall Rating	★★★★★ 5 out of 5 stars	★★ 2 out of 5 stars
+ Show Information Health Inspections	★★★ 3 out of 5 stars	★ 1 out of 5 stars
+ Show Information Nursing Home Staffing	★★★★ 4 out of 5 stars	★★★★ 4 out of 5 stars
+ Show Information Quality Measures	★★★★★ 5 out of 5 stars	★★★★★ 5 out of 5 stars
+ Show Information Fire Safety Inspections	4 Fire Safety Deficiencies	4 Fire Safety Deficiencies

Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	50 Certified Beds	35 Certified Beds
Type of Ownership	For profit - Corporation	For profit - Corporation
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident & Family Councils	Resident & Family Councils
Located in a Hospital	No	No

Viewcrest Health Center, Duluth

Viewcrest Health Center				
Lic #	Licensee	Start Date	End Date	Notes
2296	Robert J. Dahl	6/16/2008		sd Online 06-16-08
2215	Scott P. Jackson	4/29/2008	6 /15/2008	Interim position, sd Online 04-30-08
3415	Jill D. Hess	1/1/2007	4 /28/2008	sd Online 12-19-06; - Online 05-30-
630	Richard B. Ludwig	11/1/2004	12/31/2006	sd Online 11/1/2004; end per 12/21
3672	Kurt M. Graves	1/6/2003	5 /17/2004	AOR sd per 1/7/03 e-mail; end Onli
1624	Lawrence R. Schuette	11/5/2002	3 /3 /2003	Interim AOR per B Prause 11/7/02 €
3130	Daren G. Bucklin	8/1/2001	11/4 /2002	end per B Prause 11/7/02 e-mail
1017	Bonnie K. Campeau	5/1/1995	8 /31/1997	dates per old dbase notes (tempora

Report Card - Viewcrest Health Center

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Viewcrest Health Center, Duluth						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★	★		★★★
Minnesota quality indicators more->	★	★	★			★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★					★★★
Temporary staffing agency use more->	★	★	★	★		★★★★↓
Proportion of single rooms more->	★	★	★	★		★★
State inspection results more->	★	★	★	★	★	★★★★↓

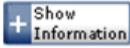
Franciscan Health Center, Duluth

Franciscan Health Center				
Lic #	Licensee	Start Date	End Date	Notes
2296	Robert J. Dahl	6/16/2008		sd Online 06-16-08
2994	June E. Schelde	4/17/2008	6 /16/2008	This will be as a shared administrat
3415	Jill D. Hess	1/1/2007	4 /18/2008	sd Online 12-19-06; - Online 04-17-
630	Richard B. Ludwig	11/1/2004	12/31/2006	sd Online 11/1/2004; end per 12/21
3672	Kurt M. Graves	1/6/2003	7 /19/2004	AOR sd per 1/7/03 e-mail; end Onli
1624	Lawrence R. Schuette	11/5/2002	3 /3 /2003	Interim AOR per B Prause 11/7/02 €
3130	Daren G. Bucklin	8/1/2001	11/4 /2002	end per B Prause 11/7/02 e-mail
3022	Carole V. Mostrom	7/1/1998	1 /25/2001	interim 7/1/98, AOR 1/499, end per
2913	Daniel J. Zeleznikar	6/15/1997	6 /30/1998	sd unsure, end per old database not
3130	Daren G. Bucklin	5/1/1995	5 /15/1997	end per old database notes

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Franciscan Health Center, Duluth						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★	★		★★★
Minnesota quality indicators more->	★	★				★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★					★★★
Temporary staffing agency use more->	★					★★★★↓
Proportion of single rooms more->	★	★	★	★		★★
State inspection results more->	★	★	★	★	★	★★★★↓

Your Selected Nursing Homes		
	FRANCISCAN HEALTH CENTER 3910 MINNESOTA AVENUE DULUTH, MN 55802 (218) 727-8933 Mapping & Directions	VIEWCREST HEALTH CENTER 3111 CHURCH STREET DULUTH, MN 55811 (218) 727-8801 Mapping & Directions
Overall Rating	★ 1 out of 5 stars	★★ 2 out of 5 stars
 Health Inspections	★ 1 out of 5 stars	★ 1 out of 5 stars
 Nursing Home Staffing	★★ 2 out of 5 stars	★★★★ 4 out of 5 stars
 Quality Measures	★★ 2 out of 5 stars	★★ 2 out of 5 stars
 Fire Safety Inspections	0 Fire Safety Deficiencies	2 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	48 Certified Beds	104 Certified Beds
Type of Ownership	Non profit - Church related	Non profit - Corporation
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident Council Only	Resident & Family Councils
Located in a Hospital	No	No

Cornerstone Nursing & Rehab Center, Bagley

Cornerstone Nursing & Rehab Center

Lic #	Licensee	Start Date	End Date	Notes
3303	Kari L. Swanson	9/1/2008		sd Online 09-02-08;
1065	Allen G. Potvin	10/11/2007	9 /1 /2008	sd Online 10-12-07; end Online 09-
3561	Angel A. Normandin	1/2/2007	10/11/2007	sd Online 01-07-07; end Online 10-
3084	Nicolai K. Berg	5/1/1998	1 /5 /2007	start date per 6/26/02 renewal; enc

Report Card - Cornerstone Nsg & Rehab Center

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Cornerstone Nsg & Rehab Center, Bagley

Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★					★★★
Minnesota quality indicators more->	★	★				★★★
Hours of direct care more->	★	★				★★★
Staff retention more->	★	★				★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★	★	★			★★
State inspection results more->	★	★	★	★	★	★★★★↓

Midway Care Center, Fosston

Midway Care Center

Lic #	Licensee	Start Date	End Date	Notes
3303	Kari L. Swanson	3/1/2001		
1321	Judy M. Potvin	10/1/2000	2 /28/2001	AOR
3303	Kari L. Swanson	7/1/1999	10/26/2000	per db notes
3084	Nicolai K. Berg		12/31/1996	at both Midway & Kelliher per old dt

Report Card - Midway Care Center

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Midway Care Center, Fosston

Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★			★★★
Hours of direct care more->	★	★				★★★
Staff retention more->	★	★	★			★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★	★	★			★★
State inspection results more->	★	★				★★★★↓

Your Selected Nursing Homes

	CORNERSTONE NSG & REHAB CENTER 416 SEVENTH STREET NORTHEAST BAGLEY, MN 56621 (218) 694-6552 Mapping & Directions	MIDWAY CARE CENTER 114 SECOND STREET NORTHEAST FOSSTON, MN 56542 (218) 435-1272 Mapping & Directions
Overall Rating	★★ 2 out of 5 stars	★ 1 out of 5 stars
+ Show Information Health Inspections	★ 1 out of 5 stars	★ 1 out of 5 stars
+ Show Information Nursing Home Staffing	★ 1 out of 5 stars	★★★ 3 out of 5 stars
+ Show Information Quality Measures	★★★★★ 5 out of 5 stars	★★ 2 out of 5 stars
+ Show Information Fire Safety Inspections	8 Fire Safety Deficiencies	5 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	43 Certified Beds	26 Certified Beds
Type of Ownership	For profit - Corporation	For profit - Corporation
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident & Family Councils	Resident & Family Councils
Located in a Hospital	No	No

Good Samaritan Society - Bethany, Brainerd

Good Samaritan Society - Bethany

Lic #	Licensee	Start Date	End Date	Notes
2735	Michael J. Deuth	12/1/2008		Hello; Effective December 1, 2008,
3172	Craig C. Ammermann	1/1/2000	11/30/2008	sd unsure; end per next start
3239	Ruth M. Leitel	6/10/1999	7 /26/1999	per old dbase notes
2353	Michael T. Cranny		6 /11/1999	Brainerd, Regional Director GSS

Report Card - Good Sam Society Bethany

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Good Sam Society Bethany, Brainerd

Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★				★★★
Minnesota quality indicators more->	★	★				★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★			★★★
Temporary staffing agency use more->	★					★★★★↓
Proportion of single rooms more->	★	★	★	★		★★
State inspection results more->	★	★	★	★		★★★★↓

Good Samaritan Society - Woodland, Brainerd

Good Samaritan Society - Woodland

Lic #	Licensee	Start Date	End Date	Notes
3825	Jennifer E. Bergstrom	2/1/2010		- Online 01-19-10
2735	Michael J. Deuth	7/20/1999	2 /1 /2010	As of this date, licensee will be Adrr

Report Card - Good Sam Society Woodland

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Good Sam Society Woodland, Brainerd						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★				★★★
Minnesota quality indicators more->	★	★	★	★		★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★	★		★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★	★	★	★	★	★★
State inspection results more->	★	★	★	★	★	★★★★↓

Your Selected Nursing Homes		
	GOOD SAMARITAN SOCIETY - BETHANY 804 WRIGHT STREET BRAINERD, MN 56401 (218) 829-1407 Mapping & Directions	GOOD SAMARITAN SOCIETY - WOODLAND 100 BUFFALO HILLS LANE BRAINERD, MN 56401 (218) 829-1429 Mapping & Directions
Overall Rating	★★ 2 out of 5 stars	★★★ 3 out of 5 stars
+ Show Information Health Inspections	★ 1 out of 5 stars	★★ 2 out of 5 stars
+ Show Information Nursing Home Staffing	★★★★ 4 out of 5 stars	★★★★ 4 out of 5 stars
+ Show Information Quality Measures	★★ 2 out of 5 stars	★★★★ 4 out of 5 stars
+ Show Information Fire Safety Inspections	0 Fire Safety Deficiencies	4 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	140 Certified Beds	42 Certified Beds
Type of Ownership	Non profit - Corporation	Non profit - Corporation
Continuing Care Retirement Community	Yes	No
Resident & Family Councils	Resident & Family Councils	Resident & Family Councils
Located in a Hospital	No	No

Good Samaritan Society - Windom, Windom

Good Samaritan Society - Windom

Lic #	Licensee	Start Date	End Date	Notes
3272	Nancy E. Wepplo	9/3/2006		sd Online 08-30-06
1643	David L. Sorbel	7/13/2006	9 /2 /2006	sd Online 07-11-06; end Online 09-(
3646	Kenneth W. Marshall	1/2/2003	7 /12/2006	Acting Permit 8/15/02, lic 1/2/03 - C
3239	Ruth M. Leitel	3/22/2002	7 /13/2002	sd per 3/8/02 letter, end per AP K M
2475	Thomas A. Syverson	1/2/2002	3 /21/2002	3/8/02 letter
3239	Ruth M. Leitel	6/25/2001	1 /1 /2002	AOR
2475	Thomas A. Syverson	12/1/1996	6 /24/2001	

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Good Sam Society Windom, Windom

Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★				★★★
Minnesota quality indicators more->	★	★	★	★		★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★	★		★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★★
Proportion of single rooms more->	★	★				★★
State inspection results more->	★	★				★★★★★

Good Samaritan Society - Westbrook, Westbrook

Good Samaritan Society - Westbrook

Lic #	Licensee	Start Date	End Date	Notes
3984	Andrew V. Hewitt	6/1/2009		sd Online 06-01-09;
3272	Nancy E. Wepplo	12/1/2008	6 /1 /2009	start per 12/1 duplicate license fee i
2437	Timothy L. Swoboda	12/6/2004	12/1 /2008	Online 11/10/2004; end per convers
1196	Gary L. Hofer	8/1/1976	12/2 /2004	sd uncertain; end Online 11/29/200

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Good Sam Society Westbrook, Westbrook						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★	★		★★★
Hours of direct care more->	★	★	★	★		★★★
Staff retention more->	★	★	★			★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★★
Proportion of single rooms more->	★	★	★	★		★★
State inspection results more->	★	★	★	★	★	★★★★★

Your Selected Nursing Homes		
	GOOD SAMARITAN SOCIETY - WESTBROOK	GOOD SAMARITAN SOCIETY - WINDOM
	149 FIRST STREET, BOX 218 WESTBROOK, MN 56183 (507) 274-6155	705 SIXTH STREET WINDOM, MN 56101 (507) 831-1788
	Mapping & Directions	Mapping & Directions
Overall Rating	★★★★★ 4 out of 5 stars	★★★ 2 out of 5 stars
+ Show Information Health Inspections	★★★★ 3 out of 5 stars	★★★ 2 out of 5 stars
+ Show Information Nursing Home Staffing	★★★★★ 4 out of 5 stars	★★★★ 3 out of 5 stars
+ Show Information Quality Measures	★★★★★ 4 out of 5 stars	★★★★★ 4 out of 5 stars
+ Show Information Fire Safety Inspections	1 Fire Safety Deficiencies	2 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	40 Certified Beds	82 Certified Beds
Type of Ownership	Non profit - Corporation	Non profit - Corporation
Continuing Care Retirement Community	No	Yes
Resident & Family Councils	Resident Council Only	Resident Council Only
Located in a Hospital	No	No

Good Samaritan Society - Pelican Rapids, Pelican Rapids

Good Samaritan Society - Pelican Rapids

Lic #	Licensee	Start Date	End Date	Notes
3972	Maren K. Gemar	12/16/2008		sd Online 12-15-08
1643	David L. Sorbel	9/29/2008	12/16/2008	- Online 09-25-08 - Online 12-15-08
483	James F. Wolf	9/1/2008	9 /29/2008	sd Online 08-29-08; end Online 09-(
2577	James H. Sewick	7/20/2000	9 /1 /2008	AOR, dates uncertain-sd from end p
2735	Michael J. Deuth	1/1/1996	7 /19/1999	end per old dbase notes

Report Card - Good Sam Society Pelican Rpds

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Good Sam Society Pelican Rpds, Pelican Rapids						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★			★★★
Hours of direct care more->	★	★	★	★		★★★
Staff retention more->	★	★				★★★
Temporary staffing agency use more->	★					★★★★↓
Proportion of single rooms more->	★	★	★	★	★	★★
State inspection results more->	★	★	★	★	★	★★★★↓

Good Samaritan Society - Barnesville, Barnesville

Good Samaritan Society - Barnesville

Lic #	Licensee	Start Date	End Date	Notes
3972	Maren K. Gemar	12/16/2008		sd Online 12-15-08
1643	David L. Sorbel	9/29/2008	12/16/2008	- Online 09-25-08 - Online 12-15-08
483	James F. Wolf	9/1/2008	9 /29/2008	sd Online 08-29-08; end Online 09-1
2577	James H. Sewick	5/4/2008	9 /1 /2008	sd Online 04-25-08 - Online 08-28-0
3614	Nathan D. Johnson	6/10/2002	5 /3 /2008	per next start
474	Vernon D. Junker	7/1/2001	5 /19/2002	
3150	Margaret D. Charlton	9/1/1998	11/1 /1998	per old dbase notes (day not noted)
3239	Ruth M. Leitel	6/1/1996	8 /31/1998	per old dbase notes
2316	Michael D. Pattee		5 /31/1996	end per old dbase notes

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Good Sam Society Barnesville, Barnesville

Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★			★★★
Hours of direct care more->	★	★	★	★		★★★★
Staff retention more->	★	★				★★★
Temporary staffing agency use more->	★	★	★			★★★★↓
Proportion of single rooms more->	★	★	★	★		★★
State inspection results more->	★	★	★	★		★★★★↓

Your Selected Nursing Homes		
	GOOD SAMARITAN SOCIETY - BARNESVILLE 600 FIFTH STREET SOUTHEAST, BOX 129 BARNESVILLE, MN 56514 (218) 354-2254 Mapping & Directions	GOOD SAMARITAN SOCIETY - PELICAN RAPIDS 119 NORTH BROADWAY, PO BOX 646 PELICAN RAPIDS, MN 56572 (218) 863-2401 Mapping & Directions
Overall Rating	☆☆☆ 3 out of 5 stars	☆☆☆☆ 4 out of 5 stars
+ Show Information Health Inspections	☆☆ 2 out of 5 stars	☆☆☆☆ 4 out of 5 stars
+ Show Information Nursing Home Staffing	☆☆☆☆ 4 out of 5 stars	☆☆☆ 3 out of 5 stars
+ Show Information Quality Measures	☆☆ 2 out of 5 stars	☆☆☆☆ 4 out of 5 stars
+ Show Information Fire Safety Inspections	0 Fire Safety Deficiencies	2 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	42 Certified Beds	35 Certified Beds
Type of Ownership	Non profit - Church related	Non profit - Corporation
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident Council Only	Resident Council Only
Located in a Hospital	No	No

St. Mary's Home/Franciscan Health Community, St. Paul

St Mary's Home/Franciscan Health Commun				
Lic #	Licensee	Start Date	End Date	Notes
2655	Robert J. Rau	1/14/2008		Per email from Rau - Online 01-14-(
3648	Sharon M. Falknor	1/5/2004	1 /14/2008	Online 5/11/2004 (we had this start
1905	Joseph A. Stanislav	8/1/2001		AOR, Both CEO and LNHA of record

Report Card - St Marys Home

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St Marys Home, St Paul						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★				★★★
Minnesota quality indicators more->	★	★	★	★		★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★	★		★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★★
Proportion of single rooms more->	★	★	★	★	★	★★
State inspection results more->	★	★	★	★	★	★★★★★

Our Lady of Good Counsel Home, St. Paul

Our Lady of Good Counsel Home				
Lic #	Licensee	Start Date	End Date	Notes
2655	Robert J. Rau	2/21/2009		sd per 2/9/09 email to board from E
2827	Sr. Denise Nadeau	4/1/2000	2 /21/2009	Feb 2002: AOR start ok; end per 2/:
3336	Sister Mary C. Sheridan	7/1/1997	4 /4 /2000	per old dbase notes
3125	Sister Mary Joseph Powers	10/19/1995	6 /30/1997	per old dbase notes

Not in MDH Report Card list

Your Selected Nursing Homes	
	<p>ST MARYS HOME 1925 NORFOLK AVENUE SAINT PAUL, MN 55116 (651) 696-8400</p> <p>Mapping & Directions</p>
Overall Rating	<p>★★★★★ 5 out of 5 stars</p>
<p>+ Show Information Health Inspections</p>	<p>★★★★★ 4 out of 5 stars</p>
<p>+ Show Information Nursing Home Staffing</p>	<p>★★★★★ 4 out of 5 stars</p>
<p>+ Show Information Quality Measures</p>	<p>★★★★★ 5 out of 5 stars</p>
<p>+ Show Information Fire Safety Inspections</p>	<p>2 Fire Safety Deficiencies</p>
Nursing Home Characteristics	
Program Participation	Medicare and Medicaid
Number of Certified Beds	100 Certified Beds
Type of Ownership	Non profit - Corporation
Continuing Care Retirement Community	No
Resident & Family Councils	Resident Council Only
Located in a Hospital	No

Parker Oaks, Winnebago

Parker Oaks				
Lic #	Licensee	Start Date	End Date	Notes
2303	Deborah M. Barnes	9/3/2008		- Online 09-03-08
3221	Jacquelyn M. Edwards	3/24/2008	9 /2 /2008	- Online 03-25-08 - Online 09-03-08
2303	Deborah M. Barnes	8/18/2003	3 /23/2008	sd Online 7/1/2004 - Online 03-25-08
2607	Philip D. England	1/12/1989	9 /6 /2003	start date uncertain 1989?, end per

Report Card - Parker Oaks Communities Inc

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[More information on Parker Oaks Communities Inc](#)

Parker Oaks Communities Inc, Winnebago						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★				★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★			★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★	★	★			★★
State inspection results more->	★	★	★	★	★	★★★★↓

Parkview Care Center, Wells

Parkview Care Center				
Lic #	Licensee	Start Date	End Date	Notes
2303	Deborah M. Barnes	4/2/2009		I will be having a dual role again for
3195	Jerome T. Ehn	6/2/1997	4 /1 /2009	- Online 04-02-09

Report Card - Parkview Care Ctr Wells Inc

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[More information on Parkview Care Ctr Wells Inc](#)

Parkview Care Ctr Wells Inc, Wells						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★					★★★
Minnesota quality indicators more->	★	★	★	★	★	★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★	★	★	★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★	★				★★
State inspection results more->	★	★	★	★	★	★★★★↓

Your Selected Nursing Homes

	PARKER OAKS COMMUNITIES INC 211 6TH STREET NORTHWEST WINNEBAGO, MN 56098 (507) 893-3171 Mapping & Directions	PARKVIEW CARE CENTER WELLS INC 55 TENTH STREET SOUTHEAST WELLS, MN 56097 (507) 553-3115 Mapping & Directions
Overall Rating	★★★ 3 out of 5 stars	★★★★★ 5 out of 5 stars
+ Show Information Health Inspections	★★ 2 out of 5 stars	★★★★ 4 out of 5 stars
+ Show Information Nursing Home Staffing	★★★★ 4 out of 5 stars	★★★ 3 out of 5 stars
+ Show Information Quality Measures	★★★ 3 out of 5 stars	★★★★★ 5 out of 5 stars
+ Show Information Fire Safety Inspections	4 Fire Safety Deficiencies	0 Fire Safety Deficiencies

Nursing Home Characteristics

Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	50 Certified Beds	55 Certified Beds
Type of Ownership	For profit - Corporation	For profit - Corporation New Owner*
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident & Family Councils	Resident Council Only
Located in a Hospital	No	No

* This indicates that the nursing home has had a change of owner in the past 12 months. This information may be of interest to you when visiting a nursing home.

Samaritan Bethany Heights, Rochester

Samaritan Bethany Heights

Lic #	Licensee	Start Date	End Date	Notes
3310	Susan K. Wiesner	11/1/1998		

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Samaritan Bethany Heights, Rochester

Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★	★		★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★				★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★					★★
State inspection results more->	★	★	★	★	★	★★★★↓

Samaritan Bethany Home on Eighth, Rochester

Samaritan Bethany Home on Eighth

Lic #	Licensee	Start Date	End Date	Notes
3310	Susan K. Wiesner	6/11/2009		sd Online 06-10-09;
3006	Susan M. Knutson	5/26/2009	6 /10/2009	sd & end Online 06-10-09;
3278	Cheryl A. Gustason	3/1/2006	5 /26/2009	Online 4/3/2006; End per letter fron

Report Card - Samaritan Bethany Hm On Eighth

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Samaritan Bethany Hm On Eighth, Rochester						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★	★		★★★
Minnesota quality indicators more->	★	★	★	★		★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★	★	★		★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★					★★
State inspection results more->	★	★	★	★	★	★★★★↓

Your Selected Nursing Homes

	SAMARITAN BETHANY HEIGHTS 1530 ASSISI DRIVE NORTHWEST ROCHESTER, MN 55901 (507) 289-3336 Mapping & Directions	SAMARITAN BETHANY HOME ON EIGHTH 24 - 8TH STREET NORTHWEST ROCHESTER, MN 55901 (507) 289-4031 Mapping & Directions
Overall Rating	★★★★★ 4 out of 5 stars	★ 1 out of 5 stars
+ Show Information Health Inspections	★★★ 3 out of 5 stars	★ 1 out of 5 stars
+ Show Information Nursing Home Staffing	★★★★★ 4 out of 5 stars	★ 1 out of 5 stars
+ Show Information Quality Measures	★★★ 3 out of 5 stars	★★★★★ 4 out of 5 stars
+ Show Information Fire Safety Inspections	0 Fire Safety Deficiencies	0 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	120 Certified Beds	62 Certified Beds
Type of Ownership	Non profit - Corporation	Non profit - Corporation
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident & Family Councils	Resident & Family Councils
Located in a Hospital	No	No

Bethesda Heritage Center, Willmar

Bethesda Heritage Center

Lic #	Licensee	Start Date	End Date	Notes
3351	Michelle R. Haefner	11/3/2008		sd per 11/5/08 letter to Board - Onli
1450	Douglas J. Dewane	6/1/2008	11/3 /2008	sd Online 05-21-08; end per 11/5/0
2060	Anthony J. Ogdahl	11/1/1987	5 /30/2008	sd ok per e-mail 2-11-02; end per k

Report Card - Bethesda Heritage Center

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Bethesda Heritage Center, Willmar						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★	★	★	★		★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★				★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★↓
Proportion of single rooms more->	★	★	★	★		★★
State inspection results more->	★	★	★	★	★	★★★★↓

Bethesda Nursing Home PleasantView, Willmar

Bethesda Nursing Home PleasantView

Lic #	Licensee	Start Date	End Date	Notes
3351	Michelle R. Haefner	7/1/2009		sd Online 05-08-09;
1450	Douglas J. Dewane	7/1/1985	6 /30/2009	AOR start date unknown - Online 05

Report Card - Bethesda Nh Pleasantview

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[More information on Bethesda Nh Pleasantview](#)

Bethesda Nh Pleasantview, Willmar						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★	★		★★★
Minnesota quality indicators more->	★	★	★			★★★
Hours of direct care more->	★	★	★			★★★
Staff retention more->	★	★				★★★
Temporary staffing agency use more->	★	★	★	★	★	★★★★★
Proportion of single rooms more->	★	★	★	★		★★
State inspection results more->	★	★	★	★		★★★★★

Your Selected Nursing Homes

	BETHESDA HERITAGE CENTER 1012 EAST THIRD STREET WILLMAR, MN 56201 (320) 235-3924 Mapping & Directions	BETHESDA NH PLEASANTVIEW 901 SOUTHEAST WILLMAR AVENUE WILLMAR, MN 56201 (320) 235-9532 Mapping & Directions
Overall Rating	★★★★★ 5 out of 5 stars	★★★ 3 out of 5 stars
+ Show Information Health Inspections	★★★★ 4 out of 5 stars	★★ 2 out of 5 stars
+ Show Information Nursing Home Staffing	★★★★ 4 out of 5 stars	★★★★ 4 out of 5 stars
+ Show Information Quality Measures	★★★★★ 5 out of 5 stars	★★★ 3 out of 5 stars
+ Show Information Fire Safety Inspections	4 Fire Safety Deficiencies	1 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	128 Certified Beds	120 Certified Beds
Type of Ownership	Non profit - Corporation	For profit - Corporation
Continuing Care Retirement Community	No	Yes
Resident & Family Councils	Resident Council Only	Resident & Family Councils
Located in a Hospital	No	No

Faribault Commons Nursing & Rehab, Faribault

Faribault Commons Nursing and Rehab				
Lic #	Licensee	Start Date	End Date	Notes
3881	Mikenzi F. Hebel	1/8/2010		sd Online 12-31-09;
3932	Kristina C. Guindon	12/12/2008	1 /8 /2010	sd Online 12-12-08; end Online 01-:
3728	Dennis T. DeCosta	4/14/2008	12/11/2008	sd Online 04-14-08; end Online 12-:
3893	Meghan B. Murphy	12/19/2007	4 /14/2008	- Online 12-19-07 - Online 04-14-08
3426	Susan O. Olson	9/6/2007	12/19/2007	Duplicate License for Infinia at Farib
3607	Michelle L. Mangan	5/24/2004	8 /24/2007	sd Online 5/26/2004; end Online 08
1741	James G. Blum	12/9/2003	5 /23/2004	sd Online 12/9/2003; end per 6/8/0
1741	James G. Blum	4/30/2003	7 /15/2003	per 5/5/03 letter, end per sd next A
3607	Michelle L. Mangan	4/16/2002	10/25/2002	SD per call from RDS; end per 6/16,
1741	James G. Blum	8/1/2001	4 /16/2002	Faribault - Shared with Owatonna;

Report Card - Faribault Commons Nurs & Rehab

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[More information on Faribault Commons Nurs & Rehab](#)

Faribault Commons Nurs & Rehab, Faribault						
Quality Measures	Report Card Stars				State Average	
Resident quality of life ratings more->	★				★★★	
Minnesota quality indicators more->	★	★			★★★	
Hours of direct care more->	★	★			★★★	
Staff retention more->	★				★★★	
Temporary staffing agency use more->	★	★	★		★★★★↓	
Proportion of single rooms more->	★	★	★	★	★★	
State inspection results more->	★	★	★	★	★★★★↓	

Owatonna Commons Skilled Nursing & Rehab Center, Owatonna

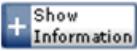
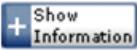
Owatonna Commons Skilled Nursing and Re

Lic #	Licensee	Start Date	End Date	Notes
3881	Mikenzi F. Hebel	1/8/2010		sd Online 12-31-09;
3932	Kristina C. Guindon	11/21/2009	1 /8 /2010	sd Online 11-27-09; end Online 01-:
3936	Dan F. Donohue	9/9/2009	11/20/2009	sd Online 09-08-09; end per KCGuin
3973	James J. Riemenschneider	12/15/2008	9 /8 /2009	sd Online 12-20-08; end per DFDoni
3500	Leilani L. Eichman	1/2/2008	11/10/2008	first full week of work 01/21/2008 -
3426	Susan O. Olson	12/26/2006	12/26/2007	Contracted as interim for 90-days -
3765	Scott M. Kallstrom	12/4/2006	12/18/2006	sd Online 12-04-06; end Online 12-:
3169	Murray L. Finger	10/12/2005	11/1 /2006	Online 10/12/2005 - Online 11-03-0
1741	James G. Blum	4/23/2001	9 /12/2005	sd unsure; end Online 9/12/2005 Nc
3428	Sandra L. Archer	10/1/2000	4 /13/2001	Owatonna
3453	Matthew C. Kinne	2/1/2000	4 /14/2000	sd unsure, end per old dbase notes
2575	Christopher R. Orr	1/18/1999	1 /15/2000	ExecDir/AOR sd per old dbase notes
2953	Daniel P. Donahue	1/23/1998	11/20/1999	per old dbase notes - Online 05-24-
3005	Dennis B. Reiman	8/12/1996	1 /23/1998	per old dbase notes (ExecDir/AOR)
2689	Frederick W. Brumm	12/1/1995	7 /20/1996	sd?; end approx-old dbase notes

Report Card - Owatonna Commons Nurs & Rehab

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[More information on Owatonna Commons Nurs & Rehab](#)

Owatonna Commons Nurs & Rehab, Owatonna						
Quality Measures	Report Card Stars					State Average
Resident quality of life ratings more->	★	★	★			★★★
Minnesota quality indicators more->	★					★★★
Hours of direct care more->	★	★				★★★
Staff retention more->	★					★★★
Temporary staffing agency use more->	★	★	★			★★★★↓
Proportion of single rooms more->	★	★				★★
State inspection results more->	★	★	★			★★★★↓

Your Selected Nursing Homes		
	FARIBAULT COMMONS NURS & REHAB 1738 HULETT AVENUE NORTH FARIBAULT, MN 55021 (507) 334-3918 Mapping & Directions	OWATONNA COMMONS NURS & REHAB  201 SOUTHWEST 18TH STREET OWATONNA, MN 55060 (507) 451-6800 Mapping & Directions
Overall Rating	★ 1 out of 5 stars	★ 1 out of 5 stars
 Health Inspections	★ 1 out of 5 stars	★ 1 out of 5 stars
 Nursing Home Staffing	★★★★ 4 out of 5 stars	★ 1 out of 5 stars
 Quality Measures	★ 1 out of 5 stars	★★ 2 out of 5 stars
 Fire Safety Inspections	3 Fire Safety Deficiencies	3 Fire Safety Deficiencies
Nursing Home Characteristics		
Program Participation	Medicare and Medicaid	Medicare and Medicaid
Number of Certified Beds	60 Certified Beds	60 Certified Beds
Type of Ownership	For profit - Corporation	For profit - Corporation
Continuing Care Retirement Community	No	No
Resident & Family Councils	Resident & Family Councils	Resident & Family Councils
Located in a Hospital	No	No

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