

**BEFORE THE MINNESOTA
BOARD OF PHYSICAL THERAPY**

In the Matter of the
Physical Therapy License
of Alyssa M. Hageman, P.T.
Year of Birth: 1986
License Number: 8776

**AGREEMENT FOR
CORRECTIVE ACTION**

This Agreement for Corrective Action ("Agreement") is entered into by and between Alyssa M. Hageman, P.T. ("Licensee"), and the Complaint Review Committee ("Committee") of the Minnesota Board of Physical Therapy ("Board") pursuant to the authority of Minn. Stat. § 214.103, subd. 6(a) (2010). Licensee has been advised by Board representatives that she may choose to be represented by legal counsel in this matter. Licensee was represented by Rebecca K. Coffin, Voigt, Rodè & Boxeth, LLC, 2550 University Avenue West, Suite 190 S, St. Paul, Minnesota 55114, telephone (651) 209-6161. The Committee was represented by Bryan D. Huffman, Assistant Attorney General, 1400 Bremer Tower, 445 Minnesota Street, St. Paul, Minnesota 55101-2131, telephone (651) 757-1439. Licensee and the Committee hereby agree as follows:

FACTS

1. Beginning in July 2011, and at all times herein, Licensee was employed as a physical therapist at a facility in St. Paul, Minnesota.
 2. Between July 28, 2011, and August 10, 2011, Licensee became acquainted with patient #1, who was receiving inpatient physical therapy at the facility following knee surgery.
 3. On August 17, 2011, patient #1 and her daughter arrived for the patient's first outpatient physical therapy session at the facility. The following occurred at this session:
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a. Licensee evaluated the patient's progress after her release from inpatient care.

b. Licensee discussed and the patient acknowledged the benefits of scar massage for the surgical incision that resulted from her knee surgery. The patient told Licensee that the surgeon's instructions were not to put lotions or oils directly on the incision.

c. Licensee asked a physical therapist assistant ("PTA") to look at the patient's incision. The PTA believed that Licensee asked him to conduct a scar massage on the incision. The PTA applied lotion to the patient's leg and began massaging lotion into the incision without asking for the patient's permission.

d. Licensee failed to intervene when the PTA briefly performed the massage despite repeated requests from the patient's daughter to stop.

e. The PTA ultimately stopped the scar massage and engaged in a dialogue with the patient and her daughter for two to three minutes.

f. August 17, 2011, was the only physical therapy session that the patient had with Licensee.

g. Licensee failed to document the massage and the PTA's actions until October 21, 2011, more than two months after the treatment session. Licensee back dated the note so that it appeared to have been written on August 17, 2011.

4. On March 6, 2012, Licensee met with the Committee to discuss the information set forth above. Based on the discussion, the Committee views Licensee's conduct as inappropriate under Minn. Stat. § 148.75(a)(1), (6), and (11).

CORRECTIVE ACTION

5. *Course Work.* Based on the foregoing, Licensee agrees that she will successfully complete a Minnesota Chapter of the American Physical Therapy Associations ("MNAPTA") course in documentation. Licensee shall complete the MNAPTA course within six months from the date of this Agreement. The course must be at least four hours and must be preapproved by the Committee.

OTHER INFORMATION

6. Upon Licensee's satisfactory completion of the corrective action set forth above, the Committee agrees to dismiss the complaint referenced in the facts above. Licensee agrees that the Committee shall be the sole judge of satisfactory completion. Licensee understands and further agrees that if, after dismissal, the Committee receives additional complaints similar to that referenced in the facts above, the Committee may reopen the dismissed complaint.

7. If Licensee fails to complete the corrective action satisfactorily or if the Committee receives additional complaints similar to that referenced in the Facts section, the Committee may, in its discretion, reopen the investigation and proceed according to Minn. Stat. chs. 148, 214, and 14. Failure to complete the corrective action satisfactorily constitutes failure to cooperate with an investigation of the Board under Minn. R. 5601.3200, subp. 4. In any subsequent proceeding, the Committee may use as proof the allegations referred to in the facts of this Agreement.

8. This Agreement shall become effective upon execution by the Committee and shall remain in effect until the Committee dismisses the complaint, unless the Committee receives additional information that renders corrective action inappropriate. Upon receipt of

such information, the Committee may, in its discretion, proceed according to Minn. Stat. chs. 148, 214, and 14.

9. Licensee understands that she is solely responsible for the costs of completing the corrective action referenced above.

10. Licensee understands that this Agreement does not constitute disciplinary action and will not be reported to the National Practitioner Data Bank. Licensee further understands and acknowledges that this Agreement and any letter of dismissal are classified as public data.

11. Licensee hereby acknowledges having read and understood this Agreement and having voluntarily entered into it. This Agreement contains the entire agreement between the Committee and Licensee, there being no other agreement of any kind, verbal or otherwise, which varies the terms of this Agreement.

Dated: 4/19/12

Dated: 5-24-2012



ALYSSA M. HAGEMAN, P.T.
Licensee



FOR THE COMMITTEE

AG: #2983335-v1