



MINNESOTA BOARD OF PHYSICAL THERAPY

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PERSONAL AND CONFIDENTIAL

December 9, 2016

Ms. Susan Kreiner, PT #2324
3761 169th Lane NW
Andover, MN 55304

RE: Agreement for Corrective Action, dated March 11, 2016

Dear Ms. Kreiner:

This is to notify you that on December 5, 2016, following review of your file, the Complaint Review Committee determined that you had satisfied the terms of your Agreement for Corrective Action. The Committee also decided to dismiss the case, as allowed by the terms of your Agreement. The above matter is now closed.

Thank you for your cooperation.

Sincerely,

A handwritten signature in cursive script that reads "Erika De Tomaso".

Erika De Tomaso
Executive Director

**BEFORE THE MINNESOTA
BOARD OF PHYSICAL THERAPY**

In the Matter of the
Physical Therapy License
of Susan E. Kreiner, P.T.
License Number: 2324

**AGREEMENT FOR
CORRECTIVE ACTION**

This Agreement is entered into by and between Susan E. Kreiner, P.T. (“Licensee”), and the Minnesota Board of Physical Therapy (“Board”) Complaint Review Committee (“Committee”) based on Minnesota Statutes section 214.103, subdivision 6(a)(2). Licensee and the Committee agree to the following:

FACTS

1. On January 20, 2016, Licensee met with the Committee to discuss allegations regarding Licensee's practice of physical therapy contained in a Notice of Conference, dated November 24, 2015. Andrew M. Pettit, Assistant Attorney General, represented the Committee at the conference. The Committee advised Licensee of her right to be represented by legal counsel at the conference. Although aware of this opportunity, Licensee waived her right to legal counsel. Licensee and the Committee have agreed to enter into an Agreement for Corrective Action (“ACA”) to address the concerns identified below.

2. Licensee was licensed as a physical therapist (“P.T.”) in Minnesota on September 14, 1981.

3. In Licensee’s 2014 renewal application, Licensee self-reported that she had been terminated from a physical therapist position. Based upon Licensee’s report, the Board opened a complaint and conducted an investigation of Licensee’s conduct.

4. The Board’s investigation revealed the following:

a. While Licensee was employed as a P.T. at a rehabilitation center in New Hope, Minnesota, from 2010 through October 2013, Licensee improperly billed and documented services that she provided patients.

b. While Licensee was employed as a P.T. at a home health care agency in Golden Valley, Minnesota, from December 2013 through December 2015, Licensee consistently failed to timely document services she provided patients.

CORRECTIVE ACTION

5. Based on the available information and the discussion at the conference, the Committee views Licensee's conduct as a failure to conform to the minimum standards of acceptable and prevailing practice under Minnesota Statutes section 148.75(a)(6), and Licensee agrees that the conduct cited above constitutes a reasonable basis in law and fact to justify corrective action. Licensee agrees to address the concerns identified by taking the following corrective actions: Within six months of the date of this ACA, Licensee must successfully complete the Minnesota Chapter of the American Physical Therapy Association's ("MNPTA") documentation course, or a similar continuing education course pre-approved by the Committee.

OTHER INFORMATION

6. Upon Licensee's satisfactory completion of the corrective action set forth in paragraph 5 above, the Committee agrees to dismiss the complaint referenced in the Facts section above. Licensee agrees that the Committee will be the sole judge of satisfactory completion. Licensee understands and further agrees that if, after dismissal, the Committee receives additional complaints similar to those referenced in the Facts section, the Committee may reopen the dismissed complaint.

7. If Licensee fails to complete the corrective action satisfactorily or if the Committee receives additional complaints alleging conduct similar to the conduct described in the Facts section above, the Committee may, in its discretion, reopen the investigation and proceed according to Minnesota Statutes chapters 14, 148.65 to 148.78, and 214. Licensee agrees that failure to complete the corrective action satisfactorily constitutes failure to cooperate under Minnesota Statutes section 148.75(a)(21) and may subject Licensee to disciplinary action by the Board. In any subsequent proceeding, the Committee may use the Facts section of this Agreement as evidence.

8. The effective date of this Agreement shall be the date it is signed by the Committee representative. The Agreement shall remain in effect until the Committee dismisses the complaint, unless the Committee receives additional information that renders corrective action inappropriate.

9. Licensee understands this Agreement does not constitute disciplinary action. Licensee further understands and acknowledges this Agreement and the dismissal letter issued upon successful completion of the corrective action are classified as public data, according to Minnesota Statutes section 13.41, subdivision 5. Licensee also understands that this Agreement will be accessible on the Board's website and will be provided to anyone who requests a copy. If the dismissal letter is issued, the Agreement will remain on the Board website, along with a copy of the dismissal letter.

10. Licensee hereby acknowledges and understands that she may choose to be represented by legal counsel in this matter. Although aware of this opportunity, Licensee waives representation by legal counsel.

11. Licensee hereby acknowledges she has read and understands this Agreement and has agreed to enter into it. This Agreement contains the entire agreement between the Committee and Licensee, there being no other agreement of any kind, verbal or otherwise, which varies the terms of this Agreement.

Dated: March 1, 2016.

Dated: : MARCH 11TH, 2016.

Susan E. Kreiner, P.T.
SUSAN E. KREINER, P.T.
LICENSEE

Marshall Shragg
MARSHALL SHRAGG, MPH
FOR THE COMMITTEE