

Minnesota Board of Behavioral Health and Therapy Complaint Resolution Process

Report or Complaint

↓ or

Executive Director (ED)

INVESTIGATION

Determine:

1. Jurisdictionality
2. Staff request for licensee response & records
3. Referrals to:
 - Attorney General's Office (AGO)
 - HPSP
 - Other Agency
 - Consultant
 - Other

Complaint Resolution
Committee (CRC)

↓

Dismissal
or
Close File

